



Your Say  
Adelaide

The Adelaide City Council invites  
engagement from the community about

# Access and Inclusion

## Project Summary

The Adelaide City Council (ACC) Access and Inclusion Strategy was developed in consultation with key stakeholders and endorsed by Council in November 2012.

The Strategy sets out Council's commitment to making the City a welcoming and inclusive place for everyone to enjoy, with a particular focus on outcomes for people with disability.

Council seeks the community's feedback to identify priority actions for the Adelaide City Council associated with the Access and Inclusion Strategy in 2014/15 and beyond.

Consultation opens Monday 4 November 2013  
and closes **5pm, Monday 9 December 2013.**

### Included in this consultation pack:

- Project Information
- Links to Adelaide City Council Access and Inclusion Strategy and Access Adelaide Guide.
- Frequently Asked Questions (FAQs)
- Feedback Form
- Workshop Registration Form

For enquiries, please call **Sarah Cleggett, Social Planner Ph 8203 7385** or  
[s.cleggett@adelaidecitycouncil.com](mailto:s.cleggett@adelaidecitycouncil.com)

## Project Information

### Purpose

To identify priority actions for the Adelaide City Council associated with the Access and Inclusion Strategy.

### Background

Council's Access and Inclusion Strategy was developed at a time when there was an increased focus on disability in Australia. The *National Disability Strategy 2010-2020* and *Strong Voices: A Blueprint to Enhance Life and Claim the Rights of People with Disability in South Australia (2012-2020)* had recently been released and the National Disability Insurance Scheme was going through the Federal Parliament (and was legislated in March 2013).

The Access and Inclusion Strategy is Council's strategic framework to guide planning and aims to encourage collaboration with the community to achieve the six desired outcomes:

1. Adelaide City Council programs, services and events are inclusive
2. Adelaide City Council buildings, facilities, streets and parks are accessible
3. Adelaide City Council information is accessible
4. Adelaide City Council has a clear, readily available and accountable feedback process for access and inclusion actions
5. Adelaide City Council provides opportunities for all people to participate in the decision making of Council
6. Adelaide City Council and the South Australian Government take a collaborative approach to access and inclusion planning for the City.

### Benefits of the project

This consultation is an opportunity for Council to connect with people who are using the city on a regular basis, to understand what their priorities are, within the existing framework of Council's Access and Inclusion Strategy.

### Project Impacts

Feedback provided will be used to inform planning across the City of Adelaide for 2014/15 and beyond.

### Timeline

Consultation opens Monday 4 November 2013 and closes Monday 9 December 2013.

As well as an online consultation, an Access and Inclusion Workshop will be held in partnership with Disability SA on the afternoon of Wednesday 4 December 2013.

The workshop has limited places. People interested in attending are encouraged to register using the form provided at the end of this document.

### Relevant Documents

- Access and Inclusion Strategy
- Access Adelaide Guide

<http://www.adelaidecitycouncil.com/community/disability-access/>

## Frequently Asked Questions

### Why doesn't the Access and Inclusion Strategy outline specific actions or projects?

The Access and Inclusion Strategy provides a broader outlook and operates over a longer timeframe. Projects and actions are identified in annual program planning.

### How will Council determine what actions will be undertaken to achieve access and inclusion outcomes?

In order to be efficient, Council will seek out and use opportunities within existing work plans and major projects to achieve access and inclusion outcomes. To ensure that outcomes are achieved within existing projects and budget allocations, some suggestions for action may not be prioritised. Suggestions will be considered in longer term planning, either through on-going project schedules such as street upgrades and asset renewal or a new project bid.

### How do I find out what has already been achieved?

The Administration reports regularly to Council, through quarterly and annual business plan reports which include progress on actions related to disability planning.

Since the endorsement of the Access and Inclusion Strategy, a process for showcasing access and inclusion planning was introduced. Four 'case study' projects are selected annually and supported through review by the Access and Inclusion Advisory Panel, targeted community engagement and partnership opportunities with the disability sector. The first four 'case studies' will be published online in July 2014.

