



HUNTERS HILL RYDE COMMUNITY SERVICES



2009-10 Strategic Highlights:

560

appointments

194

families and individuals required assistance in 2009-2010



241

Food hampers supplied



\$50,000

additional recurrent funding for Social Support



1184

clients supported by

234

volunteers



67%

growth in membership



Strengthening our community:
Bears & Friends Picnic



Annual Report 2010

HUNTERS HILL RYDE COMMUNITY SERVICES

Hunters Hill Ryde Community Services is a local not-for-profit organisation funded by:

- Ageing, Disability and Home Care (ADHC)
- Community Services (formerly DoCS)
- Department of Families, Housing, Community Services and Indigenous Affairs (FaHCSIA)
- Department of Health and Ageing (DoHA)

Hunters Hill Council and the City of Ryde support and assist Hunters Hill Ryde Community Services Inc.

Through the Ryde Community Grant program we receive additional financial assistance from North Ryde RSL, Ryde-Eastwood Leagues Club and Gladesville RSL.

Hunters Hill Ryde Community Services would like to thank its Sponsors and Supporters:

*Bakers Delight Gladesville
Boronia Park Public School
Curves Gladesville
Cybertel IT
Gladesville Bowling and Sports Club
Gladesville Public School
Gladesville RSL Community Cub
Gladesville Rotary Club
Hunter Holden Ryde
Hunters Hill Ladies Probus Club
Hunters Hill Public School
North Ryde RSL Community Club
Probus Club of Hunters Hill
Ryde-Eastwood Leagues Club
T.J. Andrews Funeral Services*



Volunteer Board and Staff

Board of Directors

<i>President</i>	Richard Johnson	<i>Board Members</i>	Janet Muscat
<i>Vice President</i>	Gary Traill		Bill Gore
<i>Treasurer</i>	Edward Gooley		Mary Garnett
<i>Secretary and Public Officer</i>	Robyn Harvey		June Beck (<i>Retired September 2009</i>)
			Sonya Sodbinow (<i>Retired March 2010</i>)
			Sharon Vincent
			David Button

Sub Committees

Finance and Risk Audit Committee

Edward Gooley (*Treasurer*)
Mary Garnett
Bill Gore (*Retired*)
Gary Traill

Strategic Planning Committee

Bill Gore (*Chairperson*)
June Beck
Edward Gooley
Gary Traill

Development Committee

Gary Traill (*Chairperson*)
June Beck
Joan Lloyd
Bob O'Toole
Sonya Sodbinow
Sharon Vincent

Staff as at 30 June 2010

<i>Executive Officer</i>	Janice Poynton		
<i>Administration Officer</i>	Barbara Cruickshank		
<i>Administration Assistant</i>	Denise Kapatan		
<i>Payroll Officer</i>	Christina Ho		
Social Support			
<i>Team Leader</i>	Maria Maguire		
<i>Community Visitors Scheme</i>	Margaret Brown		
<i>Volunteer Visiting</i>	Norah Palmer		
<i>Social Support (ABI)/In-Home Respite</i>	Barbara Hately		
<i>Social Support</i>	Branka Ivkovic		
<i>Social Support CALD</i>	Rosi Falconi	Betty Music	
<i>Carer Support - Aged</i>	Chris Lewis		
<i>Carer Support - Disability</i>	Denise Kapatan		
<i>Casual Employees</i>	Adam Bentvelzen	Jolyn Hersch	Linda Sigmundsdottir
	Helen Fearnley	Christopher Hoon	Anna Surayev
	Chris Hart-Smith	Reuben Manmothe	Case Van Steenwyk
Community Support			
<i>Team Leader</i>	Anna Buddo		
<i>Day Centre</i>	Maria Antonich	Fiona Ng	Bernadine Wijesekera
	Nancy Cheung	Melodie Pike	Harry Wildman
	Christina Ho	Richard Roebuck	
<i>Food Services</i>	Sue Binney	Christine Gesto	
<i>Transport</i>	Greg Williams		
<i>Casual Employee</i>	Arthur McKenzie		

President's Report

“ As mentioned in my previous address, the Board of Hunters Hill Ryde Community Services (HHRCS) is a learning and serving one. In terms of learning, best practice governance remains a main factor for clients, staff and volunteers.

During the year the Board concerned itself with many matters crucial to staffing, operations and the recruitment and retention of volunteers, Board succession, the modernisation of Awards and Occupational Health and Safety, all of which are key elements in preparing HHRCS for future programs and services.

This is made possible by a finely tuned committee structure such as the Development Committee, the Strategic Planning Committee and the Finance and Risk Audit Committee.

