

# THE OFFER

Let the silence of the desert change you; be captivated by the stunning shades of orange, pink and purple as the sun sets on the Erg Chebbi; and be mesmerised by the beauty of each city's architecture on this incredible two for one package to Morocco.

Experience the wonders of Casablanca, Rabat, Fez, Marrakech and more on this 14 day bucket list adventure. See Hassan II Mosque, the third largest in the world, which sits at the edge of the Atlantic Ocean on a tour of Casablanca. Discover Meknes on tour including the Bab el Khemis Gate and walk through the city's spectacular centre. Be mesmerised by the mosaics and carved wood work in Medersa Bou Ananiya on a tour of Fez. Travel through the dramatic and diverse landscapes of the Middle Atlas Mountains en route to Merzouga at the foot of the Erg Chebbi dunes. Journey by camel back through the serene desert to a once in a lifetime Bedouin tent camping experience with music and food by the campfire. Discover the beautiful road of a Thousand Kasbahs, to the Dades and Rose Valley, and on to Marrakech, where you'll spend time at the world famous Jemaa el Fnaa and visit tombs and mosques on tour. This unforgettable package includes return international flights, 11 nights accommodation, 15 meals, return airport transfers and so much more.

Have more time? Upgrade to the 19 day package with Canary Islands extension and enjoy five nights accommodation, return flights and 13 additional meals.

14 DAY 2 FOR 1 MOROCCO \$6199

19 DAY WITH CANARY ISLANDS Ext. \$8599

\*Please note: all information provided in this brochure is subject to both change and availability. Prior to purchase please check the current live deal at www.tripadeal.com.au or contact our customer service team on 135 777 for the most up-to-date information. If you have already purchased this deal, the terms and conditions on your Purchase Confirmation apply and take precedence over the information in this brochure.







#### **Itinerary - 1: 14 Day Standard Package**

## Day 1 Australia - Casablanca, Morocco

Today depart from either Sydney, Melbourne, Brisbane, \*Adelaide or Perth for Casablanca, Morocco! Fly with Etihad Airways, Emirates, British Airways, Lufthansa or Swiss Airways to name a few (subject to availability).

Meals included: In-Flight

#### Day 2 Welcome to Casablanca

Upon arrival you will be met by a representative and transferred to the hotel.

Overnight: Hotel Maamoura or similar, Casablanca Meals included: None

## Day 3 Casablanca - Rabat (approx. 87km day)

After breakfast enjoy a half day guided tour of Casablanca. See the famous Hassan II Mosque, (entrance not included) the largest mosque in Morocco and the third largest mosque in the world. It stands on a promontory looking out to the Atlantic Ocean. Explore the beautiful Ain Diab Corniche, a long promenade along the Atlantic lined with restaurants, swimming pools, Place des Nations Unies and the Habous Quarter. Afterwards drive north along the beautiful coastal road to Rabat, Morocco's political capital built overlooking the sea. The city was established as the capital of modern Morocco during their independence. This afternoon enjoy a guided tour of the medina, seeing sights such as the Royal Palace (Mechouar), the Kasbah des Oudaias, originally a fortified town that is now infused with a distinctly Andalusian flavour, the Mausoleum of Mohammed V, and Hassan Tower (entrances not included).

Overnight: Hotel Le Musee or similar, Rabat Meals included: Breakfast

## Day 4 Rabat - Meknes - Fez (approx. 270km day)

This morning depart to the imperial city of Meknes, where you will enjoy a guided tour of the major highlights. Sights include the old granaries of the Heri Es-Souani and the Museum of Moulay Ismail (entrance not included). You will also see the Bab el Khemis Gate and walk through the city's spectacular centre to see Bab Mansour and Place el Hedim. Continue your journey this afternoon to Fez. One of the oldest of the imperial cities it has a rich fascinating history. It has played an important part in Moroccan trade, culture, religion and politics as well as being the seat of learning for science.

