

Automatic reservations management.

Wouldn't it be great if your online reservations from your channel manager and all the changes in your room availability could be managed completely automatically — all day, every day — so that you don't have to manage this time-consuming task manually and run the risk of double bookings and manual data entry errors?

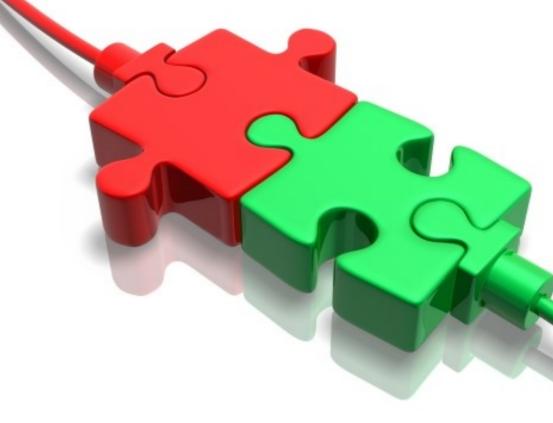
Callista CIRIS and Callista Hospitality together will do this for you — even while you sleep so nothing is missed.

Continuous, seamless, automatic.

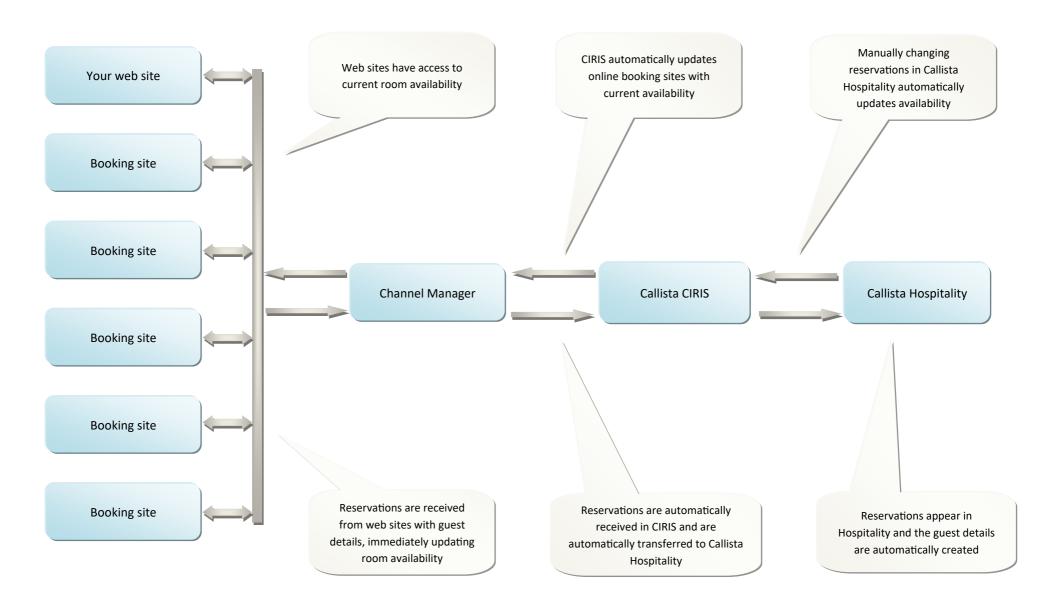
Upload all your rooms to your channel manager just once and they're instantly available for sale on all the booking websites you're connected to — including your own website — which means all of your rooms are for sale continuously all the time online and locally. No more ring-fencing rooms for exclusive sale online.

When rooms are sold online, CIRIS automatically downloads them directly into your reservations pad in Callista Hospitality. All changes in your room availability are automatically and continuously uploaded to your channel manager minimising the likelihood of double booking.

Reservation confirmations? This is no problem either. They're delivered to your guests automatically and instantly.



How it works.



Callista CIRIS in brief

Single-source distribution of room availability to multiple online booking sites including your own website.

Continuous, automatic upload of room availability from Callista Hospitality to online booking sites.

Continuous and automatic download of reservations and guest details from online booking sites to Callista Hospitality.

Automatic email confirmation to guests.

Automatic confirmation of requests for availability directly from Callista Hospitality.

Optional and secure credit card processing with automatic transmission of payment details to Callista Hospitality.

Web rates and guest requests for every reservation transmitted directly and automatically to Callista Hospitality.

Configurable, intelligent matching of guests to existing guest database in Callista Hospitality to avoid duplication.

Double booking is minimised.

Upload room availability only once from Callista Hospitality to channel manager for subsequent automatic management.

SUPPORTED CHANNEL MANAGERS

Callista CIRIS connects to Siteminder, Staah, Staah Max, Welman Channel Surfer, Welman Webrooms, Reserve Group EvoSuite, Seekom iBex.

callista

The Callista Group

PO Box 34480 | Auckland 0746 | New Zealand

The Callista Group

4 Old Park Lane | Mayfair London W1K 1QW | United Kingdom

 New Zealand
 | +64(0)9 951 8150

 Australia
 | +61(0)7 30538377

 United Kingdom
 | +44(0)1608 610025

 USA
 | +1(0)832 6960849

info@callista.net | sales@callista.net | www.callista.net

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