



CROWN

Moët & Chandon Wish Upon a Star

THURSDAY 15 NOVEMBER – MONDAY 17 DECEMBER 2018

TERMS AND CONDITIONS

1. The Moët & Chandon Wish Upon a Star (**Competition**) is governed by and subject to the following Terms and Conditions.
2. Participation in this Competition constitutes an acceptance of these Terms and Conditions.
3. Information on how to enter and prizes form part of these conditions of entry.
4. The Competition commences at 12.00pm (AEDT) on Thursday 15 November 2018 and will conclude at 11.59pm (AEDT) Monday 17 December 2018, subject to clause 7.a) (**Competition Period**).
5. Eligible participants in this Competition must be Victorian residents and aged eighteen (18) years of age and over and not prohibited from entering Crown for any reason in accordance with clause 52 (**Participants**).
6. A copy of these Terms and Conditions will be available at <http://www.crownwishuponastar.com.au/terms> and crownmelbourne.com.au during the Competition Period.

TO ENTER:

7. During the Competition Period, Participants must
 - a) Purchase two (2) Moët & Chandon flutes (to share) or a 750ml bottle (to share) from any of the following venues at Crown:
 - i. Atrium Bar; or
 - ii. Conservatory; or
 - iii. Lumia; or
 - iv. 28 Skybar and Lounge; or
 - v. Mr. Hive Bar and Lounge; or
 - vi. The Waiting Room; or
 - vii. Bistro Guillaume; or
 - viii. Long Chim; or
 - ix. Koko; or
 - x. Silks; or
 - xi. Nobu.subject to venues' individual trading hours (**Participating Venues**).
 - b) Participants will then receive at least one (1) unique entry card, each of which is printed with a unique code (**Unique Entry Card**).
 - c) Participants must then go to crownwishuponastar.com.au and enter the unique code printed on their Unique Entry Card and their details.
8. Upon completion of the steps in clause 7, Participants will instantly be notified as to whether or not they are an Instant Win prize winner in accordance with clauses 14 - 19 and win a prize listed in clause 23.
9. Participants may enter multiple times; each entry will require a different unique code to be valid.
10. No other method of entry will be accepted.
11. Pursuant to clauses 7 and 9, Participants will receive a Unique Entry Card as follows:
 - a) One (1) x Unique Entry Card per two (2) flutes (to share) of Moët & Chandon Brut NV or Moët & Chandon Grand Vintage Champagne 09;
 - b) Three (3) x Unique Entry Cards per two (2) flutes (to share) of Dom Pérignon Champagne 09 or a bottle (to share) of Moët & Chandon Brut NV or Moët & Chandon Grand Vintage Champagne 09



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- c) Six (6) x Unique Entry Cards per bottle (to share) of Dom Pérignon Champagne 09
12. The number of Unique Entry Cards received is strictly limited to the amounts indicated in clause 11 per Participant, per day during the Competition Period, regardless of the number of Moët & Chandon products (in a flute or bottle) purchased at a Participating Venue.
13. All entries will be automatically entered into the major prize draw which will take place on 3.00pm Tuesday 18 December 2018 in the Crown Marketing Offices at Crown.

INSTANT WIN MECHANIC:

14. Instant Win Prize winning time slots will be randomly allocated during the Competition Period by Immediate.
15. The first valid entry received at or after each winning time slot will “instantly win” the Instant Win Prize allocated to that particular winning time slot (**Winning Time Slot**).
16. A Participant will be advised if they have not won an Instant Win Prize, however, their entry will be entered into the Major Prize Draw.
17. If there is no valid and eligible entry received at or after a Winning Time Slot, then;
- a) the Winning Time Slot will lapse;
 - b) there will be no “instant” winner of an Instant Win Prize for the relevant Winning Time Slot; and
 - c) the Instant Win Prize allocated to that Winning Time Slot will be reallocated to the next Winning Time Slot together with a further Instant Win Prize for that Winning Time Slot.
18. If there is no valid and eligible entry received at or after the final Winning Time Slot, the Instant Win Prize allocated to that Winning Time Slot will be allocated to the last valid entry received before the final Winning Time Slot.
19. Time of entry is the time that the entry is received by the database.