Overnight: Hotel Escale or similar, Fez Meals included: Breakfast

## **Day 5 Fez Full Day City Tour**

After breakfast you will enjoy a full day guided tour of Fez, the intellectual and religious heart of Morocco. Fez has many mosques and medersas (theological colleges) including the ninth century Karouine University, whose architecture is very similar to that seen in Moorish Spain. See wonderful mosaics and carved woodwork in Medersa Bou Ananiya (entrance included), a group of buildings from the fourteenth century, which also include an elegant minaret overlooking Talaa Kebira. You also visit the famous medina in Fez, which is one of the largest in the world. In its immense and confusing warren of souks, there are thousands of artisans in their tiny shops opening onto the narrow alleyways. The medina of Fez is a totally absorbing and unique experience. Finally, your local guide will take you to the Jewish District (mellah), the Royal Palace and a panoramic viewpoint over the medina (entrance not included).

Overnight: Hotel Escale or similar, Fez Meals included: Breakfast

Day 6 Fez - Midelt - Merzouga (approx. 470km day)
Head south today and climb steadily into the dramatic







landscapes of the Middle Atlas Mountains, through a magnificent cedar forest with the possibility to see some wild monkeys on the way. This is the land of the fiercely independent Berbers, the Lords of the Atlas, whose traditions and ways still hold sway up here in their mountain strongholds far away from the cities below. The Berbers present us with a unique view of a lifestyle lost from the rest of North Africa, music, dance, even language and religion. After crossing the High Atlas continue via Ziz Valley which is dotted with palm trees, fortified villages and Berber farming communities. Continue through the arid desert plains to Merzouga at the foot of the Erg Chebbi dunes.

Overnight: Ksar Bicha Hotel or similar, Merzouga Meals included: Breakfast; Dinner

#### Day 7 Erg Chebbi Dunes

This morning enjoy a jeep safari around the dunes and meet with some local nomads. In the afternoon you will find your 'ship of the desert' waiting for you. Clamber onto the back of your camel and gently plod into the sand dunes like a true desert nomad. From dune to dune discover breathtaking scenery. The sensation of being surrounded by endless desert is incredibly calming and the silence is overwhelming. You will arrive at your camp of Bedouin tents, nestled in between the sand dunes. Walk along the rim of the sand dunes as the sun begins to set. Later this evening savour a traditional meal followed by music and dancing by the campfire.

Overnight: Camp Biacha or similar, Erg Chebbi (Desert Experience)

Meals included: Breakfast; Dinner

## Day 8 Merzouga - Todgha Gorge - Dades Valley - Boumaine Dades (approx. 250km day)

Early this morning climb back onto your camel and enjoy the magnificent sunrise on the golden dunes. After breakfast, continue your journey with a break at Rissani market. Then head towards Tinejdad where you will visit the Berber Museum of Khorbat. Opened in 2002, the Oasis Museum occupies a

group of three restored houses inside the Ksar El Khorbat Oujdid, the Museum displays: antiquities and objects of traditional use, colour photographs, historic photographs, maps and sketches, scale models and reproductions.

After the visit, enjoy a cup of tea inside a Kasbah. Continue towards the marvellous valley of Todgha with its ocher and green colours it's one of the most beautiful valleys in southern Morocco. A lush green Tinghir oasis running along a deep valley inhabited by a Berber population in kasbahs and nicely designed villages. Walk along the palm groves and the gorge. In the afternoon, continue to the famous Dades Valley, known for its beautiful kasbahs and fortified villages. This evening you will stay in a kasbah in Boumalne Dades.

Overnight: Kasbah Tizzarouine or similar, Boumalne Dades Meals included: Breakfast:Dinner

# Day 9 Boumaine Dades - Ouarzazate - Ait Ben Haddou (approx. 150km day)

Today you will discover the beautiful road of a Thousand Kasbahs, where each of the oasis towns can boast their own distinctive character. First head to the marvellous Dades and Rose Valley with their diversified coloured landscape. Then reach Ouarzazate, the city of cinema and continue to the UNESCO World Heritage Site of Ait Ben Haddou, which has been used as a backdrop for many Hollywood blockbusters, it was one of the important fortress strongholds on the old Salt Road Caravan Route, between the Sahara and Marrakech.

