

21 DAY HIGHLIGHTS TOUR

VIETNAM, CAMBODIA & SINGAPORE

\$3999

PER
PERSON
TWIN
SHARE

TYPICALLY \$7999

HANOI • HALONG BAY • PHNOM PENH • SAPA • SINGAPORE

THE OFFER

From the serene islands of Halong Bay to the once-forgotten temples of Angkor Wat, the wonders of Indochina are well known, yet there are still plenty of hidden gems waiting to be uncovered. With three remarkable countries together in package, this tour through Vietnam and Cambodia, followed by a stopover in Singapore, will be truly awe-inspiring!

Three countries, 21 days, one unforgettable adventure. Sail among the magical limestone islands of Halong Bay aboard a traditional Vietnamese junk boat; wander scenic rice terraces and ethnic villages hidden in the mountains of Sapa; and get lost among the vibrant streets of Hanoi, Hoi An and Ho Chi Minh City. Journey through the stunning countryside of Cambodia to Phnom Penh and Siem Reap; explore the ancient temples of Angkor Wat and Angkor Thom; and enjoy a two-night stopover in the exotic cultural melting pot of Singapore. This fabulous tour includes return flights, 19 nights hotel accommodation, an overnight junk cruise and so much more!

STANDARD PACKAGE

\$3999

PREMIUM PACKAGE

\$4349

Trip
aDeal

Offer available for a limited time or until sold out. TRIPADEAL (NZ) LIMITED: 6844434

21 DAY HIGHLIGHTS TOUR



THE ITINERARY

Day 1 New Zealand - Hanoi, Vietnam

Today depart from either Auckland, Wellington or *Christchurch for your flight to Hanoi, Vietnam with award winning Singapore Airlines. On arrival you will be picked up by a tour representative transferred to the hotel.

Please note: due to flight scheduling and availability, some departures may occur on day 0. Affected customers must be at the airport the night before. Flight times will be indicated on your final documentation which you will receive prior to departure.

Overnight: Hanoi (Standard Or Premium Hotel Option)
Meals included: None

Day 2 Hanoi - Halong Bay Cruise (approx. 180km day)

This morning after breakfast drive through beautiful green rice paddy fields on the way to the coast (approx. 4 hours) where you will board a Junk boat for an overnight cruise through the thousands of towering limestone islands and emerald waters of UNESCO listed Halong Bay. Enjoy a seafood lunch before taking part in some afternoon activities such as swimming, relaxing on a remote beach, climbing to the top of a lookout for an amazing panoramic view or take a ride on a rowing boat into a secluded bay. Also cruise further into the bay to visit a Pearl Farm. Drop anchor in the late evening for an overnight stay among the dramatic limestone peaks rising out of the sea.

Overnight: Halong Bay Traditional Junk Boat (Standard and Premium Option)
Meals included: Breakfast;Lunch;Dinner

Day 3 Halong Bay Cruise - Hanoi (approx. 180km day)

Early risers can take part in an optional Tai Chi class on deck this morning. After breakfast climb aboard the tender for a visit to Sung Sot (Surprise) Cave, a colourful grotto of giant stalactites and stalagmites. Return to the boat and enjoy a short cooking class where you will learn to prepare local delicacies such as spring rolls. Enjoy lunch on board, followed by a relaxing trip back into port, where you will disembark and return back to

Hanoi by bus (approx. 4 hours). Enjoy the rest of the day at leisure.

Overnight: Hanoi (Standard Or Premium Hotel Option)
Meals included: Breakfast;Lunch

Day 4 Hanoi Free Day

Today is free at leisure to explore Hanoi or you can take the opportunity to take part in an optional tour.

Optional Activity: Hanoi City Tour - \$90 NZD per person

This morning you will be met at the hotel by the guide and driven to the historic complex of Ba Dinh where you will visit Ba Dinh Square. Afterwards continue onwards to Ho Chi Minh's Mausoleum and the One Pillar Pagoda. A must-see monument in Hanoi, an ancient Buddhist pagoda supported by only one pillar. Built in the early 11th century during the reign of King Ly Thai Tong it resembles a lotus blossom.