INSTANT WIN PRIZES:

20. There will be a total of four thousand (4,000) Unique Entry Cards made available to Participants
21. Unique Entry Cards are available while stocks last during the Competition Period. The Competition will conclude once all Unique Entry Cards have been exhausted; all prizes have been won and all winners have been notified.
22. All Unique Entry Cards received will be the responsibility of the Participant to redeem.
23. Prizes that are available from the Instant Win Prize pool include:
- a) Twenty eight (28) x Moët & Chandon Magnum Champagne (RRP \$199.00 each);
 - b) One (1) x Amouage classic men & women miniature perfume set (RRP \$598.00);
 - c) One (1) x Apple iPad 32 GB - Wi-Fi and Cellular (RRP \$642.00);
 - d) One (1) x Longines Elegant Ladies Watch (RRP \$2,575.00);
 - e) One (1) x iPhone X 64GB (RRP \$1,579.00);
 - f) One (1) x Tagheuer Aquaracer Men’s Watch (RRP \$2,050.00);
 - g) One (1) x Apple Watch Series 3 GPS (RRP \$479.00);
 - h) Five (5) x Crown Gifts Golden Oudh Candle (RRP \$50.00 each);
 - i) One (1) x Crown Gifts Rose Gold Cocktail Set (RRP \$95.00);
 - j) One (1) x Gucci Running G Stud Earrings 18k Yellow Gold (RRP \$580.00);
 - k) One (1) x Gucci G-Timeless Black Quartz Watch 38mm – Women’s (RRP \$1,485.00);
 - l) One (1) x Salvatore Ferragamo Gold City Bag (RRP \$875.00);



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- m) One (1) x Dinner with matched beverages and Village Cinema Gold Class night at Crown for four (4) people (total value \$1,368.00) including:
 - i. Village Cinema Gold Class tickets for four (4) people (RRP \$168.00); and
 - ii. One (1) x Crown Food and Beverage Voucher at Koko (RRP \$1,200.00);
 - n) One (1) x Lunch for two (2) people with matched beverages & Moët & Chandon Magnum Champagne (total value \$799.00) including:
 - i. Moët & Chandon Magnum Champagne (RRP \$199.00); and
 - ii. Crown Food and Beverage Voucher at Koko (RRP \$600.00 each);
 - o) One (1) Crown Gold Dinner for two (2) people RRP \$600.00 (Crown Food and Beverage Voucher at Koko);
 - p) Five (5) x Crown Gifts Gift Cards (RRP \$100.00 each); and
 - q) Ten (10) x Village Cinema Gold Class Tickets for two (2) people (RRP \$84.00 per double pass);
- (Instant Win Prizes).**
- 24. Total value of Instant Win Prizes for this Competition is \$20,887.00.
 - 25. Winners will be notified in writing via email.
 - 26. Prizes can be claimed by the prize winner presenting their Unique Entry Card and winning confirmation email between the hours of 10:00am and 9:00pm Monday – Sunday at the Crown Gifts Store, located at Level 1 Retail at Crown.
 - 27. If a prize winner is unable to claim their prize by 7.00pm Tuesday 15 January 2019, that prize will be deemed forfeited. If a prize winner is unable to claim the prize in person, they can follow the steps in their confirmation email to arrange delivery of the prize.
 - 28. Prizes that involve alcohol must be collected in accordance with clauses 26 and 27 and present appropriate identification at the time of collection. Alcohol prizes must not be opened and consumed in a public place, including within the Crown Entertainment Complex.

MAJOR PRIZE DRAW:

- 29. The major prize draw will take place at 3.00pm on Tuesday 18 December 2018 in the Crown Marketing Offices at Crown (**Major Prize Draw**).
- 30. One (1) valid entry will be randomly drawn from the digital platform and declared the prize winner of the Competition.
- 31. Participants are not required to be present at the time of the Major Prize Draw to claim their prize.
- 32. In the event that a winner has not claimed their prize or Crown has been unable to contact a winner by 10:00am on Tuesday 15 January 2019, a re-draw will be conducted at 3:00pm on the same day in the Crown Marketing Offices at Crown. All reasonable efforts will be made to contact the Major Prize Draw winner. In the event a re-draw winner has not claimed their prize or Crown has been unable to contact the re-draw winner by 10:00am on Tuesday 12 February 2019, the Major Prize will be deemed forfeited.

MAJOR PRIZE:

- 33. The Major Prize Draw winner will receive one (1) Luxury Crown Melbourne Experience for two (2) people (the winner and their guest) inclusive of:



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- a) One (1) x Crown Gifts Gift Card of two (2) nights at Crown Towers (twin share) for two (2) people (the winner and their guest) in a Deluxe King Room (subject to clause 37) (RRP \$1,100.00);
 - b) One (1) x dinner with matched wines for two (2) people (the winner and their guest) at Koko (RRP \$600.00);
 - c) One (1) x lunch for two (2) people (the winner and their guest) at Silks (RRP \$600.00);
 - d) One (1) x Gold Radiance Facial at Crown Spa (RRP \$680.00);
 - e) One (1) x Moët & Chandon Magnum Champagne (RRP \$199.00); and
 - f) One (1) x Crown Gifts Gift Card valued at \$2,000 (RRP \$2,000.00).
- (Major Prize).**

- 34. The total value of the Major Prize is \$5,179.00.
- 35. The Major Prize winner will be notified in writing via e-mail.