As for serving, the Board, with the staff and volunteers is sensitive to the requirements of the funding bodies, is attentive to the needs of clients, is aware of unfulfilled needs and holds itself in readiness for whatever the future brings. Serving and learning require a partnership between HHRCS and the community with the aim of increased awareness.

An example is the Bears and Friends Picnic held during the year. It was aimed at children, parents and grandparents. Attendance was excellent, events highly successful and those present certainly became aware of HHRCS as a community resource. On the day membership increased greatly, from 178 to 248. Membership registration has continued and now stands at 283.

We need to build upon this event, perhaps on a biennial basis, thereby building strong relationships with all key stakeholders.

Succession is a vital part of the life of any Board. The fourth Annual General Meeting (2011) will require all original office bearers to step down, although they will be eligible for re-election. Three Board members have retired during the past year. They are June Beck, Mary Garnett and Sonya Sodbinow. Janet Muscat has advised she will step down at the close of business on Tuesday 28 September 2010 as will the President, Richard Johnson.

On behalf of the Board, and personally, I extend sincere thanks to Sonya, Mary and June. Each contributed a great deal not only to the Board but also to the organisation each represented before amalgamation. They will be missed, although not lost.

My deep thanks, again on behalf of the Board, to our dedicated staff. A special vote of thanks goes to our Executive Officer, Janice Poynton, whose management skills and talents bring great comfort to the Board.

The year under review was a busy one, and constructive. Board members acted wisely and with patience, discussion was productive. Nothing was left to chance.

The Board joins with me in thanking the volunteers. Each needs the other. Each creates a working whole that is immeasurably greater than its parts. My personal thanks to my fellow Board members.

It is a privilege to work with you.

Richard Johnson – *President*



Executive Officer's Report

“ The story of Hunters Hill Ryde Community Services (HHRCS) continues to strengthen and grow. The capacity of HHRCS is reflected in all who are involved in our organisation - our membership now exceeds 280; our volunteers have diversified and continue to provide invaluable service to the community; our staff are continuously reviewing procedures to implement best quality practice and to provide our clients with the best care, empathy and support.

HHRCS, as an organisation is an active and energetic participant in strengthening the communities of Ryde and Hunters Hill.

Growth and Sustainability:

In January 2010 HHRCS successfully obtained additional recurrent funding for the Social Support project through the Home and Community Care (HACC) program.

This growth in funding enables the opportunity for more members of our community to access social support and to actively participate in programs. Our organisation has also benefited from Department of Ageing, Disability and Home Care (ADHC) non-recurrent funding.

With this funding we have upgraded the computer system, provided training opportunities for our staff and volunteer Board members, finalised the upgrade to the Day Centre kitchen and implemented a Business Crisis Management Plan.

Following the identified key goals in the 2009-2012 Strategic Plan, the Development Committee conceptualised the idea of the Bears and Friends Picnic to promote HHRCS. The Bears and Friends Picnic was held on Sunday 21 March, with hundreds of families and residents attending.

The event successfully promoted HHRCS and recruited new members to the organisation. It was a fun-filled day that highlighted our wonderful community - the diversity and the many groups, such as the Lions Club, the Rovers, Hunters Hill Ladies Probus Club and individuals who contributed to the event. We all shared in the atmosphere and the benefits of a happy day full of intergenerational companionship.



Throughout the year the Board of Management has kept abreast of the legislative and governance issues that have and will have an impact on our organisation, including the new Fair Work legislation and National Employment Standards and the new Associations Incorporations Act 2009.

HHRCS staff have participated in numerous individual training opportunities in addition to a full day focusing on Manual Handling and Healthy Nutrition for the frail elderly. Three senior members of our team have been working towards achieving a Diploma of Business Management through the Centre for Volunteering NSW, an opportunity supported by the City of Ryde.

Community Relationships:

HHRCS recognises and appreciates the support and strong relationships with both Hunters Hill Council and the City of Ryde; the collaborative working relationship with both the Hunters Hill Community Service team and the City of Ryde Community Life team is extremely beneficial for the clients we serve in the local government areas.

This year Hunters Hill Council has embarked on conducting a feasibility study into the development of the Hunters Hill precinct area including 40-48 Gladesville Road, the Croquet Club and Figtree Park. It is an exciting initiative and we look forward to the resulting Concept Plan in the new financial year. We are also particularly pleased to announce that we will be a partner with the City of Ryde in the Paint Ryde Read literacy program to be launched in October 2010.

