

Paul Reynolds

Subject: Testimonial Beaudesert Gates and Steel

From: Beaudesert Gates & Steel <bgas@rslcom.net.au>
Date: 26 November 2013 9:21:45 am AEST
To: laurie bradbrook <laurie@aaes.com.au>
Subject: Re: Testimonial Beaudesert Gates and Steel

To whom it may concern:

Debbie and Myself needed to take control of our spiralling power bill and sought out Solar companies for quotes. I was referred to Australian All Energy Solutions by one of our customers to explain the process benefits and limitations of a solar system for our residence.

They were very obliging and explained the process from the application to Energex through to installation and their after sales service process. It was this after sales service that Debbie and I found very comforting as they call in and monitor our system to see if it was working to its capacity.

After the install was completed we had a few issues with the inverter tripping and on my call to AAES they would respond and be here within 24 hours to sought ought the problem. They did trouble shoot this with the inverter manufacturer and there was no fault so they called Energex and explained the situation. Energex did then fix the problem with AAES corresponding with Energex through the course of the process.

This was not left to Debbie or myself to liase with Energex to fix but AAES went beyond their call of duty to rectify this problem and they are still monitoring our system.

I would recommend AAES to any business and encourage you to talk to them and explain the process in detail. They are very well versed in Solar and display a very professional and valued service.

Regards

Greg and Debbie Egan
Beaudesert Gates and Steel
Beaudesert 4285
07 5541 0202

No virus found in this message.

Checked by AVG - www.avg.com

Version: 2014.0.4158 / Virus Database: 3615/6786 - Release Date: 10/27/13