

# THE OFFER

A world of culture, history and beauty is calling with this 10 day bucket list tour to Cambodia and Vietnam - so why not dive in and experience the best of both incredible countries?

Arrive in Siem Reap and explore the incredible temples of Angkor Wat and Angkor Thom before going on to visit Phnom Penh, the famous Cu Chi Tunnels and Ho Chi Minh City. Enjoy days at leisure to roam, or sign up to a range of optional tours along the way, such as a Cambodian cooking class and a visit to the notorious 'Killing Fields' of Choeung Ek. Your trip includes return international flights, eight nights hotel accommodation, nine meals, return airport transfers and more - and all for two people! You can even add on a stopover in vibrant Singapore, which includes two nights accommodation, daily breakfast, transfers and more.

Hoping to add some beach time to your trip? Opt for the 14 day package which includes time in Vung Tau, a beautiful seaside city that is reached via Hydrofoil ferry down the Mekong River. Or if you're looking for a little extra luxury, premium upgrades are also available for each package.

10 DAY STANDARD PACKAGE \$2999

10 DAY PREMIUM PACKAGE \$3399

14 DAY STANDARD PACKAGE \$3799

14 DAY PREMIUM PACKAGE \$4199

\*Please note: all information provided in this brochure is subject to both change and availability. Prior to purchase please check the current live deal at tripadeal.com.au or contact our customer service team on 135 777 for the most up-to-date information. If you have already purchased this deal, the terms and conditions on your Purchase Confirmation apply and take precedence over the information in this brochure.







#### 10 DAY CAMBODIA & VIETNAM

#### Day 1 Australia - Siem Reap, Cambodia

Today depart from either Sydney, Melbourne, \*Brisbane, \*Adelaide or Perth for your flight to Siem Reap, Cambodia. Fly with either Vietnam Airlines, Cathay Pacific or Singapore Airlines to name a few (subject to availability). On arrival be picked up by a tour representative and transferred to the hotel.

Please note: Due to flight scheduling and availability, some departures may occur on day 0. Affected customers must be at the airport the night before. Flight times will be indicated on your final documentation which you will receive prior to departure.

Overnight: Siem Reap (Standard Or Premium Hotel Option) Meals included: In-Flight

#### Day 2 Temples of Angkor Wat Full Day Tour

After breakfast at the hotel, begin your full day tour to Angkor Wat, the most balanced, harmonious and perfect Khmer temple. It shows Khmer art, which reached the height of its glory in the 12th century. See the south gate of Angkor Thom then visit the Terrace of Elephants, which used to be a base for the king's grand audience hall. The Terrace of the Leper King was a terrace which housed the royal crematory. Continue on to visit an amazing view of Ta Prohm Temple which has been deliberately left as it was discovered.

Enjoy a set lunch at local restaurant before visiting Pre Rup Temple, a classic example of temple-mountain; Eastern Mebon, Ta Som, Neak Pean, a unique ancient hospital built in the reign of King Jayavarman VI (1181-1220); and Preah Khan, a large temple built on the site of battle that ended in Angkor's downfall at the land of the Cham. After the tour, you will be transferred back to the hotel for an evening of leisure.

Overnight: Siem Reap (Standard Or Premium Hotel Option) Meals included: Breakfast; Lunch

# Day 3 Siem Reap Free Day

Today is free at leisure, or alternatively you may take part in an optional tour (not included).

Optional activity: Psar Chaa Old Market Visit & Cambodian Cooking Class - \$100 for 2 people

This morning you will be picked up from the hotel and taken to the Psar Chaa local market with a local chef to buy your own fruits, vegetables and spices for your cooking class. Afterwards, continue to a restaurant where you will prepare and cook a three-course Cambodian meal (1 starter, 1 main course and 1 dessert), using local recipes and cooking techniques. Upon completion, enjoy your very own Cambodian feast before returning to the hotel. Inclusions - Car or Tuk Tuk transportation from hotel to hotel, guided, cooking class and ingredients for meals.

