

Feedback Form

The Office for the Ageing, through SA Health is conducting consultation on the *Retirement Villages Bill 2015*.

Thank you for your interest in providing feedback on the Bill.



The information collected from this consultation will be used to ensure the Bill meets the needs of retirement village operators and residents. It is important that responses are as relevant and factual as possible.

Please use the space provided below each question to have your say about the proposed changes.

Feedback may be made publicly available unless you indicate otherwise. Please clearly indicate on the feedback form if you wish your feedback to remain confidential.

All submissions must be in writing and can be submitted in the following ways:

- > **Email completed feedback form to:** Health.RVActReview@health.sa.gov.au
- > **Post completed feedback form to:** Retirement Villages Review, Office for the Ageing, PO Box 196 Rundle Mall, Adelaide SA 5001

Reference documents and further information are available at:
www.sahealth.sa.gov.au/reviewsandconsultation

Feedback closes at 5pm Friday 24 April 2015.
Late submissions will not be considered.

**If you have any questions about providing feedback
please contact Office for the Ageing on 8204 2420.**

Demographic Information

I am a: (please select most appropriate)

- Current Resident Former Resident Prospective Resident
 Operator Public

Other (please specify):

Retirement village name: (if applicable)

The village is operated by: (if applicable)

- Private organisation Church/community based Other
 Non-profit organisation Local Government Council

Organisation name: (if applicable)

My age group is:

- Under 34 35-44 45-54 55-64 65-79 80+

My gender is:

- Female Male

My working status is: (please select most appropriate)

- Semi-retired Retired Working Unemployed

Contact Details (optional)

Name:

Company:
(if applicable)

Address:

Email:

Phone:

Postal address if different from above:

Response to Discussion Questions

Please refer to the 'Guide to the *Retirement Villages Bill 2015*' document when responding.

Interpretation and definitions of the Act

1. Do you support the removal of the requirement to be retired to enter a retirement village? Refer to 1.2 of the 'Guide to the *Retirement Villages Bill 2015*'.

Yes No Unsure Comment:

2. Do you believe the changes to definitions will improve clarity across the retirement village industry? Refer to 1.2 of the 'Guide to the *Retirement Villages Bill 2015*'.

Yes No Unsure Comment:

3. Are there any other definitions you think should be included?

Refer to 1.2 of the 'Guide to the *Retirement Villages Bill 2015*'.

Yes No Unsure Comment:

Disclosure Statements

4. Do you think further requirements relating to disclosure should be included? Refer to 2.1 of the 'Guide to the *Retirement Villages Bill 2015*'.

Yes No Unsure Comment:

Residents' committees

5. Do you think the proposed changes improve clarity regarding the role of residents' committees? Refer to 3.1 of the 'Guide to the *Retirement Villages Bill 2015*'.

Yes No Unsure Comment:

Meetings of residents

6. Do you support the proposed changes increasing the requirements for minutes? Refer to 3.2 of the 'Guide to the *Retirement Villages Bill 2015*'.

Yes No Unsure Comment:

7. Do you support the proposed changes regarding appointing a proxy?

Refer to 3.2 of the 'Guide to the *Retirement Villages Bill 2015*'.

Yes No Unsure Comment:

Recurrent charges

8. Do you agree the clarified reporting requirements will improve financial transparency?

Refer to 3.3 of the 'Guide to the *Retirement Villages Bill 2015*'.

Yes No Unsure Comment:

Financial management

9. Do you support the introduction of a requirement that every village must have a surplus and deficit policy? Refer to 3.4 of the 'Guide to the *Retirement Villages Bill 2015*'.

Yes No Unsure Comment:

10. Do you think the proposal for a minimum of two meetings with a residents' committee is a reasonable amount of consultation to prepare an annual budget?

Refer to 3.5 of the 'Guide to the *Retirement Villages Bill 2015*'.

Yes No Unsure Comment:

Behaviour

11. Do you support the inclusion in the Code of Conduct of provisions which relate to the behaviour of residents and operators with regard to harassment and intimidation within villages? Refer to 3.8 of the 'Guide to the *Retirement Villages Bill 2015*'.

Yes No Unsure Comment:

Leaving a village

12. Do you think the introduction of a disclosure statement will improve prospective and current residents' understanding of exit fees? Refer to 4.1 of the 'Guide to the *Retirement Villages Bill 2015*'.

Yes No Unsure Comment:

13. Do you support the introduction of a statutory repayment provision?

Refer to 4.2 of the 'Guide to the *Retirement Villages Bill 2015*'.

Yes No Unsure Comment:

14. Do you support the introduction of a provision allowing the resident's right to reside to be terminated through the Tribunal as a result of serious disruptive behaviour?

Refer to 4.4 of the 'Guide to the *Retirement Villages Bill 2015*'.

Yes No Unsure Comment:

15. Do you support the proposed changes regarding early repayment when entering an aged care facility? Refer to 4.5 of the 'Guide to the *Retirement Villages Bill 2015*'.

Yes No Unsure Comment:

The Tribunal

16. Is four years a sufficient period of time for parties to make an application to the Tribunal? Refer to 5.2 of the 'Guide to the *Retirement Villages Bill 2015*'.

Yes No Unsure Comment:

Powers of investigation

17. Do you support provisions that strengthen the Government's power of investigation? Refer to 6.1 of the 'Guide to the *Retirement Villages Bill 2015*'.

Yes No Unsure Comment:

Other comments

18. Do you believe the *Retirement Villages Bill 2015* achieves a balance between the protection of residents and the regulation of operators?

Yes No Unsure Comment:

19. Do you believe there are any gaps in the Bill that need to be considered?

Yes No Unsure Comment:

20. Please provide any further comments you wish to make regarding the *Retirement Villages Bill 2015*.

By pressing 'Submit', this form will be emailed as an attachment via your email address. Any additional information or supporting documents in Word or PDF format may also be attached to the email.



For more information

Office for the Ageing
Department for Health and Ageing
Phone: 8204 2420
Email: Health.RVActReview@health.sa.gov.au

Public-I2-A2 (when complete Sensitive:Personal-I2-A2)

