



Dear Health Care Professional,

## ABOUT NABS

NABS is the National Auslan Interpreter Booking and Payment Service.

NABS provides interpreters for Deaf, Deafblind and hard of hearing people and their families who use sign language to communicate and would like an interpreter for private health care appointments.

The service is free to people who are not eligible for NDIS (National Disability Insurance Scheme) and health care professionals. We are a registered provider under the NDIS and can provide interpreters for NDIS participants. For NDIS participants, the cost of the service is met by their NDIS plans.

## HOW TO BOOK AN INTERPRETER

Interpreters can be booked directly by the Deaf consumer or the health care practice. Contact details for booking an interpreter are below:

- **Phone** 1800 246 945
- **Fax** 1800 246 914
- **SMS** 0427 671 261
- **Email** [bookings@nabs.org.au](mailto:bookings@nabs.org.au)
- **Online booking form** [www.nabs.org.au](http://www.nabs.org.au)

NABS will let both the Deaf consumer and the health care practice know when an interpreter has been booked. We will confirm the appointment details.

## CHANGING OR CANCELLING AN APPOINTMENT

If the Deaf consumer or the health care provider needs to cancel or change the date/time of the appointment, please let NABS know immediately. We will make sure the interpreter, the Deaf consumer and the health care practice know of the change or cancellation.

## OUR INTERPRETERS

NABS uses only professional interpreters. NABS interpreters will have experience interpreting in health care situations.

## VISIT OUR WEBSITE

For more information about NABS, please visit our website at [www.nabs.org.au](http://www.nabs.org.au) or call our helpful Contact Centre staff on 1800 246 945.

We look forward to working with you.

## The Team at NABS



WE HAVE SIGN LANGUAGE INTERPRETERS IN EVERY STATE AND TERRITORY AUSTRALIA WIDE

Main Office: 930 Gympie Road, Chermside Qld 4032

Voice Call: 1800 246 945 | TTY: 1800 246 948 | Fax: 1800 246 914 | SMS: 0427 671 261 |

Email: [bookings@nabs.org.au](mailto:bookings@nabs.org.au) Website: [www.nabs.org.au](http://www.nabs.org.au)

April, 2018