Overnight: Hotel Kasbah or similar, Ait Ben Haddou Meals included: Breakfast; Dinner

#### Day 10 Ait Ben Haddou - Marrakech (approx. 185km day)

After breakfast head north through parched desert sand where stone gives way to the hills and deep gorges of the High Atlas Mountains. Wind your way up and over the Tizi n' Tichka (2260m), the highest vehicular pass in Morocco and often snow covered during the winter months. Then head to Marrakech through spectacular scenery, colourful valleys, shepherds with







their flocks and Berber villages high up on the hillsides. Upon arrival, you will be transferred to the hotel and then enjoy the rest of the day at leisure to do some sightseeing and perhaps discover the famous Jemaa el Fnaa square by night.

Overnight: Hotel Racine or similar, Marrakech Meals included: Breakfast

#### Day 11 Marrakech Half Day City Tour

Today set off on a half day guided tour to explore a city that has for centuries been a meeting place for the mountain Berbers and the desert people of the south. Marrakech is divided into two distinct parts, the Gueliz (the modern French-built city) and the Medina (the Old City). Start by the Koutoubia Mosque, the largest mosque in Marrakech, (entrance not included) famed for its minaret, which has inspired other buildings such as the Hassan Tower of Rabat. Next on the tour is a visit to the fascinating Saadian Tombs, which dates back to the time of Sultan Ahmed al-Mansur who reigned from 1578 to 1603. These remarkable tombs are renowned for their beauty, in particular their steles and stuccowork. Also visit the Bahia Palace and museum. Built to be the most impressive palace of its time, it captures the essence of both Islamic and Moroccan styles. Finish the tour with some free time in Jemaa el Fnaa, the famous market square, a maze of bustling bazaars, palaces and mosques. It's worth seeing this renowned landmark in the evening, as Marrakech revolves around the open-air central square. With food stalls, snake charmers, water-sellers and acrobats, it's a place of entertainment for both locals and tourists.

This afternoon there is also the opportunity to join some optional tours including a horse drawn carriage ride and a cooking class (not included).

Overnight: Hotel Racine or similar, Marrakech Meals included: Breakfast

## Day 12 Marrakech - Casablanca (approx. 240km day)

After breakfast travel back to Casablanca and enjoy the rest of

the day free at leisure to either relax or explore.

Overnight: Hotel Maamoura or similar, Casablanca Meals included: Breakfast

#### Day 13 Casablanca, Morocco - Australia

Today you will be transferred to Casablanca Airport for your return flight back to Australia. Please note: if your flight departs early, breakfast will be arranged for pick up from the hotel reception the night before.

Meals included: Breakfast;In-Flight

#### Day 14 Arrive in Australia

Please note: some flights may arrive in Australia +1 day later.

#### **Itinerary - 2: 19 Day with Canary Islands Extension**

# Day 13 Casablanca, Morocco - Las Palmas, Gran Canaria, Spain

Today you will be transferred to Casablanca Airport for your flight to Las Palmas, Gran Canaria Island, Spain. Upon arrival be met and transferred to the all inclusive hotel in either Maspalomas or Las Palmas. Enjoy the rest of the day at leisure on this beautiful island.

Gran Canaria is one of Spain's Canary Islands, off north western Africa. It's known for its black lava and white sand beaches. Maspalomas is a resort town in the south of Gran Canaria known for its vast expanse of coastal dunes. Las Palmas is known for duty-free shopping and for its sandy beaches. The distance between the 2 towns is 40 min and both are famous for their tourist attractions, subtropical climate, beautiful beaches, good restaurants and nightlife.

Overnight: Hotel Dunas Mirador or Hotel Bull Astoria, Maspalomas or Las Palmas Meals included: Breakfast;Lunch;Dinner







#### Day 14 Maspalomas or Las Palmas Free Day

Today enjoy the day to either explore or relax or take the opportunity to join an optional full day jeep safari tour with a local guide (not included).

Optional Activity - Full Day Jeep Safari: \$110 AUD

Drive along the scenic coast line through ravines to the mountains and then head inland through green valleys and lush tropical vegetation. You will reach Presa de las Niñas Reservoir a great spot surrounded by nature in the centre of Gran Canaria. Afterwards you will stop at a local café and have the opportunity to try a famous papaya juice typical of the area and some special bread (not included). Continue your journey through pines forests towards San Bartolomé de Tirajana to enjoy a traditional lunch (included). Next head to Fataga, a charming village with white houses and narrow lanes, all well-preserved and full of flowers, along with the surrounding valleys, pine forests and palm groves, one of the island's beautiful spots. The tour ends with a visit to Playa del Inglés, "English Beach" before returning to the hotel.

