

Dog and Cat Management Plan

2013-2018



MOUNT GAMBIER
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Contents

Executive Summary	1
Introduction	2
Objectives and Actions	5
Dog Management Strategies and Actions	6
Implementation	11

EXECUTIVE SUMMARY

The City of Mount Gambier is situated approximately 450kms south of Adelaide, and 17 kms from the Victorian Border. It has a population base of approx 25,000 residents. During the 2010/2011 registration period the Council registered 4,813 dogs, impounded 245 dogs and returned 124 dogs to their owners. In addition the Council investigated 3 dog attacks/harassments, and issued 159 dog expiation notices.

This Animal Management Plan has been prepared by the City of Mount Gambier Council in response to Council adopting a planned approach to undertake its responsibilities under the Dog and Cat Management Act 1995, and will guide domestic animal management by the Council for the next 5 years. The Plan identifies strategies and actions to implement the mission, aims and objectives for dog and cat management, and relates these back to the wider policy context. The Plan has been prepared by Council.

Dog Control has widened into a greater array of contexts following the introduction of the Act. Knowledge of both animal and human behaviours is now a requirement for those working in this field. There is growing recognition that enforcement of laws will not, on its own, result in lasting, voluntary changes in behaviour. It needs to be supplemented by a range of non – regulatory approaches such as public education and improved signage.

The core purposes of the City of Mount Gambier Animal Management Officers are:

- To recognise that pets are integral to the lives of many people and recognise the health and social benefits associated with pet ownership.
- To inform and educate the community about the needs of companion animals and promote responsible pet ownership. Including the encouragement of desexing pets.
- To secure the safety and well being of members of our community including the animals.
- On a day to day basis, Council is required to provide a Dog Management Service to ensure that animals do not denigrate the amenity and community safety of the Council area. Council is required to respond to public queries, provide advice to residents and provide enforcement of relevant Act, regulations and By-laws.

INTRODUCTION

The Dog and Cat Management Miscellaneous Amendment Act came into effect on July 2004. This amended the Dog and Cat Management Act 1995 in many ways including, introducing a requirement that councils develop animal management plans. (Section 26A). This Section in part states;-

Section 26A Dog and Cat Management Act 1995

26A Plans of management relating to dogs

- (1) Each Council must, in accordance with this section, prepare a plan relating to the management of dogs within its area.
- (2) A plan of management must be prepared and presented to the Board as follows:
 - (a) the first plan must cover a 5 year period and be prepared and presented within 3 years after the commencement of this section;
 - (b) subsequent plans must cover subsequent 5 year periods and each plan must be prepared and presented at least 6 months before it is to take effect.
- (3) A plan of management must be approved by the Board before it takes effect.
- (4) A council may, with the approval of the Board, amend a plan of management at any time during the course of the 5 year period covered by the plan.

The plan's mission is to create an environment which encourages responsible pet ownership where people and pets integrate safely and harmoniously within the City of Mount Gambier community.

This Plan also contains recommendations for a wide range of actions to be undertaken by the Council to achieve these objectives. It provides a sound basis and direction from which it can plan and make future decisions over the next five years, and relates back to the wider Council policy context. It identifies strategies and actions to implement the mission, aims and objectives, including:

- Educating and promoting responsible pet ownership
- Highlighting the importance of desexing dogs
- Obtaining the right pet and 'pet friendly' housing
- Reducing dog attacks and bite avoidance
- Managing dog faeces in public places
- Reducing the numbers of dogs wandering at large
- Promoting the importance of dog socialisation and training
- Reducing dog barking and nuisance
- Reviewing staff training
- Meeting our Corporate Responsibilities
- Risk Management
- Service Levels

Education, Prevention, Encouragement and Enforcement

This plan emphasises the proactive combination of education, prevention, encouragement and enforcement to achieve Councils objectives. Education and promotion are key priorities in changing attitudes to result in an increase in responsible pet ownership in the future. At the same time Council must be proactive in investigating and implementing preventative measures where possible and by providing encouragement to members of our community to comply with our policies and regulations which is ongoing.

