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About us

Based in Fremantle, Eco Structures Australia designs, manufactures and supplies cost-effective, environmentally sustainable accommodation, strategically designed to help resort owners and operators capitalise profitably on the rapidly growing demand for unique, experiential eco travel concepts. Led by our flagship Eco Tents glamping product, our ability to understand the demands of modern accommodation needs has seen us become an international leader, from Australia to the USA, Asia, Europe and beyond.

We believe ecotourism doesn't just allow travellers to see beautiful destinations - it reminds us all how important it is to preserve the precious natural ecosystems, biodiversity, and culture for travellers, its community and the environment itself.

We know we’re selling more than tents – we’re selling experiences.
Memberships

Eco Structures Australia is a global leader in the design and manufacture of stylish, functional and structurally engineered tented accommodation solutions. We understand the need for assurance in the market place, and proudly hold our ISO accreditation and Eco Tourism Australia membership as two key demonstrations of our commitment to excellence.

ISO 9001 Accredited

We are accredited under the ISO 9001 Quality Management System. Our independent accreditation means you can rely on us for leadership, planning, support, operation and continual improvement.

Eco Tourism Australia

We are proud to be a business member of Ecotourism Australia. Businesses members are engaged in the ecotourism industry and share the values of ecotourism and sustainability.

The ECO Certification program assures you that certified products are backed by a strong commitment to sustainable practices and provide high quality nature-based tourism experiences.

By showing the ECO Certification logo, you are guaranteed to experience a genuine and authentic accommodation option that looks after the environment.
Key team members

Meet the two big players that lead a global team of seasoned travel experts to deliver value adding ecotourism solutions to resort owners and operators around the world.

**TOM BUTTERFIELD**
**Sales and Business Development Manager**

Tom embarked on his managerial adventure with Eco Structures Australia in 2012 at a time when the glamping trend was growing rapidly around the world. Driving product and concept, Tom has since completed over 60 projects across Australia, as well as over 25 international locations such as the US Virgin Islands, Saudi Arabia and China, along with several A Class World Reserves.

Tom’s success is largely thanks to a passion for chasing new frontiers. He believes our fast paced lifestyles leave us longing for the nostalgia and authenticity of camping – yet we can no longer do without modern comfort, convenience and luxury. For Tom, every day at Eco Structures is the chance to go beyond tent supply by acting as the conduit to unique wilderness experiences, working with clients with a like-minded entrepreneurial spirit to deliver high-end getaway concepts with ‘wow factor’ that achieve environmental harmony.

With innovation in his nature, Tom has a unique knack for drilling into the ‘soul purpose’ of the tourism concept in order to quickly and profitably design unique accommodation concepts with low capital costs that feed the modern traveller’s yearning for authentic experiences.

**KARL PLUNKETT**
**Director and Owner**

Karl Plunkett goes by many titles. A Developer, who established successful building company, Australian Eco Constructions Pty Ltd, in 1996. An Owner, specifically of Ramada Eco Beach in Broome where he first commenced working on the prototype eco tents, eco modules and gazebos that have now become Eco Structures Australia’s core products. But above all, he is a Discoverer.

When others ask, “Are we there yet?”, Karl asks “Where to next?”. With a motto of building for the future, Karl draws on more than 25 years of building and construction experience matched with a proven ability to complete projects on time and within budget to understand the unique challenges of tourism developers looking for cost-effective solutions based on environmentally sustainable principles.

For Karl, designing eco tents is about seeing the world through the eyes of his clients in order to expose travellers to new experiences, teach life lessons, ‘switch’ off, disconnect, and reconnect with nature. It’s all about reciprocal trust – by making people available, standing by his product and doing the right thing first time, Karl creates platforms to create powerful experiences that burn into traveller memories.
Introducing our dedicated sales team.

Eco Structures is a business driven to succeed with passionate people focused on going above and beyond our clients needs, delivering on time and on budget in a way that makes us a global leader. We’re pleased to introduce our sales team members.

KATIE JAMES
Australia
Katie emigrated from the UK in June 2017 to embark on her journey to enjoy a change in lifestyle within the great outdoors of Australia! Katie works closely with our clients throughout the sales process and determines the needs of our clients and offer solutions to those needs through our company’s products or services.

CRAIG WATERS
Australia
Responsible for the development and smooth sales transactions of all clients, Craig has extensive experience in sales and ensures that all clients receive the best service and experience they deserve.

HAMILTON HEADING
Australia
With an intimate knowledge of SA and Eastern States stemmed from his former marketing business, Hamilton’s job is to grow and service these markets. Hamilton recognises the new era of social conscious tourism, with many people now wishing to be at one with the environment and what better way than doing it with one of our Eco Structures.

