Insertion site assessment of peripherally inserted central catheters: Inter-observer agreement between nurses and inpatients

Joan Webster1,2,3, Sarah Northfield1,3, Emily N Larsen1,2, Nicole Marsh1,2, Claire M Rickard1,2 and Raymond J Chan1,2,3

Abstract

Introduction: Many patients are discharged from hospital with a peripherally inserted central catheter in place. Monitoring the peripherally inserted central catheter insertion site for clinical and research purposes is important for identifying complications, but the extent to which patients can reliably report the condition of their catheter insertion site is uncertain. The aim of this study was to assess the inter-observer agreement between nurses and patients when assessing a peripherally inserted central catheter site.

Methods: The study was based on inpatients who were enrolled in a single-centre, randomised controlled trial comparing four different dressing and securement devices for peripherally inserted central catheter sites. A seven-item peripherally inserted central catheter site assessment tool, containing questions about the condition of the dressing and the insertion site, was developed. Assessment was conducted once by the research nurse and, within a few minutes, independently by the patient. Proportions of agreement and Cohen’s kappa were calculated.

Results: In total, 73 patients agreed to participate. Overall, percentage agreement ranged from 83% to 100% (kappa = .65–.82). For important clinical signs (redness, swelling, ooze, pus and tracking), there were high levels of percentage agreement (99%–100%).

Conclusion: The high level of agreement between nurse/patient pairs make the instrument useful for assessing peripherally inserted central catheter–associated signs of localised infection, allergic or irritant dermatitis or dressing dislodgement in a community setting.

Keywords
Observer variation, central venous catheters, inter-observer agreement, patient-reported outcomes

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Background

Due to innovations in medical techniques, models of care and care processes, the average length of stay in acute hospitals has been steadily falling.1 These efficiencies have led to many more patients receiving post-hospital care, through schemes such as ‘hospital-in-the-home’ or other forms of community care.2 In addition, patients may also be referred directly to community services from emergency departments, avoiding hospital admission altogether.3 While these new models of care may lead to shorter lengths of stay and reduced inpatient-related costs,4 they pose significant problems for researchers and clinicians, who may need to monitor patients for longer periods of time but without the high cost associated with in-home visits.

1Royal Brisbane and Women’s Hospital, Herston, QLD, Australia
2Alliance for Vascular Access Teaching and Research (AVATAR), Menzies Health Institute Queensland, Griffith University, Nathan, QLD, Australia
3Queensland University of Technology, Kelvin Grove, QLD, Australia

Corresponding author:
Joan Webster, Royal Brisbane and Women’s Hospital, Level 2, Building 34, Butterfield Street, Herston, QLD 4029, Australia.
Email: joan.webster@health.qld.gov.au
A common medical intervention that is increasingly being transferred to community care is the administration of long-term antibiotics, chemotherapies or other parenteral therapies. These therapies are frequently administered through a peripherally inserted central catheter (PICC), where rates of failure, due to occlusion, thrombosis, accidental removal, suspected blood stream infection and so on, may be as high as 15%. Patients receiving such therapies may also be enrolled in clinical trial/s, which require frequent monitoring of the insertion site. For cancer patients, who are immunocompromised due to their antineoplastic therapy, such monitoring is particularly important. As a consequence, patients usually return to the hospital for assessment, involving financial, physical and social burden. One solution for long-term catheter-related follow-up would be patient-reported outcomes, but this is problematic if such measures have not been validated.

We know from inter-observer agreement studies that concordance between health-care professionals is low for many conditions. However, in related work, an acceptable level of inter-observer agreement was found when two nurses independently rated the condition of peripheral intravenous catheter (PIVC) sites. The high level of agreement between two nurse raters may have been established because both were experienced intravenous (IV) access researchers or it may be that complications associated with an IV access site are less ambiguous than for other catheters such as PICCs.

At our hospital, approximately one-quarter of patients who have a PICC line inserted are outpatients. So, to reduce the burden of hospital visits, we were interested to understand the reliability of patient’s own assessment of their PICC insertion site. If assessment was found to be consistent between the patient and an expert assessor, it would allow us to use such patient-reported outcome data with confidence for both clinical and research purposes. Consequently, the aim of this study was to assess the inter-observer agreement between a nurse, experienced in management of IV access devices, and a patient, enrolled in a clinical trial.

