



## Corian® Care & Warranty



# Congratulations on Welcoming Corian® into Your Home!

Corian® is the original solid surface material made only by DuPont. In choosing Corian® for your kitchen or bathroom, you and your family can now enjoy years of practicality from this stylish, hygienic, easy to live with product.

## At Your Service

As the suppliers of Corian® Products, CASF Australia is committed to providing you with the highest levels of customer service. Should you have any questions about caring for your Corian® surface, please contact our Contact Service Centre on 1800 267 426 or [corianinfo@casf.com.au](mailto:corianinfo@casf.com.au)



Corian® Glacier White Island; Design by McBride Charles Ryan.



# Corian® Care

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# Welcoming Corian® into Your Home

Our experience and feedback from our customers enables us to present you with this comprehensive Corian® Care booklet, outlining our recommendations for easy living with Corian®.

By nature, Corian® is easy to clean, easy to care for and easy to live with. Year after year, with proper care, Corian® can remain as beautiful and elegant as the day it was installed. However, Corian® is unlike any other material and there is a unique way to look after it. So let go of any assumptions you might have about caring for Corian®.

The guidelines contained herein will help to ensure your Corian® surface continues to perform for many years to come.





# Quick Summary Information

## **YOUR CORIAN® FINISH**

Your finish should be taken into consideration when you clean and care for Corian®. The most popular Corian® finish in Australia is a satin finish (slightly reflective look to the surface). If you are unsure or need to know about your finish, please contact your original Corian® fabricator or our Customer Service Centre on 1800 267 426.

## **YOUR COLOUR OF CORIAN®**

Although Corian® is a material with unique properties, it has similar attributes to other materials when it comes to dark colours. As with most materials, dark heavily pigmented colours of Corian® are more sensitive and tend to show wear and tear more easily. If you've chosen a dark colour for a high-use horizontal area (e.g. kitchen benchtop), please read the tips for preventing cuts and scratches on page 6 of this booklet.

## **CORIAN® PREVENTION TIPS**

Prevention is always better than cure! Outlined are some helpful tips to help you understand how best to treat your Corian® surface, ensuring you get the most out of your investment in Corian® products.

## **CORIAN® CARE OPTIONS**

When caring for Corian®, in most cases Simple Clean and Deep Clean will be the only methods you need to use. Always start with the easiest cleaning solution first (e.g. Simple Clean).

# Corian® Prevention Tips

As with anything, prevention is better than cure. With Corian® you can take comfort in knowing that should your Corian® surface be accidentally damaged, all but the most severe damage is repairable on site.

	Description	Best Prevention Tip
Preventing Cuts & Scratches	Treat your Corian® surface as you would a fine timber. To avoid unnecessary marks, Corian® should not be used directly as a cutting surface.	Always use a separate cutting board. Avoid sliding items across the surface, particularly on dark colours (e.g. oven trays, cookware, etc.)
Preventing Excessive Heat Damage	Although Corian® resists high temperatures, hot pans and heat emitting appliances (e.g. electric frying pans) should not be placed directly on a Corian® surface. Excessive heat damage is not covered by your warranty.	Always use a heat pad or trivet (with rubber feet) for cookware or leave cookware to cool on the cooktop first. Never put hot pans, in particular cast iron pots or hot casserole dishes directly on a Corian® top or in a sink. Such heat can damage any surface.
Preventing Other Damage	Be aware of what your Corian® surface has been exposed to. Harsh chemicals may damage the surface (e.g. paint removers, oven cleaners, etc.)	Flush harsh chemicals with plenty of water immediately. Use non-acetone based nail polish removers to remove most types of nail polish.

	Description	Best Prevention Tip
Preventing Excessive Heat Build-Up/ Reflection	Modern appliances reach higher temperatures quicker and often hold heat longer. In addition, certain cooking methods may cause heat to reflect onto your benchtop, leading to heat build-up that may damage your surface.	<p>Always use the correct sized pan for the burner. Place it centrally.</p> <p>A pan that protrudes over the Corian® itself will result in heat being reflected onto the Corian®, possibly leading to unnecessary heat damage. This is particularly important for gas cooktops containing a wok burner. Remember, a wok burner is designed for a wok, not flat-bottomed saucepans.</p> <p>Do not use two burners as one (e.g. for a large flat-bottomed cast iron pan) as it has the same effect.</p> <p>To reduce heat, turn the burner down instead of pulling the pan partially off the heat source.</p> <p>Please follow these guidelines, as damage caused by excessive heat is not covered by warranty.</p>

# Caring for Corian®

## SIMPLE CLEAN

### Day-to-day cleaning

By nature, Corian® is easy to clean and easy to care for. As a general rule, when caring for Corian® always start with a Simple Clean. Avoid using abrasive scouring pads for routine cleaning.