MARK BYRNE
Australia
Mark is a certified builder with over 25 years experience. He has a trade background and a detailed understanding of modular and system construction processes. Mark previously owned and managed a major building company in New South Wales, and he is now responsible for sales and marketing for WABI systems.

TROY BRADBURY
New Zealand
Troy has over 25 years of business experience including a successful portfolio of lifestyle orientated ventures within Indonesia. His architectural drafting background coupled with a passion for the outdoors offers our customers a unique and personalised approach in Glamping developments. Based in Auckland New Zealand, Troy welcomes the opportunity to partner with our clients in developing their projects from initial inception through to reality.

JOSH BELL
USA
Josh heads up sales in the rapidly expanding US market for Eco Structures Australia, where the ‘Glamping’ trend continues to grow from rustic campgrounds to 5 star resorts. Josh brings a lifetime of experience working in the global outdoor hospitality industry.

ROGER WALSH
Canada
Roger heads up sales in Canada, a nation with a strong attachment to the outdoors and camping, introducing the creative designs and luxury of Eco Structures tents to unique locations throughout Canada. Prior to joining the Eco Structures team, Roger worked in the international mining and exploration sector in corporate development roles.
Some other key team members

TIM WALKER
General Manager

Tim has over 30 years' experience in the engineering and construction industry. He has held senior roles in the energy, infrastructure and building sectors and has been involved in some of the largest projects executed in the southern hemisphere. He has qualifications in project management, quantity surveying and law.

During his career he has worked in Europe and Central and South East Asia, but has now been based in Western Australia for over 20 years. Tim has been involved with Eco Structures since 2008, having assisted with the re-development of the Ramada Eco Beach resort and refurbishment of the Cable Beach club in Broome.

LESLEY GUNTRIP
Accounts Manager

Lesley has been with Australia Eco Constructions/Eco Structures since 1997 and is responsible for our accounting, reporting, budgeting and day to day processes. She has a sound understanding of the economics of running a successful business and is surrounded by a strong, supportive team of long-standing colleagues.

SEAN CONNOLLY
Structural Mechanical CAD Designer

Sean Connolly is a Product Designer who created Model-IT (WA) Pty Ltd in 2002 which specializes in 3d CAD design of Steel structures & Mechanical Equipment, he has over 25 year’s experience in Structural design of tents structures, modular buildings, residential, commercial & industrial projects.

WING HING CHONG
Design & Architectural

Wing is our senior Architect. His approach to design is to create sustainable, confident Architecture that captures nature’s offerings, ultimately delivering solutions that have the least harmful effect on the environment. He strives to find balance between functionality and aesthetics whilst continuously working with the clients to ensure a result which exceeds their initial expectation within the project idea and budget.

ALAN BURGESS
Technical Manager

Alan has been involved in the construction industry for over 20 years in both the UK and Australia. He has held senior technical roles with major modular building companies where he has lead research and development teams. Alan has worked with Eco Structure for over five years and he has been integral in the development of the WABi system. He is responsible for research and development, securing of patents and for the management of all technical issues related to product delivery.

NICK PARISH
Project Delivery Manager

Nick leads our procurement team. He develops and ensures the timely implementation of project schedules. He is involved in the set-up of estimates, the budgets and the construction timetable for clients and assists with the development and implementation of the construction strategy. Nick has extensive experience working in regional areas on indigenous and affordable housing projects, as well as major residential and tourism developments across the globe.
Global projects

Led by a global team of seasoned travel experts, Eco Structures continues to help resort owners and operators around the world meet increasing consumer demand for new travel experiences.

With experience in all climates, we’re proud to say our Eco range of products robustly withstands what nature delivers, rain, wind and extreme heat.

You’ll find business owners around the global who are Eco Structures advocates, having experienced our Design, Supply and Install. Here’s a taste of where we’ve worked:

**International**
- OMAN: Ras al-Jinz Turtle Reserve
- SAUDI ARABIA: Uraqe Bani
- UAE: Private Sale
- MADAGASCAR: Mining Camp accommodation
- NICARAGUA: Hospedaje Los Escapados
- COSTA RICA: Private Retreat
- ZAMBIA AFRICA: Private retreat
- USA: San Diego Metro KOA
- USA: KOA Palm Springs
- US VIRGIN ISLANDS: Cinnamon Bay Resort
- NEW ZEALAND: Auckland Council
- CHINA: Vinetree Honghegu Tented Resort