Throughout the year HHRCS has received food donations for our pantry to support individuals and families experiencing financial crisis. We acknowledge these generous contributions from individuals and community groups towards the well being of others less fortunate. We would particularly like to acknowledge and thank the families and children of Boronia Park Public School, Hunters Hill Public School and Gladesville Public School for their extremely generous donations. Bakers Delight Gladesville provide freshly baked bread every day of the year for our Meals on Wheels and Emergency Relief clients and Hunter Holden Ryde continue to assist with the maintenance of the Meals on Wheels car that they donated. To all, we thank you for your on-going support and generosity. This year T. J. Andrews Funeral Services, Ryde have agreed to sponsor the printing of the HHRCS newsletter. Their support will ensure that we can distribute our newsletter with all the up-coming events, services and issues further afield within Hunters Hill and Ryde. Tony Kwan, CyberTel IT has voluntarily maintained the HHRCS computer network system and we are grateful for his knowledge and IT skills.

City of Ryde and the local Clubs make annual grants available through the Community Development and Support Expenditure Scheme (CDSE). With the grants from Gladesville RSL Community Club, North Ryde RSL Community Club and Ryde-Eastwood Leagues Club HHRCS was able



Development Committee Report

to: support our volunteer drivers with their fuel costs; initiate a gold coin Drop-in Lunch program at Boronia Park Uniting Church; and provide guest speakers on relevant topics for our Carer Support groups.

With this one-off CDSE grant for the Drop-in Lunch we were able to compile evidence during the year of the need.

We are now pleased to confirm that with the recurrent funding received in January 2010 from ADHC this essential service to the community will continue and assist with the prevention of social isolation.

We aspire to support and assist the Hunters Hill and Ryde communities by continuing to work with individuals, other service providers and community groups to provide a locally based source of information and essential services.

I commend our staff and volunteers for their commitment, good humour and resilience - HHRCS is a great place to work!

Janice Poynton – Executive Officer



“ The Development Committee (DC) was the first Committee established by the Board.

The original concept of the DC’s purpose was to consider and make recommendations to the Board about issues which had come to the Committee which required collecting and consideration of detailed information about the not-for-profit sector and its relationship to government.

It also sought to assist the Executive Officer with a forum to discuss the strategic import of some aspects of operational activities and to facilitate access to community organisations and community members who might assist Hunters Hill Ryde Community Services (HHRCS) both on specific projects and generally.

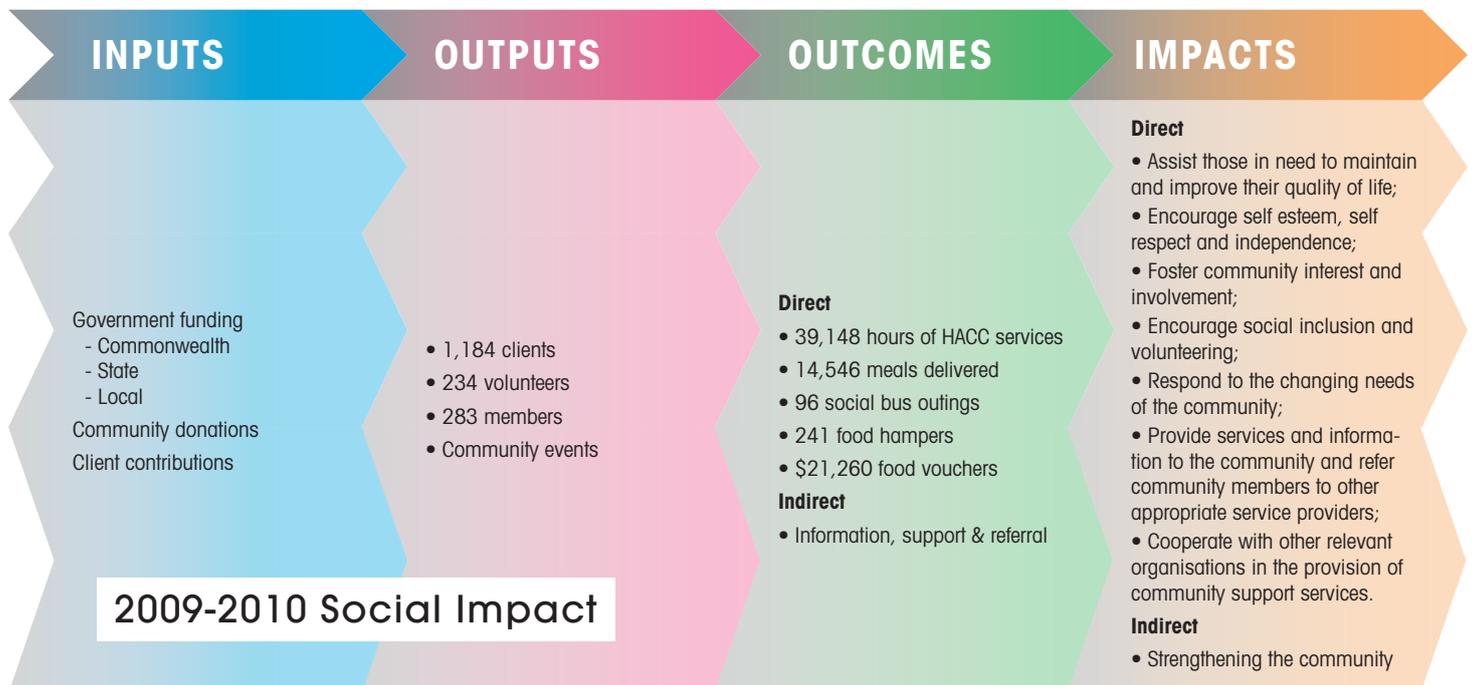
With the development of our Strategic Plan the DC has focused on exploring activities to achieve our strategic goals and the means of furthering our strategic intent.

