



Social Media Guidelines

City of Mount Gambier social media pages/channels such as Instagram, Facebook, Twitter and YouTube are platforms for us to share information with you, and for community members to talk to us and each other. We encourage feedback and responses to our posts. We will do our best to answer your questions within four (4) hours during business days (Monday to Friday 8:30am – 5:15pm).

Please consider these guidelines when you interact on our social media pages/channels, as we wish to ensure our online environment is a safe and happy place for everyone.

Please do not:

- ✦ Swear or use offensive language of any kind.
- ✦ Post anything that could be considered off-topic, repetitive, offensive or defamatory.
- ✦ Harass or make personal attacks against other users, Elected Members or administrative staff of the City of Mount Gambier.
- ✦ Re-post other people's appeals, requests or offers, or anything else considered as spam.
- ✦ Link to other Facebook pages, any non-government or off-topic page.
- ✦ Repost any offensive material present on Facebook to us, or post a link to it.

Any violation of the above points will not be tolerated and will result in the removal of your post. Abusive or offensive language will result in a ban from our page.

Any posts by individual users about the City of Mount Gambier that are inaccurate or misinformed may be removed at our discretion.

Posts directly to the page/channel, not directly related to a City of Mount Gambier, may be removed at our discretion.

Posts by the City of Mount Gambier are accurate at the time of posting.

Posts by individual users are not representative of the opinions of the City of Mount Gambier and we cannot confirm their accuracy.

Please keep in mind that when using social media applications you must also adhere to their respective standards, rules and guidelines:

- ✦ [Facebook Community Standards](#)
- ✦ [Instagram Community Guidelines](#)
- ✦ [Twitter Rules](#)
- ✦ [YouTube Community Guidelines](#)