City of Mount Gambier Beyond 2015 Strategic Plan

The objective of the above plan which relates to the strategies and actions is:
Provide Animal Management Services in accordance with the Dog and Cat Management Act 1995.

Mission Statement

‘To create an environment which encourages responsible pet ownership, where people and pets integrate safely and harmoniously within the City of Mount Gambier community. To recognise that companion animals are part of the community, contributing to its quality of life, whilst ensuring that the needs of all animals and their owners are accommodated while recognising the differing needs of all members of the community such as non pet owners’.

Aims:

- To provide effective management and a suitable environment for dogs within the community.
- To encourage responsible dog ownership.
- To increase public safety through the reduction of public and environmental nuisance caused by dogs.
- To acknowledge the importance of dogs in society.
- To encourage the enjoyment of and benefits from dogs by people.
- To ensure public safety and amenity in relation to dogs.
- To protect native fauna and flora from the impact of dogs.

The Law / Guidelines

All Councils in South Australia are responsible for administering the Dog and Cat Management Act 1995 in their own area.

The Act provides for the appointment of the Dog and Cat Management Board which has responsibilities to promote, advise and monitor on effective management and issue guidelines and assistance to Councils on their responsibilities under the Act. The board also has the responsibility to provide advice to the Minister, to keep the Act under review, to undertake research and to provide education programs and provide community awareness information.

The Act also provides that Council must, for dogs, and may for cats, appoint an officer (or officers) for its area and can make By-Laws relating to dog and cat management within its area. Under the Act, Councils are required to administer and enforce the provisions relating to dogs within its area.

State Government Laws and Councils By-Laws direct some of the actions within this plan. Those legislation and policies include:

- South Australian Legislation – Dog and Cat Management Act 1995 as amended
- Dog and Cat Management Regulations' 1995
- Local Government Act 1999
- Public and Environmental Health Act 1986
- Development Regulations 1993 – Section 3
- Council By-Laws
- Dog and Cat Management Board Policies
- Code of Practice for Pounds and Shelters

The City of Mount Gambier has resolved to take no action in relation to the administration of cats as provided for in the dog and Cat Management Act 1995.

OBJECTIVES AND ACTIONS

Increase Public Safety and Provide Effective Management and a Suitable Environment for Dogs within the Community

Actions:

- Operate in accordance with the Dog and Cat Management Act.
- Ensure Council policies and By-laws concerning dogs are adequate.
- Provide specific areas where dogs may be 'off leash'.
- Ensure that 'off leash' areas are adequately signed.
- Manage nuisance caused by barking by community awareness, personal contact with dog owners and if required by regulatory methods.
- Reduce the number of dogs wandering at large, minimize public nuisance and increase public safety by improving community awareness and regulatory controls.
- Co-ordinate relationships and links with neighbouring Councils to share expertise and support.
- Trial new initiatives and alternative approaches to dog management.
- Provide community education and training information relating to pet ownership.
- Support and encourage dog obedience and socialisation programs.
- Encourage desexing and micro chipping.
- Obtain maximum registration and identification of dogs to facilitate reuniting pets to owners where possible.
- Encourage selection of the right pet to suit lifestyle and circumstances and appropriate advice for the keeping of pets e.g. Select a Pet Program, train and educate children at schools to be responsible pet owners.
- Promote the welfare of dogs in the community.

Provide for and Ensure the Welfare and Safety of Dogs

Actions:

- Promote de-sexing of dogs (possibly through incentive schemes).
- Maintain adequate local impounding facilities for temporary protection of lost or abandoned animals. Police regulations regarding standards of local companion animal businesses, breeding establishments or boarding facilities.
- Ensure the provision of prompt veterinary attention to sick or injured animals in Councils care.
- Enforce provisions of the Dog and Cat Management Act.
- Identify and register dogs to enable reunion with owners and control unwanted animals.
- Encourage pet owners to undertake routine preventative health measures such as vaccinations, de worming, heart worm protection and other forms of parasite control.