For example, during the year a considerable effort was made in an endeavour to locate a suitable venue for HHRCS to conduct a Men’s Shed. Regrettably those efforts have been unsuccessful to date. We continue to seek a suitable site and I take this Annual Report as an opportunity to invite its readers to assist us with suggestions as to a suitable location in our area. The program is worthy of our support and will meet the needs of men cut off from their network of work associates who constituted a significant part of their life before retirement.

As noted by the Executive Officer, the DC conceptualised, planned, and with considerable assistance from staff, volunteers and community members, successfully conducted the Bears and Friends Picnic on Sunday 21 March.

The DC has also been instrumental in the development of promotional materials for HHRCS and sees further promotion as an ongoing role.

Gary Traill – Chair



Treasurer's Report

“ Those who have gone before have left very little for the Treasurer to say except to echo the President's warm comments about our dedicated staff and our wonderful volunteers, and to report that financially our year has been most satisfactory with trading resulting in a modest deficit of \$32,405, our cash resources maintained at a sound level of \$406,999 and accumulated funds (the excess of assets over liabilities) standing at \$332,601.

I would also like to thank all the staff, and especially our Executive Officer, for their dedication and hard work and also my fellow Board members for their cooperation and assistance throughout the year.

Early in the New Year we will be replacing one of our buses which is eight years old, has done 180,000 kms and is fully depreciated. The cash outlay is expected to be approximately \$78,000 after a trade-in of \$40,000.

The audited accounts are available and I commend them to you.

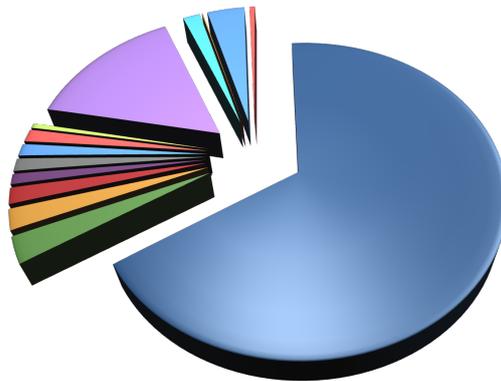
Edward Gooley - Treasurer



HHRCS Annual Financials 2009/10

Income

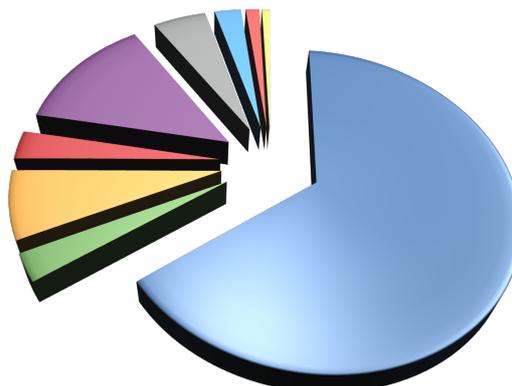
Grants (State)- ADHC	899,356	67%
Grants (State)- DoCS	37,380	3%
Grants (C'wealth) FaHCSIA	29,395	2%
Grants (C'wealth) DoHA	23,180	2%
Grants (Local) - Hunters Hill	15,000	1%
Grants (Local) - Ryde City	18,400	1%
Grants (Local) - CDSE	17,500	1%
Grants Non-recurrent- ADHC	18,351	1%
Donations	7,001	1%
Service User Contributions	202,756	15%
Interest	22,851	2%
Membership fees	1,144	0.08%
Bus Hire	50,098	4%
Sundry Income	7,048	1%
	1,349,460	