Afterwards visit Van Mieu - Quoc Tu Giam (the Temple of Literature), the first Imperial school in Vietnam built in 1070 during the dynasty of King Ly. Enjoy lunch at a local restaurant then after lunch visit the complex at Hoan Kiem Lake. Here you will see Ngoc Son Temple (Jade Mountain Temple), But Tower (pen shaped tower), Dai Stand and The Huc Bridge (wooden bridge painted in red). Afterwards enjoy a water puppet show, which is an impressive cultural example of Vietnam's thriving arts scene. To conclude your tour enjoy a cyclo (pedicab) ride back to your hotel this evening. Inclusions: Transfers from hotel, English speaking guide, lunch, entrance fees, water puppet show and cyclo ride.

Overnight: Hanoi (Standard Or Premium Hotel Option)
Meals included: Breakfast

Day 5 Hanoi - Sapa (approx. 320km day)

Depart early this morning after breakfast for the mountainous market town of Sapa in the North West of the country (approx. 5 hours).

Sapa is a picturesque town located in the Hoàng Liên Sơn

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Mountains in Northwestern Vietnam. A popular trekking base, it overlooks the Muong Hoa Valley. Hill tribes and ethnic minorities, such as the H'Mong, Tay and Dao make up much of the town's local population.

This afternoon take the opportunity to walk through the tiered rice paddy fields to Ta Van Village to learn about the local 'Zay' people. The walk is of basic/moderate difficulty (approx. 7km) along well formed trails and cobbled steps. Please note: the terrain on this walk is undulating but has no demanding ascents or descents. Alternatively, choose to enjoy the afternoon at leisure to discover the town of Sapa.

Overnight: Sapa (Standard and Premium Option)
Meals included: Breakfast

Day 6 Sapa Walking Tour

After breakfast, begin another walking journey with a visit to two villages of the H'Mong people (Catcat and SinChai). Continue your walk to see the impressive Thac Bac (Silver) Waterfall and a hydroelectric power station established during the French occupation. Take in stunning landscapes of green forests and rice fields on the walk back to Sapa. Today's walk is of basic/moderate difficulty (approx. 7km) along well formed trails and cobbled steps. Please note: the terrain on this walk is undulating but has no demanding ascents or descents.

Another option to the full day walk, you can drive to the base of the villages (Catcat and SinChai) and walk (approx. 3km) down to the village centres. The H'Mong/Mong is an indigenous people in Asia. The H'Mong began a gradual southward migration from China in the 18th century due to political unrest and to escape Chinese threats. They are one of the largest ethnic minorities in Vietnam.

Alternatively, you can choose to enjoy the day at leisure in Sapa.

Overnight: Sapa (Standard and Premium Option)
Meals included: Breakfast;Lunch

Day 7 Sapa - Hanoi (approx. 320km day)

Today is spent at leisure in Sapa before transferring back to Hanoi in the afternoon (approx. 5 hours) arriving at the hotel in the evening.

Overnight: Hanoi (Standard Or Premium Hotel Option)
Meals included: Breakfast

Day 8 Hanoi - Hoi An

This morning after breakfast you will be transferred to the airport for your flight to Da Nang (approx. 1.5 hour flight). Upon arrival you will drive onwards to the ancient coastal city of Hoi An (approx. 1 hour). Upon arrival check-in to the hotel. The rest of the afternoon is spent at leisure to explore this amazing city.

Overnight: Hoi An (Standard Or Premium Hotel Option)
Meals included: Breakfast

Day 9 Hoi An - My Son Holy Land Tour

Depart early this morning and travel to My Son (approx. 1 hour), a UNESCO World Heritage site located 40km southwest of Hoi An. My Son was once the capital and religious centre of the Cham people and is believed to be the longest inhabited archaeological site in Indochina. The ruins of My Son were built between the 7th to 13th century BC and are located in a valley surrounded by mountains, the sides of which are covered in thick jungle. Hon Quap (Cat's Tooth Mountain) overlooks the site, its crooked peak mimicked by the architecture of some temples' roofs. These mountains are the source of the Thu Bon River, a holy river which flows through the site. Enjoy lunch at one of the local restaurants (not included) and after the day's tour of this magnificent site be transferred back to the hotel in Hoi An.

Overnight: Hoi An (Standard Or Premium Hotel Option)
Meals included: Breakfast

Day 10 Hoi An Free Day

Today is free at leisure to explore the ancient city of Hoi An.

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Overnight: Hoi An (Standard Or Premium Hotel Option)

Meals included: Breakfast

Day 11 Hoi An - Ho Chi Minh City

Today enjoy a relaxing morning before transferring to Da Nang Airport around midday to fly onwards to Ho Chi Minh City (formerly Saigon) in the south of Vietnam (approx. 1 hour flight). Upon arrival transfer to the hotel and enjoy the rest of the day at leisure.

