



— CLIENT QUESTIONS · FAQ

## Your questions, answered

A few of the questions clients ask us most often about the new AML checks — answered plainly.

### **Why are you asking me to do this now?**

The law is changing. From 1 July 2026, new anti-money-laundering rules apply to firms like Monarca Property Group PTY LTD, and we're required to run an AML check on our clients.

### **Is it just an ID check?**

No — it's a full AML check. Your details are checked securely against a global database that confirms your identity and address and screens for sanctions, politically exposed persons and adverse media.

### **What will I need?**

As an individual: a photo ID such as a driver licence or passport. As part of our customer due diligence we'll also confirm your residential address, and may ask for a recent document such as a utility bill or bank statement to help with this. For a company or trust: your company extract or trust deed, and we'll check each beneficial owner (25%+).

### **Is my information safe?**

Yes. Your details are collected securely, used only to meet our legal obligations, and handled in line with privacy law. We never sell your information.

### **How long does it take?**

For most people, just a few minutes — and it's typically a one-time step.

### **I'm a company or trust — what's different?**

We'll need your company extract or trust deed to identify your ultimate beneficial owners (anyone with 25% or more, or who controls the entity), then run the same quick check on each of them.

### **Why have you asked me for extra information?**

Occasionally we're required to do a bit more — for example, confirm the source of funds for a transaction. It's based on the type of service, not a concern about you. We'll explain exactly what's needed.

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### **What if I don't complete it?**

We may be unable to continue providing some services until the check is done, as the law requires it. We're here to help you through it.

#### **Still wondering "why me?"**

A short, jargon-free explainer covers exactly why you're being asked and how your information is protected.

[Why am I being asked?](#)

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 Sent by **Monarca Property Group PTY LTD**, supported by Instant Compliance

General information, not legal advice. Contact us for anything specific to you.