RISKY BUSINESS
Annual Summit and Industry Networking 2014
12-14 November 2014, The Dunedin Centre, Dunedin
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MARTIN JENKINS
Welcome to our 2014 Annual Summit.

We all know that risks are a fact of life and our programme this year is designed to inspire new ways of thinking about how best to manage risk.

Our Hot Topics Panel Discussion, facilitated by Kim Hill, looks at the very real risk posed by local government’s poor public image in New Zealand – reportedly one of the worst in the developed world. Councils will continue to struggle with delivering some of their key objectives if their communities fail to see the value. I hope to see a lively exchange of views – the contribution of your experience and ideas as leaders in your own communities will make for a more enriching discussion.

At SOLGM we feel that we have a similar issue so, at this Summit, we are keen to demonstrate the value SOLGM provides our members. One of the most valuable programmes we deliver is our legal compliance programme containing practical guidance so councils can avoid the risk of not meeting their legal obligations. With the content pulled together from the extensive knowledge base within the sector and then checked for legal accuracy by senior lawyers at Simpson Grierson this programme provides excellent value to the sector. Ilana Batchelor, Sector Improvement Senior Adviser, will be showcasing the recently updated modules in the programme, just re-launched as the LGSectorGoodToolkit, in her Concurrent session on Thursday afternoon.

We also encourage you to be at the first Friday morning Keynote where Sheryl Bryant, chair of our Capability Working Party, will take you through the progress we have made on the Party’s work programme including the launch of the brand new LGCareers website. Our very own expert on the Local Government Amendment Act, Sector Improvement Manager, Raymond Horan, will be talking about “The Ten Things You Need to Know” at his Concurrent session on Friday.

Of course many other presenters have come from further afield than the SOLGM office! We are very pleased to welcome back Barry Quirk, the chief executive of the London Borough of Lewisham. This year he’s joined by John Nalbandian, faculty member at the University of Kansas and they will be presenting at our first Keynote on Thursday morning on “The Risky Challenges Involved in Bridging the Gaps Between Politicians, Professionals and the Public”.

Please do remember how important our sponsors are to the on-going success of our Summits and I encourage all delegates to take the time to talk with our sponsors and exhibitors in the Industry Networking Zone and throughout the Summit. Many of these sponsors work year round with SOLGM and we could not deliver the value we do to the sector without that commitment to us.

Finally, I hope the Summit challenges you and that you take away new insights on how you can manage risk when you return to your council.

Barbara McKerrow
SOLGM President
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- Hot Topic Panel Discussion - Kim Hall (Facilitator)

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**Must do's for the discerning Dunedin visitor**
The Dunedin Centre

Dunedin Centre and Town Hall
1 Harrop Street
PO Box 5457
Dunedin

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The Dunedin Centre is located in the heart of Dunedin city, adjacent to the city’s central plaza, ‘The Octagon’. It’s steps away from accommodation, restaurants, cafés, bars, shopping, and other major attractions.

It’s also just a 35 minute drive from Dunedin Domestic and International Airport.

www.dunedinvenues.co.nz

Section 1 - Summit Information

Summit Manager
Paul Walker
Convention Management New Zealand
Ph: 021 790 300

Dinner Venue
The Thursday night Summit Dinner is being held at the Toitu Otago Settlers Museum, 31 Queens Gardens, Dunedin.

SOLGM Annual Summit Dinner 2014

Dressing up? Think classy vintage French - not so Risque that it won’t pass the ‘front page of the ODT’ test!

Thursday 13 November at 7pm - Toitu Otago Settlers Museum
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<td>1.00 – 2.00pm</td>
<td>Registration - Please use the Town Hall Building Entrance off Moray Place</td>
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<tr>
<td>2.00 – 2.30pm</td>
<td>Mihi Whakatau and Welcome - Chris Staynes, Deputy Mayor of Dunedin City Council, Barbara McKerrow, President of SOLGM and Brendan Duffy, Vice President of LGNZ - Glenroy Auditorium</td>
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<tr>
<td>2.30 – 3.00pm</td>
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<td>Topics for discussion:</td>
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<td>Local Government Gets the Reputation it Deserves</td>
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<td>So What if we Went on Strike?</td>
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<td>What’s our Value Proposition?</td>
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<td>Panelists: Glenn Snelgrove, Amanda Millar, Jacqui Dean, Brendan Duffy and Barry Quirk</td>
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<td>4.45 – 5.15pm</td>
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<td>Annual General Meeting - Barbara McKerrow, President, SOLGM</td>
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<td>5.15 – 7.00pm</td>
<td>Welcome Cocktail Function - Networking Zone, Town Hall</td>
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Day 1: Wednesday 12 November
Day 2: Thursday 13 November

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<td>8.35 -9.45am</td>
<td>Keynote Presentation - Barry Quirk and John Nalbandian - Glenroy Auditorium: The Risky Challenges Involved in Bridging the Gaps Between Politicians, Professionals and the Public</td>
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<td>10.30 – 11.00am</td>
<td>Presentation - Glenroy Auditorium: Leveraging Technology</td>
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<td>11.00 – 11.30am</td>
<td>Presentation - Glenroy Auditorium: The Digital Workplace is a Tool of Transformation</td>
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<tr>
<td>11.30 – 12.15pm</td>
<td>Keynote Presentation - Katherine Kerswell - On Good Behaviour: Lessons from UK Civil Service Reform for Trustworthy Public Professionalism - Glenroy Auditorium</td>
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<tr>
<td>12.15 – 1.15pm</td>
<td>LUNCH AND NETWORKING - Networking Zone, Town Hall</td>
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<tr>
<td>1.15 – 1.45pm (30 minutes)</td>
<td>Option 1 - Katherine Baxter, Deputy Chief Executive/ Cultural Policy Branch Manager, Manatū Taonga - Ministry for Culture and Heritage - Arts, Culture and Heritage: Identity and Opportunity – Where's the Risk? - Glenroy Auditorium</td>
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<td>Option 2 - Mike Manson, Chief Executive Officer ALGIM (Association of Local Government Information Management) The Future of Technology: Risky Business for the Uninformed - Break Out Room 1</td>
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<td>Option 3 - Andrew Douglas, Director, PwC - &quot;IT Security - What You Need to Know&quot; - Break Out Room 2</td>
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<td>Option 3 - Ilana Batchelor, Senior Advisor, Sector Improvement at SOLGM It's Risky Business When you Don't Comply - An Insight into the Legal Compliance Programme That Forms Part of the LGSectorGoodToolKit - Break Out Room 2</td>
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<td>8.30 – 9.00am</td>
<td>Keynote Presentation - International Organisations’ Updates from LGMA (Australia), ICMA and SOLACE</td>
<td>Glenroy Auditorium</td>
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<tr>
<td>9.00 - 9.30am</td>
<td>Keynote Presentation - Sheryl Bryant – Capability Working Party Chair and General Manager, City Future, Palmerston North City Council with Jeanette Bullen, SOLGM’s Manager of Marketing and Communications and Owen Winter, SOLGM’s Information and Communications Coordinator. An Update on the CWP Work Programme Including the Competency Framework</td>
<td>Glenroy Auditorium</td>
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<td>10.00 – 10.30am</td>
<td>MORNING TEA AND NETWORKING - Networking Zone, Town Hall</td>
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<tr>
<td>10.30 – 11.05am</td>
<td>Option 1 - Barbara McKerrow, CEO, New Plymouth District Council and President of SOLGM - Risky Business – Not Attending to Bi-cultural Relationships in Your Community</td>
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<td>Option 2 - Samantha Turner, Partner and Head of the Employment Group, Simpson Grierson on Health and Safety Reforms.</td>
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<td>Keynote Presentation - Cath Vincent - Wake up Your Wow</td>
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<td>2.15 – 2.45pm</td>
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Wednesday 12 November