Overnight: Siem Reap (Standard Or Premium Hotel Option) Meals included: Breakfast

#### Day 4 Siem Reap - Phnom Penh

After an early breakfast at the hotel, travel to Phnom Penh on the public tourist bus (approx. 6-7 hours), passing through three provinces, Kandal, Kampung Cham and KomPung Thom. On arrival, be transferred to the hotel for an afternoon at leisure.

Overnight: Phnom Penh (Standard Or Premium Hotel Option) Meals included: Breakfast

# Day 5 Phnom Penh Free Day

Today is free at leisure to explore the capital city of Cambodia or take part in an optional tour (not included).

Optional Activity: 'Choeung Ek' Killing Fields & Phnom Penh City Tour - \$240 for 2 people

After breakfast, you will be picked up from the hotel to explore the capital city with the bustling Central Market, the Independence Monument, Wat Ounalom. After a set lunch at a







local restaurant (included) continue onto the Tuol Sleng Prison Museum and the notorious "Killing Fields" of Choeung Ek, gaining a deep insight into the painful rule of the Khmer Rouge. Afterwards you will visit the Royal Palace and the sacred Silver Pagoda, which is well known for its 5000 silver tiled floor. Upon completion of the tour you will be transferred back to your hotel. Inclusions: Transfers to and from the hotel, English speaking tour guide & a local lunch.

Overnight: Phnom Penh (Standard Or Premium Hotel Option)
Meals included: Breakfast

#### Day 6 Phnom Penh, Cambodia - Ho Chi Minh City, Vietnam

Today, early in the morning, you will be picked up at the hotel to begin your journey to Ho Chi Minh City (Saigon), Vietnam on a public tourist bus. Stop at the Vietnam/Cambodia Moc Bai Bavet border for visa processing (Vietnam visa to be arranged prior to tour) and then continue onwards to Ho Chi Minh City. Please note this journey can take anywhere between 6 to 8 hours depending on the visa processing times on the border. On arrival, be welcomed by the tour guide and transfer to hotel. The remainder of the day is free at leisure to spend relaxing or exploring.

Please note: For customers who would prefer to fly to Phnom Penh rather than take the tourist bus, a flight upgrade option is available for \$440 for 2 people which includes flights and airport transfers in Ho Chi Minh City and Phnom Penh.

Overnight: Ho Chi Minh City (Standard Or Premium Hotel Option)

Meals included: Breakfast

#### Day 7 Cu Chi Tunnels Tour

This morning, be picked up from the hotel after breakfast for a tour of the famous Cu Chi Tunnels (approx. 1 hour distance each way). The Cu Chi Tunnels were constructed by Vietnamese fighters during the country's long fight for independence. The network of tunnels which make up this underground city

include living rooms, kitchens, hospitals, weapons factories, storage facilities and a command centre. The tunnel system was an excellent way for the Vietcong to move around the countryside undetected by foreign troops and was at one stage home to around 10,000 people. From here, you will drive back to Ho Chi Minh City, arriving in the mid afternoon. The rest of the evening will be spent at leisure.

Overnight: Ho Chi Minh City (Standard Or Premium Hotel Option)

Meals included: Breakfast

#### Day 8 Ho Chi Minh City Free Day

Today is free at leisure to explore Ho Chi Minh City or take part in an optional activity (not included).

Optional Activity: Mekong Delta Day Tour - \$100 for 2 people

This morning, after breakfast, be picked up from the hotel and travel to the city of My Tho (approx. 1.5 hours) on the banks of the Mekong. Upon arrival, board a motor boat and cruise along the Mekong River. The boat will take you to Xep Canal, where you can escape the traffic of the main river. Here you will cruise under coconut trees before arriving at a small islet. Disembark and walk around a small local village. Stop at a local family's home to enjoy tropical fruit, honey tea and wine and listen to traditional Vietnamese music performed by the villagers. Afterwards, continue onwards to another islet where a traditional Vietnamese lunch will be prepared by a local family (included). In the afternoon, return to Ho Chi Minh City and your hotel accommodation. Inclusions: Transfers to and from the hotel, English speaking tour guide, Mekong River boat trip, lunch, honey tea and honey wine, seasonal fruits and a traditional music performance.

