

# Community Living Australia Privacy Statement



Personal Information collected by Community Living Australia is protected by the Privacy Act 1988 (Cth).

**Personal Information** – is any information that can be used to say who you are, like your birthday, and sometimes about you or your health.



**Who does Community Living Australia collect this information from** – We collect information from you, your family, carers, staff and volunteers and sometimes the doctor or Government.



We have a **Privacy Policy** to protect personal privacy. This is available if you ask us.

This **Policy** says how we look after your information, why we collect the information – and who by law we have to give it to if they ask.



We will only do this if:

- You have said that 'it's' ok or
- You would expect us to do so or
- We need to for a special purpose



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**Community Living Australia** will only collect the information that it needs to look after you.

## How do we collect personal information?

Community Living Australia collects personal information straight from you.

We can also collect personal information from your family, a carer, trustee or authorised person from a public source.



## What do we do with your personal information?

- Give you a service
- Tell our staff how to support you
- Keep you up to date
- Tell the government how we support you
- Send you invoices or receipts when you spend money with us
- Reply to your feedback or complaints
- Answer your questions



## How do we keep your personal information?

We keep your records on a safe computer system or in a locked cupboard.

Personal information will not be shared with anyone without your permission.

If we use your information it will be in a format that does not identify you.

Sometimes by law we are asked to share information about you.



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We will always try and protect your information.

You can ask to see your personal information  
If the information is wrong, you can ask us to fix it.



If you are on our email lists, you can get off by  
using the 'unsubscribe' options on the website or by email

## Contact

For more information contact: [privacy@cloust.com.au](mailto:privacy@cloust.com.au)

or,



you can write to:

Community Living Australia

PO BOX 1166

Strathalbyn SA 5255.

Phone 08 8536 5888



A handwritten signature in black ink, appearing to read 'Mark Kulinski'.

Mark Kulinski Chief Executive