- Grants (State) - ADHC
- Grants (State) - DoCS
- Grants (C'wealth) FaHCSIA
- Grants (C'wealth) DoHA
- Grants (Local) - Hunters Hill
- Grants (Local) - Ryde City
- Grants (Local) - CDSE
- Grants Non-recurrent - ADHC
- Donations
- Service User Contributions
- Interest
- Membership fees
- Bus Hire
- Sundry Income

Expenditure

Salaries & Wages	895,981	65%
Insurance	36649	3%
Operating costs	93156	7%
Depreciation	40201	3%
Group Expenses	181996	13%
Meals	70321	5%
Motor vehicle expenses	35204	3%
Non-recurrent expenses	18351	1%
Rent	10006	1%
	1,381,865	



- Salaries & Wages
- Insurance
- Operating costs
- Depreciation
- Group Expenses
- Meals
- Motor vehicle expenses
- Non-recurrent expenses
- Rent

Statement by members of the Board of Management for the year ended 30 June 2010

In the opinion of the Committee the Income and Expenditure Statement, Balance Sheet, Statement of Cash Flows, and Notes to the Financial Statements:

1. (a) present fairly the financial position of Hunters Hill Ryde Community Services Inc. as at 30 June 2010 and its performance for the year ended on that date.
(b) have been prepared and presented in accordance with applicable Australian Accounting Standards and the Associations Incorporations Act (NSW).
2. (a) the accounts give a true and fair view of all income and expenditure with respect to fundraising appeals;
(b) the Balance Sheet gives a true and fair view of the state of affairs of the organisation with respect to fundraising appeals;
(c) the internal controls exercised by the organisation are appropriate and effective in accounting for all income received and applied by the organisation from any of its fundraising appeals.

This statement is made in accordance with a resolution of the Committee and is signed for and on behalf of the Committee by:



Richard D. Johnson
President



Edward Gooley
Treasurer

Date: 23 August, 2010

Social Support Report

2009 - 10 has seen a variety of innovative activities by the Social Support Team. I would like to thank the team for their dedication, professionalism and commitment.

This effort and energy has helped us achieve our objectives to provide very positive outcomes for the people we support.

Thank you to all our volunteers for their enthusiasm, care and concern, without whose support a number of the programs would not exist.

Social Support (ABI) Program

Group activities that offer a range of midweek and weekend activities for people with an acquired or traumatic brain injury aged 18+ years. Activities undertaken during the year include:

- A weekend camp at Collaroy where clients enjoyed boating, archery and camaraderie.
- A hotly contested ten pin bowling competition.
- Sailing, picnics and visiting grower's markets.
- A very successful Art Project with professional artist and teacher Eric Niebuhr. It concluded with an Art Exhibition and Cocktail Party to celebrate the work created by individuals in the group.

In-home Respite Program

In the past year we have provided approximately 900 hours of service to carers and the person they are caring for. The program offers flexible and responsive respite for carers in their own home providing the carer with a break from their caring role. The type of assistance has included light housekeeping, shopping, preparing meals, outings and companionship.



Carer Support (Aged)

During the year carers received regular phone contact and attended a variety of twice-monthly Support Group activities.

Information sessions included topics ranging from 'Herbal Remedies', 'Fire Prevention', 'Handling Depression' to 'Getting a Good Night's Sleep'. Excursions included a ferry trip to Bundeena and a trip to Leura to enjoy a Devonshire tea at the delightful Antiquities Museum (thanks to a grant from Carers NSW). With the aid of Alzheimer's Australia, two well attended Seminars on 'Understanding Dementia' were held, one in August and another in June.

Carer Support (Disability)

Carers of Young Adults with a Disability: have enjoyed sharing support, information and friendship. We provided information sessions with guest speakers. The group also enjoyed some respite with a weekend away in November.

Carers of Children with a Disability: support each other by sharing information and discussing issues around school and respite options.

Korean Cockatoos: promote inclusion for Korean Carers who may otherwise feel isolated within their cultural community. They share special experiences and knowledge about caring for their children who have been diagnosed with Autism Spectrum Disorder and other developmental disorders. We provided training and information sessions throughout the year.

Volunteer Visiting Program

A highlight of the past year has been the success achieved working cooperatively with other services and programs within the organisation to match clients and volunteers. Matches have been achieved for clients with a variety of cultural backgrounds and clients with specific needs. This included sourcing an engineer to visit a client with a strong engineering background.

Working closely with the Coordinator of the Community Visitors Scheme we have provided volunteers with a mix of daytime and evening information sessions so that they all have an opportunity to attend. At one of the evening sessions a client and a volunteer spoke about their positive experience of the program.



