

NDIS & YOU

If you have a Plan Management Agent (PMA)

PMA is a person or organisation that looks after your NDIS money for you

WHEN YOU GET YOUR NDIS PLAN

Tell NICSS

- Your NDIS plan number (you only need to tell us once)
- Who your NDIS Plan Management Agent and Local Area Coordinator, their phone number and email address

BEFORE YOUR APPOINTMENT

1. NICSS will tell you cost for interpreter
2. If you say "YES" agree to cost then NICSS book interpreter

AFTER YOUR APPOINTMENT

- NICSS ask Plan Management Agent to pay money from your NDIS
- If appointment over two hours, will cost extra



Q: What if I forget my appointment?

Still must pay from NDIS.

Q: What if I cancel my appointment?

Must cancel more than 24 hours before or **NDIS still must pay.**

Q: When NICSS open?

8am-6pm Monday to Friday (not national public holidays)



Contact Us To Book Interpreter

Phone: 1800 246 945 | **TTY:** 1800 246 948 | **SMS:** 0427 671 261 | **Fax:** 1800 246 914

Email: bookings@nicss.org.au

Online: www.nicss.org.au