DOG MANAGEMENT STRATEGIES AND ACTIONS

Strategy A - Promote and Educate the Community on Dog Management

A combination of education, encouragement and enforcement is seen to be the most successful method of animal management. The Dog and Cat Management Board promotes this method and has developed many educational initiatives based on a careful assessment of the needs of the whole community. The board maintains regular media advertising campaigns which promote key issues such as education of dog owners and their families as well as training of the dogs and educating other people about how to behave around dogs. A singular method of enforcement cannot provide a full solution to dog owners and dog problems.

Actions:

Educate the community by:

- Providing information to the media on dog obedience training classes in the community, educating members of the public how to act around dogs, educating dog owners and non-dog owners of their rights and responsibilities, providing education on the benefits of exercising dogs, dogs in public places, 'off leash' area policy and Council By-Laws.
- Distributing resource material at Veterinary Clinics, Pet Shops, Council Libraries and community centres and ensuring that these centres are regularly supplied with up to date materials.
- Providing advice to the community on website links such as RSPCA, Animal Welfare League, Select a Pet Program and newsletters from Dog Association and Obedience Clubs and other websites including:
 - Dog and Cat Management Board www.dogandcatboard.com.au
 - Pet Care www.petnet.com.au
- Mailing out renewal notices to all registered dog owners with information on the responsibilities of dog ownership.
- Active involvement in School programs educating children on the 'Delta Dog Safe' program initiated by the Dog and Cat Management Board, the Animal Welfare League's, 'Responsible Pet Ownership' program and 'Select the right pet' program.
- Promoting the reporting of all dog attacks in public places and private property.
- Advertise in the community:
 - The due date for dog registration
 - Responsible dog ownership, costs and benefits, e.g. de-sexing
 - Dogs 'off-leash' provisions
 - Amendments to legislations, policies, and by-laws

Strategy B - Registration and Identification of Dogs

Successful dog management may be achieved through an increase in dog registration and micro-chipping so more dogs will be reunited with owners and less dogs placed in shelters.

Actions:

- Promote responsible dog ownership.
- Enforce the legal requirements such to register dogs.

- Promote Council's on-line payment option as a convenient way to complete registration transactions.
- Promote information on Council's policy and legislative requirements concerning dog registration.

Strategy C - Desexing Dogs

Dog and cat owners should be encouraged to have their pets de-sexed.

De-sexing has the following benefits:

- Reduction of unplanned breeding.
- Reduction of aggressive behaviour, predominantly in male dogs, improved temperament.
- Reduction of life threatening diseases.

Actions:

- Encourage all Veterinary Surgeons in the Council areas to promote the benefits of de-sexing, both male and female dogs and cats.
- Explore opportunities of providing a greater incentive and reward for de-sexing of dogs and cats.

Strategy D - Dogs in Public Places

Amendments to the Dog and Cat Management Act which came into effect on 1st July 2004 requires all dogs to be on a leash when in a public place.

For the purpose of Section 26A(2) of the Dog and Cat Management Act 1995, the City of Mount Gambier nominates the following public places to be 'off leash' areas:

- Hastings Cunningham Reserve
- Corriedale Park
- Don McDonnell Reserve
- Blue Lakes Sports Park
- Northumberland Avenue
- Frew Park

All other public places within the City of Mount Gambier are 'on-leash' areas.

Actions:

- Investigate a Dog Friendly Park for the City of Mount Gambier.

Strategy E - Dogs Wandering at Large

A dog is deemed to be wandering at large when it is in a public place and is not under effective control of a person. The owner, or person who is responsible for a dog wandering at large, is committing an offence and may be subject to penalties under the Dog and Cat Management Act. Dogs wandering at large can be a threat not only to the dog but also to the community, serious attacks may occur in these circumstances.