Methods
Participants and setting
The study centre was a tertiary referral teaching hospital with over 900 beds, located in South East Queensland, Australia. Between March 2014 and March 2015, 124 patients admitted to cancer care, medical or surgical wards, and who required a PICC were recruited to a single-centre, pilot randomised controlled trial (RCT). The four-arm trial was designed to test the feasibility of processes for a larger RCT, comparing the effectiveness of PICC dressings and securement devices. The trial’s primary outcome was any reason that led to catheter failure (catheter-associated blood stream infection, local infection, total or partial dislodgement, occlusion, thrombosis and/or PICC fracture). As part of the trial, we conducted an inter-observer agreement study of enrolled patients. The study protocol for the RCT and for the inter-observer agreement study was approved by the ethics committees of the hospital (HREC/13QRBW/454) and university (NRS/10/14/HREC). We registered the trial with the Australian and New Zealand Clinical Trials Registry (ACTRN12616000027415).

Data collection
For the inter-observer agreement study, a seven-item PICC site assessment tool (PICC-SAT) was developed by the investigators, based on recommended criteria for dressing integrity and commonly recognised signs and symptoms for phlebitis and local infection. The tool contained four items to assess the integrity of the dressing and three items to measure visible and palpable signs of infection and inflammation (Figure 1). All core items required a yes/no answer. We also included one optional item, which asked participants to name any additional product used to secure the dressing (e.g. tape and/or elasticised tubular bandage). Face validity was initially tested with six nurses experienced with IV access. Subsequently, five patients were asked to assess the instrument for readability and comprehension. Following feedback from these groups, wording for some questions was slightly modified. During the RCT, the PICC site was inspected daily by a research nurse, to check for protocol compliance and study outcomes. During one of these assessment visits, and at least 2 days after PICC insertion, the research nurse (an experienced registered nurse with training in PICC site assessment) asked the patient for consent to participate in the inter-observer agreement sub-study. If the patient agreed, the site assessment was conducted once by the research nurse and, within a few minutes, independently by the patient who was blinded to the nurses’ assessment.

Analysis
First, we used observer agreement as suggested by De Vet et al. because it is the most appropriate way to establish an absolute measure of agreement between two people rating categorical variables such as ‘present or yes’ and ‘not present or no’. Using a two-by-two table, observer agreement is calculated by dividing the number of concordant observations with the total number of observations. Second, we calculated the Cohen’s kappa, which is a relative measure or a measure of reliability and is arguably the most frequent test used to assess observer variation. For the kappa statistic, we accepted common cut-off points: 0.0–0.2 (slight agreement), 0.21–0.4 (fair agreement), 0.41–0.6 (moderate agreement), 0.6–0.8 (substantial agreement) and more than 0.8 (almost perfect or prefect agreement).
agreement). Only one paired assessment per patient was included in the analysis. All data were analysed using SPSS version 23 software.

### Results

Of the original RCT cohort of 124 patients, 73 (58.9%) agreed to participate in the inter-observer agreement study. Reasons for not participating included being too unwell, being confused, having been discharged from hospital or transferred to another facility before the testing could be undertaken or simply declining. The majority of participants were male (63%) and had been admitted for surgery (49%). A total of 33 (45%) patients had a pre-existing infection prior to line insertion, and 55 (75%) patients were receiving IV antibiotics. The vein accessed most frequently for PICC insertion was the basilica. Apart from the absorbent lattice pad dressing, which was withdrawn from the study due to a high risk of catheter dislodgement on application and removal, the spread of dressing types was similar among respondents. Details of demographic and insertion characteristics are shown in Table 1.

### Inter-observer agreement

When assessing the PICC access-site inter-observer agreement between nurses and patients, the percentage agreement ranged from 83% to 100%. However, for the clinical signs (redness, swelling, ooze, pus and tracking), there was a higher level of agreement (99%–100%). All kappa scores were in the categories ‘substantial agreement’ or ‘almost perfect’ agreement. Details are shown in Table 2.

### Discussion

This is the first report of patients’ ability to assess the condition of their PICC insertion site, using a newly developed instrument, the PICC-SAT. Results are encouraging, with a high correlation between patient and nurse assessments of the site. The tested cohort was a heterogeneous group of acute hospital inpatients, representative of those who would generally be included in trials investigating issues associated with central venous access devices (CVADs). Additionally, the items on the PICC-SAT are the same as those required to assess the condition of the insertion site of a PIVC; so, we believe that the instrument may be useful for clinical monitoring and research studies requiring follow-up of patients, with PIVCs in situ, after they are discharged from hospital.