Community Visitors Scheme

There has been a steady stream of volunteer enquiries throughout the year with twenty three presently registered. Three volunteers who joined the program recently want to involve their children in the visiting experience. A very independent ninety three year old client with a strong interest in politics and religion, whose eyesight was rapidly failing, was matched with a volunteer who writes letters for her on her laptop. Many of her letters are published in the news media. Information sessions are provided for volunteers during the year. One of these sessions was a talk on 'Telling Life Stories and Reminiscences'.

Gladesville Social Support Program

The program at Blandville Court continues to grow and now has 95 registered clients. A wide range of activities is provided including swimming, shopping shuttle, walking group, Men's Shed at Lane Cove, knitting circle, monthly guest speakers, movie club and bus outings.

A new activity, art classes, has attracted a number of creative residents. The partnership with Macquarie University,



bus outings and yoga for seniors and individual support has been provided for a number of clients.

We have recruited volunteer translators who provide a vital link between the program and the clients. We have continued to establish relationships with the Spanish Community Care Association, Co.As.It, Multicultural Access Project, Relationships Australia, Ryde Health Promotion Unit and the Iranian Community Organisation. Several projects and activities have been run in partnership with these groups.

More than 250 clients, volunteers, performers and staff participated in the multicultural event 'Everybody Belongs' to celebrate the diverse cultures of the program. The event was supported by the Multicultural Network Project and City of Ryde and was given media coverage.

Maria Maguire – Social Support Team Leader



Interpreting and Translating Student Placement has continued with more than 40 students fulfilling the requirements. Due to the success of a tender which increased our funding, this program has been expanded to include Pittwater Road Public Housing Estate in Gladesville. The initial phase of the program is completed and the Social Support Worker has been established on site.

Social Support (CALD) Program

Client numbers have increased to 385 across the six culturally and linguistically diverse groups. Guest speakers are provided monthly with a variety of educational topics relating to healthy ageing and general wellbeing. A range of activities is provided including movie club,



Community Support Services Report

Through our committed staff and volunteers, Food Services, the Day Centre and Transport Services continue to support and assist the elderly, frail and people with a disability living in the Hunters Hill and Ryde local government areas.

Our support aims to encourage independence at home and in the community enhancing quality of life by providing meals, socialisation and outings.

Food Services

Facts and figures:

14,546 meals were delivered by 86 volunteers providing 4,000 hours of assistance

Recommended service outputs have improved with 614 more meals delivered in the last financial year compared to the previous year. Centre Based meals served have increased from 476 to 997 due to the Drop-In Lunch, catering for the Indonesian Welfare Association information day and providing food for the Carer Support Christmas in July.

In an attempt to manage costs and offer alternative meals Food Services enlisted Baptist Catering Services as a secondary supplier. Baptist Catering meals were distributed to a small number of clients with a request for feedback, which was very positive. Despite these measures another cost increase will take the price of the main meal from \$7.00 to \$7.25 effective July 2010.

All Food Services serving the vulnerable population are now required by law to have a Food Safety program in place. The benefits of having a Food Safety program are many as they provide documented evidence the service is complying with the standards. Our second audit gave us an "A" rating.



An important part of keeping Food Services viable is to look for opportunities within our community such as catering for groups offered by other services. To dispel the myth that our food is not appropriate for Culturally and Linguistically Diverse (CALD) groups a very tasty, ethnically diverse range of foods was served to the Hunters Hill Ryde Community Services (HHRCS) staff to encourage them to use Food Services as their first port of call for catering.

Food Services has two important partnerships. One is with Giant Steps where students and their teachers deliver meals on three days a week. Giant Steps has improved this partnership by enlisting the College to cover the school holidays, thereby decreasing the gaps in our roster. The other partnership has been established with Sunshine Homes, who deliver meals once a week.

Highlights:

- "A" rating for Food Safety program
- Developing partnership with Sunshine Homes
- Trialling alternative supplier

QUOTE: "I am very grateful to receive meals, as my health hasn't been good. I started having meals after surgery six years ago and can't speak highly enough of it. It's a life saver for me. I particularly look forward to the desserts; they are wonderful".

