



Volunteer Role Description: Finish Site Bike Transport

Brief Description	<p>At the finish site, many event participants choose to transport their bikes back to Brisbane on trucks that we provide, and we require a volunteer team to facilitate this. The role involves diverse duties which can include, but are not limited to:</p> <ul style="list-style-type: none">• Providing directional assistance for riders looking to deliver their bikes for transport• Loading bikes into trucks and tying them down for safe transport• Running errands as they arise• Assisting with pack down of event• Identify problems and solutions to ensure the safety of all involved and continuation of the event• Answering general enquiries about the bike transport process
Reports to	Transport Coordinator
Location & Times	Broadwater Parklands, Marine Parade, Southport Sunday 14 October, 9.30am – 2.00pm
Positions Available	12
Experience/ Skills Required	<ul style="list-style-type: none">• Ability to work as part of a team• Excellent communication & customer service skills• Ability to work in a fast-paced environment• Ability to think clearly, act responsibly under all conditions and respond quickly to changing situations• A friendly and approachable demeanor• Ability to motivate others
General Information	<ul style="list-style-type: none">• You will be interacting with riders and other volunteers – happy faces and positive attitudes• Volunteers should come prepared for all weather elements (i.e. dress in layers, bring waterproof clothing and sunscreen)• Positions may require you to be on your feet for long periods at a time therefore comfortable closed toe footwear is essential• All volunteers are required to sign in and out during any period of volunteering• You will be required to attend one briefing session prior to the event• Not all customers might be happy, so please be patient and remain courteous• Any serious problems or concerns should be referred to your team leader
Sun Exposure	Medium
Physical Activity	Medium – some lifting may be required
Benefits / Supplies	<ul style="list-style-type: none">• Event hat and vest• Certificate of Appreciation (upon request)• Sunscreen• Insurance cover• Opportunity to work on Queensland’s biggest and best bike ride• Valuable experience in mass participation events• Snacks, if volunteering over 4 hours
How to Apply	Register online at www.b2gc.bq.org.au/volunteer We look forward to hearing from you!

Bicycle Queensland Inc.