Overnight: Hotel Dunas Mirador or Hotel Bull Astoria, Maspalomas or Las Palmas

Meals included: Breakfast; Lunch; Dinner

#### Day 15 Maspalomas or Las Palmas Free Day

Today enjoy another spectacular day enjoying Gran Canaria Island either exploring the restaurants, shopping or relaxing on the beach – there is something to please everyone. Or you can take the opportunity to join an optional south coast discovery half day tour (not included).

Overnight: Hotel Dunas Mirador or Hotel Bull Astoria,

Maspalomas or Las Palmas

Meals included: Breakfast; Lunch; Dinner

#### Day 16 Maspalomas or Las Palmas Free Day

Enjoy your last day free at leisure on this beautiful island.

Overnight: Hotel Dunas Mirador or Hotel Bull Astoria,

Maspalomas or Las Palmas Meals included: Breakfast;Lunch;Dinner

#### Day 17 Las Palmas, Gran Canaria, Spain - Casablanca, Morocco

Enjoy the morning at leisure before being transferred to the airport for your flight to Casablanca. Upon arrival be met by a representative and transferred to the hotel.

Overnight: Hotel Maamoura or similar, Casablanca Meals included: Breakfast

#### Day 18 Casablanca, Morocco - Australia

Today you will be transferred to Casablanca Airport for your return flight back to Australia. Please note: if your flight departs early, breakfast will be arranged for pick up from the hotel reception the night before.

Meals included: Breakfast;In-Flight

## Day 19 Arrive in Australia

Please note: some flights may arrive in Australia +1 day later.







# **TOUR INCLUSIONS**

#### **HIGHLIGHTS**

- Experience the wonders of Casablanca, Rabat, Fez, Marrakech and more
- Marvel at the Hassan II Mosque in Casablanca
- Explore the beautiful Ain Diab Corniche promenade
- See the Royal Palace and Hassan Tower on a guided tour of Rabat's Medina
- Visit the Ismaili capital of Meknès
- Dazzle the senses in the medieval medina of Fez
- Enjoy a scenic drive through the Middle Atlas Mountains
- Witness traditional Berber villages
- Experience a jeep safari in the desert dunes and meet with local nomads
- Enjoy a sunset camel ride in the Erg Chebbi Dunes
- Enjoy music and dancing by the campfire in the desert
- Visit the Berber Museum of Khorbat
- Visit Todgha (Todra) Gorge in the Atlas Mountains
- Visit a desert oasis in Tinghir
- Travel through the vast Dadès Valley
- · Stop in Ouarzazate, the Berber 'Hollywood'
- Visit the UNESCO listed ksar of Aït Ben Haddou
- Discover the famous souks of Marrakech on tour
- Discover the famous Jemaa el Fna square in Marrakech

#### **FLIGHTS**

 Return international flights (economy class) from SYD/MEL/ BNE/\*ADL/PER

#### **ACCOMMODATION**

• 11 nights hotel, kasbah and desert camp accommodation

#### DINING

• Enjoy 15 meals including a traditional Bedouin camp meal in the desert

## **TOUR ESSENTIALS**

- · Airline taxes and surcharges
- English-speaking tour guide
- Sightseeing and entrance fees

#### **TRANSPORT**

• Transportation by private A/C vehicles

#### **TRANSFERS**

Return airport transfers

## 19 DAY 2 FOR 1 MOROCCO WITH CANARY ISLAND EXTENSION

- All of the 14 Day Package inclusions, plus the following:
- Relax on 3 free days in Maspalomas or Las Palmas
- Return international flights (economy class) from Casablanca, Morocco to Las Palmas, Canary Islands
- 5 nights hotel accommodation
- Enjoy 13 additional meals
- Return airport transfers





# IMPORTANT INFORMATION

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#### **BOOKING INFORMATION**

After purchase, you will receive a receipt and a Purchase Confirmation, directing you to an online Passenger Information Form. The Passenger Information Form must be completed within 72 hours of purchase.