Overnight: Ho Chi Minh City (Standard Or Premium Hotel Option)

Meals included: Breakfast







## Day 9 Ho Chi Minh City, Vietnam - Australia

Today, transfer from the hotel to the airport for your return flight back home to Australia.

Meals included: Breakfast;In-Flight

Day 10 Arrive in Australia

#### 14 DAY CAMBODIA & VIETNAM

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Overnight: Ho Chi Minh City (Standard Or Premium Hotel Option)

Meals included: Breakfast

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Overnight: Ho Chi Minh City (Standard Or Premium Hotel Option)

Meals included: Breakfast

# Day 9 Ho Chi Minh City - Vung Tau (Hydrofoil Ferry)

Depart the hotel early this morning and take a modern Hydrofoil ferry down the Mekong River from Ho Chi Minh City to the beautiful beach side city of Vung Tau (approx. 2 hours).

The trip is one of Vietnam's most underrated journeys. It's a fascinating voyage along several rivers and across the open sea, where you may view the everyday life of the people who live and work along this famous river. Upon arrival in Vung Tau, you will be met and transferred to the hotel where you can enjoy the remainder of the afternoon and evening at leisure in this beautiful seaside city.

Overnight: Muong Thanh Holiday Vung Tau Hotel, Leman Cap Resort & Spa or similar, Vung Tau

Meals included: Breakfast

## Day 10 Vung Tau Free Day

Today is free at leisure in Vung Tau.

Overnight: Muong Thanh Holiday Vung Tau Hotel, Leman Cap

Resort & Spa or similar, Vung Tau Meals included: Breakfast

#### Day 11 Vung Tau Free Day

Enjoy another day free at leisure in Vung Tau.

Overnight: Muong Thanh Holiday Vung Tau Hotel, Leman Cap

Resort & Spa or similar, Vung Tau Meals included: Breakfast

# Day 12 Vung Tau - Ho Chi Minh City

Today transfer back to Ho Chi Minh City, by way of hydrofoil ferry, around midday.

Upon arrival, you will be met and transferred to the hotel for

one last evening at leisure in Ho Chi Minh City.

Overnight: Le Duy Hotel, Signature Saigon Hotel, Ha Hien Signature Hotel or similar, Ho Chi Minh City Meals included: Breakfast

#### Day 13 Ho Chi Minh City, Vietnam - Australia

Today, transfer from the hotel to the airport for your return flight back home to Australia.

Meals included: Breakfast;In-Flight

Day 14 Arrive in Australia







# **TOUR INCLUSIONS**

#### **HIGHLIGHTS**

- See the highlights of Cambodia & southern Vietnam
- Experience the culture of Siem Reap, Phnom Penh and Ho Chi Minh City
- Explore the temples of Angkor Wat and Angkor Thom
- Relax or explore on a day free at leisure in Siem Reap
- Travel the beautiful countryside of Cambodia
- Enjoy a day at leisure in Cambodia's capital city Phnom Penh
- Explore the historic Cú Chi Tunnels
- Enjoy a day at leisure in fascinating Ho Chi Minh City
- Discover UNESCO World Heritage Sites

#### **FLIGHTS**

 Return international flights (economy class) from SYD/ MEL/\*BNE/\*ADL/PER

#### **ACCOMMODATION**

• 8 nights hotel accommodation (standard or premium option)