Overnight: Ho Chi Minh City (Standard Or Premium Hotel Option)

Meals included: Breakfast

Day 12 Cu Chi Tunnels Half Day Tour (approx. 100km day)

This morning you will be picked up from your hotel after breakfast for a full day tour of the famous Cu Chi Tunnels (approx. 1 hour distance each way). The Cu Chi Tunnels were constructed by Vietnamese fighters during the country's long fight for independence. The network of tunnels which make up this underground city include living rooms, kitchens, hospitals, weapons factories, storage facilities and a command centre. The tunnel system was an excellent way for the Vietcong to move around the countryside undetected by foreign troops and was at one stage home to around 10,000 people. After exploring these tunnels along with nearby remains of American tanks and numerous bomb craters. From here, you will drive back to Ho Chi Minh City arriving in the mid afternoon. The rest of the evening will be spent at leisure.

Overnight: Ho Chi Minh City (Standard Or Premium Hotel Option)

Meals included: Breakfast

Day 13 Ho Chi Minh City Free Day

Today is spent at leisure, or alternatively take part in an optional activity.

Optional Activity: Mekong Delta Day Tour - \$50 NZD per

person

This morning after breakfast be picked up from the hotel and travel to the city of My Tho (approx. 1.5 hours) on the banks of the Mekong. Upon arrival board a motor boat and cruise along the Mekong River. The boat will take you to Xep Canal, where you will transfer to smaller canoes so you may navigate the smaller canals. These canals are lovely places where you can escape the traffic of the main river. Here you will cruise under coconut trees before arriving at a small islet. Disembark and walk around a small local village. Stop at a local family's home to enjoy tropical fruit, honey tea and wine and listen to traditional Vietnamese music performed by the villagers. Afterwards continue onwards to another islet where a traditional Vietnamese lunch will be prepared by a local family (included). In the afternoon return to Ho Chi Minh City and your hotel. Inclusions: Transfers to and from the hotel, English speaking tour guide, Mekong River boat trip, lunch, honey tea and honey wine, seasonal fruits and a traditional music performance.

Overnight: Ho Chi Minh City (Standard Or Premium Hotel Option)

Meals included: Breakfast

Day 14 Ho Chi Minh City, Vietnam - Phnom Penh, Cambodia

Today early in the morning you will be picked up at the hotel to begin your journey to Phnom Penh, Cambodia by way of a tourist bus (not a private group service). Stop at the Vietnam/Cambodia Moc Bai Bavet border for visa processing (visa cost not included) and then continue onwards to Phnom Penh. This journey can take anywhere between 6 to 8 hours depending on the visa processing times on the border. On arrival, be welcomed by the tour guide and transfer to the hotel. The afternoon is free to spend relaxing or exploring Phnom Penh.

Please note:

- For customers who would prefer to fly to Phnom Penh rather than take the tourist bus, a flight upgrade option is available for \$240 per person which includes an afternoon flight from Ho Chi Minh City and airport transfers in Ho Chi Minh City and Phnom

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THE ITINERARY

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- Flights are subject to schedule changes and/or delays and may not always arrive in Phnom Penh before the bus.

Overnight: Phnom Penh (Standard Or Premium Hotel Option)
Meals included: Breakfast

Day 15 Phnom Penh Free Day

Today is free at leisure to explore the capital city of Cambodia.

Optional Activity - 'Choeung Ek' Killing Fields & Phnom Penh City Tour - \$130 per person

After breakfast you will be picked up from the hotel to explore the capital city with the bustling Central Market, the Independence Monument, Wat Ounalom. After a set lunch at a local restaurant continue onto the Tuol Sleng Prison Museum and the notorious "Killing Fields" of Choeung Ek, gaining a deep insight into the painful rule of the Khmer Rouge. Afterwards you will visit the Royal Palace and the sacred Silver Pagoda, which is well known for its 5000 silver tiled floor. Upon completion of the tour you will be transferred back to your hotel. Inclusions: Transfers to and from the hotel, English speaking tour guide and a local lunch.

Overnight: Phnom Penh (Standard Or Premium Hotel Option)
Meals included: Breakfast

Day 16 Phnom Penh - Siem Reap

After an early breakfast at the hotel travel to Siem Reap by bus (approx. 6 hours) passing through three provinces, Kandal, Kampong Cham and Kampong Thom. On arrival be greeted by a tour guide in Siem Reap and transferred to the hotel for an afternoon at leisure.