Summit MC

**Rebecca Williams**  
_Dunedin City Council’s Events and Community Development Manager_

Rebecca has led the Events and Community Development team since April 2008 with the addition of the Events team in early 2012. She has overall responsibility for the co-ordination of the team’s staff and projects and has direct involvement in a number of areas including strategy development. Prior to taking on her current role Rebecca held two other positions within the DCC - both working with the elected arm of the Council.

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**Presentation**

### What’s Happening to Accountability?

**2.30-3.00pm, Glenroy Auditorium**

For nearly 30 years the thrust of local government legislative reform has been to ever increasing accountability to communities through disclosure and consultation. In the past five years, new accountabilities have emerged: to central government and to “the economy”.

This presentation critically reviews the evolution of local government accountability to its current state in the Local Government Act 2002.

**Jonathan Salter**  
_Partner, Simpson Grierson_

Jonathan is the leader of Simpson Grierson’s Local Government and Environment team in Wellington. He has been an advocate of local government interests for more than 25 years and is strategic legal adviser to several major councils.

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**Hot Topic Panel Discussion**

**3.00-4.45pm, Glenroy Auditorium**

The theme of this discussion is the very real risk posed by New Zealand local government’s poor public image and the issues this creates for Councils. This is an interactive session so, as well as the views of our panelists, our facilitator, Kim Hill, will be encouraging contributions from the floor.

**Kim Hill (Facilitator)**  

Born and raised in Shropshire, the English county bordering Wales, and was just 15 when the family arrived in Otorohanga, and for a while, it was a bit of a culture shock. But gradually she adjusted, taking a BA in French and German at university (Massey and Otago) and then becoming a masseuse.

Kim was working as a barmaid, at the Sir George Grey hotel in Tairua, when she learned she’d been accepted for Canterbury University’s Postgraduate School of Journalism. Oddly enough, it wasn’t an easy choice for her to make – she’d enjoyed being behind the bar. But off she went, joining Radio New Zealand in Gisborne after completing the Christchurch course. A stint in Greymouth followed, as did a period writing for the Nelson Evening Mail, before Kim arrived in Wellington to brandish her acerbic skills on the current affairs show, Checkpoint. Next came Morning Report, with Geoff Robinson, where she quickly gained a high profile for her probing, persistent style of questioning.

When Kim became the host of the daily morning programme Nine to Noon in 1993, it quickly became essential listening. In the nine years she was host, she interviewed thousands of people - among her guests were the Dalai Lama, Nelson Mandela, Jeffrey Archer and Monica Lewinsky.

Kim began hosting the Saturday Morning show in 2002. In 2012 Kim Hill won the International Radio Personality of the Year (Association for International Broadcasting).
Hot Topic Panel Discussion (continued)

Hot Topic Discussion Points:

Local Government Gets the Reputation it Deserves
So What if we Went on Strike?
What’s our Value Proposition?

Panelists:

Barry Quirk
Chief Executive, London Borough of Lewisham.
Please refer to page 11 for Barry’s bio.

Glenn Snelgrove
Glenn started his career in the private and Government sectors. His first experience of Local Government was when he was a Government Auditor for the Bay of Plenty. He also assisted in audits in the Cook Islands and in Samoa. Holding positions of Deputy Town Clerk, Town Clerk, Manager Finance Corporate and Community Services and for 25 years till June this year, as CEO for Western Bay of Plenty District Council.

Brendan Duffy
Mayor, Horowhenua District Council

Brendan was elected Horowhenua District Council Mayor in 2004, after serving nine years as a Councillor including three years as Deputy Mayor and Chair of the Community Assets Committee.

Brendan is also Vice President of LGNZ.

Jacqui Dean
Member of Parliament for Waitaki

Jacqui is Chairperson of the Law and Order Select Committee, a committee responsible for examining matters relating to corrections, courts, criminal law, police and serious fraud. She is also a member of the Local Government and Environment Select Committee. In 2013, the Prime Minister appointed Jacqui as the Parliamentary Private Secretary for Tourism and for Local Government. In these new roles, Jacqui uses her experience and knowledge in tourism and local government to provide support to the Minister of Tourism and to the Minister for Local Government, representing the Ministers at meetings and public events as required.

Prior to entering parliament Jacqui gained valuable governance experience as a Waitaki District councillor in 1996 and later, in 1999, as deputy mayor. Her tenure with the Council allowed her to develop and hone her skills at getting to the heart of issues and their effect on people.

Amanda Millar

Amanda hails from Dunedin where she began her career in newspapers. She now has more than 30 years of experience in journalism. Much of which has been in broadcasting, working for current affairs and information shows such as Fair Go, 20/20 and 60 Minutes.

Amanda also has experience as a documentary producer and director, and has owned a production company.

She was part of the start-up team at TV3 in 1989 as a freelance reporter, producer and director.

She has received numerous awards including Qantas Media Awards Interviewer of the Year, the Supreme Award for Journalism in 2000 and Best Current Affairs Reporter in 2006.