**Australia**
- Karijini Eco Retreat (WA)
- Discovery Parks - Rottnest Island (WA)
- Eco Beach Resort (WA)
- Cygnet Bay Pearl Farm (WA)
- Home Valley Station (WA)
- Ikara Safari Camp (WA)
- Wesley College (Yiramalay Studio School) (WA)
- Billi Broome Resort (WA)
- St Mary’s Anglican Girls Camp School (WA)
- Two Blind Cows (WA)
- Olio Bello (WA)
- Eco Manor (WA)
- Wilgi Arnemland (NT)
- West Isle Turtle Reserve (NT)
- Big 4 Katherine (NT)
- Banu Banu Beach Retreat (NT)
- Kings Canyon Resort (NT)
- Ikara Safari Camp (SA)
- Squeaky Windmill (SA)
- Byrne Vineyards (SA)
- Big 4 (SA)
- Discovery Parks - Barossa Valley (SA)
- Moreton Island Glamping (QLD)
- Ketchups Bank Glamping (QLD)
- Tuckers Retreat (QLD)
- Bamaga resort (QLD)
- Lake Somerset Holiday Park (QLD)
- Lady Elliot Island Eco Resort (QLD)
- Habitat Noosa (QLD)
- Clarence Valley Council Holiday Park (NSW)
- Sangoma Retreat (NSW)
- Donny Brook Eco Retreat (NSW)
- Sierra Escape (NSW)
- Cave Hill Creek (VIC)
- BIG4 Inverloch Holiday Park (VIC)
Award winning projects

Karijini Eco Retreat

- Advanced Eco Tourism Certified
- AAA Tourism Green Star Accredited.
- Silver Medal Winners in the 2009 WA Tourism Awards (Indigenous Tourism Category)
- 2009 Australian Hotels Association Award for Excellence (WA’s Best Tourism Initiative Category)
- Gold Medal Winners in the 2008 WA Tourism Awards (Ecotourism Category)
- Silver Medal Winners in the 2008 WA Tourism Awards (Indigenous Tourism Category)
- In the 2008 WA Tourism Awards (Unique Accommodation Development Category)
- 2008 Australia’s North West Tourism Award (New Product Development Category)
- Gold Medal Winners in the 2007 WA Tourism Awards (New Tourism Development Category)
- WA Tourism Council Trust The Tick Accreditation

Ramada Eco Beach Resort

- Inducted into the Australian Tourism Hall of Fame for Unique Accommodation.
- Silver Medal Winners in the 2010 WA Tourism Awards (Ecotourism Category)
- Gold Medal Winners in the 2010 WA Tourism Awards (Unique Accommodation Development Category)
- Gold Medal Winners in the 2011 WA Tourism Awards (Ecotourism Category)
- Gold Medal Winners in the 2011 WA Tourism Awards (Sustainable Tourism Category)
- Gold Medal Winners in the 2011 WA Tourism Awards (Unique Accommodation Development Category)
- Silver Medal Winners in the 2012 WA Tourism Awards (Ecotourism Category)
- Gold Medal Winners in the 2012 WA Tourism Awards (Unique Accommodation Development Category)

Sierra Escape

- GOLD 2018 Unique Accommodation
- NSW Tourism Awards 2018, GOLD Award
- 2018 Finalist Australian Tourism Awards.
- NSW Tourism Awards 2017 Finalist
- Regional Tourism Awards

Lady Elliot Island Eco Resort

- Queensland Tourism Awards - The Steve Irwin Award for Ecotourism
  Gold Winner: 2017, 2014
  Bronze Winner: 2018, 2015
  Silver Winner: 2013
- TripAdvisor - Certificate of Excellence 2013 - 2018
- Australian Tourism Awards
  BRONZE Winner - Ecotourism
- 2018 Queensland Tourism Awards
  GOLD Winner - The Steve Irwin Award for Ecotourism
- Experience OZ + NZ - #1 Island Destination Experience
- 2013 Fraser Coast Tourism Awards
  Environmental Tourism - Hall of Fame
  GOLD Winner - Best tourism business
  GOLD Winner - Excellence in Environmental Tourism
Ways we add value

Our unique process is designed to quickly create unique travel experiences that generate exceptional profit margins and high returns on capital. We add value at every step of the way, giving you every assurance you’re investing in the highest quality, longest lasting glamping products available today.

What we do for you

Think of our end-to-end service as a road-map to achieving the most value enhancing outcomes for your experiential travel concept.

Discovery session

Our experts can open discussions with you to identify project requirements, including discussing the travel concept you envisage. Here, we’ll draw on our global expertise to add invaluable insights that shape better outcomes.