Overnight: Siem Reap (Standard Or Premium Hotel Option)
Meals included: Breakfast

Day 17 Temples of Angkor Wat Full Day Tour

After breakfast at the hotel you will begin your full day tour to

Angkor Wat, the most balanced, the most harmonious and the most perfect Khmer temple. It shows Khmer art, which reached the height of its glory in the 12th century. See the south gate of Angkor Thom, then visit the Terrace of Elephants, which used to be a base for the king's grand audience hall. The Terrace of the Leper king was a terrace which housed the royal crematory. Continue onto visit an amazing view of Ta Prohm Temple which has been deliberately left as it was discovered. Enjoy a set lunch at a local restaurant before visiting Pre Rup Temple, a classic example of temple-mountain; Eastern Mebon, Ta Som, Neak Pean, a unique ancient hospital built in the reign of King Jayavarman VI (1181-1220); and Preah Khan, a large temple built on the site of a battle that ended in Angkor's downfall at the land of the Cham. After the tour you will be transferred back to the hotel for an evening of leisure.

Overnight: Siem Reap (Standard Or Premium Hotel Option)
Meals included: Breakfast;Lunch

Day 18 Siem Reap Free Day

Today is free at leisure to explore or relax in this beautiful city.

Overnight: Siem Reap (Standard Or Premium Hotel Option)
Meals included: Breakfast

Day 19 Siem Reap, Cambodia - Singapore

Today is the last day in Cambodia! You will be picked up from the hotel and transferred to the airport for your onwards flight to Singapore. A packed breakfast will be provided for travellers with an early departure. Upon arrival into Singapore you will meet a representative from Singapore Airlines holding a sign who will take you to the Singapore Stopover Holiday counter. Here your transfers and hotel accommodation will be arranged for your 2 night stopover.

Overnight: Singapore (Singapore Airlines determined hotel)
Meals included: Breakfast

Day 20 Singapore Free Day

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THE ITINERARY

Today is free at leisure to explore Singapore.

Overnight: Singapore (Singapore Airlines determined hotel)

Meals included: Breakfast

Day 21 Singapore to New Zealand

Today you will be transferred to Singapore Airport for your return flight back to New Zealand. Please note, some flights may not depart Singapore until the evening, and luggage storage facilities will be available at the hotel after the check out. Please also note, some flights may arrive in New Zealand +1 day later.

Meals included: Breakfast;In-Flight

21 DAY HIGHLIGHTS TOUR



TOUR INCLUSIONS

HIGHLIGHTS

- Discover the magic of Vietnam, Cambodia and Singapore
- Sail among the limestone islands of Halong Bay
- Visit a grotto of stalactites and stalagmites
- Witness the incredible Sung Sot (Surprise) Cave in Halong Bay
- Enjoy a Vietnamese cooking class onboard cruise
- Visit a floating pearl farm on Halong Bay
- Enjoy a day free at leisure in Hanoi
- Walk among the beautiful rice terraces of Sapa
- See the impressive Thac Bac Silver Waterfall
- Walk through the Hoàng Liên Sơn Mountains
- Visit the remote villages of the local indigenous people
- Explore the ruins of My Son Holy, a UNESCO World Heritage listed site
- Discover the coastal city of Hoi An at leisure
- Explore the historic Cú Chi Tunnels
- Enjoy a free day at leisure in Ho Chi Minh City
- Travel the beautiful countryside of Cambodia
- Discover Phnom Penh on a day free at leisure
- Explore the temples of Angkor Wat and Angkor Thom
- Relax with a day free at leisure in Siem Reap
- Enjoy a 2 night stopover in the diverse city of Singapore

FLIGHTS

- Return international flights (economy class) ex AKL/WLG/*CHC
- Fly with award-winning Singapore Airlines
- 2 x internal flights: Hanoi to Da Nang and Da Nang to Ho Chi Minh City

ACCOMMODATION

- 19 nights hotel accommodation on tour (Standard or Premium Option)

CRUISE

- 1 night cruising beautiful Halong Bay aboard a traditional Vietnamese junk boat

DINING

- Enjoy 25 meals including daily breakfast

TOUR ESSENTIALS

- English speaking local tour guides
- Airline taxes and surcharges

TRANSPORT

- Transportation by A/C Vehicle

TRANSFERS

- Return airport transfers

IMPORTANT INFORMATION

*Please note: All information provided in this brochure is subject to both change and availability. Prior to purchase please check the current deal for up-to-date information. If you have already purchased this deal, the terms and conditions on your Purchase Confirmation apply and take precedence over the information in this brochure.