Amanda Millar is an in demand MC and facilitator - drawing on her journalism skills to deliver in a very professional and seamless way.
Thursday 13 November, 2013

Keynote Presentation

The Risky Challenges Involved in Bridging the Gaps Between Politicians, Professionals and the Public

8.35-9.45am, Glenroy Auditorium

**Barry Quirk**

*Chief Executive, London Borough of Lewisham*

Barry Quirk is the chief executive of the London Borough of Lewisham. Barry’s entire professional career has been in London’s local government - he has worked in five London Councils and for a brief period in the 1980s was an elected councillor in a sixth Council.

Lewisham is a socially diverse inner London authority of some 290,000 people (half of whom are of black & minority ethnic origin). The Council has a directly elected mayor and 54 elected councillors. The Council spends over £950m on all its functions each year although its net revenue spend is some £270m.

The UK Government has a severe public austerity programme that is resulting in major cuts to English local government. Lewisham has reduced its net revenue budget by £90m in the past three years; with a further £85m of savings planned for the next three years. The radical redesign of the Council’s organisation and the services it provides is the only way forward.

Barry has a PhD in political geography. His book, Re-imagining Government, was published in 2011 to critical acclaim. In 2014, the independent Institute for Government, of which he is an Associate, published a paper by Barry on the need for improved citizen dialogue on public service issues, The Civic Square & The Public Triangle.

Barry is a keen member of the Twitterati where he participates in the world of social media as @BarryQuirk1.

**John Nalbandian**

*University of Kansas, Professor - School of Public Affairs and Administration (SPAA)*

John Nalbandian is a faculty member in the School of Public Affairs and Administration (SPAA) at the University of Kansas. He also serves as a Courtesy Professor of Practice at Virginia Tech University. He came to Kansas in 1976 from Los Angeles, where he earned his Ph.D. at the University of Southern California. He served as department chair from 1983-1988 and again from 2000-2008 before the department became a School.

SPAA specializes in training students for careers in local government. US News and World Report has rated it as the number one local government MPA program in the country.


He has spoken nationwide, and in the United Kingdom, Canada, and Australia, to elected officials, professional staff, and academic audiences about:

- Council-Staff Relations
- High Performance Governing Body
- Contemporary Trends in Local Government

Professor Nalbandian has been honored on two occasions by the International City Management Association as an honorary member and as recipient of the Stephen B. Sweeney award for local government education. The Kansas Association of Parks and Recreation recognized him in 1996 as “Distinguished Elected Official.” He was honored with a teaching excellence award by the National Association of Schools of Public Affairs and Administration in 1997 and was inducted into the National Academy of Public Administration for lifetime contributions to public administration. In 2007 the Kansas Chapter of the American Society of Public Administration honored him as the “Public Administrator of the Year.” And, also in 2007 the National Forum for Black Public Administrators named him and spouse, Carol, as “Co-Educators of the Year.” In 2008, the Lawrence Chamber of Commerce recognized him and Carol, with the Buford Watson, Jr. community service award; and also in 2008 he received a Kemper university wide teaching award at KU. In 2010 the American Society for Public Administration and the National Association of Schools of Public Affairs and Administration awarded him the Charles H. Levine award for lifetime accomplishments in teaching, research, and service.

Web Site: [www.goodlocalgovernment.org](http://www.goodlocalgovernment.org)
**Keynote Presentation**

**On Good Behaviour: Lessons from UK Civil Service Reform for Trustworthy Public Professionalism**

11.30-12.15am, Glenroy Auditorium

*Katherine Kerswell*

Katherine Kerswell was the first ever director general for reform of the UK civil service.

For the last two years she has led the delivery of the UK government’s civil service reform plan. The implementation of this plan under her leadership has led to widespread changes for the UK’s 400,000+ civil servants. It focused on making civil servants more skilled, more accountable, more unified in how they worked together and also become more open in how they develop policy.

Prior to that Katherine has had a successful career as a local government chief executive in four local authorities over fourteen years. She is one of the very few chief executives to have worked in all forms of English local government and has worked in the public sector for over 25 years.

Katherine is an accomplished manager of large organisations with significant experience of transformational change and combines her commercial disciplines with a passion for public services.

Katherine is an avid reader, particularly of Jane Austen. She is fascinated by church architecture and the living time machines that reveal our history. She is also a fan of the future, space fact and science fiction. Back down on Planet Earth, her passion is baseball and cricket and she is one of the growing band of lady Associate Members of the MCC.

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**Concurrent Session 1**

**Option 1**

**Arts, Culture and Heritage: Identity and Opportunity – Where’s the Risk?**

1.15-1.45pm, Glenroy Auditorium

*Katherine Baxter*

*Deputy Chief Executive, Ministry for Culture and Heritage*

Katherine is Deputy Chief Executive and Cultural Policy Branch Manager with Manatū Taonga, the Ministry for Culture and Heritage, leading the provision of advice to three portfolio Ministers on a range of cultural matters: government investment in a vibrant and viable cultural sector, and the contribution to our identity and economy of heritage places and collections, the visual, literary and performing art, sport and recreation, and the screen and broadcasting sectors. In former roles Katherine has led teams providing advice on the community and voluntary sector, disability issues, senior citizens and women’s affairs. She has an ANZSOG Masters in Public Administration and has held community and governance positions in early childhood education.
Option 2

The Future of Technology: Risky Business for the Uninformed
1.15-1.45pm, Breakout Room 1

Mike Manson
Chief Executive, Association of Local Government Information Management (ALGIM)

Mike has a passion for technology that lead him to be the President of ALGIM for 6 years and then Chief Executive for the past 7 years.

Mike has worked in the Local Gov’t sector for over 30 years and has been instrumental in bringing together eight countries of Local Authorities to share technology and provide assistance to each other under the umbrella of a global organisation known as LOLA (Linked Organisations of Local Authorities). This grouping of countries has now been registered in Brussels and is working with the EU on technology projects. ALGIM, as one of the founding directors of LOLA, now has access to the USA, UK, Sweden, Belgium, Netherlands, Canada and Australia.

Mike has spoken at numerous forums from New York to London, showcasing New Zealand and some of the exciting initiatives.

In a global competition for technology projects held in Canada, Mike entered ALGIM’s Information Management Toolkit which won first place and put NZ on the map as a leader in innovation.

This year ALGIM is bringing representatives from the eight Countries to New Zealand, along with the EU, UN and former White House administration to the biggest technology conference ever staged for NZ Local Government.