Day Centre

Facts and figures:

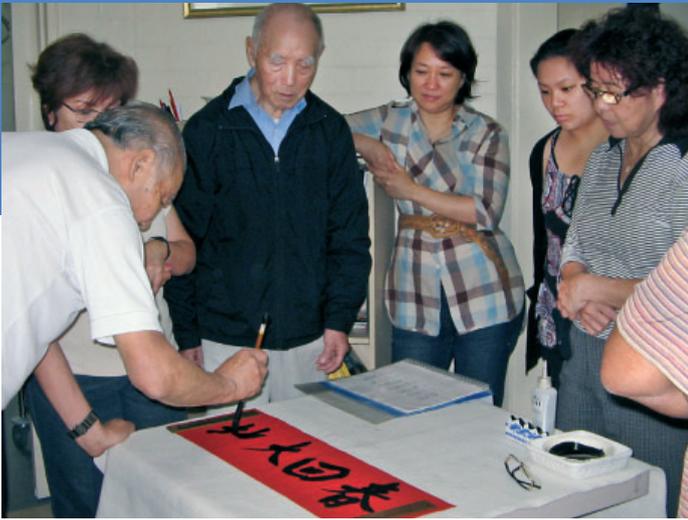
Clients attended the Day Centre for a total of 14,722 hours Day Centre volunteers provided 1,251 hours of help

The Hunters Hill Ryde Day Centre provides centre based day care to frail aged, frail aged people with dementia and to Cantonese frail aged living in the Ryde and Hunters Hill local government areas.

The Day Centre offers a range of social activities in a supportive and friendly environment. Each month the Activities Coordinators put together a stimulating program. Clients' favourites include cooking, music, exercise, Rummy O and outings. The monthly program is tailored to meet the current clients' requirements.

For example the dementia specific group disliked getting off the bus for barbeques and picnics so the program was changed to a courtyard barbeque then an afternoon drive which the clients really enjoy. The Chinese group would go to Auburn RSL every week if it were not for the diverse program which includes many exciting outings such as fish and chips at Berowra Waters and picking your own citrus fruit.

After reviewing the groups the Day Centre staff discovered the Thursday group, which is predominantly men, had quite different favourite activities and outing destinations to the Tuesday group, which is women, and the Friday group



that is a mix of men and women. This led to the development of the following specific days for the Day Centre:

Monday: Cantonese group

Tuesday: Frail aged women's group

Wednesday: Dementia specific group

Thursday: Frail aged men's group

Friday: Mixed group of frail aged men and women



Volunteers play a number of significant roles at the Day Centre. Of the 1,251 hours of help volunteers offer they assist in a number of different ways.

Once a month on a Tuesday a volunteer has a sing along and every Thursday a volunteer plays either the keyboard or the piano accordion. On both days the clients love the music; it creates a wonderful ambience. Volunteers go out with the bus driver and provide assistance for the clients getting on and off the bus.

Other volunteers help with the meals and activities and one volunteer ensures the garden continues to enchant everyone who visits the Day Centre.

The Day Centre is a great place to give students the opportunity to undertake community service. We have hosted students from St Joseph's College Hunters Hill, St Pius College at Chatswood, The Kings School North Parramatta, Wenona School North Sydney, St Andrew's Cathedral School Sydney City, Hunters Hill High School and St Ignatius College Riverview. The clients love having young and different faces to talk to.

Highlights:

- Students doing community service
- Cuppa for Cancer morning tea
- Developing specific men's and women's groups

QUOTE: "Thanks love, I don't know what we're doing next week but can we do this again."

Transport

Facts and figures:

1,737 attendances on social bus outings

508 people hired the buses

The past twelve months have been most successful for the Transport Program. The Tuesday social bus outings have proved very popular and enable people from the Ryde/ Hunters Hill area to visit a number of different places in greater Sydney from Wollongong to the Central Coast. Destinations such as the Fickle Wombat, Wild Wild West and Long Bay Gaol keep the regulars coming back for more and the phones run hot on bus booking mornings. Clients and the drivers have seen all parts of the metropolitan area during the trips and their social lives are enhanced by the experience.

Thank you to our volunteer drivers who have no need for GPS and keep a good sense of humour in the Sydney traffic. Apart from the regular social bus outings on Tuesdays the drivers work for Social Support CALD outings and the Wednesday Luncheon Club so they meet people from many backgrounds.

The buses have been hired on 508 occasions during the year by various community and internal groups.

Highlights:

- Increase in popularity of the social bus outings
- Diverse and interesting social bus outing program
- Regular bus hire to external and internal users

Anna Buddo – Community Support Team Leader



Volunteers

Jeff Adams
Toni Alexander
Lyn Alfoldi
William Anschau
Joan Badger
Veronica Barbagallo
Leonie Barrett
Tina Basile
Francesco Basile
Kris Bate
June Beck
Betty Benjamin
Adam Bentvelzen
Patricia Birch
Pat Borosh
Jack Bouchier
Ann Bourne
Margaret Bradbery
Ann Buckley
Ken Burkett
Marg Burkett
Rita Butt
David Button
Betty Byrd
Jan Cairns
Trish Chatfield
Peter Chatfield
Da Wei Chen
Fuping Chen
Celina Ching
Marina Cincotta
Katherine Clark
Amy Cole
Alex Collins
Leon Concannon
Lou Conquit
Elizabeth Conterno
Tracey Cooper
Sylvia Cordiner
Lyn Cosandey
Tony Cowell
Jocelyn Curteis
Don Davidson
Dorothy Davidson
Sue Dill-Macky
Shuping Dou
Mr Dou
Judith Edmiston
Bronwyn Ellens
Elizabeth Ellis
Mili Falconi
Jun Fang
Anita Fanning
John Flanagan
Peter Ford
Stephanie Gao
Janina Garan
Mary Garnett
Lynette Garrick