### What is the Access and Inclusion Advisory Panel?

The role of the Access and Inclusion Advisory Panel is to provide strategic, expert and impartial advice to Council on the development, implementation, monitoring and review of policies, strategies, projects and plans with the aim to advance the inclusion of people with disability. The Panel has six individual members and six organisational members. Membership details are available on the Council website:

<http://www.adelaidecitycouncil.com/community/disability-access/access-and-inclusion/>

The group meet at least four times a year. A selection process was undertaken in early 2013 and over 40 applications were received for the individual positions. The term of the Panel is 2 years with a right to continue for an additional 1 year.

Future vacancies for the Panel will be advertised through Council publications, and networks including the State Disability Register which is administered by Disability SA.

## How do I provide my feedback?

There are a number of ways in which you can provide feedback:

### Feedback Form

Complete the Feedback Form which asks specific questions and provides an opportunity for general comments.

### Workshop

An Access and Inclusion Workshop will be held in partnership with Disability SA on Wednesday 4 December 2013. The workshop has limited places. People interested in attending are encouraged to register using the form provided at the end of this document or online, see link to Your Say Adelaide below.

### Online/ Website

Council has a dedicated website that provides an opportunity for quick and efficient online feedback. Visit [yoursay.adelaidecitycouncil.com](http://yoursay.adelaidecitycouncil.com) for information about the project and online ways to provide your comments.

Alternatively comments can be emailed to [yoursay@adelaidecitycouncil.com](mailto:yoursay@adelaidecitycouncil.com)

### Written Submissions

All written submissions must be received by 5.00 pm Monday 9 December 2013 and should be addressed to:

Community Consultation  
**Access and Inclusion**  
GPO Box 2252, Adelaide SA 5001

Electronic submissions are available online at [yoursay.adelaidecitycouncil.com](http://yoursay.adelaidecitycouncil.com), or alternatively comments can be e-mailed directly to [yoursay@adelaidecitycouncil.com](mailto:yoursay@adelaidecitycouncil.com).

## What happens to my feedback?

An engagement summary report will be created using the community's feedback. It will be presented to Council staff and Elected Members to inform planning for 2014/15.

## How do I know my feedback has been received?

All feedback forms, submissions or correspondence will be acknowledged either by email or in writing so that you know your comments/feedback has been received.

The engagement summary report will be available on the Your Say Adelaide website in December 2013/January 2014.

## Contact Person

For more information, please contact:

**Name:** Sarah Cleggett

**Title:** Social Planner

**Phone:** 8203 7385

**Email Address:** [s.cleggett@adelaidecitycouncil.com](mailto:s.cleggett@adelaidecitycouncil.com)

## Feedback Form

Feedback closes 5pm, **Monday 9 December 2013.**

This feedback form asks specific questions and provides an opportunity for general comments. Providing contact details in a feedback form is optional.

Name

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Address

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E-Mail

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Postal Address

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### My connection to the Adelaide City Council (Please choose most applicable by marking with an X)

- Live in the Adelaide City Council area
- Work in the Adelaide City Council area
- Study in the Adelaide City Council area
- Visit the Adelaide City Council area

### My experience of disability (Please choose most applicable by marking with an X)

- I am a person with disability
- I have a family member with disability
- I am a personal support worker for a person with disability
- Other, please specify here:

**Q1. What actions will best achieve outcome (1) Adelaide City Council programs, services and events are inclusive?**

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**Q2. What actions will best achieve outcome (2) Adelaide City Council buildings, facilities, streets and parks are accessible?**

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**Q3. What actions will best achieve outcome (3) Adelaide City Council information is accessible?**

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**Q4. What actions will best achieve outcome (4) Adelaide City Council has a clear, readily available and accountable feedback process for access and inclusion actions?**

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**Q5. What actions will best achieve outcome (5) Adelaide City Council provides opportunities for all people to participate in the decision making of Council?**

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**Q6. What actions will best achieve outcome (6) Adelaide City Council and the South Australian Government take a collaborative approach to access and inclusion planning for the City?**

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## Workshop Registration Form

If you live, work, study or regularly visit the Adelaide City Council area and have a lived experience of disability whether personally or through a personal support or advocacy role, you are invited to register to attend the Access and Inclusion Workshop which will be held on **Wednesday 4 December 2013**, doors open 12.30pm for a 1pm start to 4pm at the Meeting Hall in Pilgrim Lane behind the Colonial Light Centre.