Option 3

IT Security Risks – What you Need to Know
1.15-1.45pm, Breakout Room 2

Andrew Douglas
Director, PwC

The technology solutions available to us continually change as organisations strive to improve the way we work and connect with others. We see this through advancements in providing online services, mobile technology and storage of big data. We want to achieve the benefits but minimise the risk which comes with introducing new technology.

This session will provide practical case studies on new technologies commonly adopted by organisations including cloud services, mobile technology and data analytics. We’ll explore the benefits from these new technologies, the risks involved and the questions you should be asking within your organisation to minimise the risks.

Andrew is a Risk and Compliance specialist. He works as a Director for PwC and has held previous roles in management consultancy in the UK and USA. He works with organisations undergoing change to help them understand how to de-risk their projects and systems.
Section 3 - Summit Presentations

Concurrent Session 2

Option 1

Drowning not Waving: Climate Change and Poor Households
1.50-2.20pm, Glenroy Auditorium

Laura Black
Director of Methodist Mission Southern

Biography: Laura has 27 years’ experience in the community and voluntary sector. She has held a number of government appointments. She is a Justice of the Peace and member of the Institute of Directors, and holds a Bachelor in Business Studies (Management) from Massey University. Laura has been the Director of Methodist Mission Southern for 8 years.

Option 2

LGMA Management Challenge Experience
1.50-2.20pm, Breakout Room 1

Matt Potton
Acting Group Manager Corporate Service, Western Bay of Plenty District Council

Matthew emigrated to New Zealand in 1998 after growing up in Gibraltar. He has worked as an auditor for Ernst and Young as well as KPMG in Auckland and Tauranga and has been with the Western Bay of Plenty since 2009. Matthew was involved with the initial setup of the New Zealand Local Government Funding Agency as one of the founding Council’s. He has participated in three LGMA challenges earning the Australasian title in 2013.

Option 3

It’s Risky Business if you Don’t Comply: An Insight into the SOLGM Legal Compliance Programme
1.50-2.20pm, Breakout Room 2

Ilana Batchelor
SOLGM, Senior Advisor, Sector Improvement

Ilana joined SOLGM in May 2014 after returning from two years working for Regional Development Australia. Ilana holds a Master of Science (Resource Management) Degree and Bachelor of Arts majoring in Geography from Lincoln and Canterbury Universities respectively. Ilana has held senior planning and policy advisory roles at both Environment Canterbury and Environment Southland. She has also spent time working for the Department of Conservation at both the Canterbury and West Coast Conservancies. Ilana’s roles have involved provision of advice to decision makers on a diverse range of complex policy issues especially with respect to changes or standards proposed or imposed by central government legislative review and amendments.

SOLGM’s Senior Advisor Ilana Batchelor has been knee high in updating and reviewing the SOLGM Legal Compliance Programme since joining us in May. Ilana will provide you with a brief insight into the refreshed and rebranded programme and will

• Outline the programmes purpose and what it is designed to do
• Demonstrate what it looks like and take you on a little tour of a couple of the modules
• Outline some of its benefits
• Talk about what is happening next with the programme and the LGSectorGoodToolKit and where you could help.
Concurrent Session 3

Option 1

The Environment as a Victim - Alternative Environmental Justice Framework
2.25-3.00pm, Glenroy Auditorium

Kim Drummond
Director Resource Management, Environment Canterbury

The Alternative Environmental Justice (AEJ) framework provides Environment Canterbury with an additional option for addressing environment offences.

It is applied within the oversight of the court process and involves bringing offender(s) and victims together to discuss what has happened, the damage it has caused and what could be done to remedy the situation.

Far from being an ‘easy way out’ or ‘soft’ option, the scheme has proved challenging for offenders and in some instances participants have been advised that formal proceedings would incur less cost.

Kim has a background in resource management, initially with the Ministry of Fisheries and more recently with Environment Canterbury. During his time with fisheries, he was actively involved with the design and implementation of the Quota Management System and the Treaty Settlement that addressed both commercial and customary elements.

He joined Environment Canterbury as a Director after studying new approaches to the design of regulatory frameworks and recognising the potential of the Canterbury Water Management Strategy to improve freshwater management.

The Alternative Environmental Justice framework was developed within his resource management group to fill an identified ‘gap’ in the traditional prosecution pathway. It was recently recognised by the Institute of Public Administration of New Zealand (IPANZ) and was awarded the inaugural 2014 award for excellence in regulatory systems.

Option 2

Developing Leadership and Leaders for a High Performing Local Government
2.25-3.00pm, Breakout Room 2

Rosemary Hannah-Parr
Chief Executive, Leadership Development Centre

Rosemary joined the Leadership Development Centre in August 2009 from the State Services Commission, where most recently she had been the Manager of People Capability and Organisation Development. Rosemary has an extensive management and consulting background in both the public and private sectors in the Asia-Pacific region. Before joining the Commission, she spent six years with Deloitte, where a key focus was consulting on organisational performance.

This session, led by Rosemary Hannah-Parr, CE of the public sector Leadership Development Centre (LDC) will explore what this means for leadership and leaders in the 21st century including how best to develop. She will outline recent public sector findings and also what are some of the research and resources available through LDC.

Option 3

Report on the LGNZ Risk and Insurance Review
2.25-3.00pm, Breakout Room 3

Jim Palmer - Chair of Riskpool and Chair of the LGNZ Insurance Review group

Jim has a background in risk management and insurance, working for public and private companies. He has been involved in the design and implementation of risk management systems and the development of risk culture within organisations. He is currently a member of the Board of the Riskpool Limited and Chair of the LGNZ Insurance Review group.

This session will provide an overview of the key findings from the LGNZ Risk and Insurance Review report, which was launched in 2014. The report identified a number of recommendations to improve the risk management practices of New Zealand local government entities.

The report recommends that local government entities should:

- Develop a comprehensive risk management strategy
- Establish a risk management committee
- Ensure risk management is integrated into decision-making processes
- Conduct regular risk assessments
- Implement a risk management system
- Ensure risk management is communicated effectively to stakeholders

The report also highlights the importance of risk management in improving organisational performance and reducing the financial impact of risk events.
Friday 14 November, 2013

Keynote Presentation

An Update on the Capability Working Party Work Programme Including the Competency Framework
9.00-9.30am, Glenroy Auditorium

Sheryl Bryant
Capability Working Party Chair and General Manager, City Future, Palmerston North City Council

Sheryl has worked for the Palmerston North City Council for over 20 years. Her current role in the Council is General Manager, City Future. As the title suggests, the Unit is responsible for planning for the future needs of the City covering the spectrum of environmental, social, economic, recreation needs of the city as well as land use planning and urban design. It is also responsible for effective communication with the community and within the organisation.

