The Australian Centre for Grief and Bereavement (ACGB) is an independent, not-for-profit organisation, which was established in 1996 to provide a range of education, training, research and professional service options for those working in the area of grief and bereavement. Opportunities are available for those working with grieving people and for members of the community to attend seminars, workshops and courses, to undertake clinical work placements and receive supervision. Customised training, consultation and advice are also available to organisations on issues of grief and bereavement.

ACGB is funded by the Department of Health to provide a statewide specialist bereavement service for individuals, children and families who need assistance following the death of someone close to them. A range of specialist services and programs are provided including office-based bereavement counselling, regional specialist bereavement counsellors, a range of support groups, written resource material and newsletters, an annual ceremony of remembrance, a bereavement information and referral service for the general public and an advice and consultation service for workers in other settings. Volunteers are integral to the delivery of the wide range of services provided by the ACGB.

The Carers Recognition Act 2012 (the Act) came into effect on 1 July 2012. The purpose of the Act is to recognise, promote and value the role of people in care relationships. It formally acknowledges the important contribution that people in care relationships make to our community and the unique knowledge that carers hold of the person in their care. The Centre takes all practical measures to comply with the care relationship principles in the Act and reflects them when developing and implementing support for people in care relationships. ACGB undertakes a range of activities, including staff training and policy development, in order to comply with the Act.

**Statement of Purpose | The Australian Centre for Grief and Bereavement will:**

- Develop and provide a range of specialist interventions and innovative education services, informed by evidence-based practice, for grieving people who are at risk of adverse outcomes.

- Provide grief education and a range of consultancy services to develop and enhance the capacity of individuals, organisations and communities to deal effectively with loss.

- Provide grief and bereavement counselling training and supervision through the placement of practitioners at the Australian Centre for Grief and Bereavement Counselling and Support Service and other settings as deemed appropriate.

- Build the capacity of the universal health services to provide bereavement supports and responses.

- Provide advocacy and representation on grief and bereavement issues in order to inform policy development, raise community awareness and support universal access to mainstream grief and bereavement services.

- Undertake research, program evaluation, public policy development and the production of evidence-based publications and resources to enhance grief and bereavement knowledge and practice.

- Maintain cooperative links with relevant state, national and international groups and organisations in relation to grief and bereavement.

- Provide a national clearing house of grief and bereavement resources and literature to inform policy, practice and research into grief and bereavement and to enhance the activities of ACGB, other practitioners, support agencies and self-help groups.

**Mission Statement**

The Australian Centre for Grief and Bereavement has a mission to build the capacity of individuals, organisations and communities in order to enhance wellbeing following adverse life events.
Acknowledgements

The Centre would like to acknowledge the exceptional efforts and dedication of our Board of Directors, staff, practitioner associates, professional educators and many volunteers.

**Board of Directors**

**President**
Neil Robinson, MBA, BA (Hons) (Politics), GAICD

**Director, Vice-President**
Michael Ashby, MD, BM, BSurgery, MRCP (UK), FRCR, FRACP, FAChPM, FFPMANZCA

**Director, Secretary**
Vicki Kyritsis, GradDipPublicRelations, BA, BSW, CertIVTAA

**Director, Treasurer**
George Farley, MACS (Snr)

**Directors**
Adele Hulse, BA, DipEd
Mark Seeley, MAppSci, GradDipProfAcctg, BlndEng&Comp,
David Zerman, MPubHlth, GradDipInt&CorporateLaw, GradDipPubPolicy, CertIVTAA
Stuart Rechner, BSci (Geol), LLB, GAICD
Partha Nag, MA, BBus (Mgt), DipBus, CPA, MAICD
Neil Robinson, MBA, BA (Hons) (Politics), GAICD

**Patrons**
Walter Mikac, BPharm
Wendy Wilmoth, BA, LLM

**Staff**

**Chief Executive Officer**
Christopher Hall, MA, GradDipAdol&ChildPsych, BEd, CertIVTAE, MAPS, MACE, FAIM

**Manager – Business Operations**
Julie Frowe, BA (Hons) (BusSt)

**Receptionist/Office Administrator**
Tania Pearce, CertIVTAE, CertIIIBusAdmin
Michelle Schultz

**Administrator**
Renata Gralinski, AssocDipBus (Acctg), CertIVBusAdmin

**Administrator – Business Operations**
Dirk Shenton, AssocDipBus (Acctg), MPNeuroLinguisticProgramming, MPTime-LineTherapy, MHypn, CertEFT (Level 3) &AlphaRepatterning

**Marketing Coordinator**
Erin Bevege, BA (English & History)

**Manager – Health Promotion and Education**
Danielle Ricato, CertIVTAE, CertIIIEdAdmin

**Education Programs Administrator**
Bronwyn Thurling, BHSchHom

**Education Administrator**
Christine Whalley (until April 2015)

**RTO Coordinator**
Maria Szucs, GradCertTESOL, BA, NAATI (Level III), CertIVTAE

**Courses Coordinator**
Donna Cowieson, MA (Hons) (MgtSt)

**Journal Production Editor**
Natalie Coish, BA (Double Hons) (English & CinSt), DipProfWrtg&Edit, CertIVTAE

**Manager – Bereavement Counselling and Support Services**
Wendy Howard, BBSc, AdvCertRes&ComCare

**Intake Administrator**
Janice Butera, MA (Couns), GradDipCouns, Voc GradCertBerCouns&Intervention, BA (Psych & WomensSt)
Christine Whalley (until April 2015)

**Specialist Bereavement Counsellor**

**Internship Program and Clinical Supervision**
Jenny Field, MCouns, BA (Welf), AdvCertAODSt, SpecCertBerCounsMethods, MACA (Qualified)

**Specialist Bereavement Counsellor**

**Counselling Program and Clinical Supervision**
Susan Meyerink, BSW, SpecCertBerCounsMethods, DipBusMgt&HR

**Specialist Bereavement Counsellor**

**Support Groups, Clinical Supervision and Education**
Michal deWilloughby, MPsychotherapy&Couns, SpecPostGradTrainMBCPTherapy, BA (Couns), CertIVTAE

**Specialist Bereavement Counsellor**

**Support Groups**
Miguel Lopez, BSoSc, BPsych

**Specialist Bereavement Counsellor**

**KG2 Program**
Angela Scuderi, GradDipEd (TESOL), GradCertNarrativeTherapy, BSW (Hons), CertIVTAA (until February 2015)
Jackie Tarabay, B.Couns (from February 2015)

**Specialist Bereavement Counsellor**

**Northern Suburbs**
Angela Scuderi, GradDipEd (TESOL), GradCertNarrativeTherapy, BSW (Hons), CertIVTAA
Regional Specialist Bereavement Counsellor – Gippsland
Sally Rose, AdvDipGestaltPsychotherapy, SpecPostGradProgramBerCouns

Regional Specialist Bereavement Counsellor – Barwon South West
Annette Hunter, BA (SocWk), DipSocWelf, IntCertBerCouns&Intervention
Lise Pierce, BSW, IntCertBerCouns&Intervention

Bereavement Counsellor
Partnership with HOPE Bereavement Care, Geelong
Christine Rawson, PostGradDipLoss&GriefCouns

Regional Specialist Bereavement Counsellor – Grampians
Jo Niedra, CPE, DipArt (IntDes), BerCounsMethods,TPTC (until May 2015)
Anita Hoare, BA, DipED, MCouns&HumServ, VocGradCertBerCouns&Int

Regional Specialist Bereavement Counsellor – Hume
Marie Hogarth, VocGradCertBerCouns&Intervention, DipCouns, CertIVEarlyChildhood, IntMediationFDRP, ASIST, MACA, MAIPC

Regional Specialist Bereavement Counsellor – Loddon Mallee
Evelyn Chittleborough, BA (HumServ), SpecPostGradProgramBerCouns, DipWelfSt, DipSolutionOrientedCounsPsych, DipSolutionOrientedHypn, SpecCertBerCounsMethods, CertIVTAE, MASOCHA
Jacqueline Dobie, MCouns (AppPsych), CAPAV, PACFA (until May 2015)

Practitioner Associates and Volunteers
Practitioner associates are bereavement counsellors who have completed their Internship Placement and wish to continue to work voluntarily in different locations and roles. Volunteers are both professionals and non-professionals who have received training to work with bereaved people in a range of roles and capacities. They play a vital role in the delivery of services. Without them we would not be able to provide the range of programs that are offered to bereaved children, adults and families. The following is a list of practitioner associates and volunteers for the 2014–2015 financial year.

