



Continuous Hinges

Warranty Information

Hipac warrants that for a period that is no longer than the life span of the original door it was installed upon, the goods supplied by Hipac shall:

- (a) conform to the in all material respects with the specification;
- (b) be free from defects in design, material and workmanship and remain so for the period stated above; and
- (c) comply with all applicable statutory and regulatory requirements.

If:

- (a) the customer gives notice in writing to Hipac during the warranty period, promptly after discovery that some or all of the goods do not comply with the warranties set out above;
- (b) Hipac is given a reasonable opportunity of examining such goods; and
- (c) the customer (if asked to do so by Hipac) returns such goods to Hipac at the customer's cost,

Hipac shall, at its option, repair or replace any goods that are found to be defective, or refund the price of such defective goods in full.

Hipac shall not be liable for goods' failure to comply with the warranties set out above if:

- (a) the customer makes any further use of such goods after giving notice of defects;
- (b) the defect arises because the customer failed to follow Hipac's oral or written instructions as to the storage, commissioning, installation, use and maintenance of the goods or (if there are none) good trade practice regarding the same;
- (c) the defect arises as a result of Hipac following any drawing, design or specification supplied by the customer;
- (d) the customer alters or repairs such goods without the written consent of Hipac;
- (e) the defect arises as a result of fair wear and tear, wilful damage, negligence, or abnormal storage or working conditions; or
- (f) the goods differ from their description as a result of changes made to ensure they comply with applicable statutory or regulatory requirements.

Hipac's only liability to the customer if the goods fail to comply with the warranties set out in this document.

All other terms, warranties, or conditions as to the quality, description, fitness for purpose or otherwise (whether express or implied, statutory or otherwise) are excluded to the fullest extent permitted by law save as set out in this document.

The customer shall not be entitled to any claim in respect of any repairs or alterations undertaken by the customer without the prior consent of Hipac.



ABOUT HIPAC

We are an Australian healthcare company that guarantees to stand behind all our medical products, both manufactured and imported, because we're here for the life of our products and clients.

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