



Volunteer Role Description: Start and Finish Site Marshals

Brief Description	<p>Start Site Marshals provide directional assistance for riders. Start Marshals are responsible for ensuring all riders leave the start area safely and start at the correct time for their nominated ride and speed time.</p> <p>Finish Site Marshals provide directional assistance for riders and information about the finish site, including where riders can collect merchandise and find all facilities. Finish site marshals are also encouraged to cheer riders on as they cross the finish line!</p>
Reports to	Start and Finish Site Coordinators
Location & Times	<ul style="list-style-type: none">• Start Site Marshals: South Bank, Brisbane Sunday 14 October, 4.00am – 7.00am• Finish Site Marshals: Broadwater Parklands, Southport, Gold Coast Sunday 14 October, 7.00am – 10:30am (<i>Shift 1</i>) Sunday 14 October, 10:15am – 2:00pm (<i>Shift 2</i>)
Positions Available	<ul style="list-style-type: none">• Start Site Marshals: 16• Finish Site Marshals: 10
Experience/ Skills Required	<ul style="list-style-type: none">• Ability to work as part of a team• Excellent communication & customer service skills• Ability to work in a fast-paced environment• Ability to think clearly, act responsibly under all conditions and respond quickly to changing situations• A friendly and approachable demeanor• Ability to motivate others
General Information	<ul style="list-style-type: none">• You will be interacting with riders and other volunteers – happy faces and positive attitudes needed• Volunteers should come prepared for all weather elements (i.e. dress in layers, bring waterproof clothing and sunscreen)• Positions may require you to be on your feet for long periods at a time therefore comfortable closed toe footwear is essential• All volunteers are required to sign in and out during any period of volunteering• You will be required to attend one briefing session prior to the event• A safety vest will be issued to you and needs to be returned at the end of the event• A detailed map of your position will be emailed to you prior to the event• Not all customers might be happy, so please be patient and remain courteous• Any serious problems or concerns should be referred to your team leader
Sun Exposure	High. Marshals will often be in the sun and without facilities, so sun protection and proper hydration is important
Physical Activity	Low
Benefits / Supplies	<ul style="list-style-type: none">• Event hat and vest• Certificate of Appreciation (upon request)• Sunscreen• Insurance cover• Opportunity to work on Queensland's biggest and best bike ride• Valuable experience in mass participation events• Snacks, if volunteering over 4 hours
How to Apply	Register online at www.b2gc.bq.org.au/volunteer