Any special requests, preferences and optional extras MUST be clearly stated in your Passenger Information Form.

Any change requested after submitting your Passenger Information Form cannot be guaranteed, is strictly subject to availability and will incur surcharges as outlined in the Schedule of Fees below.

On purchasing this Travel Offer you are bound by the General Terms and Conditions, in addition to the specific terms and conditions outlined in this Important Information.

Please note: all additional charges are payable direct to your Travel Consultant in AUD (unless otherwise stated).

## **OFFER ESSENTIALS**

Travel offer is valid for travel on selected dates until the 20th November 2019.

This travel offer is priced for two people based on twin share.

Please be advised, 1 voucher is valid for 2 people. When processing your order, please double check the number of vouchers you are purchasing is what you require

## **Single Traveller Supplement**

For solo travellers a full priced voucher must be purchased.

#### Departure Dates (2019)

Please see TripADeal website for current departure dates.

### **Surcharges**

Please note: dates/months with a \* or ^

incur a high season surcharge:

- \* Flight Shoulder Season Surcharge: \$300 for 2 people
- \*\* Flight High Season Surcharge: \$600 for 2 people
- ^ Land High Season Surcharge: \$200 for 2 people

#### **Departure Cities**

Sydney, Melbourne, Brisbane, \*Adelaide or Perth

#### **Interstate Surcharges**

\*Adelaide: \$200 for 2 people

#### **FLIGHTS**

## Full Service Airline(s) Used

Etihad Airways, Emirates, British Airways, Lufthansa, Swiss Airways, Austrian Airlines, Air France, KLM, Virgin Australia, Virgin Atlantic, Qatar Airways, Oman Air, Turkish Airlines plus any codeshare partners (subject to availability).

Please note: One way flights can not be accommodated. Travellers must take all included flights within the package, and any flights intentionally forfeited will result in later flights being subject to cancellation.

## Arrive early in Casablanca, Morocco \$400 for 2 people, subject to availability.

#### Please note:

- This fee does not include extra nights accommodation, meals or airport transfers.
- No flight booking changes or cancellations permitted after air tickets have been issued.
- Flight changes are subject to availability at the time of booking.

## Stay behind in Casablanca, Morocco

\$400 for 2 people, subject to availability.

## Please note:

- This fee does not include extra nights accommodation, meals or airport transfers.
- No flight booking changes or cancellations permitted after air tickets have been issued.

 Flight changes are subject to availability at the time of booking.

## **Stopover Packages**

Twin share: \$900 for 2 people/one way.

#### Locations:

- \* ^Abu Dhabi
- \* Doha (unavailable in both directions pre or post trip only)

#### Includes:

- 2 Nights in 4 star accommodation
- Daily breakfast
- Return airport transfers

#### Please note:

- An outbound and inbound stopover may be chosen; however the stopover location must be the same each way, due to the airline used.
- Stopover packages are subject to availability.
- ^Abu Dhabi stopover not available for Perth departures

## Flight Class Upgrades

- Premium Economy: Not available.
- Business Class (14 Day Package only): Buy now for \$13398 for 2 people

#### Please note:

- All Premium Economy and Business Class upgrades are subject to availability (if we are not able to fulfill your business class request the upgrade cost will be refunded).
- On any upgrade purchase, short haul flights and domestic flight sectors are not guaranteed in a Premium or Business cabin; subject to aircraft configuration.
- If Abu Dhabi, Dubai or Doha stopovers are offered, Premium Economy upgrades will not be available

#### **ACCOMMODATION**

#### **Accommodation Used**

3-4 Star (self-rated):

- Casablanca: Hotel Maamoura
- Rabat: Hotel Le Musee
- Fez: Hotel Escale
- Merzouga: Ksar Bicha
- Erg Chebbi: Camp Biacha (Desert Experience)





# IMPORTANT INFORMATION

- Boumalne Dades: Hotel Kasbah Tizzarouine
- Ait Benhaddou: Hotel Kasbah
- Marrakech: Hotel Racine

## 19 Day 2 For 1 Morocco with Canary Islands Extension

3-4 Star (self-rated):

 Maspalomas or Las Palmas: Hotel Bull Astoria or Hotel Dunas Mirador

Please note: Accommodation/rooms offered are based on a lead-in room type, and are subject to availability based on seasonality. Properties will be confirmed, no later than two weeks prior to travel.

