



Like what we do? Spread the word!

Refer us successfully and we'll give you \$250 just to say 'thanks'.

1. **Referral payment amount:**

- a. \$250 paid by bank deposit or cheque.
- b. Amount is in Australian dollars (AUD).
- c. Maximum one referral payment per new gained management.

2. **Campaign period**

- a. Referral reward campaign effective **from Monday 23 May 2016**.
- b. Townsville Rentals reserves the right to cease this campaign at any time.

3. **Eligibility**

- a. To be eligible for this referral payment, candidates must meet below criteria:
 - i. Be aged 18 years or older.
 - ii. Referral payment will be made to persons who refer new business to Townsville Rentals, resulting in a tenanted gained management.
 - I. *'Tenanted' refers to a property with an active General Tenancy Agreement.*
 - II. *'Gained management' refers to a property, not currently under Townsville Rentals' management, with a fully-executed Form 6.*
 - III. *'New business' refers to a property not currently under Townsville Rentals' management.*

4. **Terms & Conditions**

- a. Townsville Rentals reserves the right to change or cancel this campaign at any time.
- b. **Vacant property**
 - i. Should a vacant property be referred to Townsville Rentals, it will be the responsibility of the Townsville Rentals leasing department to secure a tenant.
 - ii. Reward payment will be made only after the property has been leased. A 'leased' property refers to a property that has an active General Tenancy Agreement.

c. Payment process

- i. \$250 referral payment is Australian Dollars (AUD), and can be paid by bank deposit or cheque only.
- ii. Maximum \$250 referral payment can be made per property. If multiple referrals are received for one property, it is the responsibility of the property's owner to elect which referral will receive the payment, or how the \$250 amount will be split.

d. Identification & notification

- i. It is the responsibility of the property owner to advise Townsville Rentals' Business Development Manager of the person who has referred the business, and that person's correct contact details, so that a referral payment can be possible.
- ii. It is the responsibility of the person who has referred the business to provide Townsville Rentals with the correct bank account details to ensure payment can be made.
- iii. Should Townsville Rentals be unable to contact the person who referred the business, the property owner will be advised by the BDM that the contact attempt was unsuccessful hence payment could not be made.