



DUPONT™ CORIAN®

# 10-YEAR RESIDENTIAL - EXTERNAL USE LIMITED INSTALLED WARRANTY



## YOUR HOME FEATURES A GENUINE CORIAN® SURFACE

Your investment in Corian® is an authentic and long lasting one. Corian® gives you a 10-year proven warranty backed by DuPont. For further information or assistance with your Corian® surface please call CASF Australia, suppliers of Corian® products, on 1300 795 044.

## CUSTOMER WARRANTY REGISTRATION DETAILS

### CORIAN 10-YEAR RESIDENTIAL - EXTERNAL USE LIMITED INSTALLED WARRANTY

Please complete the Reply Paid Warranty form attached and return it to CASF Australia.

All personal information collected through this request is for purposes of fulfilling your Warranty as defined in the CASF Australia Privacy Policy\*.

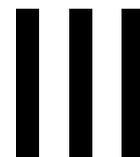
DuPont™ Corian® Warranty Service Centre  
CASF Australia Pty Ltd  
PO Box 151 Main St Blacktown NSW 2148  
Phone: 1300 795 044 | Fax: 1300 795 066  
Email: corianinfo@casf.com.au

\*For a copy of our privacy policy please call 1300 795 044 or email corianinfo@casf.com.au



**Delivery Address:**  
PO BOX 151  
MAIN STREET  
BLACKTOWN NSW 2148

No stamp required  
if posted in Australia



CASF Australia Pty Ltd  
Reply Paid  
PO Box 151 Main Street  
BLACKTOWN NSW 2148

# DUPONT™ CORIAN® 10-YEAR RESIDENTIAL - EXTERNAL USE LIMITED INSTALLED WARRANTY

Your Corian® surface product comes with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the Corian® benchtop repaired or replaced if the Corian® benchtop product fails to be of acceptable quality and the failure does not amount to a major failure. Nothing in this warranty is intended to limit any condition, warranty, right or remedy available pursuant to any Australian legislation, except to the extent permitted under such legislation.

With your new Corian® surface comes the quality assurance provided by the 10-Year Installed Limited Warranty (the "Warranty"). The Warranty is offered to you by Du Pont (Australia) Limited ("DuPont") of Level 3, 7 Eden Park Drive, Macquarie Park NSW 2113 Australia. Phone Contact : 02 9923 6111 This Warranty applies to the owner of a permanent installation of a Corian® surface only when installed by a DuPont Certified Fabricator and/or Installer and following all DuPont recommended procedures for fabrication and installation (the "Installation").

Subject to the terms of this document, DuPont warrants to the owner of the Installation that DuPont will repair or replace, without charge, Corian® surface material (the "Product") if the Product fails due to any manufacturing defect during the first 10 years following initial installation.

THIS WARRANTY APPLIES TO COLOURS LISTED A S GROUP 1 WITHIN THE CORIAN® WEATHERABILITY GUIDE, AVAILABLE AT WWW.CASF.COM.AU.

This Warranty applies from the date of completion of Installation for a period of 10 years thereafter subject to the following conditions:

- The Installation is completed after 1st March, 2013 and is for residential use in Australia
- The Installation has not been moved from the original place of Installation.
- The Corian® surface is maintained according to the Corian® Care Brochure (the "Care Brochure"). A copy of the Care Brochure may be obtained free of charge by contacting CASF Australia Pty Ltd ("CASF") on 1300 795 044 or by visiting www.casf.com.au. Failure to follow the instructions in the Care Brochure may void this Warranty.
- When tested against US standard ASTM G7 & G155 the colour of the Product will not fade or change by more than 5ΔE CIE L\*a\*b\* units.
- For Products stated to be semi gloss or matte in finish, gloss loss of the Product will not exceed 40%.
- The colour of the Product will not leach.
- The Product will not decompose or delaminate.
- This Warranty DOES NOT COVER:
  - Physical, chemical or other abuse including any use of the Installation that is unreasonable considering the normal and expected uses of such an installation in a residence, for example this Warranty does not cover; damage from vandalism, use of improper cleaning solutions, damage from leaving substances such as bleach or drain cleaner on the product without prompt cleaning, damage from dropping heavy objects on the Corian® surface.
  - Damage caused by excessive heat, for example exposure to heat to such a degree that white marks/rings, cracks or crazing appear on the Corian® surface. CAUTION: Cracking of the Corian® surface around a hot plate or BBQ may appear where (i) cookware that is on or partially on a heating element is permitted to overhang the bench top causing excessive heat build up or (ii) from using high temperatures for excessively long periods of time. Common sense should be exercised by using a rubberfooted trivet when putting a hot object directly from a heat source onto the Corian® surface or when exposing the Corian® surface to heat.
  - Any damage to the Corian® surface caused by or arising out of improperly installed, used or maintained appliances (including garbage disposals) which are either built into the Corian® surface or placed or stored on the Corian® surface.
  - Scratching of the Corian® surface
  - Damage to the Corian® surface where the Corian® surface is installed as a splashback behind gas cooking appliances, including BBQs.
  - Damage caused by acts of god, or other incidents/occurrences beyond the control of DuPont, including without limitation, fire, theft, storms, floods.
  - Damage occurring to Installations in applications such as saunas, steam rooms and flooring unless otherwise agreed to by DuPont in writing.
  - Damage caused by water or other forms of moisture being absorbed by the Corian® surface material or into the substrate of the benchtop.