Actions:

- Council has in place protocols to deal with calls from the public of a dog wandering at large.
- Ensure officers have access to dog registration details to enable the return of dogs to owners where reasonable and practicable to do so.
- Un-identified dogs will be impounded in accordance with the Act.
- Make owners aware of their responsibilities to register their dog, to provide an adequate enclosure within the property boundary, to train their dog so as to not leave their premises, and to keep their dog under effective control when in a public place.
- Encourage pet owners to confine their dogs and cats during firework and thunderstorm events.
- Make the community aware of the consequences of dogs wandering at large.
- Encourage dog obedience training and socialisation.

Strategy F - Barking Dogs

Barking complaints make up a significant percentage of complaints received by Council and are often complex and very difficult to deal with effectively.

Education is recognised as the key strategy to reduce this nuisance in the long term.

Actions:

- Investigate options that allow neighbours to resolve this issue before Council is involved.
- Respond to calls from the general public in a timely manner during normal working hours.
- Encourage the complainant to keep a diary of the incidents.
- Assist owners to determine the cause of the barking and to put in place an appropriate remedy before enforcement procedures commence.
- Improve awareness of owner responsibilities to prevent the dog repeating the behaviour.
- Encourage dog obedience training.

Strategy G - Dog Attacks on Humans and Livestock

Dog attacks and harassment are a great concern to the community particularly when children and the elderly are involved. All dogs have the potential to bite, regardless of size, age, breed or temperament, particularly in situations where they are frightened, dominated or protective.

Actions:

- Collate statistics and examine the types and breeds of dogs involved in attacks to determine any trends applicable.
- Promote and encourage the reporting of all dog attacks on humans and other animals.
- Educate children and the elderly on methods of bite avoidance.
- Encourage dog obedience training.

Strategy H - Dog Obedience Training

There are many health and social benefits of owning pets, they have been shown to stimulate conversation between strangers and they improve people's sense of security, both in home and in public places. Pets are also wonderful companions helping to combat loneliness and social alienation. The benefits are as important for the elderly and single person households as they are for households with children. The decision to acquire a pet is a very important one for the owners, the animals and the community in general. All too often unwanted dogs become statistics, being given away, abandoned or relinquished to shelters. Council's endeavour will be to encourage dog owners to socialize and train their dogs to an acceptable level within the community. It is recognized that some dog owners and their pets are in need of assistance with training. Training has the potential to overcome most behavioural problems and should be promoted as part of responsible ownership along with education.

Actions:

- Support and promote Dog Obedience Training.
- Explore opportunities to provide a greater incentive and reward for trained dogs.
- Establish a Dog Obedience Training Level bench mark being:
 - Come on command on or off lead
 - Walk at heel, sit on command on lead
 - Come on command on lead (short recall)
 - All the above off lead

Strategy I - Management of Cats

Very few complaints regarding cat problems are received. Council will encourage owners to de-sex their cats and keep cats inside at night.

Actions:

- Encourage responsible cat ownership (including containing cats at night).
- Promote de-sexing of cats as a means of cat control.

Strategy J - Animal Management Officer/Training

A strategy to ensure appropriate staff are employed and are adequately trained to respond to all aspects of dog management in the community. Information to improve community knowledge and understanding of the role and services provided by Council dog management staff will be disseminated.

Actions:

- Dog management officers - to receive ongoing training in line with Board policy.
- Increase involvement with network relationships.
- Encourage mediation skill development for all dog management officers.

Reduce Dog Faeces In Public

Managing faeces is an important environmental and general health issue as it results in pollution of our waterways and public places. Dog owners are responsible for picking up after their dogs and will be fined for non compliance. Council provides dog tidy bags and bins to encourage owners to clean up after their dogs. Promoting responsible dog ownership.