BOOKING INFORMATION

After purchase, you will receive a receipt and a Purchase Confirmation, directing you to an online Passenger Information Form. The Passenger Information Form must be completed within 72 hours of purchase.

Any special requests, preferences and optional extras MUST be clearly stated in your Passenger Information Form. Any change requested after submitting your Passenger Information Form cannot be guaranteed, is strictly subject to availability and will incur surcharges as outlined in the Schedule of Fees below.

On purchasing this Travel Offer you are bound by the General Terms and Conditions, in addition to the specific terms and conditions outlined in this Important Information.

Please note: all additional charges are payable direct to your Travel Consultant in NZD (unless otherwise stated).

OFFER ESSENTIALS

Travel offer is valid for travel on selected dates until the 25th December 2019.

This travel offer is priced for one person based on twin share.

Single Traveller Supplement

For solo travellers a mandatory single supplement applies:

Standard Package: \$1150

Premium Package: \$1370

Departure Dates (2019)

Please see the TripADeal website for current departure dates.

Surcharges

Please note: dates/months with a *, ** or ^ incur a high season surcharge

* Flight High Season: \$450 per person

** Flight Peak Season: \$750 per person

^ Land High Season: \$150 per person

Departure Cities

Auckland, Wellington, *Christchurch

Interstate Surcharges

*Christchurch: \$150 per person.

FLIGHTS

Full Service Airline(s) Used

International Flight: Singapore Airlines plus any codeshare partners (subject to availability).

Domestic Flights: Vietnam Airlines and Vietjet Air (subject availability).

Please note: One way flights can not be accommodated. Travellers must take all included flights within the package, and any flights intentionally forfeited will result in later flights being subject to cancellation.

Arrive early in Hanoi, Vietnam

\$220 per person, subject to availability

Please note:

- This fee does not include extra nights accommodation, meals or airport transfers.
- No flight booking changes or cancellations permitted after air tickets have been issued.
- Flight changes are subject to availability at the time of booking.

Stay behind in Singapore

\$220 per person, subject to availability

Please note:

- This fee does not include extra nights accommodation, meals or airport transfers.
- No flight booking changes or cancellations permitted after air tickets have been issued.
- Flight changes are subject to availability at the time of booking.

Stopover Packages

Not available.

Flight Class Upgrades

- Premium Economy (International Sectors only): Starting from \$2399 per

person

- Business Class (International Sectors only): Buy now for \$5599 per person

Please note:

- *Starting from quotes will be processed and returned for your consideration.
- All Premium Economy and Business Class upgrades are subject to availability (if we are not able to fulfill your business class request the upgrade cost will be refunded).
- On any upgrade purchase, short haul flights, Trans-Tasman, and domestic flight sectors are not guaranteed in a Premium or Business cabin; subject to aircraft configuration.

ACCOMMODATION

Accommodation Used

Standard Package

3 Star (self-rated)

- Hanoi: Flower Hotel, Hong Ngoc Cochinine Hotel or Adamas Hotel
- Halong Bay: Majestic Cruises
- Sapa: Panorama Hotel, The Sapa Vista Hotel or similar
- Hoi An: Kim An Hotel, The Like Hoi An Hotel, Rose Garden Hotel, Venus Hotel or similar
- Ho Chi Minh City: Le Duy Hotel, Ha Hien Signature Hotel, Signature Saigon Hotel, Le Duy Grand Hotel or similar
- Phnom Penh: Samnang Laor Hotel, King Grand Boutique, Cardamom Hotel, Le Grand Palais Hotel or similar
- Siem Reap: Angkor Panoramic Hotel, Grand Bayon Hotel, Casa Angkor, City River Hotel or similar
- Singapore: Hotel determined by Singapore Airlines (4 star self rated)

Premium Package

4 Star (self-rated)

- Hanoi: Flower Garden Hotel, Chalcedony Hotel, Thien Thai or Chalcedony Hotel
- Halong Bay: Majestic Cruises
- Sapa: Panorama Hotel (3 star self rated)
- Hoi An: Le Pavillon Luxury Resort,



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Rosemary Hotel, Silk Boutique Hotel or Phu Thinh Resort

- Ho Chi Minh City: Royal Hotel, Muong Thanh Saigon Centre Hotel, Aristo Hotel or Golden Central Hotel
- Phnom Penh: Kraven Hotel or Anik Boutique Hotel
- Siem Reap: Tara Angkor Hotel or Somadevie Hotel

Please note: rooms offered are based on a lead-in room type, and are subject to availability based on seasonality. Properties will be confirmed, no later than two weeks prior to travel.