Margaret Gooley
Ed Gooley
Bill Gore
Patty Gore
Margaret Greenland
Li Na Guo
Janine Hannan
Barbara Hardaker
Robyn Harvey
Tim Hawcroft
Annette Hawken
Alanna Hector
Irene Hitchings
June Hoban
John Hocking
Bob Holland
Pamela Honeyfield
Pam Horton
Laura Hughes
Betty Humphrey
Sonya Hunter
John Hyde
Mary Hyde
Bob Ironside
Sara Ivkovic
Anja Ivkovic
Cveta (Tina) Janakijeski
Richard Johnson
Patricia Jones
Reza Karim
Amita Kasbeker
Irma Keck
Frances Kelly
Margaret Kennedy
Phillip Kennedy
Andrew Kiat
Robyn King
Elke Koch-Uhlemann
Lorena Kovac
Grace Lau
Antoinette Lee
Janice Lee
Samantha Leung
Shirley Lim
Shindi Lim
Mina Lloyd
Joan Lloyd
Henry Lo
Anita Lowe
Bruce Luscombe
Dawn Luscombe
Beth Macdonald
Maria Maritato
Meg Marshall
Suzy Marshall
Donna McCade
Claire McCormack
Beverly McGain
Jean McGrady

Estelle McGuirk
Arthur McKenzie
Narelle McLennan
Denise Medley
Morena Melograna
Shirley Millard
Hossein Molla
William Morton
Bernedette Mostyn
Don Mulligan
Janet Muscat
Pat Nash
Fiona Ng
Paula Nigem
Melinda Obern
Tim O'Brien
Peter O'Neill
Bob O'Toole
Sebastiana Pagliaro
Wenong Pan
Joyce Piper
Carine Planes
Amanda Pohl
Angela Pozzolungo
Lorraine Ratcliffe
Robert Ratcliffe
Nalini Reddy
Jo Redfern
Ross Redfern
Christopher Reynolds
Maryam Riahi
Anne Richards
Alan Richards
Patricia Ricketts
Marguerite Robinson
Beryl Robinson
Richard Roebuck
Stephanie Ross
Liz Ross-Bryant
Adrienne Ryan
Lenny Santosa
Anne Saunders
Tammy Scharenguivel
Peter Scheidegger
Susan Schumacher
Sharon Scott
Milica Seric
Sr Margaret Sharma
Jenny Shaw
Susan Sheil
Ian Sheldrick
Peili Shen
Alison Shillington
Nalyn Sirivivatnanon
Tom Skiadopoulos
Sonya Sodbinow
Guishen Song
Susan Spencer
Carl Spinks

Kay Stewart
Karen Story
Nicola Stowers
Nola Strom
Annette Sturt
Rose Taylor
Leslie Thomas
Mary Thomas
Lynne Timms
Max Tong
Ross Tooke
Dick Totten
Norma Touma
Gary Traill
Margaret Treble
Syd Twist
Meg Van Der Vegt
Sharon Vincent
Gilbert Wahlquist
Vincentia Wahlquist
Margaret Walsh
Sharon Whitbourn
Ron White
John Wyper
Debin Xing
Angela Yiannikas
Marie Young
Xinmin Yuan

Giant Steps School

Mark Bavell
Natasha Craze
Wesley Foster
Justin Prout
Kaylene Stutchbury

Giant Steps Community College

Sam Dunn
Nash Kershaw
Nadia Kudriarskyj

Sunshine Homes

Lisa Dickie
Adam Garcia
Nelia Geldard
Katherine Hetherington
Catherine Johnson

*Macquarie University
Department of Linguistics
has sent 35 postgraduate
students to volunteer as
interpreters and translators
with the Blandville Court
Social Support Program.*

Your Board of Management presents their report on
Hunters Hill Ryde Community Services Inc's activities
for the year ended 30 June 2010.

A copy of the 2009-2010 Financial Statements
and auditor's independent declaration is available
at the Annual General Meeting on
Tuesday 28 September, 2010 or on request.

HUNTERS HILL RYDE COMMUNITY SERVICES

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