

# Your No-Risk Guarantee

Thank you for entrusting us with the sale of your property. In appreciation for appointing us as your agent, we offer you the following commitments.

## The Finest Real Estate Service

- We will do our utmost to see you achieve the highest price possible for your property.
- Your interests are our prime concern. We work for you and our commitment is to always act in your best interests. We will keep confidential all personal information that we hold about you.

## In addition we GUARANTEE:

- To show only 'qualified buyers' through your property.
- To keep a record of every interested, genuine buyer who enquires at our offices and to make sure that any person who may be interested, is made aware of your property. Our agency receives hundreds of enquiries every month. We will be ever vigilant for the person who will buy your property.
- To maintain a realistic coverage so that all buyers who are looking in your area are made aware of, and inspect your property.
- To advise you of the response to every inspection of your property.
- To return your calls promptly and to respond to any of your requests.
- To put forward an honest opinion at all times.
- To contact all residents in your immediate neighbourhood to make them aware that your property is for sale.
- If, in the unlikely event you are dissatisfied with the Tommy's salesperson who is looking after your interests, we invite you to contact Tommy's management who will then appoint another salesperson to work with you.
- To be available for buyers on weekends and in the evenings.
- To do whatever we can humanly do for you. Nothing is too much trouble.
- To provide you with the finest real estate service in your area!

**Should we fail you with any of these commitments, and after discussing your concerns with Tommy's management, you may dismiss us as your agent.**

Signed: \_\_\_\_\_

Date: \_\_\_\_\_