

8 DAY FLY, STAY & TOUR

LUXURY VIETNAM ESCAPE FOR 2

\$2999

FOR
TWO
PEOPLE

TYPICALLY \$3999

HO CHI MINH CITY • VANG TAU • VIETNAM

THE OFFER

Discover Vietnam - the land of the blue dragon - with a friend on this eight day fly, stay and tour package visiting Ho Chi Minh City and beautiful Vang Tau.

Experience the wonders of Ho Chi Minh City at leisure with two nights at the Novotel Saigon Centre in Ho Chi Minh City, enjoying daily breakfast and a welcome cocktail on arrival, and then amp up the luxe-factor with five nights at five-star The Imperial Hotel in Vang Tau - a popular resort town known for its beautiful beaches, broad boulevards and grand Colonial-era buildings. Receive a 60 minute massage per person, a Vietnamese set dinner, cocktails and more. When it seems the trip just can't get any better, enjoy a full day guided tour of the Mekong Delta. This great-value package for two people includes return flights from Australia, seven nights hotel accommodation, airport transfers and so much more!

8 DAY LUXURY VIETNAM ESCAPE

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*Please note: all information provided in this brochure is subject to both change and availability. Prior to purchase please check the current live deal at www.tripadeal.com.au or contact our customer service team on 135 777 for the most up-to-date information. If you have already purchased this deal, the terms and conditions on your Purchase Confirmation apply and take precedence over the information in this brochure.



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THE ITINERARY

Day 1 Australia - Ho Chi Minh City

Today depart from Sydney, Melbourne, *Brisbane, *Adelaide or Perth for Vietnam! Fly with Vietnam Airlines, Malaysian Airlines, Singapore Airlines, Cathay Pacific, Emirates or Virgin Australia to name a few. Upon arrival, be met by a representative and transferred to the hotel in Ho Chi Minh City.

Please note: due to flight scheduling and availability, some departures may occur on day 0. Affected customers must be at the airport the day before. Flight times will be indicated on your final documentation which you will receive prior to departure.

Overnight: The Novotel Saigon Centre

Meals included: In-Flight

Day 2 Full Day Mekong Delta Tour

After breakfast, you will be met at the hotel to begin the day tour to Mekong Delta. Travel in air-conditioned vehicles with local English speaking guides. Enjoy the scenic journey through the green rice fields to Mekong Delta River. Upon arrival at My Tho, you will visit Vinh Trang pagoda, and then take a leisurely boat ride along the river to view the stilt houses, fruit plantations and fishing villages along the river bank as you head towards Tortoise Islet. Lunch will be served at the orchard garden.

After lunch, the tour will continue with a hand rowed sampan boat ride to An Khanh - a less touristy attraction in Ben Tre. Enjoy cruising under the shadow of the water coconut trees that line the canals, before enjoying seasonal fruit and honey tea to the sound of Southern Vietnamese folk music, performed by locals. Visit a family business which epitomises the idyllic rural lifestyle, taste the delicious coconut candy and observe the pastoral life as you roam through the fruit plantation and village. At the end of the tour you will return to Ho Chi Minh city. Your tour will end around 5:00pm at your hotel.

Overnight: The Novotel Saigon Centre

Meals included: Breakfast

Day 3 Ho Chi Minh City - Vung Tau

After breakfast, transfer to Vung Tau and check into The Imperial Hotel, your 5 Star hotel for the next 5 nights.

Overnight: The Imperial Hotel Vung Tau

Meals included: Breakfast

Day 4 The Imperial Hotel Vung Tau Free Day

Overnight: The Imperial Hotel Vung Tau

Meals included: Breakfast

Day 5 The Imperial Hotel Vung Tau Free Day

Overnight: The Imperial Hotel Vung Tau

Meals included: Breakfast

Day 6 The Imperial Hotel Vung Tau Free Day

Overnight: The Imperial Hotel Vung Tau

Meals included: Breakfast

Day 7 The Imperial Hotel Vung Tau Free Day

Overnight: The Imperial Hotel Vung Tau

Meals included: Breakfast: Lunch

Day 8 Vung Tau - Australia

After breakfast, transfer to Ho Chi Minh City Airport for the return flight back to Australia. Please note: some flights may arrive +1 day later due to flight scheduling.