Guest Speakers for the workshop include:

- Hon. Tony Piccolo MP, Minister for Disabilities
- Deputy Lord Mayor, Michael Llewellyn-Smith
- David Caudrey, Executive Director, Disability SA
- Peter Smith, Chief Executive Officer, Adelaide City Council

The workshop has a limit of 45 places. Registrations will be taken on a first come, first served basis.

Each table will focus on one of the Access and Inclusion Strategy outcomes. We will attempt to allocate seating according to the outcome of the Access and Inclusion Strategy you have nominated in the form below.

Registrations must be received by COB Friday 22 November 2013. Registrations can be completed online at [yoursay.adelaidecitycouncil.com](http://yoursay.adelaidecitycouncil.com) or a completed hard copy form can be sent to:

Adelaide City Council

Attention: Sarah Cleggett

Access and Inclusion Workshop Registrations

GPO Box 2252

Adelaide SA 5001

Email: [s.cleggett@adelaidecitycouncil.com](mailto:s.cleggett@adelaidecitycouncil.com)

<b>Name:</b>
<b>Organisation (if applicable):</b>
<b>Role (if applicable):</b>
<b>Postal Address:</b>
<b>Email address:</b>
<b>Age:</b>
<b>Gender:</b>

Please indicate which one of the Access and Inclusion Strategy outcomes you would prefer to discuss in detail by marking with an X:

- Adelaide City Council programs, services and events are inclusive
- Adelaide City Council buildings, facilities, streets and parks are accessible
- Adelaide City Council information is accessible
- Adelaide City Council has a clear, readily available and accountable feedback process for access and inclusion actions
- Adelaide City Council provides opportunities for all people to participate in the decision making of Council
- Adelaide City Council and the South Australian Government take a collaborative approach to access and inclusion planning for the City.

**My connection to the Adelaide City Council (Please choose most applicable by marking with an X)**

- Live in the Adelaide City Council area
- Work in the Adelaide City Council area
- Study in the Adelaide City Council area
- Visit the Adelaide City Council area

**My experience of disability (Please choose most applicable by marking with an X)**

- I am a person with disability
- I have a family member with disability
- I am a personal support worker for a person with disability
- Other, please specify here:

**My expertise is in (Please choose most applicable by marking with an X)**

- Physical disability
  - Wheel Chair User
- Vision impairment
- Deaf or hard of hearing
- Intellectual disability
- Psychiatric disability

- Autism spectrum disorder
- Acquired brain injury
- Disability issues generally
- Other, please specify here:

## Access & Dietary Requirements

If you have any access and/or dietary requirements please use this form to inform us about how we can support your participation.

Your information is confidential and will be used to assist the workshop organisers to make reasonable efforts to meet your specific requirements within available resources.

## Written information format (please tick)

- Standard Size (12 Point font)
- Large print
- Audio
- Other Format, please specify here:

## Do you require communication support?

Yes  No

If 'yes', please indicate requirements

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## Do you require wheelchair access?

Yes  No

## Do you have a mobility impairment that would restrict the use of steps?

Yes  No

Do you need orientation to the venue?

Yes  No

Will an assistant accompany you?

Yes  No

Do you have any dietary requirements?

Gluten free  Dairy free  Vegetarian  Other

If you have selected 'Other', please indicate requirements

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Would you like to be contacted to discuss your needs?

Yes  No

How would you like to be contacted?

Phone:

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Mobile:

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Email:

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Please tell us below of other access requirements not covered in this form or information you feel we need to know

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