Keynote Presentation

Kāinga Values – Do They Really Exist? (Kāinga – Village / Settlement / Home)
9.30-10.00am, Glenroy Auditorium

Tahu Potiki

Tahu Potiki was born and raised in Karitane, a small fishing village north of Dunedin. His father is of Maori descent from the South Island tribes of Kai Tahu and Kati Mamoe and his mother is of European descent. Tahu has been published on a number of subjects and is a regular speaker at conferences and public gatherings. He is considered an expert on South Island Maori history, language and culture as well as being involved in modern Maori politics and tribal development at a local and national level.

He has worked in social and community work, Maori education and for five years he was the chief executive officer of Te Rūnanga o Ngai Tahu where he now serves as an elected representative his home marae of Otakou. For much of his career Tahu has been involved in Maori development and he is currently a director of the Maori Television Service. He is also a board member of the Southern District Health Board, the New Zealand Council for Educational Research
The Health and Safety Reform Bill proposes the most significant changes to workplace health and safety law in 20 years. The Bill is part of the package of change NZ is undergoing in relation to health and safety, and it proposes a new approach, including:

- new ways of doing business that will involve broad consultation, cooperation and consultation obligations in relation to the management of health and safety;
- a new primary duty holder concept of “persons conducting a business or undertaking” (PCBU);
- a new statutory due diligence regime for officers of organisations, which may apply to elected members and executive team members;
- duties of care for all involved in work; and
- stronger penalties, enforcement tools and court powers.

This Bill is a likely candidate for early enactment and requires some preparation to be sure you are compliant on the “go live” date. In this session we talk through some of the steps you can take.

Samantha Turner
Partner at Simpson Grierson, Wellington

She provides advice on a wide range of employment related issues, including health and safety, bargaining, contract drafting, personal grievances, disputes, restraint-of trade-issues, disciplinary matters, human rights, privacy, accident compensation, and the Holidays Act. She also provides strategic advice on restructurings and acquisitions. She has advised on a number of cases involving stress, bullying, and incompatibility.

Samantha acts for a number of clients in the public and private sectors, including local government, district health boards, Crown entities, and government departments. She regularly appears before the Employment Relations Authority, Employment Court, and Court of Appeal. She also has extensive mediation experience.

The continuing supply of Aggregates for local and regional infrastructure consumption is a growing issue in New Zealand. This is not just a New Zealand problem, but one which faces our industry internationally.

Aggregates, like all minerals, must be quarried from where they lie and are a finite resource. There is no alternative on the immediate horizon and none forecast. Recycling can make a contribution, but it will not replace the need for virgin material. The lack of readily available, locally supplied aggregates can result in significant additional haulage costs: with a consequent impact on infrastructure projects within a Council’s Domain.

This paper discusses some of the issues now faced by the quarry industry, and includes several international examples of what can happen if future resource planning is not diligently carried out and over a long time horizon.

The paper reviews how two councils have set about examining their aggregate requirements in an endeavour to prevent or ameliorate future sterilisation or reverse sensitivity issues.

Bill Bourke
Planning & Technical Adviser, Aggregate and Quarry Association

Bill Bourke has spent most of his working life in the steel industry in a variety of marketing roles. This included 12 years with the contractual marketing responsibility for the slag aggregates that arise from the operations at New Zealand Steel.

He is currently the Planning and Technical Adviser for the Aggregate and Quarry Association of New Zealand, (AQA), who represent companies that produce round 85% of the aggregates produced and consumed in New Zealand.
Concurrent Session 2

Option 1:

Building Public Trust - Part One
11.10-11.45am, Glenroy Auditorium

Kyle McWilliams
Consultant, McWilliams Consulting

Kyle is a speaker and a consultant who works with leaders to help them improve individual and organisational performance through positive behavioural change. He holds a Ph.D. (under scholarship), and has lectured at the University of Canterbury on human learning and performance.

Kyle is a 4th degree black belt in Doce Pares stick and knife fighting, and has held New Zealand and World Full Contact Stickfighting titles.

This session will address the importance of understanding and applying behaviour principles to health and safety (and other strategic areas), and will show how to increase engagement and participation in safety through commitment rather than compliance. The session will give insights into why people behave the way they do (despite systems), and will give practical advice on how to bring about positive behavioural change within an organisation.

Option 2:

Understanding Behaviour to Improve Organisational Safety Performance
11.10-11.45am, Breakout Room 1

Kyle McWilliams
Consultant, McWilliams Consulting

Sue Bidrose
Chief Executive, Dunedin City Council

Sue took up her appointment as Chief Executive in November 2013 but she had started with the Dunedin City Council in November 2010 as General Manager Strategy and Development. She came from the Waitakere City Council where she had spent five years in a range of leadership positions, including Director: Community Wellbeing. Sue’s previous experience includes senior policy and managerial roles with the Ministry of Social Development.

Sue has held various Trusteeships, directorships and board positions including a role as Director of Workwise, an agency which assists people with mental illness into work. She has a PhD in psychology from the University of Otago.

Option 3:

Building a Culture of Fraud Prevention
11.10-11.45am, Breakout Room 2

Sue Bidrose
Chief Executive, Dunedin City Council

Barry Quirk
Chief Executive, London Borough of Lewisham

Please refer to page 11 for Barry’s bio.
Concurrent Session 3

Option 1:

Building Public Trust - Part Two
11.50-12.30pm, Glenroy Auditorium

Professor John Nalbandian -
University of Kansas

Please refer to page 11 for John’s bio.

Option 2:

The Benefits of Working with the PSA – A Case Study
11.50-12.30pm, Breakout Room 1

Stephen Town
Chief Executive, Auckland Council

Stephen, head of the executive team at Auckland Council, has extensive experience in local government, leadership of large infrastructure projects and strong credibility across government and the private sector. Stephen has most recently been the Regional Director of NZ Transport Agency for Auckland and Northland, and was Chief Executive of Tauranga City Council from 2002-2010.

Option 3:

The Local Government Amendment Act 2014: The Ten Things You Need to Know
11.50-12.30pm, Breakout Room 2

Raymond Horan
SOLGM, Sector Improvement Manager

Raymond re-joined SOLGM in June 2014 taking on a new role, Sector Improvement Manager. He has spent most of the last 20 years in local government related roles, most recently with the Department of Internal Affairs.