Meals included: Breakfast;In-Flight



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TOUR INCLUSIONS

HIGHLIGHTS

- Enjoy a full day tour of the Mekong Delta including lunch

The Imperial Hotel:

- Enjoy daily buffet breakfast
- Relax with 1 x 60-minute body massage per person
- Enjoy 2 x cocktails at the Beach Club per room per stay
- Receive 1 x Vietnamese set dinner for two per stay
- Enjoy a refreshing welcome drink and plate of fresh fruit on arrival
- Receive daily fitness supplements
- Receive 10% off for Food & Beverage services
- Receive 10% off for extra Spa service
- Receive 10% off for laundry service
- Enjoy complimentary early check in and late check out (subject to availability)

The Novotel Saigon Centre:

- Enjoy 1 x welcome cocktail per person at Ontop Bar
- Enjoy daily buffet breakfast at The Square Restaurant
- Receive a 20% discount for a seafood buffet dinner at The Square Restaurant
- Receive free 24-hour access to the fitness centre

FLIGHTS

- Return flights ex SYD/MEL/*BNE/*ADL/PER

ACCOMMODATION

- 2 nights in a Superior King Room at Novotel Saigon Centre Ho Chi Minh City
- 5 nights in a Deluxe Room at The Imperial Hotel Vung Tau

TOUR ESSENTIALS

- English-speaking tour guide

TRANSPORT

- Transportation by private A/C vehicles

TRANSFERS

- Return Airport Transfers



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BOOKING INFORMATION

After purchase, you will receive a receipt and a Purchase Confirmation, directing you to an online Passenger Information Form. The Passenger Information Form must be completed within 72 hours of purchase.

Any special requests, preferences and optional extras MUST be clearly stated in your Passenger Information Form. Any change requested after submitting your Passenger Information Form cannot be guaranteed, is strictly subject to availability and will incur surcharges as outlined in the Schedule of Fees below.

On purchasing this Travel Offer you are bound by the General Terms and Conditions, in addition to the specific terms and conditions outlined in this Important Information.

Please note: all additional charges are payable direct to your Travel Consultant in AUD (unless otherwise stated).

OFFER ESSENTIALS

Travel offer is valid for travel on selected dates until the 30th October 2019.

This travel offer is priced for two people based on twin share.

Single Traveller Supplement

For solo travellers no discounts apply (Twin share purchase must be made).

Departure Dates

Please see the TripADeal website for current departure dates.

Surcharges

Please note: dates/months with a * or ^ incur a high season surcharge.

* Flight High Season: \$500 for two people.

^ Flight Peak Season: \$1100 for two people.

Departure Cities

Sydney, Melbourne, Brisbane*, Adelaide* and Perth.

Interstate Surcharges

*Brisbane or *Adelaide: \$400 for two people.

FLIGHTS

Full Service Airline(s) Used

Vietnam Airlines, Singapore Airlines, Cathay Pacific, Emirates, Virgin Australia, Korean Airlines, Thai Airways, Japan Airlines, China Southern Airlines, China Airlines, Bangkok Airways plus any codeshare partners (subject to availability).

Please note: One way flights can not be accommodated. Travellers must take all included flights within the package, and any flights intentionally forfeited will result in later flights being subject to cancellation.

Arrive early in Ho Chi Minh City

\$400 for two people, subject to availability

Please note:

- This fee does not include extra nights accommodation, meals or airport transfers.
- No flight booking changes or cancellations permitted after air tickets have been issued.
- Flight changes are subject to availability at the time of booking.

Stay behind in Ho Chi Minh City

\$400 for two people, subject to availability

Please note:

- This fee does not include extra nights accommodation, meals or airport transfers.
- No flight booking changes or cancellations permitted after air tickets have been issued.
- Flight changes are subject to availability at the time of booking.

Stopover Packages

Not available.

Flight Class Upgrades

- Premium Economy: Not available.
- Business Class: \$7998 for two people.

Please note:

- All Premium Economy and Business Class upgrades are subject to availability (if we are not able to fulfill your business class request the upgrade cost will be refunded).
- On any upgrade purchase, short haul flights and domestic flight sectors are not guaranteed in a Premium or Business cabin; subject to aircraft configuration.

ACCOMMODATION

Accommodation Used

Novotel Saigon Centre: 4 Star (self-rated)
The Imperial Hotel: 5 Star (self-rated)

Room Type/s Offered

Novotel Saigon Centre: Superior Room
The Imperial Hotel: Deluxe King

Upgrade Option

Novotel Saigon Centre: Deluxe Room - \$35USD (approx. \$49 AUD) per night

The Imperial Hotel: Premium Room - \$35USD (approx. \$49 AUD) per night

Please note: upgrades are subject to availability until confirmation with the property.

Extra Nights

Not available

Maximum Room Capacity

The Novotel Saigon Centre (Superior Room): 2 people (subject to availability).