Price evaluation

To ensure our solution offers unsurpassed asset value enhancement, we’ll work through your budget requirements in detail and develop a price proposal developed for your consideration.

Travel concept design

There is an art to triggering emotionally charged traveller experiences. It starts by ‘scripting’ how your guests will interact with you from check in to check out, then designing a physical eco structure solution that brings it to life.

MYO masterpiece

Our tents are not off-the-shelf products. While all come supplied in kit form, we give you the freedom to ‘make your own’ masterpiece by adding various components such as bath pods, ensuites and decking that bring your travel concept to life.

Concept finalisation

We can help you select your fit-out and furnishings, develop a formal quote for approval and supply final drawings in order to gain council approval so you can purchase your solution.

Project delivery

Our experts can manage your entire project to get it off the ground, from preparing your building site, to manufacturing your custom solution, site delivery and installation assistance, treading lightly to ensure your travel concept is brought to life in its purest form.
Our services

Eco Structures is all about value enhancement, not simply selling tents. Our real world experience has taught us industry lessons that eco tent suppliers simply wouldn't understand. So if you’re serious about creating a travel concept that is as rewarding for you as those who experience it, you need to know that true value goes beyond price alone.

**Design**

Our internal design team can manage your project from end-to-end, from the initial design concept through the complex authority approvals process, even providing you with a set of approved documents ready for construction.

**Architectural Design**

We can assist you with all levels of concept design including internal room layout, finishes and overall tent layouts on your property.

**Master Planning**

For the larger scale or specialised case sensitive projects we can work collaboratively with your appointed development team or provide recommended specialists who you can work with directly. Alternatively, we can manage on an outsourced basis.

**Council Approvals**

We have a thorough understanding of the compliance requirements of our product, including Tourist park accommodation, Tourism accommodation, Communal facilities and Education camps. We can provide you with preliminary advice or manage the complex council approvals process on your behalf, allowing you to focus on the overall project and/or the operation of your existing facility.

**3D Renders**

We can deliver high-resolution pre-visualisation imagery of your project as required.

**Interior Design**

It's time to get creative. Stamping your own style of furnishings and fittings can elevate your Eco Tents and Modules to another level of luxury, with the flexibility to ‘make your own’ masterpiece.
Shipping & install

Shipping
Once you have placed your order we will assist with the delivery of our products to your front door. We initially will provide you with a quotation to your nearest major port in your country and help sort through the logistic with you. The order process could not be more simple we have 30 years’ experience of shipping internationally using trusted Marine Freight companies. Total lead times from date of order to delivery onsite range from 90 to 135 days.

How will your delivery arrive?
Eco Structures have a highly efficient packing systems to ensure that approximately 9 x 4.2m structures can be packed into a standard size sea container. Either unpack your delivery at the port or transport to your property in a sea container. Canvas components will arrive in a protective cloth bag and typically each structure and components are strapped and packed to a recycled wooden pallet so it can conveniently be forked lifted into position.

Please note each and every order will have specific requirements subject to size, location and logistics our team will work with you to ensure an efficient, safe and punctual delivery.

Destinations
We have delivered over 600 tents worldwide worked with more than 90 clients.
Rapid delivery

**Design**
Our structural steel frames and our PIR panels have been developed using our proprietary designs that have been used around the world for many years.

Our system is a modular which enables rapid design, whilst maintaining flexibility in layout to meet our customers requirements.

Once we have agreed upon the final designs detailed engineering drawings can be rapidly produced from standard details in a fraction of the time taken in a normal design process.

**Manufacture and Supply**
Due to the modular nature our system, components can be delivered from stock or rapidly fabricated by our tried tested suppliers. This allows overall delivery of the products within approximately 9 weeks from the approval of design drawings.

We have agreed suppliers that we have worked with over a number of years and we deliver products under our ISO 9001 accredited quality management system.

**Project Management**
We partner with our customers at every stage of the design and delivery process and we are able to provide the following support services:

- Development of project schedules and budgets
- Resource estimating, including labour forecasting
- Obtaining building regulation and design approvals
- Expediting and procurement support
- Training of personnel
- Supervision and construction management
Our Unique System

There’s a reason we’re Australia’s leading designer, manufacturer and supplier of modular Eco Tents and Cabins - our system is beyond ordinary.

To offer you full control over the design, our Eco Tents are made up of different modules, allowing you to add or remove parts of the design to make it fit with your project. Think of it like a ‘Make Your Own Masterpiece’.

