Mind Australia Limited is a leading community managed specialist mental health service provider. We have been supporting people dealing with the day-to-day impacts of mental illness, as well as their families, friends and carers for 40 years.

We provide practical and motivational support that helps people develop the skills they need to move on, thrive and improve the quality of their lives. It’s an approach to mental health and wellbeing that looks at the whole person in the context of their daily life.
Community Mental Health Practitioner, Level 1

Position reference: 18709
Position type: Full time fixed term until 30 December 2018 working 38 hours per week.
Classification: Community Mental Health Practitioner Level 1 - CMHP 1/1
Remuneration: $46,654.82 - $56,305.80 per annum depending on qualifications and experience plus 9.5% superannuation, salary packaging and shift allowances
Service Area/division/state: Gailes Community Care Unit - Ipswich/South East Queensland /Queensland
Effective date: July 2017

Position purpose
To provide services to clients, families and carers in line with Mind’s Model of Recovery Oriented Practice and according to the values of Mind.

The service type is residential, which provides recovery oriented services to support people with complex and severe mental health issues to prepare for independent living in the community.

Service information
The Gailes Community Care Unit (CCU) is an 18 bed-service, offering fully self-contained, purpose built units that aim to support the recovery and integration of people with severe mental ill-health within a community model. Clients can stay at the facility for up to two years and are supported by West Moreton Hospital and Health Service who provides clinical support, in partnership with MIND Australia providing 24 hour recovery oriented psycho-social support.

This service sits within our Queensland service division that includes Cairns, Townsville, Mackay and Toowoomba.
## Key responsibilities

### Provide direct support to individual customers
- Work with customers to enable them to return to a place of residence and a meaningful life through supporting them in key stages of their recovery:
  - Welcoming and engagement
  - Skill and capacity development
  - Maintenance of natural supports
  - Service exit and on-going self-management support
- Assist the customer with actioning their individual recovery plan in a range of areas including:
  - Understanding and managing customer’s own mental health
  - Developing daily living skills and capacity for self-care
  - Crisis and incident management
  - Addressing stigma and managing issues arising from trauma
  - Managing physical health
  - Support the management of drug and alcohol issues
  - Support to maintain or create meaningful activity through participating in community life, including education and employment and utilising public transport

### Provide support to families and carers
- Support family and carer roles through understanding their concerns and the provision of information
- Work with families and carers at the time of transition back to community

### Undertake group work
- Support the delivery of group work programs that will assist customers to build their skills, focus on their recovery and work towards transitioning back to their natural community

### Work with local service providers
- Assist the customer with accessing a range of local service providers, in line with their individual recovery plan including: clinical mental health, physical health, education and employment, eligible entitlements and benefits, housing, transport, recreation and social connections

### Housekeeping
- Contribute to the day to day operations of the residential service through undertaking a range of housekeeping duties including:
  - Preparing rooms for new residents
  - Washing linen
  - Food shopping and meal preparation
  - Ensuring all communal areas are home-like and welcoming at all times

### Work with clinical partners
- Work within a multidisciplinary team:
  - Supporting recovery oriented practice
  - Supporting clinical interventions
  - Actively participating in team, case and handover meetings
  - Enhancing collaboration between team members

### Other
- Documents all activities using Mind’s ICT system and processes
- Actively participate, contributing to your team and wider organisational initiatives
- Undertake relevant training and professional development, including regular supervision.
- Take personal responsibility for the quality and safety of work undertaken
- Contribute to service delivery improvements
- Other duties as delegated
Reporting relationships

Reports directly to the Team Leader

Position requirements

Core Requirements
• Tertiary qualifications (minimum certificate IV) in Mental Health, Psychology, Social Work, Occupational Therapy or other health related field as designated by Mind
• Current valid Driver’s License.
• Current National Police Record Check.
• Current Blue Card (Employee).
• Not listed on the Disability Worker Exclusion Scheme list

Key capabilities

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<tr>
<td>1</td>
<td>Resilience (PA-Res-2)</td>
<td>Remains calm, optimistic and supports others in working through challenges</td>
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<td>2</td>
<td>Responsiveness (PA-Res-1)</td>
<td>Adapts to changing priorities flexibly, proactively an easily</td>
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<td>3</td>
<td>Customer service (RS-Cus-1)</td>
<td>Provides consistent, professional, ethical and responsive customer service to customers and stakeholders</td>
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<td>4</td>
<td>Communication (RS-Com-1)</td>
<td>Communicates clearly, professionally and appropriately</td>
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<td>5</td>
<td>Commitment to team (RS-Ctm -1)</td>
<td>Actively cooperates and contributes to team discussions with a focus on creating solutions</td>
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<td>6</td>
<td>Planning and prioritising (RE-Pap-1)</td>
<td>Prioritises individual tasks and priorities in line with broader team goals and monitors progress</td>
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**Conditions of employment**

This position is full time fixed term working 38 hours per week until 30 December 2018. Working days will be rostered and rotate through all shifts including weekends and nights as required.

Please note that the work pattern may be subject to change to meet the needs of the service.

You are able to salary package a tax free amount, which is currently up to $15,900 per FBT year, plus other items including meal and entertainment and accommodation. The amount available for salary packaging will be subject to Commonwealth legislation as it applies from time to time and on the basis that Mind will not incur any liabilities for FBT. Mind offers salary packaging through an outsourced provider (currently RACV Salary Solutions).

Other conditions are as per Mind’s industrial agreement.

Employer superannuation contribution will be paid according to the legislative requirement.

Appointment is subject to a six month probationary period of employment.