The Imperial Hotel (Deluxe King): 2 people (subject to availability).

Child Policy

- Infants 0 – 6 stay free of charge at the property, sharing existing bedding with parents and do not count towards the room count. Please note; additional flight charges may be applicable.
- Cots/cribs are complimentary (subject to availability).
- Children are classed as 7 – 11 years old.
- Children are limited to the following



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inclusions:

- *Daily buffet breakfast
- *Return airport transfers
- *Tour to Mekong Delta with lunch included

Please note: not all inclusions are able to be offered to children as subject to the individual deal on offer.

- Children 12 and over are classed as adults.

Please note: Children must be accompanied by a responsible adult 18 years old and over to travel. No unaccompanied minors allowed.

Bedding Configuration

The Novotel Saigon Centre: 1x King or 2x Twin beds (subject to availability)

The Imperial Hotel: 1x King or 2x Twin beds (subject to availability)

Adjoining Rooms (Interconnecting Rooms)

The Novotel Centre: 16 interconnecting rooms are onsite

The Imperial Hotel: 12 interconnecting rooms are onsite

Please note: adjoining/interconnecting rooms are subject to availability and at the hotels discretion. Please enquire on booking if you require this option.

GENERAL INFORMATION

Minimum group size 2, maximum group size 10 per vehicle.

EXCLUSIONS

- Visa fees and requirements (A visa for Vietnam is a strict requirement if travelling on an Australian passport)
- Meals/beverages not stated in deal offer
- Recommended gratuities/tipping of \$10 AUD for the day tour in Mekong Delta.
- Optional activities/tours
- Personal expenses
- Travel insurance (Mandatory)

Please note: A comprehensive travel Insurance policy must be organised BEFORE all details can be finalised.

PROPERTY INFORMATION

NOVOTEL SAIGON CENTRE

Conveniently located in the downtown area of district 4, this 4-star hotel offers a great accommodation option for people visiting Ho Chi Minh City. The modern hotel features an outdoor pool, a sauna and a variety of spa treatments. Novotel Saigon Centre is ideally located in downtown just 2kms from Saigon Train Station and with access to major consulates, commercial areas, and shopping centres. It is a 20-minute drive from Tan Son Nhat Airport.

Superior King

Overlooking the city with a modern design, the Superior Room provides ergonomic comfort and high-end facilities, with either a King size bed or 2 Single beds.

Room Size: 27sqm

Room Option Valid For: 2 people

Max occupancy*: 2 people

Bedding configuration: 1x king bed or 2x twin beds (subject to availability)

In-Room Facilities

- LED TV
- Air conditioning
- Private bathroom
- Hairdryer
- Refrigerator
- Kettle
- Safe deposit box

Resort Facilities

- Complimentary Wi-Fi
- The Square Restaurant
- 167 Faubourg Bar
- On Top Bar
- Spa
- Fitness Centre
- Pool
- Meeting rooms

THE IMPERIAL HOTEL

Situated on its own stretch of private sandy beach in the seaside resort town of Vung Tau, The Imperial Hotel is truly an art boutique hotel, completely unique in concept and design. Inspired by Victorian England, the property features

handcrafted furnishings, regal finishes of marble, stone and wood, and period-inspired artwork throughout. Located just 1.5 hours from Ho Chi Minh City (by car or hydrofoil) and 10 minutes from the Vung Tau Ferry Terminal

Deluxe Room

The Deluxe Rooms offer magnificent views of the Royal garden and pools or Vung Tau city. Every beautifully appointed room in our boutique is distinctive, with its own unique character and charm. Deluxe rooms are featuring natural textures throughout, these rooms are a fusion of contemporary artefacts and modern conveniences.

Room Size: 40 - 47sqm

Room Option Valid For: 2 people

Max occupancy*: 2 people

Bedding configuration: 1x King bed

In-Room Facilities

- LCD TV
- Tea and coffee facilities
- Safe deposit box
- Daily room service
- Air Conditioning
- Bar fridge

Resort Facilities

- The Dinning Room Restaurant
- Asia Selection Restaurant
- Shifu Chinese Bistro
- La Sirena Bar Grill
- Hai Vuong Restaurant
- The Imperial Theatre
- Lobby Lounge
- Beach Club
- Imperial Spa
- Fitness Centre
- Business Centre
- Shopping Centre
- Infinity Pool
- Private Beach
- Childrens Pool
- Tennis Court
- Sauna
- Steam Bath
- Royal Garden
- Private Cabanas for rent
- Complimentary Wi-Fi



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IMPORTANT INFORMATION

OTHER IMPORTANT INFORMATION

PROPERTY POLICY

- Strictly no refunds for this package for amendments and change of date - fees are at the Tour operator's discretion/ policy.
- Not valid in conjunction with any other offer or on existing reservations.
- Any unused portion of the package is non refundable and cannot be exchanged for other services or cash.
- Package cannot be split.
- Offer only available for consecutive nightly stays.
- The value and savings has been determined based on the properties published rack rates and inclusions. Please note that rates change.
- All activities and services are subject to availability.
- Please note that breakfast is not supplied on the first day of the tour.
- All extra costs are payable directly to the resort.