You can begin with an open space 64sqm open plan room, then increase your floor space by adding enclosure modules for extra bedrooms, a bathroom ensuite or storage. Maybe you would like to add extra decking to enhance views or link tents together? Whatever you need, we can help you tailor your tent to deliver a bespoke solution.

Option to add sliding glass front doors.
Balustrade Kits.
Deck Kits.
Extension and Brace Kits for sloping and undulating ground.
Concrete or our patented Eco Anchor foundations.

Roof fly options.
Insulated canvas available.
Add-on rooms for more space. These can be used as bunk rooms, storage, ensuite unit or kitchenette.
Canvas or canvas wrapped solid walls (PIR Wall Panel).
Floor finish options.
All kits come with full assembly instructions and all parts are numbered and referenced to the installation drawings.

Colorbond Roof Sheets and flushings pre-cut for ease of installation.

Roofing and ceiling system are easily assembled using proprietary brackets.

Cabling and pipework are run within the wall system during installation alleviating the need for chases or conduits.

Wabi panel system is manually installed using glued connections.

Deck kits can be used to link buildings together for community and outdoor living.

Bathrooms can be built within the cabin or added as a pre-assembled pod.

Patented Eco Anchors are installed without the need for concrete or mechanical equipment.

Hot dipped structural steel frames and purlins are easily assembled using semi-skilled manual labour.

Raise kits enable buildings to be installed on uneven ground without bulk earthworks.
Structural Steel Framing System

Our structural framing systems have been refined over years to provide:

**Strength:**
Our structural systems are rated to Region D (Cyclone) making them the strongest structural system components on the market.

**Durability:**
Is achieved by using the highest standard of materials for all steel components which are fully hot dip galvanized. Purlins are coated to Z350 and upgraded to Z450 in marine locations.

**Rapid Assembly:**
Our structural kits are provided with all components cut to length with all fixings provided. We provide full installation details which enable structures to be rapidly assembled using relatively unskilled labour and there are no requirements for major construction plant or equipment such as cranes.
Structural Steel

All steelwork is hot dipped galvanised steel, and produced by a leading manufacturer of offshore containers and modular building solutions.

Our structural steel system allows for extremely fast erection time. To give you an understanding, the Eco Tents are first built with this structural steel frame system, followed by the stretch roof panels, and finally the install of the canvas.

Eco Tent Installation:

- Steel erection - 4 men, 2 days
- Panels and Glass - 4 men, 1 day
- Canvas and Stretch - 4 men, 2 days
Eco Anchor Foundations

The Eco Anchor is patented technology unique to Eco Structures Australia that offers an innovative concrete-free foundation system for our Eco Tent Structures.

The four drive rods of the Eco Anchor are driven into the ground using a pneumatic hammer forming a structurally stable and level foundation system in a fraction of the time and a third of the cost of conventional concrete foundations.

The Earth Anchor connects to the adjustable base plates of the Eco Tent steel floor frame allowing for 100mm of adjustment for ease of obtaining final level on site. If the ground is undulating, 1 metre long sleeve extensions are utilised that simply slip onto the exciting Eco Anchor steel stumps and columns during install and if needed cut to required length on site.

Ease of Installation:
The footings for a building can be installed in a fraction of the time and there is no requirement for excavation plant or concrete materials.

Ground suitability:
The Eco Anchor system can be installed in a range of ground conditions and there is no need to level the ground prior to installation. Our system has a range of fitting that can provide horizontal and vertical adjustment to ensure that buildings are installed level and in the correct alignment.

Environmentally friendly
Minimal impact to the ground surface combined with a relatively small footprint offers an environmentally friendly option compared to conventional foundation systems.

Cost Effective:
Eco anchors can be installed at a fraction of the cost of conventional footings, particularly in remote locations where concrete and construction plant is not readily available.
Wall Panel System

Our WABi wall panels are the highest performing proprietary structural insulated panels (SIP) on the market.

Panels are 75 mm thick and are constructed using a frame of fibre reinforce plastic (FRP) pultrusion with cement sheet boarding on either side. The panels is then injected under pressure with Polyisocyanurate (PIR) foam injected.

They are connected at the floor and ceiling using a standard interlocking pultrusion track that is glued or screwed in position. Panels are then located on the track and adjacent panels are connected using an interlocking pultrusion glued in position.

Our panels have the following advantages:

**Thermal Efficiency:**
We are able to achieve a thermal efficiency rating of R3, using PIR, which is the highest thermally efficient foam currently available on the market.

**Structural Integrity:**
Due to the manufacturing process our panels are fully bonded, solid and extremely robust. Unlike other SIP’s which have less dense foams or fiber insulation, WABi panels are able to withstand extreme impacts, and this makes them ideally suited for use in affordable housing.

