

# South Australia's Housing, Homelessness and Support Strategy

## Strategic Intent 2019

### Vision

*All South Australians have access to appropriate and affordable housing that contributes to social inclusion and economic participation.*

### OUTCOMES

CUSTOMER AT CENTRE	EFFECTIVE AND EFFICIENT INDUSTRY	MATCHING THE RIGHT SUPPLY TO DEMAND	TARGETED SUPPORT
Meeting the housing needs of customers and community to support life opportunity.	A high-performing sector and industry that delivers good customer outcomes.	A well-functioning and resilient housing market that supports housing choice and supply.	People are supported out of crisis or homelessness to maintain and improve their housing outcomes.

### OBJECTIVES

<ul style="list-style-type: none"> <li>Streamlined and simplified access</li> <li>Increase inclusion and economic participation</li> <li>Consumer voice embedded in their decision making</li> <li>People achieving their housing aspirations</li> <li>More flexibility and responsiveness to meet culturally appropriate supply and service needs.</li> </ul>	<ul style="list-style-type: none"> <li>Well regulated and governed</li> <li>Market coverage</li> <li>Building the industry and skills for the future</li> <li>Joined up systems</li> <li>System viability</li> <li>Best use of subsidy.</li> </ul>	<ul style="list-style-type: none"> <li>Increased housing options and choice</li> <li>Attracting private investment</li> <li>Integrated planning and delivery</li> <li>Innovation - new models</li> <li>Housing as economic infrastructure</li> <li>Addressing specific regional needs</li> <li>Place making and renewal.</li> </ul>	<ul style="list-style-type: none"> <li>Prevention and early intervention</li> <li>Services tailored to need</li> <li>Safety and stability</li> <li>Reward for positive outcomes</li> <li>Options to facilitate housing pathways</li> <li>Services and housing alignment.</li> </ul>
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### PRINCIPLES – HOW WE WORK TOGETHER

Collaborative • Customer-Focussed • Fair and Equitable • Transparent and Accountable • Responsive • Simple • Sustainable and Future Focussed

### INITIATIVE AREAS FOR EXPLORATION

<ul style="list-style-type: none"> <li>Improve cultural inclusivity and responsiveness of the housing system for Aboriginal people</li> <li>Enhance consumer voice in decision making</li> <li>Modernise and reform the private rental market, ensuring balanced rights of tenants and landlords</li> <li>Develop innovative approaches to make private rental more accessible and affordable</li> <li>Increase security of rental tenancies, including longer term leases</li> <li>Deliver an Aboriginal Housing Strategy and implement its actions</li> <li>Create opportunities for tenant employment</li> <li>Improve the accessibility of services and information</li> <li>Culturally and socially inclusive housing designs and communities</li> <li>Consider a new social contract with tenants for mutual obligation</li> <li>Support the mobility and housing choice of customers.</li> </ul>	<ul style="list-style-type: none"> <li>Maximise the use of SDA funding and other funding streams such as CRA and NRAS</li> <li>Investigate options to address the core issues raised in the 2018 SAHT Triennial Review</li> <li>Community education programs and communications around housing problems and solutions</li> <li>Review and improve the transparency of financial models, charges and subsidy within the housing system</li> <li>Critically examine the role of the SA Housing Authority and other stakeholders in the system</li> <li>Implement changes to state-based regulation/legislation to support the new Strategy.</li> </ul>	<ul style="list-style-type: none"> <li>Develop innovative, creative and modern forms of supply to meet future need</li> <li>Explore initiatives, financing and incentives to attract new housing developers and developments</li> <li>Support people to live in different ways, including creative non-bricks and mortar options</li> <li>Encourage solutions to increase the supply of affordable rental options</li> <li>Consider lifting the minimum standard for new homes to the Livable Housing Design Guidelines – Silver Level</li> <li>Investigate benefits and impacts of transferring management of further housing stock from public to community housing</li> <li>Examine property costs and its impact on housing supply</li> <li>Clarify the housing provider of last resort and the funding required for this role</li> <li>Link infrastructure, planning and transport investment with affordable housing.</li> </ul>	<ul style="list-style-type: none"> <li>Reform the homelessness system, sector, supports and funding</li> <li>Investigate new housing options for children leaving residential care</li> <li>Develop customised housing and support options for a range of people</li> <li>Reorientation of the domestic violence system to enable women to stay safely in their own home</li> <li>Work with financiers to increase home purchase options for low-income earners</li> <li>Develop a consistent framework for providing supports regardless of the asset type/provider</li> <li>Increase the focus on prevention and early intervention for those in housing stress and/or at risk of homelessness</li> <li>Tackle the root causes of rough sleeping</li> <li>Develop flexible and tailored support packages for those at risk</li> <li>Address the usage of motels for emergency accommodation.</li> </ul>
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