

QUALITY POLICY

BLUESCOPE'S AUSTRALIAN AND NEW ZEALAND STEEL MANUFACTURING BUSINESSES ARE COMMITTED TO BEING THEIR CUSTOMER'S BEST SUPPLIER.

At BlueScope, our Customers are our Partners.

We recognise that the prosperity of our customers is critical to the future prosperity of BlueScope. We are committed to providing our customers with competitively priced, quality products and superior service to help both businesses to prosper and grow.

SUPPORTING PRINCIPLES

- We will work safely towards our objective of Zero Harm while delivering benefits to our customers, shareholders, employees and the communities and environment in which we operate.
- We will seek to enhance our products and services, whilst exploiting opportunities to reduce their costs, through continuously improving our processes, and by working with our customers and suppliers, to deliver superior value.
- Everyone having ownership and pride in producing quality product, providing excellent customer service and on time delivery.
- We will develop new and profitable markets that deliver value for our customers and our business.
- We will ensure that we are trained, skilled and committed and have the support needed to achieve excellence in everything we do.



Mark Vassella

Chief Executive

BlueScope Australia and New Zealand