

DECEMBER 2019

Chair Chat

with Evelyn Hogg



Introducing our new Chairperson, Evelyn Hogg

Welcome to my first edition of Chair Chat in which I would like to take this opportunity to introduce myself as the incoming Chairperson of Nulsen Group Ltd. I have been a long-term supporter of Nulsen Group, having served on the Board of Directors since 2013, with the last few years as Vice Chair. My other governance roles have included Chair, Finance and Audit Committee (2015 - October 2019) and Chair, Risk and Compliance Committee (2017 - October 2019).

Over the past 25 years' my professional experience has been in the area of professional accounting and audit training and tertiary education; both locally and in overseas settings. I am a Fellow of Chartered Accountants Australia and New Zealand (CAANZ), a member of the WA regional councillor for CAANZ, and a member of the CAANZ Trans-Tasman Audit Advisory Committee.

My current employment is as an Associate Director at BDO, a large global accounting, audit and advisory practice, where I am part of the national audit technical team. My professional career has enabled me to teach in most of the major Universities in Perth and currently I am a part-time senior lecturer in the business school at the University of Notre Dame located in Fremantle, where I provide lectures to tertiary students in Managerial Accounting, Financial Accounting and Auditing.

During my time as a Board Director of Nulsen Group, I have endeavoured to provide strategic guidance with a focus on key areas of organisational risk and opportunities to sustain Nulsen Group into the future; however, never losing sight of our purpose and values that drive what we do. Colleagues describe me as an independent thinker who objectively assesses complex issues and clearly

articulates diverse opinions and I believe these are important attributes for any Board. In my time at Nulsen I have always tried to emphasise building trust and positive working relationships amongst Board Directors, senior management and staff, as crucial elements to a successful organisation.

I believe that Nulsen Group can only be of value to our stakeholders, including our service users, clients and families, if all our staff are able to create value and are empowered to be flexible and responsive to a whole range of factors they may encounter in their daily work. This is essential in supporting some of the most vulnerable people in our community, be it through Nulsen Disability Services, Outcare or Nulsen Therapy.

As incoming Chairperson, I would like to acknowledge and thank all staff across Nulsen Group for being a dedicated and diverse team of people who invest in this organisation's purpose and ongoing development in this time of significant change. I would also like to thank David Gilchrist, the retiring Chairperson, for his valuable contribution to Nulsen Group. The Board and I are committed to building on the strong Nulsen legacy, and to ensuring we continue to nurture the organisations' skills, capacity and potential so that we as an organisation can nurture the potential and independence of the vulnerable people we support.

Looking forward, the transition of the disability sector into the NDIS funding model presents significant challenges, risks and opportunities for all service providers. Likewise, there are many challenges but more opportunities with our Outcare services and Nulsen Therapy. These challenges have required the Board to have the ability to navigate the organisation without losing sight of our vision and purpose; and without compromising

sustainability and the strong reputation and culture that has taken over 60 years to build. In recent years I have led the Finance, Audit and Risk committees to develop a robust financial reporting framework and a strategic risk register that is aligned with the organisation's values and purpose, which links to operational risks, and consolidates a strong focus on governance and management.

Over the next three years I have a personal goal to get to know staff and our diverse service offerings better, to understand what we do on a daily basis, and to create a closer connection between the Board, those we support and the people who work for Nulsen Group.

In the New Year the Chairperson's message will be delivered in a new format during 2020 and we will advise you of that accordingly.

Finally, on behalf of Gordon Trewern our CEO, and all the Board Directors, I wish all the residents, service users, families and staff of Nulsen Group the best wishes for the traditional and blessed season before us. I also extend the best wishes of the Board to all staff and families from other cultural and diverse ethnic backgrounds. We look forward with anticipation to a bright and hopeful New Year that enables us to support each other in a productive, compassionate and collaborative way.



Chairperson Evelyn Hogg BCom BAcc CA CA(SA)

Evelyn has over 25 years' experience in accounting, audit training and education both locally and overseas. She has provided quality control services and designed audit methodologies, compliant with current standards and regulations for a number of assurance providers. She is currently an Associate Director of Insite Professional Development (a division of BDO which is the fifth largest accounting and advisory firm in the world) and is a part-time senior lecturer in the business school at the University of Notre Dame. Evelyn has experience in financial due diligence and has co-authored a number of leading accounting texts.