Robyn Allen
Chantelle Angello
Julie Baird, DipCouns
Lynne Beaumont
Elizabeth Beyer, BA (Psych), DipTranspCouns
Karen Benotti, AdvDipFamCouns
Jo Bergin, BA (SocWk), GradDip (Couns & HumServ), MCouns&HumServ, CertGrief&Loss
Daryl Bridges, BA (SocSc)
Nicole Brogden
Anne Burr, MEd
Janice Butera, MA (Couns), GradDipCouns, Voc GradCertBerCouns&Intervention, BA (Psych & WomensSt)
Anne Carr
Bernadette Crompron, PhD, MSSC (Couns & HumServ), MBA, VocGradCertBerCouns& Intervention, BBus (Mgt)

Marie Cullen, BA (SocSc)
Mark Dean
Mandy Doolan
Jaya Dunstan
Melissa Fingleton, BSocSc, MSocSc (SocWork), GradCertGrief&Bereavement
Sharon Florentine
Juan Grajales Escobar
Kaye Griffin, MPsych&Couns, GradDipAdvCouns, DipClinicalHypn, AdvCertSupervision, CertIVHypn, SpecCourseBerCouns, MACA, PACFA
Dianne Griffith, CertContemporarySomaticPsychotherapy, VocGradCertBereavementCouns&Intervention
Nick Grimsdale, CertIVSBM, Certified Yoga Teacher
Denise Howes, DipEd, BA, MA (Experiential & CreativeArtsTherapies)
Leanne Hyndman, BA (Couns)
Max Kakouris
David Kennedy
Henning Klibo
Saya Knox, DipCouns
Mustafa Kouklan, BSW, DipWelfStud
Bianca Lavorgna, BBSc, VocGradCertBereavement Couns&Intervention
Alex Liao, MSW, BSc
Judith Lillis, MA (EdCouns), VocGradCertBerCouns& Intervention, BA (Psych), LPC, MADEC
Miguel Lopez, BSocSc, BPsych (ClinPsych & Psychotherapy)
RTO Academic and Industry Advisory Committee

In March 2015 the Academic and Industry Advisory Committee (AIAC) to oversee the academic integrity and industry relevance of all nationally recognised training courses offered by ACGB. Its main role is to provide a consultative forum that can effectively address RTO matters in reference to the training and assessment needs of the industry and the community within which it operates. The Australian Centre for Grief and Bereavement would like to acknowledge the following members of the Academic Board.

- Donna Cowieson
  Courses Coordinator
  Australian Centre for Grief and Bereavement
  AISC role: Training coordinator

- Christopher Hall
  CEO
  Australian Centre for Grief and Bereavement
  AISC role: Training provider

- Keren Ludski
  Course developer
  Peace of Mind Counselling
  AISC role: Industry representative/Course developer

- Sam McCurdy
  RTO Consultant
  Dewhurst Consultancy Pty Ltd
  AISC role: Independent RTO consultant

- Karen Quinn
  Program Coordinator
  Centre for Palliative Care, Kew
  AISC role: Training advisor

Sponsorship and Major Contributions

Department of Health, Victoria
Microsoft Pty Ltd
I would like to acknowledge the commitment of my predecessor as President and Chair of the Board of the Australian Centre for Grief and Bereavement (ACGB), Adele Hulse. Adele has been associated with ACGB since its inception and been an Officer of the Board for over a decade. Adele, with Chris our CEO, has steered us through many challenges and we owe her a debt of gratitude for her service. Our very best wishes go with her as she embarks on the next chapter in her life.

I would also like to pay tribute to our CEO, Christopher Hall. Acknowledged across the sector, his leadership, dignity and quiet calm serve our organisation extremely well and our success is due in large part to his energy, drive and commitment.

The past year has offered us many challenges. System implementations are never easy and our move to a more intuitive, member-focused relationship management system has been no exception. We believe we have now overcome a range of problems and are positively positioned for the future.

Attendance at ACGB seminars and events has fluctuated over the course of the year. System limitations have compounded the issues we have faced. We feel positive, however, that the range of educational services and opportunities available will be positively received by members and supporters in the year ahead.

Following last year’s audit, the Board resolved to chart a slightly different course and invest in technology to provide enhanced service coverage going forward. With the support of the Department of Health and, in particular, the Minister for Health, the Hon. Jill Hennessy MP, the Centre will be rolling out this new service offering in the next calendar year. It will be challenging and has required difficult decisions about the nature and type of service we provide. The Board is, however, committed to responding to the needs of our clients and putting them first – before organisational arrangements. This represents a significant adjustment in the Centre’s approach to service delivery, which will take some time to settle and adjust – for users, stakeholders and staff.

Finally, the Board is proposing the adoption of a new constitution at this year’s Annual General Meeting. This is to align much more closely with the Australian Securities and Investments Commission requirements and best practice. It has been a significant undertaking of over 18 months of work. On behalf of the Board, I will recommend these changes to our members.

So a challenging year with exciting and bright prospects ahead.

Thank you to Board colleagues Adele, David, George, Lauren, Mark, Michael, Partha, Stuart, Vicky and, more recently, Catherine.

I commend this Annual Report to you.

Neil J. Robinson
President
Australian Centre for Grief and Bereavement
As we enter the third decade of the life of the Australian Centre for Grief and Bereavement (ACGB), it is timely to look back at the original vision for the Centre when it was established in January 1996. Following a public meeting held in May of 1989 in Frankston, Victoria, the Centre for Grief Education, as it was then known, was focused on ‘optimum support for all bereaved people in order to assist their recovery and prevent chronic illness and ill health’. Over the years this focus has broadened to focus on ‘building the capacity of individuals, organisations and communities in order to enhance wellbeing following adverse life events’. Our work now takes us into the realm of providing a broad array of services for bereaved people, recognising that bereaved people often desire different things at different times. Providing training for health professionals throughout Australia continues to be an important undertaking for us, as does undertaking research and projects that enhance the quality of bereavement care available. This original vision, articulated by the founders of the Centre, still drives much of what we do and, as would be expected, continues to evolve in step with our advances in knowledge and the needs of the communities we serve.

ACGB remains focused on continuous quality improvement, research and evaluation, service development, partnerships, organisational excellence, health promotion and education, and strengthening our external relationships. A particular focus this year has been on better meeting the needs of our membership. Following a survey of our members we have significantly recast the range of services we now provide members. In particular, we are excited about the development of a new range of online services that will commence in late 2015.

As the largest national provider of grief and bereavement education, ACGB continues to offer a broad range of programs for professionals and the wider community. In the past year, ACGB provided 725.25 hours of education and training to 2,845 participants nationally. We derive great pleasure in providing access to leading international clinicians and scholars and in this most recent period we provided a number of opportunities for Australian clinicians to hear from leading international experts in the field.

This year saw ACGB transfer from the Victorian Registration and Qualifications Authority to the national regulator, Australian Skills Quality Authority. Given our presence as a national provider of vocational education and the development of our new Certificate IV in Bereavement Support, this change will allow us to offer this new online course nationally. This program, along with our Graduate Certificate in Bereavement Counselling and Intervention continue to provide the leading training in this field.

Our Bereavement Counselling and Support Service continues to provide a range of support options to bereaved Victorians, with over 640 people receiving support. In all, a total of 5,068 counselling sessions were provided. In addition to this, 12 bereavement support groups have been held supporting 201 individuals across a total of 851 group sessions.

Along with the publication of our journal, Grief Matters: The Australian Journal of Grief and Bereavement, this year also saw the launch of a new publication for parents who had experienced the death of a child following involvement with a palliative care service.

I want to acknowledge the Board of Directors, staff and volunteers of ACGB for all of their hard work and commitment to ACGB in the past year. The skills, creativity and enthusiasm of these individuals enable all of the many wonderful accomplishments of ACGB. The Centre has been fortunate to receive strong support from the Department of Health; our positive working relationship reflects our mutual commitment and provides a firm foundation to provide high quality bereavement care and education.

I wish to thank Neil Robinson, who has taken on the role of President of the ACGB Board. Neil has brought his considerable skills and experiences to this role and the organisation is benefiting greatly from his contribution. I would also formally thank Prof. Michael Ashby, Dr Lauren Breen, George Farley, Vicki Kyritsis, Partha Nag, Stuart Rechner and Mark Seeley. This year brings to a close the membership of Adele Hulse on the Board, a role she has held for nearly two decades. ACGB has benefited greatly from her passionate commitment to the Centre. I wish to also thank both the ACGB staff and the many volunteers who always bring great passion, enthusiasm and creativity to their work.

As I wrote last year, ACGB unquestionably faces a number of major challenges; one of these is the question of financial sustainability in the face of increasing demands on our services. Notwithstanding this reality, I am filled with optimism that the organisation has considerable strengths and will continue to support those who are bereaved and those who care for them.

Christopher Hall
Chief Executive Officer
Australian Centre for Grief and Bereavement
As the largest national provider of grief and bereavement education, the Australian Centre for Grief and Bereavement offers a broad range of programs for professionals and the wider community.

The Education calendar offers professional development sessions throughout metropolitan Melbourne and interstate in Sydney, Brisbane, Adelaide and Perth. Education and training programs are offered as workshops, seminars, nationally accredited courses and customised training.

2014–2015 was another exciting year of educational opportunities. Alongside an extensive training calendar, the Centre presented both an International Educator Tour and a Specialist Educator Event.

**Education Program**

During 2014–2015, the Centre provided 725.25 hours of education and training to 2,845 participants nationally.

Within metropolitan Melbourne, 119 hours of education were offered across 17 sessions and were delivered to 307 participants. (These figures do not include special events, such as International Educators or the Grief Lecture, as they are reflected separately.)

As in previous years, strategy-based workshops featured within the program and continued to be well attended. This year saw the return of some of the Centre’s most popular workshops and the introduction of some new topics to the training calendar. New programs included ‘Telephone Counselling: An Effective Intervention for Supporting Bereaved People’, ‘Bereavement Practice: Expanding the Therapist Toolkit’, ‘Parenting Through Loss: Working with Expectant and New Mothers’, ‘Grief and Loss in Palliative Care Settings’ and ‘Mindfulness Somatic Experiencing as an Effective Tool for Complicated Grief’. Feedback for these new workshops has been positive.