- Flaws in the appearance of your Corian® surface material caused by workmanship or fabrication and installation techniques that are not in accordance with DuPont recommended procedures for fabrication and installation.
  - Damage caused by post installation settlement, swelling or changes to the underlying substrate or structure.
  - The performance of any adhesive, caulk or other accessory or failure of filled joints or seams.
- This Warranty applies to use of Corian® surface material in benchtops, vertical applications, DuPont manufactured sinks and vanities ONLY.
  - This Warranty applies to seam performance but not seam appearance, for example a visible joint evident in your Corian® benchtop would not be considered a defect under this Warranty.
  - The Installation must be fabricated and installed following all DuPont specified procedures for the fabrication and installation of Corian® surface material.
  - DuPont will repair or replace any area of the Installation that has a product manufacturing defect covered by the terms of this Warranty. If repair is not possible, DuPont or your authorised fabricator or service agent will replace the defective area of the Installation. DuPont will pay for:
    - the cost of the Corian® surface material,
    - labour involved in the removal and replacement of the original installation of the Corian® surface material
    - plumbing and electrical connections.

- You will be responsible for any other costs associated with or arising out of the repair or replacement.
- DuPont cannot guarantee that the colour of any material used to aid a repair will be an exact colour match to the existing Installation. Slight variations in batches of Corian® surface material may occur.
  - Samples of the Corian® product which you may be provided with prior to your purchase are only representative and are not an exact replication of what will be installed in your home. Slight variations in the colour and tone of the background are to be expected with this product. This does not affect the product performance in any manner and is not a defect.
  - In the case of either a repair or a replacement occurring under this Warranty, the Warranty will continue from the original date of the Installation and not from the date of the repair or replacement.
  - To qualify for repair or replacement, the owner must provide the original sales receipt or other documentation acceptable to DuPont which demonstrates proof of purchase of the Corian® surface material, clearly showing the date of purchase, address of the Installation and that the Installation was performed by a DuPont Certified Corian® Fabricator/Installer.
  - Your Corian® surface product may suffer varying degrees of wear and tear, including scratching during normal use. This is not a defect in your product and the benefit of your Corian® surface product is that any scratches, scuffs and other marks associated with normal wear and tear can be removed via a sanding and buffing process.
  - This Warranty is transferable from a previous home owner to a new home owner within the 10 year period from the original Installation.
  - Any modification to the Corian® surface product post its installation may void this Warranty.
  - No representative, dealer, sales person of any other party is authorised to make any warranty or promise on behalf of DuPont with respect to the Corian® product. No terms or conditions other than those stated herein or provided by law, and no agreement or understanding, oral or written, in any way purporting to modify this warranty shall be binding upon DuPont unless made in writing and signed by an authorised employee of DuPont.
  - This Warranty is governed by the laws applicable in Australia. The courts of Australia shall have exclusive jurisdiction over any dispute arising out of or in connection with this warranty.
  - To obtain service under this Warranty please contact DuPont's national Corian® distributor CASF Australia Pty Limited.
  - To be eligible to make a claim under this Warranty, DuPont or its authorized representative must be allowed to conduct reasonable testing of the Product and review of the claim, including, without limitation, visual inspection of the Product, taking samples of the Product and conducting testing of the Product and any samples.
  - To register this warranty, please complete the warranty registration form below.

## CORIAN® RESIDENTIAL - EXTERNAL USE LIMITED INSTALLED WARRANTY



### 1. CUSTOMER DETAILS

Title: \_\_\_\_\_ First Name: \_\_\_\_\_ Last Name: \_\_\_\_\_  
 Street Address: \_\_\_\_\_  
 Suburb/Town: \_\_\_\_\_ State: \_\_\_\_\_ Postcode: \_\_\_\_\_  
 Home Phone: ( ) \_\_\_\_\_ Mobile: \_\_\_\_\_ Email: \_\_\_\_\_

### 2. CORIAN® PRODUCT DETAILS

Project Type:	Renovation	New Home			
Corian® Kitchen Benchtop	Colour: _____	Colour: _____	Finish	Satin	If other: _____
Corian® Sink Model: _____	Colour: _____	Colour: _____	Corian® Bathroom Vanity Top	Colour: _____	
Corian® Vanity Bowl Model: _____	Colour: _____	Colour: _____	Corian® Shower	Colour: _____	
Other: _____	Colour: _____	Colour: _____			

### 3. DUPONT CERTIFIED FABRICATOR & INSTALLER DETAILS

Date of Purchase/Installation: \_\_\_\_ / \_\_\_\_ / \_\_\_\_  
 Corian® Certified Fabricator/Installer: \_\_\_\_\_ State: \_\_\_\_\_  
 Reseller: \_\_\_\_\_ Sales Person: \_\_\_\_\_  
 Street Address: \_\_\_\_\_  
 Suburb/Town: \_\_\_\_\_ State: \_\_\_\_\_ Postcode: \_\_\_\_\_