



## Volunteer Role Description: Route Services

<b>Brief Description</b>	<p>Route Marshals are placed strategically along the course from South Bank (Brisbane) to Southport (Gold Coast) and are responsible for ensuring riders are heading in the correct direction, providing assistance to those who may be struggling and notifying the Route Manager of any issues on the course.</p> <p>Route Marshals are an integral part of the traffic management plan. It is also a fun position to be out on course interacting with the riders and cheering them along the way.</p>
<b>Reports to</b>	Route Manager
<b>Location &amp; Times</b>	<p>All positions are for Sunday 14 October at the following times (note: some positions will only last 2 hours, and marshals may relocate to another position)</p> <ul style="list-style-type: none"><li>• South Bank Start Site, 4:00am – 7:00am</li><li>• Various locations (on route) South Bank to Eagleby, 5:00am – 9:00am</li><li>• Various locations (on route) Eagleby to Southport, 6:00am – 2:00pm</li><li>• Southport Finish Site, 7:00am – 10:30am or 10:00am – 2:00pm</li></ul>
<b>Positions Available</b>	80
<b>Experience/ Skills Required</b>	<ul style="list-style-type: none"><li>• Ability to work independently or as part of a team</li><li>• Excellent communication &amp; customer service skills</li><li>• Ability to work in a busy environment</li><li>• Ability to think clearly, act responsibly under all conditions and respond quickly to changing situations</li><li>• A friendly and approachable demeanor</li><li>• Ability to motivate others</li></ul>
<b>General Information</b>	<ul style="list-style-type: none"><li>• You will be interacting with riders and other volunteers – happy faces and positive attitude</li><li>• Volunteers should come prepared for all weather elements (i.e. dress in layers, bring waterproof clothing and sunscreen)</li><li>• Positions may require you to be on your feet for long periods at a time - comfortable closed toe footwear is essential</li><li>• All volunteers are required to sign in and out during any period of volunteering</li><li>• You will be required to attend one briefing session prior to the event</li><li>• A safety vest will be issued to you and needs to be returned at the end of the event</li><li>• A detailed map of your position will be emailed to you prior to the event</li><li>• Not all customers might be happy, so please be patient and remain courteous</li><li>• Any serious problems or concerns should be referred to your team leader</li></ul>
<b>Sun Exposure</b>	High – Route Marshals will often be in the sun and without facilities, so sun protection and proper hydration is important
<b>Physical Activity</b>	Low
<b>Benefits / Supplies</b>	<ul style="list-style-type: none"><li>• Event hat and vest</li><li>• Certificate of Appreciation (upon request)</li><li>• Insurance cover</li><li>• Opportunity to work on Queensland's biggest and best bike ride</li><li>• Valuable experience in mass participation events</li></ul>
<b>How to Apply</b>	Register online at <a href="http://www.b2gc.bq.org.au/volunteer">www.b2gc.bq.org.au/volunteer</a> We look forward to hearing from you!