He describes his job as two-thirds, providing assistance to the local government sector and one-third providing advice to central government on local government matters. His ambition is to help develop a Local Government Act that doesn’t require changes every 18 months. He asks that you wish him well with this task.

The latest batch of Local Government Act amendments are now in effect. While everyone is focussed on the immediate implications for the 2015 long-term plans the impact is much wider. They have significant implications for the way you plan, engage, fund, and potentially could even make a difference to the success of any reorganisation proposal affecting your local authority. Raymond has some thoughts to share about the pitfalls that you might encounter as you go about embedding the changes into daily busines.
Keynote Presentation

Wake Up Your WOW
1.30-2.15pm, Glenroy Auditorium

Cath Vincent

For over 20 years, Cath Vincent has been inspiring business leaders and sales people to learn the tools of change that will revolutionise their personal effectiveness.

Those tools are to:
• Master yourself – how to operate at maximum motivation, energy, and confidence every day; a great shake-up to get even better results from yourself or your people with very simple micro-changes
• Inspire others – how to get your message across (even if it’s boring, technical, or contentious) so that others are inspired to respond favourably and/or take action...or put another way: Wake Up Your WOW!

“I help talented people unleash their potential to operate much more effectively, much more of the time. The result?
More sales, greater productivity, and improved morale.”
Cath has created dramatic results in a myriad of sectors including government, manufacturing, franchises, IT, and defence. An experienced business consultant, mentor and motivational force, she inspires change through speaking at conferences, training in small groups, and mentoring.

“I’m passionate about helping people make a one-degree shift for dramatic, lasting results. There are plenty of great speakers and coaches who can provide a surge of motivation but that’s like a short-term sugar rush. I’m talking about a lasting upgrade in your thinking and behaviour.”

The diversity of Cath’s experience means she can relate to any individual, sector, or business issue. Amongst that diversity, she has: launched her own businesses in the UK, Australia, and New Zealand; started her own software company and won a DTI award for innovation with its very first product; managed a successful £70M bid for the Ministry of Defence; run change management programmes for government; and been an influential communicator on contentious infrastructure projects.

“I light the touch paper and watch a person’s passion and potential fire up,” says Cath. “More” importantly, I give you motivational tools and techniques that last long after we’ve met to create profound and lasting change.”

Even in a conference, every person in the audience can commit to a micro-change today – by making simple micro-changes in your personal effectiveness and professional influence, you can get exceptional results.

Safely jettison your unloved legacy EDRMS & set up your digital future

Hawkes Bay Regional Council & Wanganui, South Taranaki, Waitaki, Mackenzie Councils have already made the smart move

- Much lower annual software fees
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www.informationleadership.com/councils
Most councils have identified their major risks to be insufficient funds to meet their community’s needs, workforce skills shortages and an ageing community. By leveraging their technology councils will:

• get the most out of their investments;
• fully utilise the capacity of their staff and community; and
• connect and enable their customers and residents.

John will discuss these themes in his 30 minute presentation, sponsored by Civica.

Digital Workplaces offer improved ways of working and the ability to be more responsive and effective in engaging with customers and stakeholders. ECM (enterprise content management) platforms provide the foundation for this but simply making the choice to deploy ECM is not sufficient to gain the strategic potential available.

This paper talks about moving the internal conversation from how do we get Public Records Act compliance or a better intranet to how do we get value from tools that have the potential to transform how we work. These kind of implementations focus on what keeps senior managers awake at nights – how to move the culture; how to work more effectively together; building “our way” of managing crucial information; creating momentum on strategic projects; and getting the right measures to the right people at the right time.

While success clearly has a technology component, the real difference comes from how the project is designed - how key people are engaged from the start, the implementation priorities and then the incremental business-as-usual improvements which over time provide a significant shift. The talk will outline a number of case studies where senior leaders have taken ownership of what otherwise would be an “IT project” and steered it to deliver transformational change.

The methods used are transferable, don’t need massive upfront budgets or risk management and deliver incremental improvement that becomes self energizing.
Section 5  - Sponsor Profiles

Simpson Grierson is New Zealand’s Leading Local Government Law Firm

We have the largest local government practice in New Zealand. Our expertise ranges from the day-to-day operation of councils in their statutory and political environments, to the highest level strategic developments affecting local government as a whole.

Our local government specialists regularly work alongside our experts in property and infrastructure to advise local authorities, New Zealand Government owned and controlled entities, and corporate clients to deliver successful outcomes for their major projects.

The areas in which we are regularly involved include decision-making processes, local legislation, financial management and funding, property, infrastructure, environmental management, regulatory matters, commercial contracts, tendering, and governance.

We are committed to helping local authorities serve their communities by providing strategic and practical advice that is proactive and innovative.

Simpson Grierson values its long standing relationship with SOLGM, and is proud to sponsor the SOLGM Conference Attendance Awards.

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Auckland Office
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Information Leadership is New Zealand’s leading information and knowledge management consultancy. In the past ten years we have worked with over 250 NZ organisations, including the majority of Councils, on strategy, policy, recordkeeping and PRA grade digital workplace implementations (with Microsoft SharePoint). Information Leadership provides:

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  - Information and Knowledge Management Strategies
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  - Reviews, make-overs and restarts
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  - Change management

- SharePoint implementations to PRA grade
  - EDRMS, intranet and extranet implementations using its very successful iWokrplace tools
  - Systems Architecture and technical support

- Extension tools including PRA grade retention and disposal that get more from SharePoint
- Information architecture
- Change Management and Governance

For Councils, key areas of expertise include:
- making the management of electronic property files simple and robust through the integration of SharePoint with local government systems
- saving more money by combining intranet and document management functionality - two typically expensive projects when done individually
- streamlining processes and reducing email risks, by providing portals for partners for project and business-as-usual activities
- streamlining the annual planning submission process
- simplifying the minutes and agendas process

For further information visit www.informationleadership.com or call Kaye on 0800-001-800
Civica is a leading supplier of enterprise software applications, consulting and cloud solutions for local government. Today, more than 300 Councils throughout Australia and New Zealand use Civica’s local government software and services.

Our Authority enterprise application suite comprises of more than 40 modules of business software and is the only software application designed specifically for local government that delivers a single solution, from a single vendor for the entire enterprise.

Councils across Australia and New Zealand are choosing to deliver their business processes via Civica’s Business Process Services and Cloud Solution, which assists Councils in meeting their organisational and business continuity objectives.

As a sponsor of the SOLGM Conference, Civica invites you to visit our trade stand throughout the Conference.