#### DINING

• Enjoy 9 meals including daily breakfast

#### **TOUR ESSENTIALS**

- English speaking local tour guide (day 2 & 7)
- · Airline taxes and surcharges

#### **TRANSPORT**

• Transportation by A/C coach

## **TRANSFERS**

• Return airport transfers

#### 14 DAY 2 FOR 1 CAMBODIA WITH VUNG TAU EXTENSION

All of the above plus the following:

- Relax and unwind in the beautiful beach side city of Vung Tau
- Enjoy 2 days at leisure in Vung Tau
- 3 nights 4 star hotel accommodation in Vung Tau
- 1 night 3 star hotel accommodation in Ho Chi Minh City
- Enjoy 4 additional breakfasts
- Return hydrofoil ferry transfers from Ho Chi Minh to Vung Tau





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135 777 for the most up-to-date information. If you have already purchased this deal, the terms and conditions on your Purchase Confirmation apply and take precedence over the information in this brochure.

#### **BOOKING INFORMATION**

After purchase, you will receive a receipt and a Purchase Confirmation, directing you to an online Passenger Information Form. The Passenger Information Form must be completed within 72 hours of purchase.

Any special requests, preferences and optional extras MUST be clearly stated in your Passenger Information Form.

Any change requested after submitting your Passenger Information Form cannot be guaranteed, is strictly subject to availability and will incur surcharges as outlined in the Schedule of Fees below.

On purchasing this Travel Offer you are bound by the General Terms and Conditions, in addition to the specific terms and conditions outlined in this Important Information.

Please note: All additional charges are payable direct to your Travel Consultant in AUD (unless otherwise stated).

### **OFFER ESSENTIALS**

Travel offer is valid for travel on selected dates until the 30th December 2019.

This travel offer is priced for two people based on twin share.

Please be advised, 1 voucher is valid for 2 people. When processing your order, please double check the number of vouchers you are purchasing is what you require.

#### **Single Traveller Supplement**

For solo travellers, a full priced voucher must be purchased.

#### **Departure Dates (2019)**

Please check the TripADeal website for current available departure dates.

#### Surcharges

Please note: Dates/months with a ^, \* or ° incur a high season surcharge:

- ^ Land High Season Surcharge: \$200 for 2 people
- \* Flight High Season Surcharge: \$600 for 2 people
- ° Flight Peak Season Surcharge: \$900 for 2 people

#### **Departure Cities**

Sydney, Melbourne, \*Brisbane, \*Adelaide or Perth

#### **Interstate Surcharges**

\*Brisbane or \*Adelaide: \$300 for 2 people

#### **FLIGHTS**

# Full Service Airline(s) Used

Vietnam Airlines, Singapore Airlines, Cathay Pacific, Malaysian Airlines, Emirates, Virgin Australia, Korean Airlines, Thai Airways, Japan Airlines, China Southern Airlines, China Airlines, Bangkok Airways plus any codeshare partners (subject to availability).

Please note: One way flights cannot be accommodated. Travellers must take all included flights within the package, and any flights intentionally forfeited will result in later flights being subject to cancellation.

Arrive early in Siem Reap, Cambodia \$400 for 2 people, subject to availability

#### Please note:

- This fee does not include extra nights accommodation, meals or airport transfers.
- No flight booking changes or cancellations permitted after air tickets have been issued.
- Flight changes are subject to availability at the time of booking.

# Stay behind in Ho Chi Minh City, Vietnam

\$400 for 2 people, subject to availability

### Please note:

- This fee does not include extra nights accommodation, meals or airport transfers.
- No flight booking changes or cancellations permitted after air tickets have been issued.

- Flight changes are subject to availability at the time of booking.

## **Stopover Packages**

Twin share: \$1000 for 2 people/one way

#### **Locations:**

\* Singapore

#### Includes:

- 2 Nights in 4 star accommodation
- Daily breakfast
- Return airport transfers
- Guaranteed international airfares with Singapore Airlines and codeshare partners

#### Please note:

- Only an outbound (pre tour) stopover may be chosen.
- Stopover packages are subject to availability.

