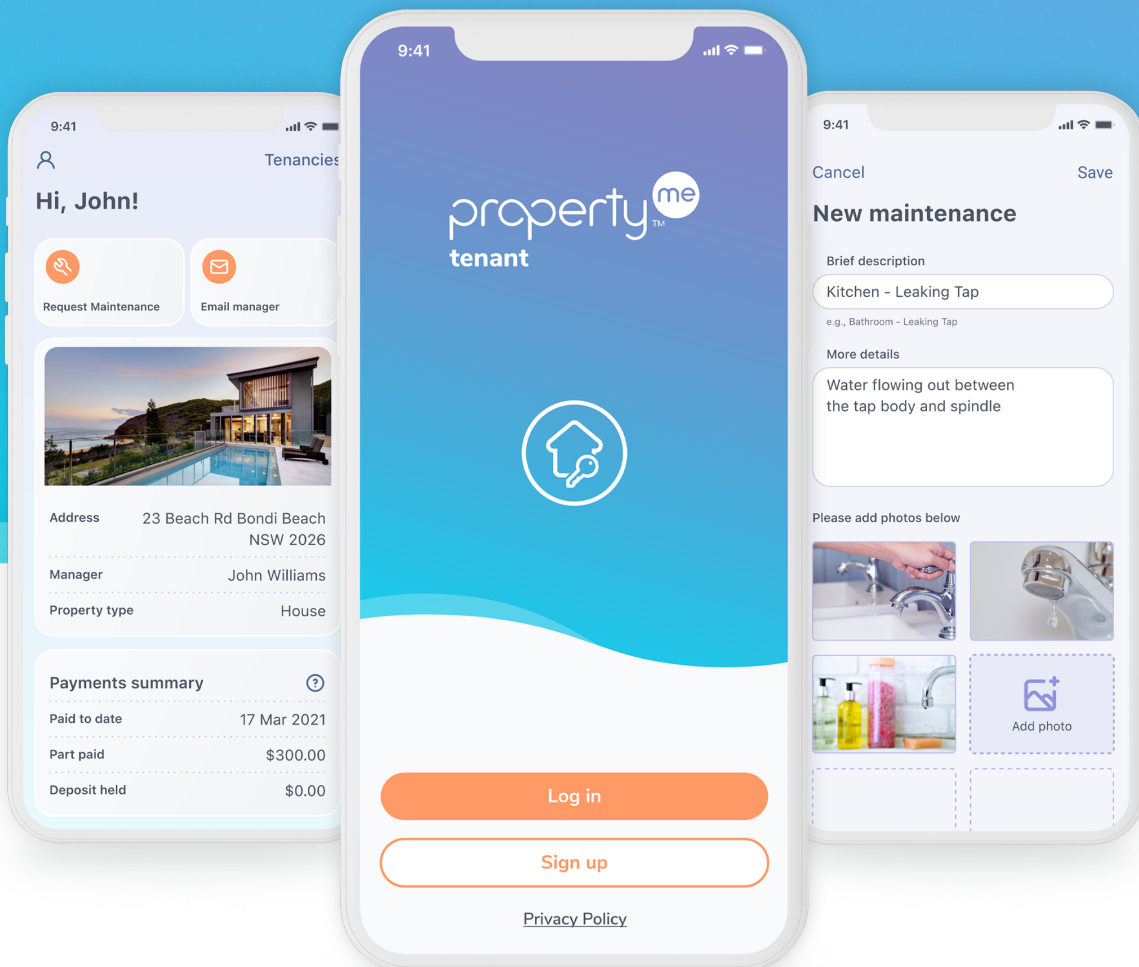




Tenant mobile app and portal



9:41 Tenancies

Hi, John!



Request Maintenance



Email manager



Address 23 Beach Rd Bondi Beach
NSW 2026

Manager John Williams

Property type House

Payments summary ?