## Extra Nights (Pre/Post Tour)

- Casablanca, Morocco: \$100 per room including breakfast.

Please note: extra nights are subject to availability until the time of booking. Airport transfers are not included if you wish to arrive early or stay behind.

## Maximum Room Capacity 2 people.

## **Child Policy**

- No child discounts. Full price applies for all children travelling with their parents.
- Valid for Children 8 years old and over. Please note: Children must be accompanied by a responsible adult 18 years old and over to travel. No unaccompanied minors allowed.

### **Triple Share**

Not available.

## **Bedding Configuration**

Double or twin bedding (subject to availability).

Adjoining / Interconnecting Rooms Not available.

## **GENERAL TOUR INFORMATION**

Minimum group size 26, maximum group size 26 per vehicle.

## **Optional Tours / Activities**

- Day 11: Horse Drawn Carriage ride: \$35 USD (approx. \$50 AUD) per person
- Day 11: Moroccan Dinner & Show:

- \$70 USD (approx. \$98 AUD) per person
- Day 11: Cooking Class: \$60 USD (approx. \$85 AUD) per person

#### Please note:

- prices are based on per person, are subject to availability, time permitting and weather conditions, and are payable direct to the tour operator in the currency specified.
- Some tours require minimum numbers to operate.

### **Extension Package only**

Day 14: Full Day Jeep Safari: \$110 per person.

#### Please note:

- prices are based on per person, are subject to availability, time permitting and weather conditions.
- The optional tour listed above must be purchased on checkout or over the phone prior to submitting your passenger information form (subject to availability).
- Some tours require minimum numbers to operate.

## **EXCLUSIONS**

- Visa fees and requirements (A tourist visa for Morocco and the Canary Islands (Spain) is not a required for stay up to 90 days if travelling on an Australian passport).
- Meals/beverages not stated in the itinerary.
- Recommended gratuities/tipping: \$4 USD per person/day.
- Optional activities/tours.
- Personal expenses.
- Travel insurance (Mandatory).

Please note: A comprehensive travel Insurance policy must be organised BEFORE all details can be finalised.

#### OTHER IMPORTANT INFORMATION

TOUR GUIDE VS. TOUR LEADER

#### **Tour Guide:**

Often locals with intimate knowledge of an area, its culture, and history. Their role entails providing commentary, routing the tour, and seeing that people have a good time. They are a licensed, qualified expert who supplies specific information on history, art, architecture and culture of the city/village/attraction in which he or she is guiding the tour. The guide meets the group at the required place and leaves the group at the end of the tour, they do not travel with the group.

#### **Tour Leader:**

An experienced person tasked with ensuring the smooth operation of tours, as well as providing practical support to passengers throughout the whole trip. Their role primarily includes assisting with accommodation, transportation between locations, and communication with tour guides in each stop. A tour leader may provide general guidance around a city or village, and offer information on the place visited on the bus, however they are not required to have specific knowledge on art, architecture, or history. They are not allowed to provide a guided tour or commentary of a city/village/attraction once there and if caught doing so, can be fined

Please note: Tour leaders/guides are not a standard inclusion in all travel offers. Tour leaders/guides will only be made available when particularly required to enhance the experience of the destination featured.

## **CLIMATE & AVERAGE TEMPERATURES**

### Morocco:

Morocco's climate is very diverse, varying with the season and region. The country is mostly dry with high temperatures in summer (June - August) and a cooler climate in the mountains. In spring and Autumn (September - November and March - May), the cities are warm to hot (maximum daytime temperatures around 25 - 30°C) with pleasantly cool nights. In the desert, the sun is strong and the nights can be cold. In the mountains, the air is cool and nights are cold. In winter January and February the temperature goes from 20°C in the daytime to 9°C at night.

