

Are you an experienced Agile Coach with high EQ and strong influencing skills and are ready to help us deliver on the exciting opportunities ahead of us?

Here at Class, our vision is to reimagine a more simple, automated world for our customers, and we want them to love it. Our purpose is to make processing and data connections painless. We reimagine solutions through the smart application of technology.

Main Responsibilities:

- Work within a high value business initiative to improve and accelerate the delivery of products that are valuable to our customers
- Help our teams and leaders apply modern product principles and practices in their daily work from ideation to delivery and be an advocate for the mindsets that underpin these.
- Support product, design and engineering to work as a team to deliver valuable outcomes to our customers.
- Design and embed Class Agile Framework that supports and guides product design and delivery
- Embed and uplift Agile metrics across all teams so we can measure performance and areas of improvement
- Design a plan to embed UX into our delivery process
- Be a supportive teammate, coach and mentor other Product Owners/Tech Leads and Scrum Teams on how to conduct Discovery and Inception sessions with key artefacts as output

Experience Required:

- An experienced Agile Coach with high EQ and strong influencing skills
- Experience in enabling high performing teams and individuals via coaching and mentoring in Agile adoption
- Have proven experience in demonstrating strong knowledge of and background in Agile Frameworks and methodologies such as Kanban, Scrum, Lean, DevOps etc
- Demonstrate success in influencing skills to achieve alignment in senior leadership, business stakeholders and cross functional teams
- Possess a strong passion for coaching and transformation
- CSM (Certified Scrum Master) or (Certified Scrum Product Owner)

We believe in the power of teams and value great teamwork and team players. You'll be surrounded by skilled and supportive product delivery practitioners who are just as ready to learn from you as they are to help you grow. You'll work collaboratively with the Product Owners / Tech Lead's to create world-class product delivery practices. You'll take a strategic view of constraints to product delivery and optimise the entire system's ability to deliver value. You'll build trusted relationships with your local stakeholders and the people you work with.

Be part of an organisation that are technology strong, work in collaboration and have strong values. We are at an exciting growth phase and this opportunity will truly have an impact to make a difference and bring us to being a world class business!