Resources

Revenue is derived from two principle sources, registrations and expiation fees for breaches to the provisions of the Act. Council has little scope to increase revenues from these sources other than by achieving a higher level of dog registrations and enforcement action for breaches of the Act.

The Act requires that revenues raised from the provisions of the Act shall be applied to dog and cat management in the area.

IMPLEMENTATION

Strategies and Actions - Dog and Cat Management

Strategy	Actions	Responsibility	Budget Implications	Other Resource Implications	KPI
<p>Key Focus Area</p> <p>CREATING A SAFE PUBLIC ENVIRONMENT</p> <p>OBJECTIVE 1.1 REGULATORY SERVICES</p>				N/A	
<p>Strategy 1</p> <p>Provide effective management and a suitable environment for dogs and cats within the community.</p>	<p>1.1 Operate in accordance with the Dog and Cat Management Act:</p> <ul style="list-style-type: none"> • Ensure Council policies and By-laws concerning dogs are adequate. • Provide specific areas where dogs may be 'off leash'. • Ensure that 'off leash' areas are adequately signed. • Manage nuisance caused by barking by community awareness, personal contact with dog owners and if required by regulatory methods. • Reduce the number of dogs wandering at large, minimize public nuisance and increase public safety by improving community awareness and regulatory controls. • Co-ordinate relationships and links with neighbouring Councils to share expertise and support. • Trial new initiatives and alternative approaches to dog management. • Provide community education and training information relating to pet ownership. • Support and encourage dog obedience and socialisation programs. • Encourage desexing and micro chipping. 	<p>Director - Operational Services</p> <p>Team Leader - General Inspector</p> <p>General Inspectors</p>	Ongoing	N/A	<ul style="list-style-type: none"> • Enrol all GI's in relevant training courses. • Conduct audit of dog parks. • 2% reduction in number of barking dog complaints. • 2% reduction in number of dogs wandering at large. • 2% increase in number of dogs with training rebate. • 2% increase in number dogs with

		<ul style="list-style-type: none"> Obtain maximum registration and identification of dogs to facilitate reuniting pets to owners where possible. Encourage selection of the right pet to suit lifestyle and circumstances and appropriate advice for the keeping of pets e.g. Select a Pet Program, train and educate children at schools to be responsible pet owners. Promote the welfare of dogs in the community. 				<p>microchipping and desexing.</p> <ul style="list-style-type: none"> 2% increase in dogs returned to owners prior to impoundment.
	1.2	Yearly performance reviews for all staff involved in animal management.	Director - Operational Services	Ongoing	N/A	<ul style="list-style-type: none"> Yearly review all GI's
	1.3	Update procedural guidelines for all staff to follow.	Director - Operational Services	Ongoing	N/A	<ul style="list-style-type: none"> Yearly review all GI's
Strategy 2 Maximise dog registration.	2.1	Conduct a survey for unregistered dogs.	Director - Operational Services Team Leader - General Inspector General Inspectors	Ongoing	N/A	<ul style="list-style-type: none"> Every 12 months increase in dog registrations
	2.2	Use the media to inform the public of dog registrations	Director - Operational Services Community Relations Manager	Ongoing	N/A	<ul style="list-style-type: none"> Television and print
Strategy 3 Minimise dogs wandering at large.	3.1	<p>Make owners aware of their responsibilities including:</p> <ul style="list-style-type: none"> Register their dog. Adequately fence their property to control their dog. Train their dog so as not to leave their premises. Keep their dog under effective control when in a public place. <p>Other key issues to be aware of:</p> <ul style="list-style-type: none"> That a dog management officer conducts random patrols of all public areas and detain dogs 	Team Leader - General Inspector General Inspectors	Ongoing	N/A	<ul style="list-style-type: none"> 2 % reduction of dogs wandering at large.