### Managing day-to-day food spills

After food preparation and cooking simply wipe your Corian® surface with a damp sponge or cloth. Thanks to the non-porosity of Corian®, this will hygienically clean your Corian® surface.

### Most dirt & grime

Use soapy water or an ammonia-based cleaner along with a damp sponge or cloth. Rinse clean.

### Water marks

Wipe your surface with a damp sponge or cloth and towel dry. Hard water leaves visible water marks on Corian®, just as on glassware, which is why it should be wiped dry with a soft cloth. If marks persist, try the method outlined under Deep Clean – Stubborn Stains.



## DEEP CLEAN

### Stubborn stains

For more stubborn stains you will need to occasionally give your Corian® surface a more thorough clean and refresh using a mild abrasive cleanser like Gumption®\* paste cleanser, Jif® Cream Cleanser or Ajax®† cream or powder cleanser.

Firmly wipe your Corian® surface with either a non scratch Scotch-Brite™ pad or a damp cloth, using a wide circular motion. Always finish by rinsing and wiping your surface with a damp cloth or sponge. The Vileda®§ range of cloths and non-scratch scourers are recommended by Corian®.

### Light marks & scuffs

Most light marks and scuffs may be removed by wiping your surface firmly with a damp sponge or cloth and a mild abrasive cleanser. However, if this technique fails to work, please contact our Customer Service Centre on 1800 267 426 to personally discuss other care alternatives.

Please be aware, using abrasive cleansers on your Corian® surface may change your sheen level. By routinely cleaning the entire surface consistency in sheen should return over time.

Available nationally from most supermarkets. \*Registered trademark of the Clorox International Company. †Registered trademark of Unilever. ‡Registered trademark of Colgate-Palmolive. ™Registered trademark of the 3M Company. §Registered trademark of Freudenberg Household Products.



# Cleaning your Integrated Corian® Sink

## **SIMPLE CLEAN**

Fats and oils can easily be removed using a damp sponge or cloth along with washing-up liquid or a general purpose ammonia-based cleanser.

## **DEEP CLEAN**

Food preparation stains or discolouration (from wine, tea, vegetable oils, food residues, etc.) can build up on the surface of a Corian® sink. To remove such stains, use a non-scratch Scotch-brite™ pad and a mild adrasive cleanser, such as Gumption, Ajax powder/cream cleanser or Jif cream cleanser and rinse with water.

If hard water scale has built up around the waste or taps, use a standard household lime-scale remover and follow the manufacturer's instructions.

Please note that green Scotch-brite™ pads should not be used on your Corian® benchtop, or to clean the stainless steel base of the Sparkling® Sink.



# Cleaning Your Corian® Bathroom

Corian® vanity tops, shower walls, bases and bath surrounds are convenient due to their ease of cleaning. A simple wipe with a soapy sponge, followed by a rinse is all it takes to care for a Corian® bathroom surface.

However, lime scale, soap build-up or water spotting do call for more attention. A Deep Clean (refer to page 9) using a damp sponge or cloth and a mild abrasive cleanser is all that is needed.



# DuPont™ Corian® Residential 10-Year Installed Limited Warranty

## **YOUR HOME FEATURES A GENUINE CORIAN® SURFACE**

Your investment in Corian® is an authentic and long lasting one. Corian® gives you a 10-year proven warranty backed by DuPont. For further information or assistance with your Corian® surface please call CASF Australia, suppliers of Corian® products, on 1800 267 426.

## **CUSTOMER WARRANTY REGISTRATION DETAILS CORIAN® RESIDENTIAL 10-YEAR LIMITED WARRANTY**

Please complete the Reply Paid Warranty form across and return it to CASF Australia.

All personal information collected through this request is for purposes of fulfilling your Warranty as defined in the CASF Australia Privacy Policy\*.