Extra Nights

Not available.

Maximum Room Capacity

3 people (subject to availability).

Child Policy

- No child discounts. Full price applies for all children travelling with their parents.
- Valid for Children 8 years old and over.

Please note: Children must be accompanied by a responsible adult 18 years old and over to travel. No unaccompanied minors allowed.

Triple Share

No discounts apply for 3rd person travelling. Full price applies, subject to availability.

Please note: Triple shares may be required to share existing bedding.

Bedding Configuration

2 x Single or 1 x Queen/King (subject to availability).

Adjoining / Interconnecting Rooms

Subject to availability and at the hotels discretion. Please enquire on booking if you require this option.

GENERAL TOUR INFORMATION

Minimum group size 2, maximum group size 30 per vehicle.

Optional Tours / Activities

- Upgrade to Flight from Ho Chi Minh City to Phnom Penh (includes: airport

transfers): \$240 NZD

- Hanoi City Tour: \$90 NZD
- Mekong Delta Day Tour - \$50 NZD
- 'Choeung Ek' Killing Fields & Phnom Penh City Tour: \$130 NZD

Please note:

- prices are based on per person, are subject to availability, time permitting and weather conditions.
- The optional tours listed above must be purchased on checkout or over the phone prior to submitting your passenger information form (subject to availability)
- Some tours require minimum numbers to operate.

EXCLUSIONS

- Visa fees and requirements (A visa for Vietnam & Cambodia are strict requirements but a visa for Singapore is not required if travelling on a New Zealand passport)
- Meals/beverages not stated in the itinerary
- Recommended gratuities/tipping: \$11 NZD per person per day, which will be collected whilst on tour.
- Optional activities/tours
- Personal expenses
- Travel insurance (Mandatory)

Please note: A comprehensive travel Insurance policy must be organised BEFORE all details can be finalised.

OTHER IMPORTANT INFORMATION

TOUR GUIDE VS. TOUR LEADER

Tour Guide:

Often locals with intimate knowledge of an area, its culture, and history. Their role entails providing commentary, routing the tour, and seeing that people have a good time. They are a licensed, qualified expert who supplies specific information on history, art, architecture and culture of the city/village/attraction in which he or she is guiding the tour. The guide meets the group at the required place and leaves the group at the end of the tour, they do not travel with the group.

Tour Leader:

An experienced person tasked with ensuring the smooth operation of tours,

as well as providing practical support to passengers throughout the whole trip. Their role primarily includes assisting with accommodation, transportation between locations, and communication with tour guides in each stop. A tour leader may provide general guidance around a city or village, and offer information on the place visited on the bus, however they are not required to have specific knowledge on art, architecture, or history. They are not allowed to provide a guided tour or commentary of a city/village/attraction once there and if caught doing so, can be fined.

Please note: Tour leaders/guides are not a standard inclusion in all travel offers. Tour leaders/guides will only be made available when particularly required to enhance the experience of the destination featured.

CLIMATE & AVERAGE TEMPERATURES

Vietnam:

Vietnam's climate can be divided into a tropical and a temperate zone. It is characterized by strong monsoon influences, has a considerable amount of sun, a high rate of rainfall, and high humidity. July is the hottest month in Hanoi with an average temperature of 29°C and the coldest is January at 17°C with the most daily sunshine hours at 8 in July.

Cambodia:

Cambodia is warm to hot year round and the climate is dominated by the annual monsoon cycle with its alternating wet and dry seasons. April is the hottest month in Phnom Penh with an average temperature of 31°C and the coldest is January at 26°C with the most daily sunshine hours at 8 in December.

Singapore:

The island does not have clear-cut seasons like summer, spring, autumn and winter. The weather is warm and humid all year round. Rainfall is almost an everyday phenomenon, even during the non-monsoon period. February is the hottest month in Singapore with an average temperature of 27°C and the coldest is January at 26°C with the most



IMPORTANT INFORMATION

daily sunshine hours at 9 in September.