IMPORTANT NOTICE TO ALL PARTICIPANTS:

- 36. Prizes (including any part thereof) are strictly not negotiable, transferable or redeemable for cash, or other goods and services.
- 37. All meals, beverages, tours, tips, transfers and any other extras not stated in the prize descriptions above in clauses 23 and 33 are the sole responsibility of the prize winner. These prizes are subject to availability and exclude special event periods, blackout periods and public holidays. Bookings are essential.
- 38. Crown Gifts Gift Cards are subject to further terms and conditions available at <http://www.crowngifts.com.au/gift-terms-and-conditions.aspx>.
- 39. Village Cinemas Australia Pty Ltd ACN 006 735 002 sets its own Terms & Conditions associated with use of movie vouchers/tickets. Tickets can be redeemed at participating cinemas as per Village Cinemas' Terms & Conditions. Tickets have a twelve (12) month expiry from the date of purchase.
- 40. Printing and other quality control errors outside Crown's reasonable control will not be used as the sole basis for refusing an Instant Win Prize claim. If the advertised Instant Win Prize pool is exceeded, all valid instant win claims will be honoured, unless a claim is rejected due to fraud or ineligibility under these Terms and Conditions.
- 41. Where a Participant (including their guest) is not able to redeem any prize (or part thereof) due to physical inability or incapacity, poor weather or any other circumstances beyond Crown's or the prize provider's reasonable control, then that prize (or part thereof) will be forfeited and is not redeemable for cash, or any other prize, goods or services.
- 42. Third party terms and conditions (such as those of individual prize providers) may apply in relation to the receipt of a prize.
- 43. In the event that an Instant Prize or the Major Prize (or part thereof) cannot be redeemed at the specified time due to unforeseen circumstances outside Crown's reasonable control, the prize redemption will take place as soon as is practicable after the delay has been resolved.
- 44. If an Instant Prize or the Major Prize (or part thereof) is unavailable for any reason at the time of redemption, Crown will instead award the winner a similar prize of equivalent value (as determined by Crown).
- 45. Details of the prize winners valued over \$1,000 will be published on Crown's website (crownmelbourne.com.au) on Tuesday 18 December 2018 for twenty-eight (28) days. If



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required the re-draw will occur on Tuesday 15 January 2019 and winner's details will be published that day for twenty-eight (28) days.

46. Crown reserves the right and license to use a selected Participant's name, suburb, photograph, image and likeness for the purpose of promoting and advertising Crown and the Crown Entertainment Complex.
47. Crown will handle Participants' personal information in accordance with the Privacy Act 1988 (Cth) and Crown's privacy policy which is available at <http://www.crownmelbourne.com.au/general/privacy-policy>.
48. Subject to clauses 7.c), 24, 35, 45, 46 and 47, Participant's personal information obtained in relation to this Competition is for the sole use of identifying Participants and winners of the Competition and will not be disclosed to any other organisations outside of the Competition, unless such disclosure is required by law.
49. Crown shall not be liable in any way if entries are unavailable as a result of technical malfunction or operator fault.
50. Subject to law, Crown (including its employees, agents and contractors) has no liability to any person for injury (including death), loss or damage whatsoever howsoever arising in connection with this Competition (including the awarding, condition, use or misuse of the prizes). This clause does not apply to the extent that Crown's liability (if any) arises from an act or omission of Crown in respect of its supply of services and/or goods to a prize winner in the ordinary course of Crown's business.
51. Crown may cancel or modify the Competition, but will only do so if this is unavoidable (for example, if the Competition cannot run for technical or administrative reasons that cannot be rectified). Crown will update these Terms and Conditions as soon as is practicable if this occurs. If the Competition is cancelled, Crown may select the winner(s) from eligible entries received at the time of cancellation, if appropriate to do so in the circumstances.
52. This Competition is not open to Participants or other persons excluded from the casino pursuant to the provisions of the *Casino Control Act 1991* (Vic) or who are otherwise prohibited from entering the Crown Entertainment Complex for any reason, including persons who become prohibited before or after a prize redemption, if applicable (up to the time of receipt or collection of a prize by a prize winner).
53. Crown's decision in connection with any aspect of this Competition will be binding and final on every Participant.
54. Any failure to comply with these Terms and Conditions may result in disqualification of any Participant. Disqualification will be at Crown's sole discretion and no correspondence will be entered into.
55. Employees of the Crown Group of Companies, Crown Resorts, Crown Melbourne, Crown Perth, Crown Sydney and Betfair are not permitted to participate in this Competition.
56. Crown practises the responsible service of alcohol. Entry and continued participation in this Promotion is subject to the Participating Venue's liquor serving policy. Crown adheres to the VCGLR Responsible Liquor Advertising & Promotions guidelines: <https://www.vcglr.vic.gov.au/resources/education-and-training/responsible-alcohol-advertising-and-promotion>.
57. '**Crown**' means Crown Melbourne Limited ABN 46 006 973 262, 8 Whiteman Street, Southbank VIC 3006.
58. '**Immediate**' means Immediate Proprietary Limited ABN 29 083 217 681, 191 Ferrars Street, Southbank VIC 3006.