**Electrical and Plumbing:**
Electrical cable and pipework is run between the panels in the hollow pultrusion, alleviating the need for complex and messy chasing or the installation of conduits.

**Ease of Assembly:**
Our panels are delivered in standard sizes, of either 900 mm or 600 mm width by 2700 in height. Each panel can be easily lifted into position by a small team without the need for mechanical plant. Joints are glued, with no requirements for mechanical fixings, which further enhances the structural integrity of the system.

**Internal and External Finishes:**
Due to the manufacturing process, the panels are extremely flat and are suitable for the application of almost any finish without significant preparation. Internally faces can painted directly for affordable housing situations or alternatively flushed and finished to a high standard for residential accommodation. On external faces a flexible finish can be applied, or alternatively sheeting can be fixed, such as Colorbond or Hardiplank.
Wall Panel System
Canvas supplier

Eco Structures’ canvas supplier is one of the largest manufacturers and exporters of technical textiles from India. They are a professional, privately held, fast growing family run organization who are very proud of their extraordinary workforce of over 500 employees. Team members are young and committed towards making the best quality fabrics in the world.

Founded in 1974, they are specialized manufacturers of dyed, coated, waterproof, fire retardant and wax finished textiles. All products are designed to perform under tough weather conditions around the globe, all products comply with specific American, Australian, British Standards and other International Standards.

Certifications:

- ISO 9001 Certified Quality Management System
- GOTS Certified - Global Organic Textile Standard
- REACH Compliant
Canvas care

One of the best ways to keep your canvas fabrics looking good and to delay the need for deep or vigorous cleanings is to hose fabrics off on a monthly basis with clear water. This practice will help prevent dirt from becoming deeply embedded in the fabric and eliminate the need for more frequent vigorous cleanings. In most environments, a thorough cleaning will be needed every two to three years.

Cleaning canvas while still on the frame:

- Brush off loose dirt
- Hose down, from bottom to top with cold to lukewarm water
- Prepare a cleaning mixture of water and mild soap (laundry detergent)
- Use a soft bristle brush to clean
- Allow soap to soak in
- Rinse thoroughly
- Air dry (no dryer).

Mould or stubborn stains:

We recommend 30 sec mould and mildew remover as it works very well and is readily available from your local Bunning’s. For cleaning of mildew, roof run-off or other similar stains.

- Brush off loose dirt
- Hose down, from bottom to top
- Prepare/mix 30 sec or other as per instructions into a large pump spray bottle (large weed sprayer or similar will do)
- Spray on from bottom to top
- Use a soft bristle brush to clean
- Rinse thoroughly
- Air dry (no dryer)

Zips:

Our Tents are made with quality zippers. To prolong zipper life, do not “grind” the zippers around corners. If needed pull the canvas, windows or doors to help zippers glide smoothly. Keep them clean from dirt. Also lubricate the zips from time to time with Mr. Sheen.
Product warranty

MATERIALS:

RT12 Canvas:
• 5 Year Limited Warranty
• Estimated life 10 – 12 years

Flooring external WPC Board:
• 5 Year Limited Warranty
• Estimated life 10 years

Floor Joist and bearers
Blue Scope Lysaght 200C
• 10 Year Limited Warranty
• Estimated life 20 years

Steel Structural Frame
• 15 Year Warranty
• Hot dipped galvanized steel
• Estimated life 25 - 50 years.

Steel Purlins
• 10 Year Warranty
Canvas warranty
CANDOR TEXTILES

Candor give a minimum of 5 year warranty on all the Rhinotuff Canvas and Gale Pacific Commercial 95 Mesh Range.

Our Eco Structures warranty covers the product failure resulting from mechanical breakdown in normal use.

The warranty covers 100% of material replacement cost.
Steel warranty

The life expectancy of galvanized coatings on typical structural members is far in excess of 50 years in most rural environments, and 20 to 25 years plus, even in severe urban and coastal exposure.

Our Eco Structures warranty covers the structural frame from breaking. The Galvanize Coating becoming brittle and cracking exposing the steel to the atmosphere/rust providing our steel specification recommendations M1031_A6 Sheet 2 Specifications are followed.

This warranty does not cover labour costs, only product replacement and freight.

Steel is not warranted against improper use and must be installed as per installation guidelines.

Warranty does not cover:

1. **Abrasion:**
Causing the removal of the protective metal surface.
(The soft Zinc coating on galvanised iron and steel) making it vulnerable to abrasion damage.