#### Flight Class Upgrades

- Premium Economy (All sectors):
   Starting from \$2998 for 2 people
- Business Class (All sectors): Buy now for \$7398 for 2 people

#### Please note:

- \*Starting from quotes will be processed and returned for your consideration.
- All Premium Economy and Business Class upgrades are subject to availability (if we are not able to fulfill your business class request the upgrade cost will be refunded).
- On any upgrade purchase, short haul flights and domestic flight sectors are not guaranteed in a Premium or Business cabin; subject to aircraft configuration.

#### **ACCOMMODATION**

## **Accommodation Used**

10 Day Standard Package

3 Star (self-rated):

- Siem Reap, Cambodia: Angkor Panoramic Hotel, Grand Bayon Hotel, Casa Angkor, City River Hotel or similar
- Phnom Penh, Cambodia: King Grand Boutique, Cardamom Hotel, Samnang Laor Hotel, Le Grand Palais Hotel or





similar

 Ho Chi Minh City, Vietnam: Le Duy Hotel, Signature Saigon Hotel, Ha Hien Signature Hotel or similar

### 10 Day Premium Package

4 Star (self-rated):

- Siem Reap, Cambodia: Saem Siemreap Hotel, Tara Angkor hotel, Somadevie Hotel or similar
- Phnom Penh, Cambodia: Kraven Hotel, Anik Boutique Hotel, Phnom Penh Hotel or similar
- Ho Chi Minh City, Vietnam: Muong Thanh Saigon Centre Hotel, Royal Hotel, Aristo Hotel, Golden Central Hotel or similar

#### 14 Day Package (extension portion only)

3 Star (self-rated)

- Ho Chi Minh City, Vietnam: Le Duy Hotel, Signature Saigon Hotel, Ha Hien Signature Hotel or similar
- 4 Star (self-rated)
- Vung Tau, Vietnam: Muong Thanh Holiday Vung Tau Hotel, Leman Cap Resort & Spa or similar

# Please note:

- Standard & Premium accommodation options are only applicable to the 10 Day tour. The 4 night Vung Tau extension has one standard of accommodation regardless of which accommodation option has been purchased.
- Accommodation/rooms offered are based on a lead-in room type, and are subject to availability based on seasonality. Properties will be confirmed, no later than two weeks prior to travel.

#### **Extra Nights**

#### Standard Package:

- Siem Reap, Cambodia (Pre Tour): \$70 per room including breakfast.
- Ho Chi Minh City, Vietnam (Post Tour):
   \$70 per room including breakfast.

**Premium Package:** 

- Siem Reap, Cambodia (Pre Tour): \$110 per room including breakfast.
- Ho Chi Minh City, Vietnam (Post Tour): \$110 per room including breakfast.

Please note: Extra nights are subject to availability until the time of booking. Airport transfers are not included if you wish to arrive early or stay behind.

# **Maximum Room Capacity**

2 people (subject to availability).

#### **Child Policy**

- No child discounts. Full price applies for all children travelling with their parents.
- Valid for Children/infants 8 years old and over.

Please note: Children must be accompanied by a responsible adult 18 years old and over to travel. No unaccompanied minors allowed.

#### **Triple Share**

Not available.

## **Bedding Configuration**

Double or twin bedding (subject to availability).

### **Adjoining / Interconnecting Rooms**

Subject to availability and at the hotel's discretion. Please enquire on booking if you require this option.

# **GENERAL TOUR INFORMATION**

Minimum group size 8, maximum group size 40 per vehicle.

