



COMPLIMENTARY CONCERT TICKETS POLICY

RATIONALE

The Sydney Conservatorium of Music presents a broad range of concerts during the year. Many of these are free (unticketed) but some require tickets. These include but are not limited to:

- Greenway Concerts
- Chamber Works Concerts
- Conservatorium Operas

Entrance to a ticketed concert is not permitted without a ticket.

Staff and students are encouraged to attend all concerts presented by the Conservatorium. Sydney University Staff are permitted 2 complimentary tickets per performance (except for Opera, please see details on next page). Conservatorium Students, including Open Academy and Conservatorium High School students, and Sydney University Students are permitted 1 complimentary ticket per performance (except for Opera, please see details on next page).

All tickets are subject to availability and cannot be guaranteed. The following procedures enable the distribution of complimentary tickets.

PROCEDURE

University Students and University Staff

Unsold tickets are made available to staff and students 1 hour prior to the commencement of the event. A student may request 1 ticket and staff may request 2 tickets. A student or staff ID card or Open Academy receipt will be required to obtain complimentary tickets.

University Staff

Requests may be made as soon as tickets are on sale and can be for multiple concerts, the entire semester or year. A request for complimentary tickets should be made at least 1 week prior to the event to avoid disappointment for events with allocated seating and/or special events (except for Opera, please see details on next page).

Staff may make requests for tickets by email (con.boxoffice@sydney.edu.au) and must come from a university staff email addresses. Tickets will then be emailed to either print or display on a smart device.

Performers

- All performers, conductors, composers, directors and associated artists are entitled to **2** complimentary tickets per performance.
- Unless otherwise notified, Conservatorium student performers for Greenway Concerts do not need to request complimentary tickets ahead of time and instead their guests can collect from Box Office 1 hour prior to the commencement of the event under their name
- All other requests for complimentary tickets should be made at least 1 week prior to the event to avoid disappointment and must be submitted by email (con.boxoffice@sydney.edu.au)

N.B. Complimentary Performer tickets may be restricted or not available for concerts where a large ensemble is performing or when full houses are anticipated. Performers will be notified in these situations.

Additional Tickets

To obtain additional tickets, students and staff may purchase tickets at student discount rates at Box Office from 1 hour before the performance, subject to availability.

Uncollected Tickets

If tickets are not required notification must be made to the Box Office in advance. Uncollected tickets can be returned for sale or allocation to other students or staff. If tickets are not collected the privilege may be revoked.

OPERA

Opera performers (singers and instrumentalists)

- Entitled to 2 complimentary tickets per production. Requests may be made as soon as tickets are on sale and the Concert and Vocal Departments will assist with creating performer lists for the Box Office to use in identifying performers and associated artists.

- Ticket requests must be made at least 2 weeks prior to the event due to the potentially large numbers of performers and popularity of the event and by email (con.boxoffice@sydney.edu.au). Tickets will then be emailed to their university student email address to pass on to their guests; Box Office pickups will not be available.

N.B. Complimentary Performer tickets may be restricted or not available for concerts where a large ensemble is performing or when full houses are anticipated. Performers will be notified in these situations.

Staff

Due to the popular nature of these productions, only vocal department staff assessing the performance will be allocated complimentary tickets. University staff may purchase tickets at the concession discount rate via email or at Box Office from 1 hour before the performance, subject to availability.

University Student and Additional Tickets

To secure tickets to the Conservatorium Operas or obtain additional tickets, students and staff may purchase tickets at student discount rates via email or at Box Office from 1 hour before the performance, subject to availability.

Uncollected Tickets

If tickets are not required notification must be made to the Box Office in advance. Uncollected tickets can be returned for sale or allocation to other students or staff. If tickets are not collected the privilege may be revoked.