Paid to date 17 Mar 2021

Part paid \$300.00

Deposit held \$0.00

9:41

property me
tenant



Log in

Sign up

[Privacy Policy](#)

9:41 Cancel Save

New maintenance

Brief description

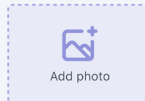
Kitchen - Leaking Tap

e.g., Bathroom - Leaking Tap

More details

Water flowing out between
the tap body and spindle

Please add photos below



PropertyMe for tenants

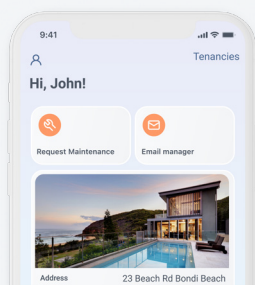
Over the past eight years, PropertyMe has continuously evolved alongside our tenants to bring the most efficient leasing experience.

Take a look at our mobile app and portal, guaranteed to make your renting experience effortless.

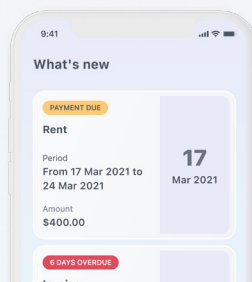
Tenant mobile app and tenant access portal

PropertyMe provides a platform for tenants to access all of their leasing information from one place, making the leasing process as straightforward as possible.

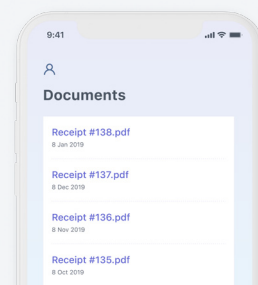
The PropertyMe tenant mobile app and tenant access portal allow you to handle everything related to your tenancy from the palm of your hand. This includes easily accessing all relevant leasing information, previewing upcoming inspections, and messaging your Property Manager directly.



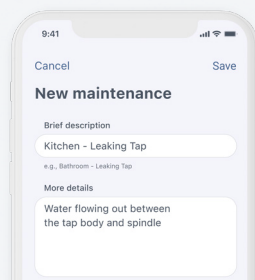
View your agency and
Property Manager
information



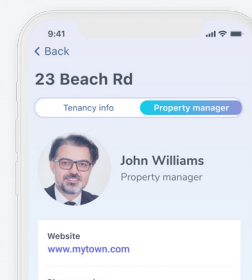
See when your
rent and invoices
are due



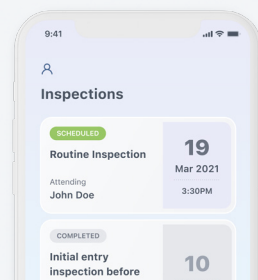
Download and share
all relevant leasing
information



Log and track
maintenance requests



Message your Property
Manager directly



See upcoming events
and inspections

How to use the PropertyMe Tenant app:

- 📲 Download PropertyMe Tenant from the App Store or Google Play.
- ☰ Enter your existing tenant login details. If you don't have access to the existing tenant portal, contact your Property Manager.
- 📘 The homepage has several sections of information in a summary form. This information includes quick link tiles, which allow you to lodge a maintenance request and directly email your Property Manager.
- 🏠 Below the quick link tiles is the property and tenancy information. With one quick click, you can view in-depth information about the property, as well as your payment information.

How to use the tenant access portal:

1. Sign in on the tenant access portal using your email and password. If you don't have a PropertyMe account you will need to sign up and request access from your Property Manager.
2. Once you are logged in, click on the tiles to reveal more information regarding tenancy information.
3. Bills and maintenance requests will be displayed at the top of the screen when they are outstanding.

FAQS:

- **Are all phones compatible with the tenant mobile app?**

The minimum operating requirements are iOS 13 and above for Apple devices and Androids need to be on 5.0+

- **Can I do my own inspection on the tenant mobile app?**

We have a separate app called InspectMe that is available for iPhone and Android devices. The app is now available for you to download in the App Store and Google Play store.

- **How do I log in if I've forgotten my password?**

It happens to the best of us! Simply head to the PropertyMe login page and click 'Forgot Password' from here you will be prompted to reset your password.