# **Optional Tours / Activities**

- Day 3: Psar Chaa Old Market Visit & Cambodian Cooking Class: \$100 for 2 people.
- Day 5: 'Choeung Ek' Killing Fields & Phnom Penh City Tour - \$240 for 2 people.
- Day 6: Upgrade to Flight from Phnom Penh to Ho Chi Minh City (includes: airport transfers): \$440 for 2 people.
- Day 8: Mekong Delta Day Tour \$100 for 2 people

#### Please note:

- Prices are based on 2 people, are

- subject to availability, time permitting and weather conditions.
- The optional tours listed above must be purchased on checkout or over the phone prior to submitting your passenger information form (subject to availability).
- Some tours require minimum numbers to operate.

#### **EXCLUSIONS**

- Visa fees and requirements (A visa for Vietnam & Cambodia are strict requirements if travelling on an Australian passport)
- Meals/beverages not stated in the itinerary
- Optional gratuities/tipping
- Optional activities/tours
- Personal expenses
- Travel insurance (Mandatory) Please note: A comprehensive travel Insurance policy must be organised BEFORE all details can be finalised.

#### OTHER IMPORTANT INFORMATION

#### **TOUR GUIDE VS. TOUR LEADER**

#### **Tour Guide:**

Often locals with intimate knowledge of an area, its culture, and history. Their role entails providing commentary, routing the tour, and seeing that people have a good time. They are a licensed, qualified expert who supplies specific information on history, art, architecture and culture of the city/village/attraction in which he or she is guiding the tour. The guide meets the group at the required place and leaves the group at the end of the tour, they do not travel with the group.

#### **Tour Leader:**

An experienced person tasked with ensuring the smooth operation of tours, as well as providing practical support to passengers throughout the whole trip. Their role primarily includes assisting with accommodation, transportation between locations, and communication with tour guides in each stop. A tour leader may provide general guidance around a city or village, and offer information on the place visited on the bus, however they are not required to have specific knowledge on art,





architecture, or history. They are not allowed to provide a guided tour or commentary of a city/village/attraction once there and if caught doing so, can be fined.

Please note: Tour leaders/guides are not a standard inclusion in all travel offers. Tour leaders/guides will only be made available when particularly required to enhance the experience of the destination featured.

#### **CLIMATE & AVERAGE TEMPERATURES**

# Ho Chi Minh City:

The city has a tropical climate, specifically a tropical wet and dry climate, with an average humidity of 78–82%. The year is divided into two distinct seasons. The rainy season, with an average rainfall of about 1,800 millimetres annually (about 150 rainy days per year falling primarily in the afternoons), usually begins in May and ends in late October. The dry season lasts from December to April. The average temperature is 28°C, with little variation throughout the year.

#### **Phnom Penh:**

Phnom Penh is warm to hot year round and the climate is dominated by the annual monsoon cycle with its alternating wet and dry seasons. April is the hottest month in Phnom Penh with an average temperature of 31°C and the coldest is January at 26°C with the most daily sunshine hours at 8 in December.

#### **FLIGHTS**

## **Seat Selection & Frequent Flyer Points:**

At TripADeal we do not arrange seat selection. It is important to highlight that some Airlines do not allow preselected seats. We strongly suggest you contact the Airline directly with seating allocation requirements and or arrive at the airport earlier to arrange your seating. While we do not add frequent flyer member details to bookings, you can do this directly with the Airline once you have your flight information.

# **Passport Validity:**

Customers are required to provide valid passport details either at the time of purchase, or no later than 45 days prior to departure date. Failure to do so may result in cancellation of the booking. In this instance, customers will be responsible for any costs and fees incurred.

#### **COACH TOUR**

#### Meals:

Daily breakfast is included in the tour, for all other meals; lunches and dinners the tour leader (when available) will offer assistance with reservations, suggestions and directions to local restaurants. It is your responsibility to notify TripADeal of any dietary requests/requirements. Please note; we will do our best to meet your requests/requirements, however cannot guarantee that we will always be able to.

#### Luggage:

You will be responsible for all your personal belongings whilst on the tour. With regards to luggage, you must carry your own luggage from the coach to the hotel room and back to the coach. The driver will assist with the uploading and off-loading of the luggage from the coach.