The Centre continues to offer a range of training interstate as part of the Education training calendar. These workshops continue to be successful, with 126 hours of training being delivered to 361 participants. With the majority of sessions reflecting strong attendance, this indicates the necessity to further increase the number of sessions being offered outside Victoria.

**Customised Training**

The Centre offers a customised training service, providing high quality, specialised professional development sessions to organisations and groups. As in previous years, this service continues to play an important role within the Centre’s Education program.

During the 2014–2015 financial year, the Centre delivered 197 hours to 834 participants at 43 customised training sessions throughout metropolitan Melbourne, regional Victoria and interstate. Some of the organisations that we worked with during this time included: Tasmanian Association for Hospice and Palliative Care, Coffs Harbour Health Campus, Road Trauma Support WA, and Grampians Health.

In addition to the training listed above, pro bono training sessions were conducted by ACGB training staff and members of the clinical team on a variety of subjects. Given the informal nature of these sessions, it is difficult to give an accurate figure, but best estimates place the number of training hours at approximately 48.75 hours, across 27 sessions, reaching 554 people.

**International Educator**

*Louis A. Gamino, PhD – USA*

ACGB was pleased to present Dr Louis A. Gamino, Professor of Psychiatry and Behavioral Science at Texas A&M Health Science Center College of Medicine, who delivered two full-day workshops in Melbourne, Brisbane and Sydney in May 2015.

Day One, ‘Counselling Clients with Complicated Grief’, enabled participants to explore the assessment of the bereaved client, examining in particular the risk factors, which can complicate the bereavement experience. Day Two, ‘A Practitioner’s Guide to Care of the Dying’, was designed to help medical practitioners and mental health professionals incorporate theoretically sound and empirically derived principles into sensitive and effective care of dying patients and their families.

Dr Gamino’s engaging, intensive workshops were well attended, with a total of 418 participants: 180 in Melbourne, 126 in Brisbane and 112 in Sydney.

**Specialist Educator Event**

*Benjamin Wolfe, MEd – USA*

Benjamin Wolfe, clinical social worker and Fellow in Thanatology, presented a full-day workshop in Melbourne, Sydney and Brisbane in February–March 2015. ‘Iceberg Theory: Counselling Below the Surface’ provided strategies and interventions to help individuals and families trying to cope with the opportunities and struggles on the ‘loss’ journey. Feedback was positive, and each session was well attended, with a total of 250 participants across the 3 workshops.
Grief Lecture 2015
On 17 March 2015, ACGB hosted the author, Brooke Davis, at the State Library Victoria, Village Roadshow Theatrette, for the Grief Lecture 2015. Brooke’s debut novel, *Lost and Found*, inspired by her own personal journey of grief after the death of her mother, has received international recognition. The evening gave our audience the opportunity to hear Brook speak candidly about her own experiences during an engaging, heartfelt, funny, sincere and inspiring lecture. The 2015 lecture was attended by 94 members and other interested parties.

Courses
Due to the projected online delivery of the Certificate IV in Bereavement Support, the RTO was mandated by law to transfer from the Victorian VET regulator, VRQA, to the national VET regulator, ASQA. This will enable the Centre to offer the online course nationally.

From 1 April 2015, the new *Standards for Registered Training Organisations 2015* are in place. The Centre has transitioning to the new compliance protocols within ASQA’s regulatory environment in preparation for a RTO re-registration audit in late 2015.

Graduate Certificate in Bereavement Counselling and Intervention (22264VIC)
The Graduate Certificate in Bereavement Counselling and Intervention (GCBCI) course leads to a nationally recognised, post-graduate VET qualification (AQF level 8). Designed for generalist counsellors wanting to specialise in bereavement counselling and intervention, ACGB offers the only post-graduate program in Australia solely dedicated to the vocational training of bereavement counsellors.

The February 2014 intake commenced with 13 students enrolled. Throughout the duration of the course, 3 students deferred, with 10 students graduating in December 2014. During the 2014–2015 financial year, students attended 20 sessions, totalling 91 hours of face-to-face training.

The February 2015 intake commenced with 14 students enrolled. At 30 June 2015, 4 students have deferred, with 10 students due to complete their studies in December 2015. During the 2014–2015 financial year, students attended 21 sessions, totalling 92.5 hours of face-to-face training.

There was no July 2014 intake.

Certificate IV in Bereavement Support (22271VIC)
The Certificate IV in Bereavement Support is a nationally recognised VET qualification. This course is designed for those who have a role in providing bereavement and loss support. The skills and knowledge provided by the course designed for specific bereavement support job roles or to complement other job roles, such as those of nurses, aged care workers, counsellors or social workers.

The course consists of 11 core units of competency: 5 units developed by ACGB and 6 units imported from existing training packages. 2014 saw the development and validation of all the course materials, including learner guides, trainer and assessor guides and assessment tasks for the ACGB units. With commercially available course materials to be used for the imported units, the training design of the course was completed in 2014.

Since early 2015, the e-learning conversion of the course materials has been underway and is near completion. Currently more than 260 prospective students have expressed interest in undertaking the Certificate IV in Bereavement Support. ACGB expects to launch this new course in January 2016.

RTO Academic and Industry Advisory Committee (AIAC)
March 2014 saw the establishment of the Academic and Industry Advisory Committee (AIAC) to oversee the academic integrity and industry relevance of all nationally recognised training courses offered by ACGB. Its main role is to provide a consultative forum that can effectively address RTO matters in reference to the training and assessment needs of the industry and the community within which it operates.
Bereavement Counselling & Support Service

The Australian Centre for Grief and Bereavement’s Bereavement Counselling and Support Service (BCSS) operates a statewide specialist bereavement service for Victoria.

The service continues to be responsive to the varying needs of bereaved individuals, children and families who need support following the death of someone close to them. The service offers a range of services and programs that recognise people are unique and different interventions and practices help different people. We aim to ensure that services are accessible; the service is means-tested and inexpensive, with opportunity to waive fees for those who are struggling financially.

BCSS provides counselling and support in a range of locations across Victoria, including telephone or Skype counselling for people unable to access services. Feedback received for the entire service continues to be positive.

In addition, bereavement advice and consultation is available for professionals and non-professionals by phone, and opportunities to work in the field of bereavement are provided by training and gaining experience through our internship and volunteer training program. BCSS also receives many requests for information, advice and support via the ACGB website.

Who Provides the Services?
At 30 June 2015, BCSS has (including regional specialist bereavement counsellors) 16 paid staff (10.3 EFT), 12 intern bereavement counsellors (experienced counsellors undertaking advanced training in bereavement counselling), 19 practitioner associates (qualified bereavement counsellors seeing clients voluntarily), and 25 support group facilitator volunteers.

Bereavement Counselling
During 2014–2015, BCSS received a steady rate of requests for counselling from people across Victoria. As at June 30 2015, the service has a waiting list that can range from one to four weeks. Many counselling clients also receive additional support through literature about grief, *The Rosemary Branch* newsletter, and information on available support groups. In 2014–2015, the BCSS saw 640 counselling clients across Victoria, including 400 clients located in metropolitan Melbourne, and 240 throughout regional Victoria. A total of 5,068 counselling sessions were conducted, which is an average of eight sessions per client.

Regional Specialist Bereavement Counselling Service
This service covers six regions, with counsellors based in Gippsland, Hume, Barwon South-West, the Grampians, Loddon Mallee and North Fitzroy. While much of their time is dedicated to direct counselling and group facilitation, counsellors are also regularly engaged in networking, capacity building and attending forums that meet the needs of other services, including education, discussion groups, consultation and advice.

At 30 June 2015, the BCSS employs eight regional specialist bereavement counsellors at 5.0 EFT. This includes a 0.3 EFT counsellor located at Barwon South-West through a partnership with HOPE Bereavement Services, Geelong.

Bereavement Support Groups
At 30 June 2015, there have been 12 bereavement support groups, including children’s groups, specialised therapeutic bereavement groups, and support groups held in regional areas. In the 2014–2015 financial year, 201 individuals attended a total of 851 sessions.

The BCSS support group coordinating team is comprised of one full-time specialist bereavement counsellor and two part-time specialist bereavement counsellors, one of whom specialises in the children’s Kids Grieve Too (KG2) program. This small team, along with 25 enthusiastic group facilitators who volunteer their time, meet the ever increasing need to facilitate and and/or coordinate a broad range of bereavement support groups. This includes groups for the death of a parent, bereaved partners, closed specialised therapeutic group programs, a men’s only group, a creative mandala group, a coffee and chat group, and a companion animal loss group. The KG2 program has seen a steady rise in attendance, which has resulted in the establishment and completion of three groups in the last year.

Support for Paid and Unpaid Staff
All counsellors, practitioner associates, interns and volunteers receive some form of supervision and/or debriefing and support. Supervision is provided to counsellors by experienced supervisors on site; by phone; off-site (for all bereavement groups facilitated at various forums); and through group supervision with qualified, paid specialist supervisors.

As part of the internship program, interns participate in a total of 80 hours in both specialist bereavement counselling and support group programs.
**Professional Development**
Case presentation (often by interns) and professional development opportunities are provided to all paid staff, interns, practitioner associates and volunteers on a regular basis. Professional development supports everyone in attendance to integrate contemporary loss, grief and bereavement research and theory into their practice and provides opportunity to meet with others to discuss and critique their work.