2. **Stress:**
Stress to the steel during or after install.

This warranty is only affected by the first buyer; it can’t be transferred to others. The purchase contract and relevant documents should be showed when the claims happened.
PVC warranty
FHR MEMBRANE

Eco Structures give a minimum of 5 year's warranty on 550gsm PVC Knife Coated Fabric Anti - UV.

The warranty covers the product failure resulting from mechanical breakdown in normal use. The warranty covers 100% of material replacement cost.
Eco decking warranty

Under normal conditions ECO DECKING will be free from material defects from the original purchaser for a Five Year period. The warranty covers splintering, cracking, rotting, and termite effect.

The Limited warranty of Five Years from original purchase date under normal conditions covers material replacement during the first 3 years. Then pro-rata amount equal to 10% of the purchase value for years 4 - 5.

This warranty does not cover labour costs, only product replacement and freight.

ECO DECKING is not warranted against improper use and must be installed as per installation guidelines.

Warranty does not cover:
- Improper Handling
- Storage abuse
- Variations of colour change
- Any acts of God
- Incorrect Installation.

This warranty is only affected by the first buyer; it can’t be transferred to others. The purchase contract and relevant documents should be showed when the claims happened.
Steel purlins warranty

Eco Structures offers a warranty of 10 years from the date of installation against corrosion to perforation by natural degradation.

It is applicable to light industrial/commercial applications located greater than 1km from a marine environment only and applies to the following products when used in purlin applications: Z350 Coating. If less than 1km from the coast Z450 Coating must be used or Warranty is Void.

This warranty does not cover labour costs, only product replacement and freight. Steel is not warranted against improper use and must be installed as per installation guidelines.

Warranty does not cover:
• Defects attributed to faulty design, method of manufacture or installation of the End Product;
• Mechanical, chemical or other damage sustained during transport, handling, storage, erection or subsequent to erection;
• External storage, leading to wet packs and wet stacks;
• Earthquakes, hurricanes, tornados, cyclones, typhoons, gales, lightning, hail, fires, flood and other similarly extreme "acts of God".

This warranty is only affected by the first buyer; it can't be transferred to others. The purchase contract and relevant documents should be showed when the claims happened.
FAQ’s

CAN YOUR ECO PRODUCTS BE BUILT ON ANY SURFACE – E.G. SLOPING GROUND?
Yes. The small ‘building footprint’ on each of our products means that there is minimal excavation and disruption to the natural environment. Flora and fauna can coexist uninhibited below each structure. We have a column and stump extension kit which make install on sloping ground easy.

CAN YOUR ECO PRODUCTS BE TAKEN DOWN EASILY?
Yes. Our modular systems enable our Eco products to be disassembled and re-erected in a new location if required. However, our Eco Tents are designed so they can be permanent in any climate or weather.

DO YOU PROVIDE ANY ANCILLARY PRODUCTS SUCH AS POWER, WATER AND WASTE MANAGEMENT?
We recommend customers evaluate their own options available to them locally. We are happy to discuss options and offer some guidance and recommendations based on your project and your needs.

DO YOUR TENTS HAVE PROBLEMS WITH MOULD? WHAT EXPERIENCE HAVE YOUR CLIENTS HAD?
Depending on the climate, the canvas will eventually attract some mould. All organic materials attract spores that are continually floating around in the air looking for the right conditions to set up home. However, our canvas is impregnated during the manufacture process with a mould and mildew resistant solution and a water repellent agent. If mould appears, the treatment process is very simple, we supply canvas care instructions which will help you with this.

HOW DO YOUR ECO PRODUCTS STAND UP TO WEATHER CONDITIONS?
Our Eco Tents have been tried and tested in most environments around the Globe for more than 10 years and are designed to remain in situ in all seasons. The structural framing elements are certified to meet the ‘Structural Performance’ requirements of the Building Code of Australia and are suitable for use up to and including Cyclonic Wind Region ‘D’.

All components are made from the highest quality materials and all exterior components are UV stabilized for longevity.

DO YOU PROVIDE A WARRANTY PERIOD?
Yes. We have varied warranties for each component, ranging from 5 to 15 years. These are available on request.

WHAT ABOUT HEATING AND COOLING?
All conventional means of heating and cooling can be applied.

CAN YOU PUT A KITCHEN IN THE TENT?
Yes, you can. Interior design and layout are open to your budget and imagination. You could choose to add a small kitchenette within the main living/sleeping area or alternatively, you can add a canvas enclosure and fit that for a kitchen to keep separate. Either way, we recommend you source kitchen fit-out materials locally (eg: IKEA or custom made cabinetry).