For information about Civica, visit the website: www.civica.co.nz or contact the Auckland office on 929 4590.
Morrison Low is a multi-disciplinary management consultancy specialising in local government. We offer a range of consultancy services to our clients including strategic and integrated planning, strategic asset management, policy and regulation development, procurement and waste management advice, and organisational and operational reviews.

The company has a long and successful track record of delivering innovative and practical solutions to improve the governance, management and delivery of a range of operational services.

We work with our clients to set a clear strategic direction, to focus and align resources and to deliver on priorities in the most efficient and effective way. We also specialise in assisting councils to review performance, identify risks and opportunities and develop and improve organisational processes and systems.

Our team of consultants are experienced technical experts who understand local government. Contact our team at the conference and they’ll give you real world examples of how we can help.

Contact details
Telephone: 09 523 0122
Malcolm Morrison 021 854 829
Ewen Skinner 021 909 497
Bruce Nicholson 021 677 318
Coreen Adamson 021 0210 9804

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NCS Chameleon is a software business focused on helping its clients to effectively manage their business performance and core business operations to achieve efficiency and success across the entire organisation.

The business has a long and successful history within its chosen markets, which include the Local Government, Healthcare, Aged Care, Not-for-profit, Utilities, Education, Retail, Professional Services and Corporate sectors.

The MAGIQ Performance, enterprise performance management and MAGIQ Enterprise, business management software suites are used by more than 320 clients throughout New Zealand, Australia, the South Pacific, the UK and the US.

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The MAGIQ Enterprise suite is a fully web based, comprehensive business management system designed to manage a diverse range of business requirements.

NCS Chameleon has offices in Napier, Auckland, Christchurch and Melbourne and the development of the MAGIQ Performance and Enterprise Suites is completed locally in Australia and New Zealand.

The business has a team of 75 staff working to deliver great software and a high quality customer service and support experience that will ensure excellent business outcomes and enjoyable, long-term business relationships.

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PBS is market-leader in cloud-based intelligent business document processing services.

PBS has over 100 staff and focuses on reducing the operational and financial inefficiencies incurred in the manual handling and processing of business documents -- both paper and scanned/emailed files.

Our business services include:
• automated Accounts Payable processing
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PBS prides itself on having spent the last 7 years providing significant cost savings to some of New Zealand and Australia's largest councils and private organisations.

PBS' services are based on our two proprietary cloud computing software services: OASIS - smart electronic workflows for automating business processing to enable faster and more accurate processing at a significantly lower cost to manual processing; and NOVA - scanning and digitisation services.

All of our services provide a consistent 99%+ accuracy in the data we extract.

An important aspect of our service is that no capital expenditure is required to introduce our services into your organisation to enable you to achieve the benefits our services can provide.

PBS is headquartered in Auckland with offices in Thames, Wellington and Melbourne.

*For more information please contact Power Business Services on 09 950 3306*
Promapp works with 250+ organisations worldwide, including 40+ councils to foster a thriving business improvement and process management culture. Our proprietary software is Promapp - a web based application that makes it easy to create, navigate and change business processes. It provides an intuitive online process repository, an integrated process mapping tool and a process improvement toolset. Our success has stemmed from a central philosophy – that expressing and managing process knowledge can be kept simple, and that this information is crucial in sustaining an ongoing culture of process improvement. We consider our prime audience for communicating process knowledge to be the teams within the business itself, rather than the experts that contribute at various stages in the process improvement cycle. Promapp has, with the help of several councils, set up The Local Government Shared Process Library. The councils we’ve worked with have made their processes available to share with other councils across New Zealand – completely free of charge. There are over 1,000 processes in the library and whether you’re developing a new process, looking to improve existing ones or simply curious to see how other councils do things this is an excellent resource! http://www.promapp.com/lg-shared-process-library

Promoting: QV’s depth of revaluation experience can be relied on to support you and your community in your revaluation.

QV is New Zealand’s most experienced rating, market and insurance valuation company. We are dedicated to supporting you and your community by providing innovative and accurate homeowner solutions.

The property landscape has changed in the past few years. Our experience working across different regions with diverse communities including the Christchurch earthquake, the changes in different council regions such as Auckland’s proposed unitary plan has given us some valuable insight. Our renewed focus on homeowners has lead to the development of a range of innovations that help ratepayers and improve the data quality that councils use to manage their risks. We have begun work on home owner websites that will enable homeowners to check property information, launched a QV home guide app and invested in construction cost data that accurate information enables to manage risks and challenges being faced now and help with your future planning. Our renewed focus on homeowners, has led to the development of several online services. These services improve the quality of the data we provide you, helping councils to manage their risks.

QV’s experience and technical capability can be relied upon. When managing the risk of a community, no matter the complexity, you need a provider you can be reassured will meet their commitments. QV can support you and your community, come and discuss your risks and goals with us at stand 15.

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Partnering with over 400 organisations, Smartrak provides reliable, accurate, real-time location and performance data when and where it’s needed. Smartrak will help you lift the performance of your vehicle fleet while keeping your mobile workforce safe and in touch. We are committed to bringing our clients cutting edge innovation that delivers improved utilisation, increased safety, reduced costs, and assurance of prompt emergency responses.

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The team at Stellar Library has developed an innovative cloud-based tool that allows you to control the flow of sensitive information, while ensuring staff, board members, or anyone else in your group, are actually reading the documents you send. Stellar Library is an intuitive, reliable and secure mobile content delivery system designed for councils, boards, and all organisations that share documents. Simply put, it allows users to manage documents across a group of tablets, with complete control over who can access each file and whether printing or sharing is allowed.

Stellar Library allows a ‘Librarian’ to create your organisation’s file library and quickly publish all or part of it to ‘Readers’ (directors, boards, colleagues) who access the files on their tablet app. The Library runs on any browser on PC, Mac or laptop. It’s as simple as logging in to the website, creating folders and uploading your documents onto the virtual bookshelf.

It is believed that most organisations are looking at how they can progress to a paperless environment but have concerns about the control and flexibility of the information they manage. This tool is simple and costs less than two cups of coffee a month. There are no long-term licences, agreements or hefty install costs.

To try Stellar Library free for 30 days, visit www.stellarlibrary.com/freetrial

Dave Andrew
General Manager – Acquisitions
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www.stellarlibrary.com
After more than 50 years the name Baycorp still reminds people that debt doesn’t go away by itself. Which is why when it comes to resolving debt, Baycorp is one of Australasia’s leading receivables management companies that business and Local Government turn to for help.