**Fundraising & Grants**

**Fundraising**
The Australian Centre for Grief and Bereavement is a registered fundraising organisation (Registration #12241). This enables the Centre to conduct fundraising initiatives and appeals in accordance with the *Fundraising Act 1998*.

**Donations**
ACGB relies on the generosity of donors to help us to continue providing support services to the bereaved and those who support them. The Centre would like to thank each and every donor for their generous contribution in the 2014–2015 financial year. ACGB puts 100% of donations towards improving the Centre’s bereavement counselling, support and education services.

**Fundraising appeals**
In 2014–2015 the Centre conducted one online fundraising appeal: an End of Financial Year Appeal. Proceeds from this appeal will be put towards improving the Centre’s counselling and education services.

**Shopnate**
In 2015 ACGB joined the Shopnate platform (www.shopnate.com.au). A recently launched Australian initiative, Shopnate is a free service that allows the public to donate to charity simply by shopping online.

Shopnate works with hundreds of big-name Australian and international online retailers who have all agreed to donate a commission on every online sale to the charity of the shopper’s choice. This commission is already included in the price of the item. This means that shoppers can support their chosen charity at no extra cost.

**Grants and Tenders**
In 2013, ACGB was the successful grant applicant for a Grant of Funding issued by the Victorian WorkCover Authority (VWA; now WorkCover Victoria). In July 2014, the Centre commenced delivery of support services for individuals and families affected by a workplace or work-related death, alongside information sessions and workshops for key stakeholders, and publication of workplace-related bereavement resources.
The Australian Centre for Grief and Bereavement produces several print and online publications for the bereaved and for practitioners. The Centre also maintains an online presence with the website, and social media profiles on Facebook and Twitter.

**Newsletters**

**Bereavement Practice for Clinicians and Service Providers**

This e-newsletter publication complements the Practitioner Consultancy Service, and brings up-to-date information and resource material to practitioners who are working with bereaved people, particularly those in agencies where loss, grief and bereavement is only one of a range of areas of work. Distributed three times per year, subscription to this publication continues to grow at a steady rate, with a readership of 1,500 bereavement practitioners at close of financial year.

**Bereavement Practice in Palliative Care**

This publication is designed to deliver up-to-date grief and bereavement information, research and resources to professionals working in the Victorian palliative care sector. It is distributed two times per year via e-newsletter to over 900 subscribers.

**The Rosemary Branch**

This publication is aimed to connect with past, present, and potential clients of the service. Each edition contains a feature article relating to grief and bereavement, alongside narrative contributions from bereaved individuals and information relating to support services and resources offered by the Centre. It is distributed twice per year in hardcopy to nearly 1,500 people and via e-newsletter to over 500 subscribers.

**The Grief Brief**

This publication is the Centre’s monthly e-newsletter. It provides regular updates on services, programs and resources offered by the Centre, alongside information relating to local and international bereavement-related initiatives, resources and events. The Grief Brief goes out to over 5,000 national and international subscribers on a monthly basis.

**Content Partnerships**

In 2014–2015, the Centre continued to maintain content partnerships with the Better Health Channel and Healthshare health information websites.

**Better Health Channel**

The Australian Centre for Grief and Bereavement is a content partner with the Better Health Channel (www.betterhealth.vic.gov.au). Better Health Channel is a Victorian Government initiative providing health and medical information that is quality assured, reliable, up to date, easy to understand, regularly reviewed and locally relevant.

**Healthshare**

Healthshare is a national health initiative designed to provide better access to health expertise and improve the quality of health information online. ACGB is a content provider within Healthshare’s online bereavement community (www.healthshare.com.au), responding to questions posted by users.

**Website**

The website for the Australian Centre for Grief and Bereavement (www.grief.org.au) continues to attract both local and international interest and serves as an important point of contact for grieving people and those who care for them.

This financial year, the website received an average of 2,090 visits per week, with visitors remaining on the site for an average session duration of 2 minutes and 54 seconds. Of the visitors, 67.9% of these were new visitors to the site and 32.1% were returning visitors. Visitors to the site came from 162 countries/territories, with the seven nations most represented in visitor numbers being Australia (87.76%), USA (3.34%), the United Kingdom (1.6%), Canada (1.18%), New Zealand (0.71%), India (0.47%) and Brazil (0.36%).

**Social Media**

During the 2014–2015 financial year, the Centre continued to build a presence on two social medium platforms: Facebook and Twitter. These platforms allow the Centre to connect with the both the public and health professionals, locally, nationally and internationally.

At 30 June 2015, the ACGB Facebook page had 909 likes (87.8% increase), while the ACGB Twitter profile had 687 followers (27.6% increase).

[www.facebook.com/griefaustralia](http://www.facebook.com/griefaustralia)
[www.twitter.com/tweet_acgb](http://www.twitter.com/tweet_acgb)

**Expert comment**

This financial year, a wide range of media agencies and publications across the country approached the Centre for expert comment, including The Exchange (Foxtel and Channel 31), and more.
The Australian Centre for Grief and Bereavement aims to facilitate the advancement of research into grief and bereavement practice through contribution to, and publication of, academic research and discourse.

The Centre provides consultation to graduate research students around bereavement research proposals and ethical considerations in conducting research with bereaved populations. The Centre also undertakes thesis assessment tasks for advanced degrees on an ad hoc basis.

The development of a new clinical data set enables ACGB to develop a more accurate picture of a number of important research constructs as they relate to our clients. It is hoped that this data will enable the undertaking of a number of studies, which demonstrate the efficacy of a range of clinical interventions.

Our journal, *Grief Matters: The Australian Journal of Grief and Bereavement*, continues to be a vital forum for the publication of national and international bereavement research. The Centre’s CEO, Christopher Hall, was recently appointed as an Associate Editor of the international journal *Death Studies*. A particular focus of his editorial responsibilities will be a focus on the implementation of bereavement research findings to real world clinical settings.

**Grief Matters: The Australian Journal of Grief and Bereavement**

*Grief Matters* is produced three times annually and informs health professionals and those working with bereaved people of current research and practice in loss and grief.

Each issue of Grief Matters focuses on a particular theme. The issues of 2014–2015 were themed around perinatal loss; displacement and isolation: grief of refugee, immigrant and Indigenous peoples; and organ and tissue donation.

Contributors included: Trish Wilson, Kerry Jones, Catherine Collins, Damien W. Riggs and Clemence Due, Eswen Chaffey and John Douglass Whyte, and Petra N. den Hartog; Louise Olliff, Pauline Lane and Rachel Tribe, Melinda Phillips, Carrie Lethborg and Pauley Kessel, and Jane McKendrick and Marjorie Thorpe; and Eva Mehakovic and Amanda Bell, Diane Murphy, and Michelle A. Post.

In 2009, RMIT’s academic database Informit started hosting full-text access of all issues of *Grief Matters*. The journal continues to be extremely well read on Informit. In 2014–2015, Informit users downloaded a total of 4,928 articles from 297 unique documents. These documents continue to be from a wide variety of content – articles, editorials, book reviews and abstracts, from both old and recent publications, from a diverse range of themes and from high profile authors and unknowns. Access to this data changes the way ACGB considers our readership and the reach of *Grief Matters*. It also opens up all kinds of opportunities and new ways of thinking about what we publish, when we publish and how we publish.
The Australian Centre for Grief and Bereavement offers memberships and subscriptions to individuals and organisations on both national and international levels.

**Changes to memberships**

**Survey of membership**
The 2014–2015 financial year was an exciting time for memberships, seeing the commencement of a number of improvements to the member experience.

In August 2014, the Board of Directors commissioned a survey to all current and lapsed members. The results provided important information regarding member profiles and opinions concerning existing and potential new member benefits.

As a member-based organisation since 1996, ACGB was excited to have the opportunity to canvass members and was delighted with the broad and constructive feedback received. This information helped shape the new member benefit packages, which will be fully available by September 2015.

The Centre would like to thank our members for both their valued feedback and patience during the transition phase.

**New member benefits**
ACGB member benefits include:

- printed copies of *Grief Matters: The Australian Journal of Grief and Bereavement* (three times per year)
- access to the Member Only section of the ACGB website
- access to back copies of *Grief Matters* online in PDF format
- access to EBSCO, a repository of full text academic articles, including the major grief and bereavement journals (e.g. *Death Studies*, *Journal of Loss & Trauma*; and *Omega: Journal of Death and Dying*).
- member discounts on books and resources
- member discounts to education and training events
- complimentary admission to the Grief Lecture
- discounted application fee for the Bereavement Practitioner Certification Program
- inclusion in the ACGB Membership Directory
- the right to vote at the annual general meeting, in elections and to hold office.

**Updated categories of membership and subscriptions**
The Australian Centre for Grief and Bereavement continues to offer discounted rates for students and for those members eligible for concessional rates due to retirement or low income.

In addition, as part of the restructure of memberships, in January 2015 the Centre introduced an international membership package. This package entitles overseas members access to the same benefits as Australian members (with the exception of access to EBSCO, as this is limited to Australian and New Zealand-based patrons only).

