



Project Details

Project/Facility Name:

Supply Date:

Company Contact:

Contact Phone Number:

Builder:

Each Hipac Privacy Vision Panel is covered by a Lifetime warranty [as outlined below] and is deemed as being the usable lifetime of the door that the privacy vision panel is installed in and is ≤ 10 years maximum.

The warranty only covers reasonable use of the privacy vision panel in accordance with the company's specification data-sheets and operating and maintenance instructions that are available on request. The warranty does NOT cover any damage caused by misuse, this also applies to a malfunction or failure of the privacy vision panel that has been caused by poor or incorrect installation. To ensure the validity of the warranty please carry out maintenance in accordance with the maintenance section. We reserve the right to make a call out or appoint our distributor to do so and/or repair charge for any work required to be undertaken to rectify faults that are outside of the company's control i.e. incorrect or poor fitting, misuse, accidental damage.

Warranty Terms

Only the original registered users.

The product will be free from manufacturing or material defects.

Australia

The correct specification and installation procedures have been applied.

Any claims should be made to Hipac within 21 days of the fault occurring.

If a product is found to be of faulty manufacture, Hipac reserve the right to either replace or repair the product and excludes any claim for consequential loss or damage.

Hipac reserves the right to charge for engineer's time and replacement parts if a claim is not due to faulty manufacture or components.

Warranty Exclusions

Non-transferable and not applicable to reinstalled products.

Does not apply to, inappropriate use or accidental damage or failure caused by others or poor site conditions.

All other territories

No claim will be accepted if a product is installed with a fault that would have been clearly visible before installation. The warranty does not cover equipment which has been damaged due to misuse, abuse or accident.

Inta-switch panel



We're here for life

Privacy Vision Panel

Warranty

If a defect in materials or workmanship appears in your Hipac glazed secure vision panel, Hipac will provide, either free replacement of same or like for like product or repair of your product within 28 working days of the reported fault or return of the faulty panel. All and any carriage or freight charges at the registered users* cost unless otherwise agreed.

ABOUT HIPAC

We are an Australian healthcare company that guarantees to stand behind all our medical products, both manufactured and imported, because we're here for the life of our products and clients.

PO Box 797, 36 Long St. Goulburn NSW 2580, Australia
P. +61 2 4823 0000 E. info@hipac.com.au

SYDNEY | MELBOURNE | BRISBANE | ADELAIDE | PERTH

hipac.com.au

ABN 27 600 353 688



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