We believe in open and transparent relationships with our clients and this means listening and taking on board feedback, as well as working collaboratively to find industry specific solutions. One of these is a specialist rates calculator developed for Local Government. The rates calculator is based on location and has detailed data on unique features of each region, helping to pinpoint areas with high collection rates and others which have collection challenges.

Baycorp. Your debt is your business. Resolving it is ours.

TechnologyOne creates software solutions that transform business and make life simple for our customers. We do this by providing powerful, deeply integrated enterprise software that is incredibly easy to use. Over 1,000 leading councils, corporations, government departments and statutory authorities are powered by our software.

We participate in only seven key markets: local government, government, financial services, education, health and community services, utilities and managed services. For these markets we develop, market, sell, implement, support and run our preconfigured solutions, which reduce time, cost and risk for our customers.

For 26 years, we have been providing our customers enterprise software that evolves and adapts to new and emerging technologies, allowing them to focus on their business and not technology. Today, our software is available on the TechnologyOne Cloud and across smart mobile devices.

Technology One’s New Zealand team has been helping our local government customers transform their businesses for more than 14 years and the local team looks forward to meeting you and showing how we can make life simpler.

For more information please visit TechnologyOneCorp.com.nz
Our services and expertise

We bring knowledge, objectivity and a demonstrated ability to enhance local government performance to every assignment and aim to contribute to advancing Council priorities while delivering value for money.

PwC works with many Councils and CCOs across New Zealand to undertake a wide range of projects. In addition to our traditional expertise in accounting, tax, assurance and risk, we actively advise local government clients across a wide range of areas including strategy and economics, business case development and evaluation, organisational design, change programmes and ICT.

We understand the challenges local government face and will help you to focus on addressing the whole picture. These challenges include:

- Uneven economic growth across the country
- Ensuring the ongoing provision of good quality infrastructure
- A growing expectation around the use of digital channels
- Delivering better back office services for less cost
- Risk management and the growing awareness for internal assurance programmes
- Fiscal pressures creating an increased focus on value for money

We understand the pressures you are facing and the questions you need to ask and our global network allows us access to the latest in international best practice and thought leadership. Please get in touch with us today to find out how we can work with you.

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Local solutions

When you work with the dedicated local government team at PwC, you’ll have access to local advisors with global expertise. We can provide relevant insights and the latest thinking on key issues including local government transformation and infrastructure funding.

For more information on how we can help you, call:  
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David Walker Director: (09) 355 8033
ArcBlue Consulting

ArcBlue Consulting are a specialist procurement consultancy group operating across all aspects of procurement. We work extensively with a wide range of public and private sector organisations and are passionate about the benefits that strategic procurement can bring.

We have been at the forefront of the purchasing profession for over 30 years, developing many of the leading concepts, techniques and processes which underpin effective supply management. Our consultants are highly experienced and professionally qualified including MCIPS, FCIPS and MBA. They bring hands on experience from working in senior procurement roles around the world.

We specialise in the assessment of people and organisations across both public and private sector organisations. We have assessed, developed and delivered procurement assessments with over 13,000 people and 500 organisations around the world and have a clear appreciation of best practice in public sector procurement.

ArcBlue Australasia are part of the global PMMS Consulting Group, with offices strategically located throughout the world. Our team brings a globally recognised procurement approach to local clients using local, widely respected consultants.

Our global network gives us:
• Access to global best practice
• Ability to support global client initiatives
• Capacity for large scale change programs

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.id is a company of population experts. We are demographers, spatial analysts, urban planners, forecasters, census data and IT specialists. Our aim is to help you build confidence in your decision making.

We deliver demographic information products in New Zealand and Australia. Our analysis is delivered online ... in over 750 public websites. Talk to the .id team in the industry zone and find out how your council can benefit from .id applications – and help take the risk out of your decision-making.

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The pressures on councils to deliver services are ever increasing. Difficult decisions have to be made about how best to allocate finite resources across numerous services and facilities to meet the changing community’s needs.

.id provides councils with the means to move past observations, intuition, assumptions and anecdote, and test suppositions using real data – ensuring decisions are based on sound evidence.

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The Curious, Delectable & Beautiful - A list of Arts, Theatre and Culture must do’s for the discerning Dunedin visitor

**Fortune Theatre**  
Dunedin’s only professional theatre in historic surrounds  
231 Stuart Street

**Regent Theatre**  
Recently refurbished historic theatre with full events calendar  
17 The Octagon

**Dunedin Public Art Gallery**  
Impressive collection of historical and contemporary works  
30 The Octagon

**Gallery De Nova**  
Centrally located gallery specialising in exhibiting high quality original works of art by New Zealand artists  
101 Stuart Street

**Milford Gallery**  
Representing many of NZ’s most significant artists  
18 Dowling Street

**Blue Oyster Gallery**  
An Art Project Space that encourages innovative contemporary art projects  
24b Moray Place

**Quadrant Gallery**  
Contemporary NZ jewellery, arts, glass, ceramics and sculpture  
480 Moray Place

**Brett McDowell Gallery**  
Specialising in contemporary NZ artists  
5 Dowling Street

**Toitu Otago Settlers Museum**  
Bringing Dunedin’s history to life  
31 Queens Garden

**Otago Museum**  
Explore world-class collections at this ever popular museum  
419 Great King Street

Visit the Dunedin Tourism site at [dunedinz.com](http://dunedinz.com) for more information on other things to do while you’re in Dunedin
Discover the SOLGM

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Introducing SOLGM’s Suite of Services

SOLGM provides a range of ‘shared services’ to the local government sector allowing local authorities to easily and effectively pool their resources. Following our brand refresh in September we have developed a Suite of Services to illustrate the range of ‘shared services’ available to your council:

**LGSectorGoodToolkit**
Previously known as the Legal Compliance website, the toolkit, available at SOLGM.co.nz, contains practical guidance to assist your council meet its legal obligations across a wide range of activities. Content it available to Councils that have paid the Legal Compliance Levy.

**LGConnect**
The special interest discussion groups available to join at LGConnect.co.nz

**LGWebinars**
Our offering of webinars – upcoming and already broadcast - available at SOLGM.org.nz

**LGCareers**
The recently re-launched site at LGCareers.co.nz that promotes careers in local government

**LGNewsBulletin**
Our online sector news site and twice weekly sector news bulletin at LGNewsBulletin.co.nz

**LGLearning**
Our offering of learning and development events available at SOLGM.org.nz

**LGJobs**
The local government jobs board at LGJobs.co.nz