CANCELLATION POLICY

All bookings are non-refundable and cannot be redeemed for cash. We recommend you take out a comprehensive travel insurance policy immediately after making your booking to cover you against cancellation. We will not be liable for any costs or losses incurred in the event that you cancel your booking.

Any changes to your booking, including but not limited to departure date, tour length, passenger name/s, and flight ticketing requests, are subject to availability and may incur charges. Please refer to the Schedule of Fees at the end of this document for further details.

All cancellations must be provided in writing/email by the person who holds the booking, this cancellation needs to be confirmed by an employee at TripADeal.

CLIMATE & AVERAGE TEMPERATURE

The two cities have a very similar tropical climate, specifically a tropical wet and dry climate, with an average humidity

of 78–82%. The year is divided into two distinct seasons. The rainy season, with an average rainfall of about 1,800 millimetres annually (about 150 rainy days per year falling primarily in the afternoons), usually begins in May and ends in late October. The dry season lasts from December to April. The average temperature is 28 °C, with little variation throughout the year.

FLIGHTS

Seat Selection & Frequent Flyer Points

At TripADeal we do not arrange seat selection. It is important to highlight that some Airlines do not allow pre-selected seats. We strongly suggest you contact the Airline directly with seating allocation requirements and/or arrive at the airport earlier to arrange your seating. While we do not add frequent flyer member details to bookings, you can do this directly with the Airline once you have your flight information.

GRATUITIES / TIPPING

Gratuities (tips) are not included in the tour price for services of the tour leader (when available) and driver throughout the tour. The recommended tip for the tour leader and driver is \$10 AUD per person per day, which will be collected whilst on tour.

VISAS

To enter Vietnam on an Australian Passport, you must have a valid and appropriate visa. Use the Government of Vietnam's online information portal for visa-related information - <http://visa.mofa.gov.vn/Homepage.aspx>

From December 2017, Australians are eligible to apply online for a single entry electronic visa (e-visa), valid for up to a maximum of 30 days. Lodge your application online (for a non-refundable fee) with the Vietnamese National Web Portal of Immigration - <https://www.xuatnhapcanh.gov.vn/>. You will be given a unique code to track your visa application status. Once your visa is granted, you must print it out and present

it at check in. Keep this e-visa print out with you at all times during your travel in Vietnam.

Some private online visa services and travel agents have scammed travellers or been involved in the public disclosure of the personal information of applicants for visas and 'visa issued on arrival' approval letters. To avoid such scams, only use official Government of Vietnam services to arrange your visa.

Visa and other entry and exit conditions (such as currency, customs and quarantine regulations) change regularly. Contact the nearest Embassy or Consulate of Vietnam for up-to-date information.

Please note: Passengers who are not Australian citizens must check with the respective consulate or a visa agency to determine what their visa requirements are and what personal identification is required. It is also important to note, some areas of employment such as journalism, government authorities and charity organisations may have additional restrictions in applying for Visas. This may in turn affect the type of application required.

INSURANCE

We are proud to offer a range of travel insurance products - please ask your Travel Consultant for more information.

SCHEDULE OF FEES

Voluntary Changes

This includes booking changes requested by you, including but not limited to those changes requiring an airline ticket or a Purchase Confirmation reissue.

- 1st Change - \$100.00 per person + any additional charges applied by the airline/accommodation/other travel provider.
- 2nd Change - \$150.00 per person + any additional charges applied by the airline/accommodation/other travel provider.
- Subsequent changes - \$250.00 per person + any additional charges applied



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by the airline/accommodation/other travel provider.

- Changes within 30 days of departure \$350.00 person + any additional charges applied by the airline/accommodation/other travel provider.
- Changes within 14 days of departure \$500.00 per person + any additional charges applied by the airline/accommodation/other travel provider.

Name Changes Due To Passenger Error

- If the incorrect name has been advised to TripADeal, charges of \$150.00 per person + any additional charges applied by the airline/accommodation/other travel provider will apply.



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