#### **Canary Islands**

In Gran Canaria, a round-shaped island belonging to the Canaries, the climate





# IMPORTANT INFORMATION

is subtropical oceanic on the coast, that is, very mild and sunny most of the year, with mild and spring-like winters, and warm and sunny summers, and also with little rainfall, concentrated in the period from October to March. Along the coasts, and therefore also in the major cities, daytime temperatures are very mild in winter, with highs around 21°C in January and February, and warm in summer, with highs around 27/28°C from July to September.

#### **FLIGHTS**

## **Seat Selection & Frequent Flyer Points:**

At TripADeal we do not arrange seat selection. It is important to highlight that some Airlines do not allow preselected seats. We strongly suggest you contact the Airline directly with seating allocation requirements and or arrive at the airport earlier to arrange your seating. While we do not add frequent flyer member details to bookings, you can do this directly with the Airline once you have your flight information.

## **Passport Validity:**

Customers are required to provide valid passport details either at the time of purchase, or no later than 45 days prior to departure date. Failure to do so may result in cancellation of the booking. In this instance customers will be responsible for any costs and fees incurred.

#### **COACH TOUR**

#### Meals:

15 meals are included in the tour, for all other meals; lunches and dinners the tour leader (when available) will offer assistance with reservations, suggestions and directions to local restaurants. It is your responsibility to notify TripADeal of any dietary requests/requirements. Please note; we will do our best to meet your requests/requirements, however cannot guarantee that we will always be able to.

#### Luggage:

You will be responsible for all your

personal belongings whilst on the tour. With regards to luggage, you must carry your own luggage from the coach to the hotel room and back to the coach. The driver will assist with the uploading and off-loading of the luggage from the coach.

#### OTHER

#### Fitness Level Required / Mobility:

Our vehicles are not equipped with wheelchair access, so unfortunately our tours are currently not suitable for wheelchair users and those less mobile.

Please note: a standard level of fitness will be required. If you have any concerns please consult your healthcare provider prior to purchase/travel.

#### **Gratuities / Tipping:**

Gratuities (tips) are not included in the tour price for services of the tour leader (when available) and driver throughout the tour. The recommended tip for the tour leader and driver is \$4 USD per person per day, which will be collected whilst on tour.

#### Sightseeing:

Please note: In the event entrance to a site is affected by changes in operating hours or public holiday closures, your itinerary will be adjusted to ensure you do not miss out on the experience.

#### **Shopping:**

Shopping overseas can be a daunting and confusing experience, especially when there is a language barrier. Please be very cautious when foreign currencies and prices are involved. If paying by credit card, please pay close attention to the amount you are being charged and keep all of your receipts.

Do not make any purchases you are not comfortable with or feel pressured into. If you are uncertain or need assistance with the language barrier, please seek assistance from your Tour Guide/Leader.

Please refer to our Terms and Conditions in regards to shopping for further information.

## **VISAS**

A tourist visa for Morocco and Canary Islands, Spain is not required for a stay of up to 90 days, if travelling on an Australian Passport.

Please note: Passengers who are not Australian citizens must check with the respective consulate or visa agency to determine what their visa requirements are and what personal identification is required. It is also important to note, some areas of employment such a journalism, government authorities and charity organisations may have additional restrictions in applying for Visas. This may in turn affect the type of application required.

#### **INSURANCE**

We are proud to offer a range of travel insurance products - please ask your Travel Consultant for more information.

#### **SCHEDULE OF FEES**

#### **Voluntary Changes**

This includes booking changes requested by you, including but not limited to those changes requiring an airline ticket or a Purchase Confirmation reissue.

- 1st Change \$100.00 per person
   + any additional charges applied
   by the airline/cruise company/
   accommodation/other travel provider.
- 2nd Change \$150.00 per person
   + any additional charges applied
   by the airline/cruise company/
   accommodation/other travel provider.
- Subsequent changes \$250.00 per person + any additional charges applied by the airline/cruise company/ accommodation/other travel provider.
- Changes within 30 days of departure \$350.00 person + any additional charges applied by the airline/cruise company/accommodation/other travel provider.
- Changes within 14 days of departure \$500.00 per person + any additional charges applied by the airline/cruise company/accommodation/other travel provider.

## Name Changes Due To Passenger Error

- If the incorrect name has been advised to TripADeal, charges of \$150.00 per person + any additional charges



