



Dear Partner,

A lot has changed in the world over the 7 days since we last communicated with you. We hope that everyone remains healthy and are coping with the immense stress and challenges that this crisis brings us on a daily basis.

We thought it important to update you on our Stoddart's current status and response to Covid19.

- Our manufacturing facility in Brisbane remains fully operational and has capacity to meet your needs. Our response plan has been fully enacted to ensure the safety of our staff and that of our partners.
- Our warehouses around the country are all open, stocked and ready to deliver.
- Our R&D team has been developing new products to meet the demands being brought about as a result of the crisis. Continue to watch this space.

- Our IT team have been developing our ability to work remotely to ensure business continuity as the situation develops further.
- Our Marketing team have been putting together on-line packages to assist customers to find the most relevant Stoddart products to the needs created by Covid19.
- Our Customer Service, Spare Parts team and national service network are here to support whenever you require them and will continue to be here throughout.

Our thoughts are with all of you, your staff and their families as we navigate our way through this as a community. Rest assured that we are here to help, and we thank you for your ongoing support.

Yours sincerely

 **STODDART**[®]