



A Division of the Simonetta Group

Simfresh Pty Ltd Credit Claims Policy

- 1) Any claims relating to quality or price must be communicated in writing by fax or email within 48 hours of receipt of goods. No Claims shall be entertained after 48 hours of receipt of goods as goods will be presumed to have been accepted by you in good condition at the invoiced price.
- 2) Any quality claims with the value of less than AUD \$1000 must be supported by photographs of the product with questionable quality.
- 3) Any quality claims with the value of more than AUD \$1000 must be supported by Independent Survey Report together with photographs.

The customer hereby acknowledges acceptance of the above conditions upon placing the order for the goods with Simfresh Pty Ltd.

By order of management

Amanda Cini
Director