From 2015, academic or institutional libraries may elect to just subscribe to the journal *Grief Matters: The Australian Journal of Grief and Bereavement*, rather than taking out a full membership. In 2014–2015 there were 22 subscribers from locations as diverse as the United Kingdom, New Zealand, Canada, England, Ireland, the United States and throughout Australia.

**Transition period**
The 2014–2015 financial year was a development period for the Centre’s brand new administrative database (iMIS), which is integral to the introduction of the new member packages. As part of the transition, 2014 memberships were extended and remain current until the final launch of our new online system. In the 2014–2015 financial year, the Centre has been pleased to provide membership services to 229 2014 members and 127 2015 members, of which 44 are renewed memberships.

**Resource Guide**
The Australian Centre for Grief and Bereavement has an extensive number of resources available pertaining to grief, loss and bereavement. These resources are available for purchase by professionals working in the field of grief and loss along with members of the public who are bereaved or offering support to others. In early 2015, the Centre was pleased to introduce a 10% discount to members on any resource purchased.
The Centre has maintained relationships with several well-known international authors and organisations, including Robert A. Neimeyer, Tom Golden, John R. Jordan, The Dougy Center for Grieving Children and Families in the USA, and the Skylight Foundation in New Zealand. These relationships allow us to provide a wide variety of resources.

During this financial year, ACGB was delighted to introduce a number of new products to complement our existing range of resources. These included a valuable resource for health professionals, *Ethical Practice in Grief Counseling* by Louis A. Gamino and R. Hal Ritter Jr., an essential reading for grief counsellors, mental health clinicians, clergy and social workers.

New resources for the bereaved include *Time to Listen: How it Feels to be Young and Dying* by Amber Turk, *Lost and Found* by Brooke Davis; *Dying to Know: Bringing Death to Life* by Pilotlight Australia; and, most recently, *The Little Book of Loss & Grief You Can Read While You Cry* by Liz Crowe, and *When Relationships Hurt Too* by Petra N. den Hartog.

**Reference Library**

The Library at the Centre provides a valuable reference service to staff, counsellors, educators, members, students and the general public. Although not a lending library, members and interested parties can visit and photocopy required material. The library offers a range of books, journals, newsletters, videos, audiocassettes, CDs and DVDs.
Your directors present this report, together with the financial statements, on the company for the financial year ended 30 June 2015.

Directors
The names of each person who has been a director during the year and to the date of this report are:

Ms Adele Hulse – from June 1996
Ms Vicki Kyristsis – from 2 July 2012
Prof. Michael Ashby – from 29 October 2013
Mr George Farley – from 29 October 2013
Mr Mark Seeley – from 29 October 2013
Mr David Zerman – from 29 October 2013
Mr Partha Nag – from 27 May 2014
Mr Stuart Rechner – from 27 May 2014
Mr Neil Robinson – from 27 May 2014
Dr Lauren Breen – from 28 October 2014

Directors have been in office since the start of the financial year to the date of this report unless otherwise stated.

Principal Activities
The principal activities of the company during the financial year were to provide services for bereaved persons and a range of education and training programs.

The company’s short-term objectives are to:

• offer counselling and specialist support services to bereaved persons across five regional areas in Victoria
• create and provide a course in education that complies with Victorian Registration and Qualifications Authority (VRQA) standards and qualifies Australian Centre for Grief and Bereavement as a registered training organisation
• maintain financially profitable education and training programs
• develop web-based education services.

The company’s long-term objectives are to:

• create an Australian database of evidence-based best practices in bereavement therapy linked to library and information services
• become a centre of excellence in bereavement counselling theory and practice
• ensure that ACGB operates from a sound commercial foundation.
To achieve these objectives, the company has adopted the following strategies:

• Regular board-level education and training.

• ACGB strives to attract and retain quality staff and volunteers who are committed to working with bereaved persons. Volunteer contribution is significant and made at all levels of the organisation.

• Staff and volunteers work in partnership with a range of community stakeholders who continue to support ACGB’s projects and initiatives. The Centre ensures community stakeholders understand and are committed to the objectives of ACGB through ongoing education in order for the projects to succeed.

• Staff and volunteers are committed to creating new programs while maintaining existing programs in support of the bereaved. Committed staff and volunteers allow ACGB to engage in continuous improvement.

• ACGB’s staff and volunteers strive to meet consistent standards of best practice and provide clear expectations of professional accountabilities and responsibilities to all stakeholders. This is evidenced by the revision of policies at all levels and the performance of staff and volunteers being assessed, based on these accountabilities. This ensures staff operates in the best interests of clients and the Centre.

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**Information on Directors**

<table>
<thead>
<tr>
<th>Name</th>
<th>Title</th>
<th>Qualifications</th>
<th>Experience</th>
<th>Special Responsibilities</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Ms Adele Hulse</strong></td>
<td>Director (non-executive)</td>
<td>Bachelor of Arts, Diploma of Education</td>
<td>Appointed Chair of Committee of Management in 2002</td>
<td>Ms Hulse is a member of the Accreditation Steering Committee, Audit and Risk Committee and Nominations Committee</td>
</tr>
<tr>
<td><strong>Ms Vicki Kyritsis</strong></td>
<td>Director, Secretary from 29 October 2013</td>
<td>Bachelor of Arts, Bachelor of Social Work, Graduate Diploma in Public Relations, Certificate IV in Training and Assessment</td>
<td>Director since 2012</td>
<td>Ms Kyritsis advises on fundraising and publicity</td>
</tr>
<tr>
<td><strong>Prof. Michael Ashby</strong></td>
<td>Director, Vice-President from 29 October 2013</td>
<td>Bachelor of Medicine, Bachelor of Surgery (London), Doctor of Medicine (Adelaide), Member of the Royal College of Physicians (UK), Fellow of the Royal College of Radiologists, Fellow of the Royal Australian College of Physicians, Fellow of the Australian Chapter of Palliative Medicine, Fellow of the Faculty of Pain Medicine, Australian and New Zealand College of Anaesthetists</td>
<td>Director since 2013</td>
<td></td>
</tr>
<tr>
<td>Name</td>
<td>Role</td>
<td>Start Date</td>
<td>Qualifications</td>
<td>Special Responsibilities</td>
</tr>
<tr>
<td>-----------------------</td>
<td>-------------------------------------------</td>
<td>--------------------</td>
<td>----------------------------------------------------------------------------------------------------------</td>
<td>--------------------------------------------------------------------------------</td>
</tr>
<tr>
<td>Mr George Farley</td>
<td>Director, Treasurer</td>
<td>29 October 2013</td>
<td>Member of the Australian Computer Society, Senior</td>
<td>Mr Farley is a member of the Audit and Risk Committee</td>
</tr>
<tr>
<td>Mr Mark Seeley</td>
<td>Director</td>
<td>29 October 2013</td>
<td>Bachelor of Industrial Engineering and Computing, Masters of Applied Science, Graduate Diploma of Professional Accounting</td>
<td>Mr Seeley is Chair of the Audit and Risk Committee and a member of the Nominations Committee</td>
</tr>
<tr>
<td>Mr David Zerman</td>
<td>Director</td>
<td>29 October 2013</td>
<td>Master of Public Health, Graduate Diploma of International and Corporate Law, Graduate Diploma of Public Policy, Certificate IV in Training and Assessment</td>
<td>Mr Zerman is a member of the Nominations Committee</td>
</tr>
<tr>
<td>Mr Partha Nag</td>
<td>Director</td>
<td>27 May 2014</td>
<td>Bachelor of Business (Management), Diploma of Business, Masters of Accounting, CPA, Member of Australian Institute of Company Directors (MAICD), Certificate of Training in Management Systems Auditing</td>
<td></td>
</tr>
<tr>
<td>Mr Stuart Rechner</td>
<td>Director</td>
<td>27 May 2014</td>
<td>Bachelor of Science (Geology), Bachelor of Laws, Graduate of the Australian Institute of Company Directors</td>
<td></td>
</tr>
<tr>
<td>Mr Neil Robinson</td>
<td>President, Director</td>
<td>27 May 2014</td>
<td>Bachelor of Arts (Hons) (Politics), Masters of Business Administration, Graduate Australian Institute of Company Directors</td>
<td></td>
</tr>
<tr>
<td>Dr Lauren Breen</td>
<td>Director</td>
<td>28 October 2014</td>
<td>Bachelor of Science (Honours), Graduate Certificate of Education, Doctor of Philosophy, Member of the Australian Psychology Society, Member of the College of Community Psychology</td>
<td></td>
</tr>
</tbody>
</table>
Meetings of Directors
During the financial year, 11 meetings of directors were held. Attendances by each director were as follows:

<table>
<thead>
<tr>
<th>Director</th>
<th>Number eligible to attend</th>
<th>Number attended</th>
</tr>
</thead>
<tbody>
<tr>
<td>Ms Adele Hulse</td>
<td>11</td>
<td>11</td>
</tr>
<tr>
<td>Ms Vicki Kyritsis</td>
<td>11</td>
<td>8</td>
</tr>
<tr>
<td>Prof. Michael Ashby</td>
<td>11</td>
<td>10</td>
</tr>
<tr>
<td>Mr George Farley</td>
<td>11</td>
<td>11</td>
</tr>
<tr>
<td>Mr Mark Seeley</td>
<td>11</td>
<td>10</td>
</tr>
<tr>
<td>Mr David Zerman</td>
<td>11</td>
<td>9</td>
</tr>
<tr>
<td>Mr Partha Nag</td>
<td>11</td>
<td>5</td>
</tr>
<tr>
<td>Mr Stuart Rechner</td>
<td>11</td>
<td>10</td>
</tr>
<tr>
<td>Mr Neil Robinson</td>
<td>11</td>
<td>10</td>
</tr>
<tr>
<td>Dr Lauren Breen</td>
<td>11</td>
<td>2</td>
</tr>
</tbody>
</table>

Membership
The company is incorporated under the *Corporations Act 2001* and is a company limited by guarantee. If the company is wound up, the constitution states that each member is required to contribute a maximum of $50 each towards meeting any outstanding obligations of the entity. At 30 June 2015, the total amount that members of the company are liable to contribute if the company is wound up is $10.

