

## Your Health and Safety is our priority

At Blockout Blinds, the health and safety of our staff members, customers and communities is always our priority - never more so than right now given the escalating COVID-19 health crisis.

In light of this, we have now implemented a number of additional, proactive health and safety measures to ensure we can continue to provide you with the best, and safest, experience possible when conducting a Free Measure and Quote in house consultation, office and shop locations.



### **Blockout Blinds Social Distancing**

For safety reasons, our sales consultants will now exercise “Zero Contact” that restricts any unnecessary physical contact with the customers. Social distancing of 1 metre away from customers to take place during consultation.



### **Reinforced Hygiene and Handling**

At Blockout Blinds, we encourage all staff to practice rigorous hygiene and handling measures throughout their duration at the workplace. This includes regular handwashing or sanitisation.



### **Staff Health and Safety**

Blockout Blinds will closely monitor the advice and recommendations from health authorities and ensure we are in the best position to minimise the spread of infection should a staff member present with symptoms or be diagnosed with COVID-19. We will act accordingly, in turn, we kindly ask you to inform our staff members to reschedule your appointments with our staff if you are showing any symptoms, or have been exposed to anyone with the virus.

As more information comes to light, we will continue to refine our approach to COVID-19 and update you accordingly. Thank you for your understanding and ongoing support as we adapt to these challenging times together.

**Kind Regards,**  
**Blockout Blinds Team.**