		<p>wandering at large.</p> <ul style="list-style-type: none"> • That Council responds to calls from the general public when a dog is wandering at large. The priority of the Council will be to return the dog to the owner. • Un-identified dogs will be impounded in accordance with the Act. • To encourage compliance, dog management officers are encouraged to reinforce complying behaviour, particularly in children, to give warnings to first offences that are of a minor nature where no harm to a person or property has occurred. Penalties prescribed by the Act will be applied in certain circumstances. 				
<p>Strategy 4</p> <p>Enforce identification of dogs.</p>	<p>4.1 Enforce identification of dogs:</p> <ul style="list-style-type: none"> • Educate the public regarding the correct identification of dogs and cats. • Introduce microchipping days throughout the year to promote identification of pets, via dog clubs. 	<p>Director - Operational Services</p> <p>Team Leader - General Inspector</p> <p>General Inspectors</p>	Ongoing	N/A	<ul style="list-style-type: none"> • 2 % increase number of dogs microchipped. • 2 % increase number of dogs returned to owners. 	
<p>Strategy 5</p> <p>Encourage the community to report all dog attacks and harassments to Council.</p>	<p>5.1 Implement an education programme that targets the reporting of all dog attacks/harassments throughout the community.</p>	<p>Director - Operational Services</p> <p>Team Leader - General Inspector</p> <p>General Inspectors</p>	Ongoing	N/A	<ul style="list-style-type: none"> • Monitor trends with dog attacks. 	
<p>Strategy 6</p> <p>Provide suitable on and off leash activity areas.</p>	<p>6.1 Do not restrict off-leash activities in parks and reserves unless it is deemed unsuitable for the activities.</p>	<p>Director - Operational Services</p> <p>Team Leader - General Inspector</p> <p>General Inspectors</p>	Ongoing	N/A	<ul style="list-style-type: none"> • Monitor trends from the public. 	
	<p>6.2 Provide public information to inform the public of their role and current animal management issues.</p>	<p>Director - Operational Services</p> <p>Community Relations Manager</p>	Ongoing	N/A	<ul style="list-style-type: none"> • Media Releases. 	

<p>Strategy 7</p> <p>Limit the number of dogs and cats per dwelling.</p>	<p>7.1 Analyse all works instructions received over the past twelve months to better understand any trends regarding animal management issues.</p>	<p>Director - Operational Services</p> <p>Team Leader - General Inspector</p> <p>General Inspectors</p>	<p>Ongoing</p>	<p>N/A</p>	<ul style="list-style-type: none"> • Yearly by GI's.
<p>Strategy 8</p> <p>Encourage responsible dog and cat ownership.</p>	<p>8.1 Encourage people contemplating obtaining a dog or a cat to consider the factors affecting the suitability of successful pet ownership in their particular circumstances:</p> <ul style="list-style-type: none"> • Sources of this information include: Advice being available from the Council Dog/Cat Management Officer. • Advise of available on line information. • To discourage people from obtaining dogs or a cat from other than registered breeders, and to ensure that the dog or cat is sound from defects, immunised and de-sexed. • That people contemplating obtaining a dog or a cat be encouraged to become familiar with the responsibilities of dog or cat ownership prior to obtaining a dog or a cat. • That people who obtain a new dog ensure that it is trained. 	<p>Director - Operational Services</p> <p>Team Leader - General Inspector</p> <p>General Inspectors</p>	<p>Ongoing</p>	<p>N/A</p>	<ul style="list-style-type: none"> • By Authorised Officers daily when dealing with the public. • 2 % increase in numbers of dogs desexed.
<p>Strategy 9</p> <p>Enforce the provision of the Dog and Cat Management Act.</p>	<p>9.1 Increase public safety through the reduction of public and environmental nuisance caused by dogs and cats.</p>	<p>Director - Operational Services</p> <p>Team Leader - General Inspector</p> <p>General Inspectors</p>	<p>Ongoing</p>	<p>N/A</p>	<ul style="list-style-type: none"> • Conduct daily while GI's on patrol. • 2% decrease in number of dog attacks
<p>Strategy 10</p> <p>Control of barking dogs.</p>	<p>10.1 Implement a standard operating procedure for the investigation of dog and cat related noise nuisance complaints.</p>	<p>Director - Operational Services</p> <p>Team Leader - General Inspector</p> <p>General Inspectors</p>	<p>Ongoing</p>	<p>N/A</p>	<ul style="list-style-type: none"> • Update yearly or as required.