# Warranty Registration Form



To register your warranty, please fill out the form below & return to:  
CASF Australia Pty Ltd, Reply Paid PO Box 151, Main Street, BLACKTOWN NSW 2148

## 1. Customer Details

Title: \_\_\_\_\_ First Name: \_\_\_\_\_ Last Name: \_\_\_\_\_

Street Address: \_\_\_\_\_

Suburb/Town: \_\_\_\_\_ State: \_\_\_\_\_ Postcode: \_\_\_\_\_

Home Phone: (    ) \_\_\_\_\_ Mobile: \_\_\_\_\_ Email: \_\_\_\_\_

## 2. Corian® Product Details

Project Type:	Renovation	New Home			
Corian® Kitchen Benchtop:	_____	Colour: _____	Finish	Satin	If other: _____
Corian® Sparkling Sink Model:	_____	Colour: _____	Corian® Sink Model:	_____	Colour: _____
Corian® Bathroom Vanity Top:	_____	Colour: _____	Corian® Vanity Bowl Model:	_____	Colour: _____
Corian® Shower:	_____	Colour: _____	Other:	_____	Colour: _____

## 3. DuPont Certified Fabricator & Installer Details

Date of Purchase/Installation: \_\_\_\_ / \_\_\_\_ / \_\_\_\_

Corian® Certified Fabricator/Installer: \_\_\_\_\_ State: \_\_\_\_\_

Reseller: \_\_\_\_\_ Sales Person: \_\_\_\_\_

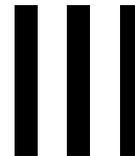
Street Address: \_\_\_\_\_

Suburb/Town: \_\_\_\_\_ State: \_\_\_\_\_ Postcode: \_\_\_\_\_

**Delivery Address:**

PO BOX 151  
MAIN STREET  
BLACKTOWN NSW 2148

No stamp required  
if posted in Australia



Reply Paid  
PO Box 151  
Main Street  
Blacktown NSW 2148

# DuPont™ Corian® Residential 10-Year Installed Limited Warranty

Your Corian® surface product comes with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the Corian® benchtop repaired or replaced if the Corian® benchtop product fails to be of acceptable quality and the failure does not amount to a major failure. Nothing in this warranty is intended to limit any condition, warranty, right or remedy available pursuant to any Australian legislation, except to the extent permitted under such legislation.

With your new Corian® surface comes the quality assurance provided by the 10-Year Installed Limited Warranty (the "Warranty").

The Warranty is offered to you by DuPont (Australia) Limited ("DuPont") of Level 3, 7 Eden Park Drive, Macquarie Park NSW 2113 Australia.

Phone Contact : 02 9923 6111

This Warranty applies to the owner of a permanent installation of a Corian® surface only when installed by a DuPont Certified Fabricator and/or Installer and following all DuPont recommended procedures for fabrication and installation (the "Installation").

Subject to the terms of this document, DuPont warrants to the owner of the Installation that DuPont will repair or replace, without charge, Corian® surface material (the "Product") if the Product fails due to any manufacturing defect during the first 10 years following initial installation.

This Warranty applies from the date of completion of Installation for a period of 10 years thereafter subject to the following conditions:

1. The Installation is completed after 1st March 2012 and is for residential use in Australia
2. The Installation is internal and has not been moved from the original place of Installation. The Warranty does not apply to external applications of the Product.
3. The Corian® surface is maintained according to the Corian® Care Brochure (the "Care Brochure"). A copy of the Care Brochure may be obtained free of charge by contacting CASF Australia Pty Ltd ("CASF") on 1300 795 044 or by visiting [www.corian.com.au](http://www.corian.com.au). Failure to follow the instructions in the Care Brochure may void this Warranty.
4. This Warranty DOES NOT COVER:
  - a. Physical, chemical or other abuse including any use of the Installation that is unreasonable considering the normal and expected uses of such an installation in a residence, for example this Warranty does not cover; damage from vandalism, use of improper cleaning solutions, damage from leaving substances such as bleach or drain cleaner on the product without prompt cleaning, damage from dropping heavy objects on the Corian® surface.
  - b. Damage caused by excessive heat, for example exposure to heat to such a degree that white marks/rings, cracks or crazing appear on the Corian® surface. **CAUTION** : Cracking of the Corian® surface around a hot plate may appear where (i) cookware that is on or partially on a heating element is permitted to overhang the bench top causing excessive heat build up or (ii) from using high temperatures for excessively long periods of time. Common sense should be exercised by using a rubber-footed trivet when putting a hot object directly from a heat source onto the Corian® surface or when exposing the Corian® surface to heat.
  - c. Any damage to the Corian® surface caused by or arising out of improperly installed, used or maintained appliances (including garbage disposals) which are either built into the Corian® surface or placed or stored on the Corian® surface.
  - d. Scratching of the Corian® surface
  - e. Damage to the Corian® surface where the Corian® surface is installed behind gas cooking appliances where the face of the Corian® surface is less than 200 mm from the edge of the closest gas burner.
  - f. Damage caused by acts of god, or other incidents/occurrences beyond the control of DuPont, including without limitation, fire, theft, storms, floods.

