



FORM

Quality Indicator annual summary report

Learner engagement and employer satisfaction surveys

RTO No.	RTO legal name
3737	Centre for Adult Education

Section 1 Survey response rates

	Surveys issued (SI)	Surveys received (SR)	% response rates = $SR * 100 / SI$
Learner engagement	101	4	4
Employer satisfaction	0	0	0

Trends of response statistics:

- which student/employer cohorts provided high/low response rates
- how did response rates compare with previous years (if applicable)

Response rate for CAE students is so low, providing insufficient data for analysis. As a result the CAE data has been included within the Box Hill Institute group return.



Section 2 Survey information feedback

What were the expected or unexpected findings from the survey feedback?

What does the survey feedback tell you about your organisation's performance?

Section 3 Improvement actions

What preventive or corrective actions have you implemented in response to the feedback?

How will/do you monitor the effectiveness of these actions?