Auditor's Independence Declaration
The lead auditor’s independence declaration for the year ended 30 June 2015 has been received and can be found on page 27 of the financial report.

Signed in accordance with a resolution of the Board of Directors.

Neil Robinson (Director)
Dated this 24th day of November 2015
Statement by Directors of Australian Centre for Grief and Bereavement for the Financial Year Ended 30 June 2015

In the opinion of the Directors, the financial report as set out on pages 19 to 23:

a | Presents fairly the financial position of the Australian Centre for Grief and Bereavement as at 30 June 2015 and its performance for the year ended on that date in accordance with Australian Accounting Standards, mandatory professional reporting requirements and other authoritative pronouncements of the Australian Accounting Standards Board, and the Australian Charities and Not-for-profits Commission Act 2012.

b | At the date of this statement there are reasonable grounds to believe that the Centre will be able to pay its debts as and when they fall due.

This statement is made in accordance with a resolution of the Board and is signed for and on behalf of the Board by:

PRESIDENT .................................................................
N. Robinson

TREASURER .................................................................
M. Seeley

Dated at Mulgrave on this 24th day of November 2015

The accompanying notes form part of these financial statements.
### Statement of Financial Position as at 30 June 2015

<table>
<thead>
<tr>
<th>Note</th>
<th>2015</th>
<th>2014</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>$</td>
<td>$</td>
</tr>
<tr>
<td><strong>CURRENT ASSETS</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Cash &amp; Cash Equivalents</td>
<td>4 339,986</td>
<td>381,950</td>
</tr>
<tr>
<td>Other</td>
<td>5 7,407</td>
<td>20,826</td>
</tr>
<tr>
<td><strong>Total Current Assets</strong></td>
<td>347,393</td>
<td>402,776</td>
</tr>
<tr>
<td><strong>NON-CURRENT ASSETS</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Property, Plant and Equipment</td>
<td>6 338,765</td>
<td>414,186</td>
</tr>
<tr>
<td>Intangibles</td>
<td>7 67,266</td>
<td>49,824</td>
</tr>
<tr>
<td><strong>Total Non-Current Assets</strong></td>
<td>406,031</td>
<td>464,010</td>
</tr>
<tr>
<td><strong>Total Assets</strong></td>
<td>753,424</td>
<td>866,786</td>
</tr>
<tr>
<td><strong>CURRENT LIABILITIES</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Payables</td>
<td>8 115,102</td>
<td>107,756</td>
</tr>
<tr>
<td>Provisions</td>
<td>9 197,623</td>
<td>159,037</td>
</tr>
<tr>
<td><strong>Total Current Liabilities</strong></td>
<td>312,725</td>
<td>266,793</td>
</tr>
<tr>
<td><strong>NON-CURRENT LIABILITIES</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Provisions</td>
<td>9 20,714</td>
<td>24,498</td>
</tr>
<tr>
<td><strong>Total Non-Current Liabilities</strong></td>
<td>20,714</td>
<td>24,498</td>
</tr>
<tr>
<td><strong>Total Liabilities</strong></td>
<td>333,439</td>
<td>291,291</td>
</tr>
<tr>
<td><strong>NET ASSETS</strong></td>
<td>419,985</td>
<td>575,495</td>
</tr>
<tr>
<td><strong>EQUITY</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Retained Profits</td>
<td>10 419,985</td>
<td>575,495</td>
</tr>
<tr>
<td><strong>Total Equity</strong></td>
<td>419,985</td>
<td>575,495</td>
</tr>
</tbody>
</table>

The accompanying notes form part of these financial statements.
**Australian Centre for Grief and Bereavement Notes to the Financial Statements for the Year Ended 30 June 2015**

**Note 1: Statement of Significant Accounting Policies**

This financial report is a general purpose financial report that has been prepared in accordance with Australian Accounting Standards, Australian Accounting Interpretations and other authoritative pronouncements of the Australian Accounting Standards Board and the requirements of the Australian Charities and Not-for-profits Commission Act 2012.

The financial report has been prepared on an accruals basis and is based on historical costs and does not take into account changing money values or, except where stated, current valuations of non-current assets. Cost is based on the fair values of the consideration given in exchange for assets.

Notwithstanding the operating loss for the year and the negative cash flows from operations, the financial report has been prepared on the basis of going concern. The reported operating loss is due to demand for services exceeding funding, the cost of operating multiple business locations and significant leasing commitments. These conditions raise substantial doubt about the Centre’s ability to continue as a going concern. The Centre’s forward budget and cash flow projections are based on the effects of a revised education program and rationalised costs. The ability of the Centre to generate cash flow from operating activities and continue as a going concern is dependent on the realisation of these projects. The Department of Health has provided confirmation that it will provide additional funds to the Australian Centre for Grief and Bereavement, which along with other measures, the Board believes that these strategies will ensure adequate cash flow support to meet its current and future obligations as and when they fall due for a period up to November 2015. The Department of Health has undertaken to review the scope of the ACGB’s operations with a view to developing a sustainable funding model. The ACGB Board has made it clear to the Department of Health that unless a sustainable funding model can be agreed upon, the ACGB will implement service reductions toward the end of FY2014–15 to mitigate negative cash flow. The directors believe that the Centre will continue as a going concern and consequently will realise assets and settle liabilities and commitments in the ordinary course of business.

The following is a summary of the material accounting policies adopted by the Centre in the preparation of the financial report. The accounting policies have been consistently applied, unless otherwise stated.

**a| Depreciation**

The depreciable amounts of all fixed assets are depreciated on a straight line basis over the useful lives of the assets to the Centre commencing from the time the asset is held ready for use.

**b| Revenue**

Subscription and membership income is recognised on a pro-rata basis over the term of the membership. Income from seminars and workshops is recognised on delivery of the service.

**c| Income Tax**

The Centre is exempt from income tax.

**d| Property, Plant & Equipment**

Each class of property, plant & equipment are carried at cost less, where applicable, any accumulated depreciation.

The depreciable amount of all fixed assets are depreciated on a straight line basis over the useful lives of the assets to the Centre commencing from the time the asset is held ready for use.

The depreciable amount of all fixed assets are depreciated on a straight line basis over the useful lives of the assets to the Centre commencing from the time of the asset is held ready for use.

The depreciation rates used for each class of depreciable asset are:

<table>
<thead>
<tr>
<th>Class of Fixed Asset</th>
<th>Depreciation Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>Office Furniture &amp; Equipment</td>
<td>5–20%</td>
</tr>
<tr>
<td>Motor Vehicles</td>
<td>12.5%</td>
</tr>
<tr>
<td>Leasehold Improvements</td>
<td>14.3%</td>
</tr>
</tbody>
</table>

**e| Employee Entitlements**

Provision is made for the Centre’s liability for employee entitlements arising from services rendered by employees at balance date. Employee entitlements to annual leave have been measured at their nominal amount. Provision has been made for Long Service Leave for employees with service in excess of five (2014: five) years on the basis of the probability of reaching legal entitlement. That part of the liability that represents entitlements of employees who have unconditional right to access their entitlement is classified as a current liability.

Contributions are made by the Centre to an employee superannuation fund and are charged as expenses when incurred.

**f| Cash**

For the purpose of the Statement of Cash Flows, cash includes cash on hand, at banks and on deposit.

**g| Revenue**

Interest receivable is recognised on a proportional basis taking into account the interest rates applicable to the financial assets. All revenue is stated net of the amount of goods and services tax (GST).

**h| Accounting Standards not yet operative**

The Board has reviewed Australian Standards issued and not yet operative and determined that, whilst a number will apply to the Centre in subsequent years, none will have a material effect on the reported results of the Centre.

The accompanying notes form part of these financial statements.
Note 2: Revenue from Ordinary Activities

<table>
<thead>
<tr>
<th>Operating Activities</th>
<th>2015 $</th>
<th>2014 $</th>
</tr>
</thead>
<tbody>
<tr>
<td>Subscriptions (Memberships &amp; Journals)</td>
<td>50,082</td>
<td>32,397</td>
</tr>
<tr>
<td>Seminars, Workshops &amp; Certificate Courses</td>
<td>426,741</td>
<td>740,630</td>
</tr>
<tr>
<td>Consulting &amp; Projects</td>
<td>61,797</td>
<td>147,652</td>
</tr>
<tr>
<td>Government Grants – Operating</td>
<td>1,686,289</td>
<td>1,555,229</td>
</tr>
<tr>
<td>Other</td>
<td>74,560</td>
<td>93,297</td>
</tr>
<tr>
<td>Interest received</td>
<td>4,622</td>
<td>2,724</td>
</tr>
<tr>
<td>Total Revenue from Operating Activities</td>
<td>2,304,091</td>
<td>2,571,929</td>
</tr>
</tbody>
</table>

Note 3: Surplus from Ordinary Activities

Surplus from ordinary activities before income tax expense has been determined after deduction of all appropriate expenses including:

a) Expenses

Depreciation of plant and equipment and amortisation of intangible assets | 92,472 | 86,679 |

Remuneration of auditor:

- Audit or review services | 11,150 | 9,735 |
- Other services          | -      | -      |

Total Remuneration | 11,150 | 9,735 |

b) Other Significant Expenses

The following expense items are relevant in explaining the financial performance.