	10.2	Implement an education brochure for dog owners which will be sent out in the event of a complaint regarding dog noise nuisances.	Director - Operational Services Team Leader - General Inspector General Inspectors	Ongoing	N/A	<ul style="list-style-type: none"> • 2 % reduction of noise complaints.
Strategy 11 Dog attacks/harassment.	11.1	Collate statistics related to dog attacks: <ul style="list-style-type: none"> • Examine the types and breeds of dogs registered in the Council area to determine any trends applicable. • Promote the level of risk relating to litigation and public safety. 	Director - Operational Services Team Leader - General Inspector General Inspectors	Ongoing	N/A	<ul style="list-style-type: none"> • Updated yearly by GI's.
Strategy 12 Reduce dog faeces in public places to minimise environmental harm.	12.1	Implement strategically placed signs to encourage responsible dog ownership in the area of faeces removal.	Director - Operational Services Team Leader - General Inspector General Inspectors	Ongoing	N/A	<ul style="list-style-type: none"> • Monitor complaint trends.
	12.2	Provide dispensers and dog tidy bags.	Director - Operational Services Team Leader - General Inspector General Inspectors	Ongoing	N/A	<ul style="list-style-type: none"> • Monitored daily by GI's.
	12.3	Enforce the by-law for dog owners to carry a bag for picking up dog droppings.	Director - Operational Services Team Leader - General Inspector General Inspectors	Ongoing	N/A	<ul style="list-style-type: none"> • Monitored daily by GI's.
Strategy 13 Provide for the welfare and safety of dogs and cats.	13.1	Ensure that impounded dogs are returned as soon as possible.	Director - Operational Services Team Leader - General Inspector General Inspectors	Ongoing	N/A	<ul style="list-style-type: none"> • 2 % increase in returning dogs to owners.
	13.2	Ensure that all impounded dogs have clean safe facilities while impounded.	Director - Operational Services Team Leader - General Inspector General Inspectors	Ongoing	N/A	<ul style="list-style-type: none"> • On a routine daily basis by GI's.

	13.3	Contact made with owner (if known) of deceased dog found on Council land.	Director - Operational Services Team Leader - General Inspector General Inspectors	Ongoing	N/A	<ul style="list-style-type: none"> As required by GI's.
Strategy 14 Acknowledge the importance of dogs and cats in society.	14.1	Provide residents and visitors with up to date information regarding the benefits of responsible dog and cat ownership.	Director - Operational Services Team Leader - General Inspector General Inspectors	Ongoing	N/A	<ul style="list-style-type: none"> Update yearly by GI's.
	14.2	Promote the benefits to the community of responsible pet ownership with the Dog and Cat Management Boards publication " <i>You and Your Dog</i> " and " <i>You and Your Cat</i> ".	Director - Operational Services Team Leader - General Inspector General Inspectors	Ongoing	N/A	<ul style="list-style-type: none"> By Authorised Officers daily while in contact with the public.
Strategy 15 Ensure public safety and amenity in relation to dogs and cats.	15.1	Continue regular patrols of the area to ensure compliance with the Act.	Director - Operational Services Team Leader - General Inspector General Inspectors	Ongoing	N/A	<ul style="list-style-type: none"> By Authorised Officers daily.
	15.2	Invite members of the public to input into animal management.	Director - Operational Services Team Leader - General Inspector General Inspectors	Ongoing	N/A	<ul style="list-style-type: none"> By Authorised Officers daily.