WHAT ARE THE BATHROOM OPTIONS?
We have several Options Ranging from supplying an add on room allowing you to fit out a bathroom yourself to complete Bath Pods with all inclusions. We would be happy to show you our Bath Pod Brochure.

HOW MUCH DO YOUR ECO PRODUCTS COST?
Each product is priced differently and there are a range of options available. In most cases, we customise the Eco Tent to provide you a solution based on your unique idea, needs and climate. We recommend you provide us with a brief on your project so we can tailor a price based on your specific needs. For an off the shelf price list, please contact us.

DOES THE PRICE VARY IF BUYING MORE THAN ONE ITEM?
We offer a range of incentives for orders greater than 5 Tents, or by paying 100% of order (excl shipping, taxes, duty etc) at time of ordering. This can be discussed once we have an understanding of model, quantity and extras required.
WHY SHOULD I CHOOSE AN ECO TENT OVER A CABIN OR OTHER TRADITIONAL STRUCTURE? (5 REASONS)
1) Glamping has become an extremely popular option and is getting a greater ROI than cabins or retreats in many areas. 2) Eco Structures Glamping tents are a more cost-effective option. Total build cost as opposed to conventional builds is dramatically reduced, the onsite time will be days not weeks or months. 3) Environmental footprint is greatly reduced by using the Eco Anchor. 4) The versatility of being able to add on or remove decks/rooms without doing a complete rebuild. 5) Local councils may deem them as semi-permanent, this should speed up the local council approval process.

DO YOU MAKE CUSTOM ECO PRODUCTS?
All our Eco products are based on set modular sizes however there is flexibility with the layout of the product, Windows and doors can be customized to suit your layout and The Eco Tents can be linked together creating larger living spaces.

WHAT SIZES DO YOUR ECO PRODUCTS COME IN?
Our Set Tent Sizes are 3m², 4.2m², 5m² and 6.3m². All our Eco Tents have 1.8m eaves other than the 3m Tent which has 1.5m eaves and decks, link modules and add on rooms have a range of size options to suit your site restrictions or needs.

DO YOU SUPPLY DIFFERENT COLOUR CANVAS?
Our Eco Tents come in the standard light sand canvas colour along with Light Grey and Dark Sand. The option for customised colours is subject to a minimum order/spend. Please note that time frames and price will differ.

DO YOU HAVE ANY OF YOUR ECO PRODUCTS ON DISPLAY?
Our products can also be viewed at most of our clients’ properties. For details and locations please contact our sales consultants first.

PLEASE EXPLAIN YOUR WARRANTY/LIFESPAN
All Structural Steel has a warranty of 15 years, this is the maximum our suppliers will give us, the expected lifespan of the steel is actually up to 50 years for inland areas, and a minimum of 15 years in coastal / harsh areas. Either way, you are purchasing more than a standard tent, one that will last for many years to come!

WHAT SERVICES WOULD I REQUIRE?
Services are an important component of any Glamping development with a diverse variety of options available. Determining the best solution for services is dependent upon a myriad of factors including the size & scope of the development, geographic location, natural resource availability, service offering and budgetary limitations to name but a few.

CAN YOU HARVEST RAIN WATER OFF THE TENT ROOF?
This is currently in R&D

CAN YOU ASSIST US WITH A FEASIBILITY STUDY?
Yes, we can provide a range of support services including feasibility studies (look under SERVICES on our website)

HOW MUCH SPACE DO YOU RECOMMEND BETWEEN EACH TENT?
We recommend 6-10 metres, depending on your location and the landscape

DO YOU HAVE CORRUGATED IRON ROOF OPTIONS?
Yes, we can supply Custom roof options. This does of course incur additional costs.

HOW MANY FOOTINGS ARE REQUIRED?
6 to 15 Footings or Eco Anchors are required per Eco Tent depending on Size and any add-ons.

CAN YOU MAKE A SOLID CABIN IF YOU DON’T WANT CANVAS AFTER INSTALL?
Yes, the Eco Tent has been designed to be able to create a hybrid tent with some walls or solid walls and some walls canvas or it can be completely converted into a solid cabin, its entirely up to you. Additional charges apply of course.

ARE THERE OPTIONS AVAILABLE IF I AM OFF THE GRID (IE: REMOTE LOCATIONS)
Yes. In remote environments it may not be viable or may be impossible to get power to sites due to its remote location or for other reasons. In this situation an off-grid power system may well be a great option for you rather than running a generator. The off-grid system can be supported by a generator to ensure you have plenty of energy, even when there is little solar energy available.
GO BEYOND