- Staffing Related | 1,509,452| 1,641,364|
- Counselling Clinic & Support Group Expenses | 47,476  | 15,189 |
- Publications & Promotions | 7,787  | 10,173 |
- Education Program | 274,286 | 391,789 |
- Administration, Governance & Communications | 272,487 | 280,969 |
- Rent | 180,299 | 189,273 |
- Assets written off on relocation | - | - |
- Funded Projects | 64,194 | 67,417 |

Note 4: Cash & Cash Equivalents

| Cash on hand | 200 | 200 |
| Cash at bank | 339,786 | 381,750 |

Total | 339,986 | 381,950 |

Note 5: Other Assets

| Sundry Debtors | 500 | 16,916 |
| Less Provision for Doubtful Debts | - | - |
| Prepayments | 6,907 | 3,910 |

Total | 7,407 | 20,826 |

The accompanying notes form part of these financial statements.
### Note 6: Plant & Equipment

<table>
<thead>
<tr>
<th></th>
<th>2015</th>
<th>2014</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>$</td>
<td>$</td>
</tr>
<tr>
<td><strong>a) Plant &amp; Equipment</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Office Furniture &amp; Equipment – at cost</td>
<td>36,345</td>
<td>36,345</td>
</tr>
<tr>
<td>Less accumulated depreciation</td>
<td>30,606</td>
<td>19,969</td>
</tr>
<tr>
<td></td>
<td>5,739</td>
<td>16,376</td>
</tr>
<tr>
<td>Leasehold Office – Fit-out &amp; Fixtures</td>
<td>488,281</td>
<td>481,649</td>
</tr>
<tr>
<td>Less accumulated depreciation</td>
<td>176,491</td>
<td>109,469</td>
</tr>
<tr>
<td></td>
<td>311,790</td>
<td>372,180</td>
</tr>
<tr>
<td>Motor Vehicle – at cost</td>
<td>35,150</td>
<td>35,150</td>
</tr>
<tr>
<td>Less accumulated depreciation</td>
<td>13,914</td>
<td>9,520</td>
</tr>
<tr>
<td></td>
<td>21,236</td>
<td>25,630</td>
</tr>
<tr>
<td></td>
<td>338,765</td>
<td>414,186</td>
</tr>
</tbody>
</table>

| **b) Movements in Carrying Amounts** |         |         |
| Movement in the carrying amounts for each class of property, plant and equipment between the beginning and the end of the current financial year. |         |         |
| **Leasehold Office Fit-out & Fixtures** |         |         |
| Balance at the beginning of the year | 372,180 | 424,100 |
| Additions | 6,632   | 9,239   |
| Disposals | -       | -       |
| Depreciation expense | (67,022) | (61,159) |
| Carrying amount at the end of the year | 311,790 | 372,180 |
| **Office Furniture & Equipment** |         |         |
| Balance at the beginning of the year | 16,376  | 26,624  |
| Additions | -       | -       |
| Disposals | -       | -       |
| Depreciation expense | (10,637) | (10,248) |
| Carrying amount at the end of the year | 5,739   | 16,376  |

### Note 7: Intangibles

<table>
<thead>
<tr>
<th></th>
<th>2015</th>
<th>2014</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>$</td>
<td>$</td>
</tr>
<tr>
<td><strong>Motor Vehicle</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Balance at the beginning of the year</td>
<td>25,630</td>
<td>30,024</td>
</tr>
<tr>
<td>Additions</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>Disposals</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>Depreciation expense</td>
<td>(4,394)</td>
<td>(4,394)</td>
</tr>
<tr>
<td>Carrying amount at the end of the year</td>
<td>21,236</td>
<td>25,630</td>
</tr>
</tbody>
</table>

### Note 8: Payables

<table>
<thead>
<tr>
<th></th>
<th>2015</th>
<th>2014</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>$</td>
<td>$</td>
</tr>
<tr>
<td><strong>Creditors &amp; Accrued Expenses</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Other Income in Advance</td>
<td>23,442</td>
<td>48,264</td>
</tr>
<tr>
<td></td>
<td>115,102</td>
<td>107,756</td>
</tr>
</tbody>
</table>

### Note 9: Provisions

<table>
<thead>
<tr>
<th></th>
<th>2015</th>
<th>2014</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>$</td>
<td>$</td>
</tr>
<tr>
<td><strong>Current</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Provisions for Employee Entitlements:</td>
<td></td>
<td></td>
</tr>
<tr>
<td>- Long Service Leave (Note 1[e])</td>
<td>43,753</td>
<td>25,255</td>
</tr>
<tr>
<td>- Annual Leave and Time In Lieu</td>
<td>153,870</td>
<td>133,782</td>
</tr>
<tr>
<td></td>
<td>197,623</td>
<td>159,037</td>
</tr>
<tr>
<td><strong>Non-Current</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Provision for Employee Entitlements:</td>
<td></td>
<td></td>
</tr>
<tr>
<td>- Long Service Leave</td>
<td>20,714</td>
<td>24,498</td>
</tr>
<tr>
<td></td>
<td>218,337</td>
<td>183,535</td>
</tr>
</tbody>
</table>

The accompanying notes form part of these financial statements.
Note 10: Retained Profits

2015 2014
Retained profits at the beginning of the financial year $575,495 $696,156
Net Surplus/(Loss) attributable to the Centre (155,510) (120,661)
Retained profits at the end of the financial year $419,985 $575,495

Note 11:
The Australian Centre for Grief and Bereavement is a public company limited by guarantee. If the company is wound up, the constitution states that each member is required to contribute a maximum of $10 each towards meeting any outstanding obligations of the entity. At 30 June 2015, the total amount that members of the company are liable to contribute if the company is wound up is $3,120 (2014: $2,720).

Note 12: Cash Flow Information

a) Reconciliation of Cash

<table>
<thead>
<tr>
<th></th>
<th>2015</th>
<th>2014</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cash on hand</td>
<td>200</td>
<td>200</td>
</tr>
<tr>
<td>Cash at bank</td>
<td>339,786</td>
<td>381,750</td>
</tr>
<tr>
<td></td>
<td>339,986</td>
<td>381,950</td>
</tr>
</tbody>
</table>

b) Reconciliation of Net Cash Provided

<table>
<thead>
<tr>
<th></th>
<th>2015</th>
<th>2014</th>
</tr>
</thead>
<tbody>
<tr>
<td>Surplus/(Loss) from ordinary activities after income tax</td>
<td>(155,510)</td>
<td>(120,661)</td>
</tr>
<tr>
<td>Non-cash flows in profit from ordinary activities</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Depreciation</td>
<td>92,472</td>
<td>86,679</td>
</tr>
<tr>
<td>Profit/(Loss) on Disposal of fixed asset</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Changes in assets and liabilities</td>
<td></td>
<td></td>
</tr>
<tr>
<td>(Increase)/Decrease in Debtors</td>
<td>16,416</td>
<td>93,865</td>
</tr>
<tr>
<td>(Increase)/Decrease in Prepayments</td>
<td>(2,997)</td>
<td>26,365</td>
</tr>
<tr>
<td>Increase/(Decrease) in Creditors &amp; Accrued Expenses</td>
<td>32,168</td>
<td>(43,105)</td>
</tr>
<tr>
<td>Increase/(Decrease) in Income in Advance</td>
<td>(24,822)</td>
<td>(161,707)</td>
</tr>
<tr>
<td>Increase/(Decrease) in Provisions</td>
<td>34,802</td>
<td>32,425</td>
</tr>
<tr>
<td>Net cash provided/(used) by operating activities</td>
<td>(7,471)</td>
<td>(86,139)</td>
</tr>
</tbody>
</table>

Note 13: Commitments for Expenditure

The Centre had commitments under operating leases and other agreements for future expenditure. The following amounts are the estimated future obligations under these agreements not otherwise recognised in these financial statements as expenditure or liabilities:

<table>
<thead>
<tr>
<th></th>
<th>2015 Due within 1 year</th>
<th>2015 Due 2–5 years</th>
<th>2015 Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>i) Operating leases for premises</td>
<td>165,698</td>
<td>463,210</td>
<td>628,908</td>
</tr>
<tr>
<td>ii) Operating lease for equipment</td>
<td>17,760</td>
<td>53,280</td>
<td>71,040</td>
</tr>
<tr>
<td>iii) Other expenditure</td>
<td>121,132</td>
<td>39,204</td>
<td>160,336</td>
</tr>
<tr>
<td></td>
<td>304,590</td>
<td>555,694</td>
<td>860,284</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th></th>
<th>2014 Due within 1 year</th>
<th>2014 Due 2–5 years</th>
<th>2014 Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>i) Operating leases for premises</td>
<td>173,923</td>
<td>607,290</td>
<td>781,213</td>
</tr>
<tr>
<td>ii) Operating lease for equipment</td>
<td>14,461</td>
<td>30,237</td>
<td>44,698</td>
</tr>
<tr>
<td>iii) Other expenditure</td>
<td>161,565</td>
<td>24,000</td>
<td>185,565</td>
</tr>
<tr>
<td></td>
<td>349,949</td>
<td>661,527</td>
<td>1,011,476</td>
</tr>
</tbody>
</table>

Note 14: Financial Instruments

(i) Terms, Conditions and Accounting Policies
The Centre’s terms, conditions and accounting policies of financial instruments (cash at bank, debtors and creditors) are those adopted by businesses in Australia generally. All financial assets and liabilities are carried at cost or amortised cost.