- g. Damage occurring to Installations in applications such as saunas, steam rooms, outdoors, BBQ installations and flooring unless otherwise agreed to by DuPont in writing.
  - h. Damage caused by water or other forms of moisture being absorbed by the Corian® surface material or into the substrate of the benchtop
  - i. Flaws in the appearance of your Corian® surface material caused by workmanship or fabrication and installation techniques that are not in accordance with DuPont recommended procedures for fabrication and installation.
  - j. Damage caused by post installation settlement, swelling or changes to the underlying substrate or structure.
5. This Warranty applies to use of Corian® surface material in benchtops, vertical applications, splashbacks, DuPont manufactured sinks and vanities ONLY.
  6. This Warranty applies to seam performance but not seam appearance, for example a visible joint evident in your Corian® benchtop would not be considered a defect under this Warranty.
  7. The Installation must be fabricated and installed following all DuPont specified procedures for the fabrication and installation of Corian® surface material.
  8. DuPont will repair or replace any area of the Installation that has a product manufacturing defect covered by the terms of this Warranty. If repair is not possible, DuPont or your authorized fabricator or service agent will replace the defective area of the Installation. DuPont will pay for:
    - a. the cost of the Corian® surface material,
    - b. labour involved in the removal and replacement of the original installation of the Corian® surface material
    - c. plumbing and electrical connections.You will be responsible for any other costs associated with or arising out of the repair or replacement.
  9. DuPont cannot guarantee that the colour of any material used to aid a repair will be an exact colour match to the existing Installation. Slight variations in batches of Corian® surface material may occur.
  10. Samples of the Corian® product which you may be provided with prior to your purchase are only representative and are not an exact replication of what will be installed in your home. Slight variations in the colour and tone of the background are to be expected with this product. This does not affect the product performance in any manner and is not a defect.
  11. In the case of either a repair or a replacement occurring under this Warranty, the Warranty will continue from the original date of the Installation and not from the date of the repair or replacement.
  12. To qualify for repair or replacement, the owner must provide the original sales receipt or other documentation acceptable to DuPont which demonstrates proof of purchase of the Corian® surface material, clearly showing the date of purchase, address of the Installation and that the Installation was performed by a DuPont Certified Corian® Fabricator/Installer.
  13. Your Corian® surface product may suffer varying degrees of wear and tear, including scratching during normal use. This is not a defect in your product and the benefit of your Corian® surface product is that any scratches, scuffs and other marks associated with normal wear and tear can be removed via a sanding and buffing process.
  14. This Warranty is transferable from a previous home owner to a new home owner within the 10 year period from the original Installation.
  15. Any modification to the Corian® surface product post its installation may void this Warranty.
  16. No representative, dealer, sales person of any other party is authorized to make any warranty or promise on behalf of DuPont with respect to the Corian® product. No terms or conditions other than those stated herein or provided by law, and no agreement or understanding, oral or written, in any way purporting to modify this warranty shall be binding upon DuPont unless made in writing and signed by an authorized employee of DuPont
  17. This Warranty is governed by the laws applicable in Australia. The courts of Australia shall have exclusive jurisdiction over any dispute arising out of or in connection with this warranty.
  18. To obtain service under this Warranty please contact DuPont's national Corian® distributor CASF Australia Pty Limited

**For additional information:**  
CASF Australia,  
National supplier of DuPont™ Corian®  
T 1300 795 044  
W [www.casf.com.au](http://www.casf.com.au)



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