Patient-reported outcome measures are becoming increasingly important in clinical trials. Such data are usually collected by questionnaire, either completed by the patient or an interviewer. When patients complete a questionnaire without a face-to-face or other method of direct communication, the instrument needs to be easily understood, simple to complete and reliable. We have shown that the PICC-SAT meets these conditions and is suitable for use in clinical trial situations when the participant has left hospital. Moreover, involving patients in their own assessment may facilitate their engagement in RCTs, improve data retrieval and increase retention rates. These are important considerations when trying to meet clinical trial endpoints.

On average, 15% of PICCs and 25% of all CVADs fail prior to the completion of treatment. Such a high failure rate could be associated with many factors including the increasing reliance on patients and families to monitor and manage invasive devices at home, with little support or education. Our study found that the PICC-SAT is a reliable and easy-to-use assessment tool, indicating its application.
could be appropriate to support patients with CVADs receiving IV therapy in outpatient or hospital-in-the-home services. It provides patients with a clear reference guide to identify potential signs of infection and other complications and may facilitate early and timely interventions.

Differences in the agreement levels between the proportion of observer agreement and the kappa statistic shown in our study are not unusual, with similar differences being shown in other studies that have reported the two statistical methods.\textsuperscript{18,19} The reason for the difference is

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**Table 2.** Inter-observer agreement between nurses and patients using the PICC-SAT.

<table>
<thead>
<tr>
<th>Item</th>
<th>Nurse</th>
<th>Patient</th>
<th>Observer agreement (%)</th>
<th>Kappa</th>
<th>95% Confidence intervals</th>
</tr>
</thead>
<tbody>
<tr>
<td>Dressing lifting</td>
<td>25/73</td>
<td>27/73</td>
<td>93.6</td>
<td>.82</td>
<td>.68–.96</td>
</tr>
<tr>
<td>Additional securement</td>
<td>46/73</td>
<td>37/73</td>
<td>82.5</td>
<td>.70</td>
<td>.54–.86</td>
</tr>
<tr>
<td>Redness</td>
<td>4/73</td>
<td>4/73</td>
<td>98.6</td>
<td>.73</td>
<td>.39–1.00</td>
</tr>
<tr>
<td>Swelling</td>
<td>2/73</td>
<td>4/73</td>
<td>98.5</td>
<td>.65</td>
<td>.21–1.00</td>
</tr>
<tr>
<td>Ooze/blood</td>
<td>6/73</td>
<td>6/73</td>
<td>98.5</td>
<td>.82</td>
<td>.57–1.00</td>
</tr>
<tr>
<td>Pus</td>
<td>0/73</td>
<td>0/73</td>
<td>100.0</td>
<td>Not estimable</td>
<td></td>
</tr>
<tr>
<td>Tracking</td>
<td>0/73</td>
<td>1/73</td>
<td>99.3</td>
<td>Not estimable</td>
<td></td>
</tr>
</tbody>
</table>

PICC-SAT: peripherally inserted central catheter site assessment tool.
that the kappa accounts for chance agreements, whereas the proportion of observer agreements fails to consider this possibility.\textsuperscript{20} Confidence intervals for all kappa results were wide, indicating a level of uncertainty around the results. For example, the true kappa for the item ‘redness’ could be as low as .39 or as high as 1.0. The wide confidence intervals are a reflection of the relatively small sample size and a low incidence of positive endpoints.

**Study limitations**

The study was conducted in one acute care hospital, so it would be useful to validate the results in other settings and with other populations, particularly outpatients. Although the study was relatively small, with only 73 participants, the level of proportion agreement between nurses and patients was high. Confidence intervals around the kappa estimates were wide; this was because there were few positive responses, so a larger study would be useful to improve certainty around all estimates. We were unable to calculate the kappa statistic for two items (presence of pus and tracking); this was because there were no reports of pus and only one report of tracking, this by a patient and not the nurse. Finally, pain/tenderness is the most frequently reported symptom of peripheral IV catheterisation.\textsuperscript{10} If the instrument were to be used as PIVC a patient-reported outcome, it would be useful to include a pain scale.

**Conclusion**

We have demonstrated substantial agreement between expert vascular access nurses and patients for the clinical items on the PICC-SAT, making the instrument useful for patients in the home setting to assess for possible signs of localised infection or dressing failure associated with PICC insertion sites.

**Declaration of conflicting interests**

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**References**