(ii) Net Fair Values
The net fair values of the Centre’s financial assets and liabilities are not expected to be significantly different from each class of asset and liability as recognised in the statement of financial position as at 30 June 2015.

(iii) Risks and Mitigation
The risks associated with our main financial instruments and the Centre’s policies for minimising these risks is detailed below.

Interest rate risk
Interest rate risk refers to the risk that the value of a financial instrument or cash flows associated with the instrument will fluctuate due to changes in market interest rates. Interest rate risk arises from interest bearing financial assets that we use. Interest bearing assets are all short-term liquid assets.

Interest rate risk is managed by retaining all liquid funds in a cash account earning interest at current rates that are varied daily in accordance with market fluctuations.

The accompanying notes form part of these financial statements.
**Market risk**
Market risk is the risk that the fair value or future cash flows of our financial instruments will fluctuate because of changes in market prices. The Centre’s exposures to market risk are primarily through interest rate risk with only insignificant exposure to other price risks and no exposure to foreign currency risk. Components of market risk to which we are exposed are discussed below.

**Credit risk**
Credit risk is the risk that a contracting entity will not complete its obligations under a financial instrument and cause us to make a financial loss. We have exposure to credit risk on all financial assets included in our balance sheet. To help manage this risk the Centre maintains most of its financial assets in a recognised Australian Bank and otherwise contracts with a large number of patrons in relatively small amounts.

**Liquidity risk**
Liquidity risk includes the risk that, as a result of our operational liquidity requirements: the Centre will not have sufficient funds to settle a transaction on the date; the Centre will be forced to sell financial assets at a value which is less than what they are worth; or the Centre may be unable to settle or recover a financial asset at all. To manage these risks the Centre maintains all of its operating funds in at call bank accounts and monitors its cash flow requirements closely.

(iv) **Interest Rate Sensitivity**
The Centre is not exposed to material interest rate sensitivity.

(v) **Composition and Maturity Analysis**

<table>
<thead>
<tr>
<th>2015</th>
<th>Interest Free</th>
<th>Floating Interest Rate</th>
<th>Fixed Interest</th>
<th>Settlement within one year</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Financial Assets</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Cash &amp; Cash equivalents</td>
<td>200</td>
<td>339,786</td>
<td>-</td>
<td>339,986</td>
</tr>
<tr>
<td>Receivables</td>
<td>500</td>
<td>-</td>
<td>-</td>
<td>500</td>
</tr>
<tr>
<td><strong>Financial Liabilities</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Payables</td>
<td>91,600</td>
<td>-</td>
<td>-</td>
<td>91,660</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>2014</th>
<th>Interest Free</th>
<th>Floating Interest Rate</th>
<th>Fixed Interest</th>
<th>Settlement within one year</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Financial Assets</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Cash &amp; Cash equivalents</td>
<td>200</td>
<td>381,750</td>
<td>-</td>
<td>381,950</td>
</tr>
<tr>
<td>Receivables</td>
<td>16,916</td>
<td>-</td>
<td>-</td>
<td>16,916</td>
</tr>
<tr>
<td><strong>Financial Liabilities</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Payables</td>
<td>59,492</td>
<td>-</td>
<td>-</td>
<td>59,492</td>
</tr>
</tbody>
</table>

**Note 15: Related Party Transactions**
During the year the following members were Directors of the Board:
- Neil Robinson
- Adele Hulse
- Vicki Kyritsis
- Michael Ashby
- David Zerman
- George Farley
- Mark Seeley
- Partha Nag
- Stuart Rechner
- Lauren Breen (appointed 28 October 2014)

The key management personnel, as defined by Accounting Standard AASB 124, held during the year were: Chief Executive Officer, Manager – Business Operations, Manager – Health Promotion & Education and Manager – Bereavement Counselling and Support Service.

The aggregate compensation for key management personnel for the year was:

<table>
<thead>
<tr>
<th>2015</th>
<th>2014</th>
</tr>
</thead>
<tbody>
<tr>
<td>a) Short-term employee benefits</td>
<td>$336,592</td>
</tr>
<tr>
<td>b) Other Long-term benefits</td>
<td>$4,808</td>
</tr>
</tbody>
</table>

There are no other Related Party Transactions for the financial year ended 30 June 2015.

The accompanying notes form part of these financial statements.
Note 16: Subsequent Events
The Centre operates in the specialised educational and counselling sector providing training to professionals and non-professionals in the field of grief management and counselling to the community. The Centre provides these services primarily in Victoria but conducts significant activities in most other states also.

Note 17: Segment Reporting

There are no subsequent events which would have a material impact on the financial accounts.

Note 18: Service Details

The registered office and principal place of business of the Centre is:

253 Wellington Road
Mulgrave Victoria 3170
INDEPENDENT AUDIT REPORT TO THE MEMBERS OF AUSTRALIAN CENTRE FOR GRIEF AND BEREAVEMENT


We have audited the accompanying financial report of the Australian Centre for Grief and Bereavement (the Centre) which comprises the statement of financial position as at 30 June 2015, the statement of comprehensive income, statement of recognised income and statement of cash flows for the year then ended, notes comprising a summary of significant accounting policies and other explanatory notes and the Statement by Directors.

Board’s Responsibility for the Financial Report

The directors of the Centre are responsible for the preparation and fair presentation of the financial report in accordance with Australian Accounting Standards (including the Australian Accounting Interpretations) and the Australian Charities and Not-for-profits Commission Act 2012. This responsibility includes such internal control as the committee determines is necessary to enable the preparation of the financial report that is free from material misstatement, whether due to fraud or error.

Auditor’s Responsibility

Our responsibility is to express an opinion on the financial report based on our audit. We conducted our audit in accordance with Australian Auditing Standards. These Auditing Standards require that we comply with relevant ethical requirements relating to audit engagements and plan and perform the audit to obtain reasonable assurance whether the financial report is free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial report. The procedures selected depend on the auditor’s judgment, including the assessment of the risks of material misstatement of the financial report, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the entity’s preparation and fair presentation of the financial report in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity’s internal control. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of accounting estimates made by the board, as well as evaluating the overall presentation of the financial report.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

Independence

In conducting our audit, we have complied with the independence requirements of the Australian Charities and Not-for-profits Commission Act 2012. We confirm that the independence declaration required by the Australian Charities and Not-for-profits Commission Act 2012, which has been given to the directors of Australian Centre for Grief and Bereavement would be in the same terms if provided to the directors as at the time of this auditor’s report.
INDEPENDENT AUDIT REPORT
AUSTRALIAN CENTRE FOR GRIEF AND BEREAVEMENT

Opinion

In our opinion, the financial report of Australian Centre for Grief and Bereavement is in accordance with the Australian Charities and Not-for-profits Commission Act 2012, including:

(i) giving a true and fair view of the company's financial position as at 30 June 2015 and of its performance for the year ended on that date; and

(ii) complying with Australian Accounting Standards and the Australian Charities and Not-for-profits Commission Regulations 2013.

Emphasis of Matter

Without modifying our opinion, we draw attention to Note 1 to the financial statements which indicates that the company incurred a net loss and negative operating cash flows during the year ended 30 June 2015. These conditions, along with other matters set forth in Note 1, indicate the existence of a material uncertainty that may cast significant doubt about the company's ability to continue as a going concern and therefore, the company may be unable to realise its assets and discharge its liabilities in the normal course of business.

Matters Relating to the Electronic Publication of the Audited Financial Report

This auditor's report relates to the financial report of the Centre for the year ended 30 June 2015 included on the Centre's website. The company's directors are responsible for the integrity of the Centre's website. We have not been engaged to report on the integrity of the Centre's website. The auditor's report refers only to the subject matter described above. It does not provide an opinion on any other information which may have been hyperlinked to/from these statements. If users of the financial report are concerned with the inherent risks arising from publication on a website, they are advised to refer to the hard copy of the audited financial report to confirm the information contained in this website version of the financial report.

McLean Delmo Bentleys Audit Pty Ltd

Joella Gould
Consultant
Hawthorn

Date: 4 December 2015
Auditor’s Independence Declaration

To the Board of Directors of the Australian Centre for Grief and Bereavement:

I declare that, in relation to the audit of the Australian Centre for Grief and Bereavement for the year ended 30 June 2015, to the best of my knowledge and belief, there have been:

i. No contraventions of the independence requirements of the Australian Charities and Not-for-profits Commission Act 2012 in relation to the audit; and

ii. No contraventions of any applicable code of professional conduct in relation to the audit.

McLean Delmo Bentleys Audit Pty Ltd

Joella Gould
Consultant

Hawthorn

24 November 2015