#### **OTHER**

#### Fitness Level Required / Mobility:

Our vehicles are not equipped with wheelchair access, so unfortunately our tours are currently not suitable for wheelchair users and those less mobile.

Please note: A basic level of fitness will be required. If you have any concerns please consult your healthcare provider prior to purchase/travel.

#### **Gratuities / Tipping:**

Gratuities (tips) are not included in the tour price for services of the tour leader (when available) and driver throughout the tour. Tipping is optional at the customer's discretion.

### Sightseeing:

Please note: In the event entrance to a site is affected by changes in operating hours or public holiday closures, your itinerary will be adjusted to ensure you do not miss out on the experience.

#### **Shopping:**

Shopping overseas can be a daunting and confusing experience, especially when there is a language barrier. Please be very cautious when foreign currencies and prices are involved. If paying by credit card, please pay close attention to the amount you are being charged and keep all of your receipts.

Do not make any purchases you are not comfortable with or feel pressured into. If you are uncertain or need assistance with the language barrier, please seek assistance from your Tour Guide/Leader. Please refer to our Terms and Conditions in regards to shopping for further information.

#### **VISAS**

#### Vietnam

To enter Vietnam on an Australian Passport, you must have a valid and appropriate visa. Use the Government of Vietnam's online information portal for visa-related information - http://visa.mofa.gov.vn/Homepage.aspx

From December 2017, Australians are eligible to apply online for a single entry electronic visa (e-visa), valid for up to a maximum of 30 days. Lodge your application online (for a non-refundable fee) with the Vietnamese National Web Portal of Immigration - https://www.xuatnhapcanh.gov.vn/. You will be given a unique code to track your visa application status. Once your visa is granted, you must print it out and present it at check in. Keep this e-visa print out with you at all times during your travel in Vietnam.

Some private online visa services and travel agents have scammed travellers or been involved in the public disclosure of the personal information of applicants for visas and 'visa issued on arrival' approval letters. To avoid such scams,





only use official Govenmernt of Vietnam services to arrange your visa.

Visa and other entry and exit conditions (such as currency, customs and quarantine regulations) change regularly. Contact the nearest Embassy or Consulate of Vietnam for up-to-date information.

#### Cambodia

A tourist visa for Cambodia is a strict requirement if travelling on an Australian passport. E visas can be arranged via this link https://www.evisa.gov.kh/

Important: Please start arranging your visa at least 3 weeks prior to departure to account for any delays due to consulate operating hours.

Please note: Passengers who are not Australian citizens must check with the respective consulate or visa agency to determine what their visa requirements are and what personal identification is required. It is also important to note, some areas of employment such a journalism, government authorities and charity organisations may have additional restrictions in applying for Visas. This may, in turn, affect the type of application required.

#### **INSURANCE**

We are proud to offer a range of travel insurance products - please ask your Travel Consultant for more information.

#### **SCHEDULE OF FEES**

#### **Voluntary Changes**

This includes booking changes requested by you, including but not limited to those changes requiring an airline ticket or a Purchase Confirmation reissue.

- 1st Change \$100.00 per person
   + any additional charges applied
   by the airline/cruise company/
   accommodation/other travel provider.
- 2nd Change \$150.00 per person
   + any additional charges applied
   by the airline/cruise company/
   accommodation/other travel provider.
- Subsequent changes \$250.00 per

- person + any additional charges applied by the airline/cruise company/ accommodation/other travel provider.
- Changes within 30 days of departure \$350.00 person + any additional charges applied by the airline/cruise company/accommodation/other travel provider.
- Changes within 14 days of departure \$500.00 per person + any additional charges applied by the airline/cruise company/accommodation/other travel provider.

## Name Changes Due To Passenger Error

 If the incorrect name has been advised to TripADeal, charges of \$150.00 per person + any additional charges applied by the airline/cruise/company/ accommodation/other travel provider.