FLIGHTS

Seat Selection & Frequent Flyer Points:

At TripADeal we do not arrange seat selection. It is important to highlight that some Airlines do not allow pre-selected seats. We strongly suggest you contact the Airline directly with seating allocation requirements and or arrive at the airport earlier to arrange your seating. While we do not add frequent flyer member details to bookings, you can do this directly with the Airline once you have your flight information.

Passport Validity:

Customers are required to provide valid passport details either at the time of purchase, or no later than 45 days prior to departure date. Failure to do so may result in cancellation of the booking. In this instance customers will be responsible for any costs and fees incurred.

COACH TOUR

Meals:

Daily breakfast is included in the tour, for all other meals; lunches and dinners the tour leader (when available) will offer assistance with reservations, suggestions and directions to local restaurants. It is your responsibility to notify TripADeal of any dietary requests/requirements.

Please note: we will do our best to meet your requests/requirements, however cannot guarantee that we will always be able to.

Luggage:

You will be responsible for all your personal belongings whilst on the tour. With regards to luggage, you must carry your own luggage from the coach to the hotel room and back to the coach. The driver will assist with the uploading and off-loading of the luggage from the coach.

OTHER

Fitness Level Required / Mobility:

Our vehicles are not equipped with wheelchair access, so unfortunately our tours are currently not suitable for wheelchair users and those less mobile.

Please note: a general level of fitness will be required. If you will be participating in the walks on days 4 & 5 a moderate level of fitness is recommended (walking on uneven trails up to 3km in length). If you have any concerns please consult your healthcare provider prior to purchase/travel.

Gratuities / Tipping:

Gratuities (tips) are not included in the tour price for services of the tour leader (when available) and driver throughout the tour. The recommended tip for the tour leader and driver is approximately \$11 NZD per person per day, which will be collected whilst on tour.

Sightseeing:

Please note: In the event entrance to a site is affected by changes in operating hours or public holiday closures, your itinerary will be adjusted to ensure you do not miss out on the experience.

Shopping:

Shopping overseas can be a daunting and confusing experience, especially when there is a language barrier. Please be very cautious when foreign currencies and prices are involved. If paying by credit card, please pay close attention to the amount you are being charged and keep all of your receipts.

Do not make any purchases you are not comfortable with or feel pressured into. If you are uncertain or need assistance with the language barrier, please seek assistance from your Tour Guide/Leader.

Please refer to our Terms and Conditions in regards to shopping for further information.

VISAS

Vietnam:

- A tourist visa for Vietnam is a strict requirement if travelling on a New Zealand passport.
- From December 2017, New Zealand citizens are eligible to apply online for a single entry electronic visa (e-visa), valid for up to a maximum of 30 days. Lodge your application online (for a non-refundable fee) with the Vietnamese National Web

Portal of Immigration - <https://www.xuatnhapcanh.gov.vn/>. You will be given a unique code to track your visa application status. Once your visa is granted, you must print it out and present it at check in. Keep this e-visa print out with you at all times during your travel in Vietnam.

- Some private online visa services and travel agents have scammed travellers or been involved in the public disclosure of the personal information of applicants for visas and 'visa issued on arrival' approval letters. To avoid such scams, only use official Government of Vietnam services to arrange your visa.
- Visa and other entry and exit conditions (such as currency, customs and quarantine regulations) change regularly. Contact the nearest Embassy or Consulate of Vietnam for up-to-date information.

Cambodia

- A tourist visa for Cambodia is a strict requirement if travelling on a New Zealand passport:
- The visa will be completely arranged on arrival at the border for \$35 USD per person.
- Visas must be arranged in USD currency at the border with 2 passport size photos.

Singapore

A tourist visa is not required for Singapore if travelling on a New Zealand passport.

Please note: Passengers who are not New Zealand citizens must check with the respective consulate or visa agency to determine what their visa requirements are and what personal identification is required. It is also important to note, some areas of employment such as journalism, government authorities and charity organisations may have additional restrictions in applying for Visas. This may in turn affect the type of application required.

INSURANCE

We are proud to offer a range of travel insurance products - please ask your



IMPORTANT INFORMATION

Travel Consultant for more information.

SCHEDULE OF FEES

Post-Purchase Change

This includes booking changes requested by you, including but not limited to those changes requiring an airline ticket or a Purchase Confirmation reissue.

- \$50 NZD per change request post-purchase + any additional charges applied by the travel partners associated with the order.

