

8 DAY FLY & CRUISE PACKAGE

TASTE OF VIETNAM CRUISE

\$2199

PER
PERSON
TWIN
SHARE

TYPICALLY **\$2999**

SINGAPORE • HO CHI MINH CITY • NHA TRANG

THE OFFER

South East Asia is renowned for its diverse culture, stunning scenery, and mouth-watering cuisine. What it's not quite as well known for is cruising - but that's all about to change with the arrival of the Genting Dream. Purpose-built to cruise the region, this incredible five-star ship boasts more than 35 restaurants and bars, six thrilling waterslides, a state-of-the-art theatre and much more!

Experience the magic of the Genting Dream on this eight day package taking in the glittering city of Singapore, the laid-back beaches of Nha Trang, and the dynamic metropolis of Ho Chi Minh City. Cruise from Singapore's impressive Marina Bay Cruise Centre, sailing past emerald islands and deserted beaches, and discover why this region is tipped to be the next big thing in cruising. With return international flights, one night 4-star hotel accommodation in Singapore, and a five-night cruise aboard the Genting Dream, this game-changing package is what dreams are made of.

BONUS: Purchase an Ocean View Stateroom and receive a free upgrade to a Balcony Stateroom.

INTERIOR STATEROOM

\$2199

OCEAN VIEW STATEROOM

\$2399

*Please note: all information provided in this brochure is subject to both change and availability. Prior to purchase please check the current live deal at tripadeal.com.au or contact our customer service team on 135 777 for the most up-to-date information. If you have already purchased this deal, the terms and conditions on your Purchase Confirmation apply and take precedence over the information in this brochure.



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THE ITINERARY

Day 1 Australia - Singapore

Depart today from Sydney, Melbourne, *Brisbane, Adelaide or Perth to Singapore. Fly with Cathay Pacific, Singapore Airlines, Emirates, Japan Airlines, British Airways or China Southern Airlines to name a few (subject to availability). Upon arrival make your own way to the hotel.

Please note: Due to flight scheduling and availability, some departures may occur on day 0. Affected customers must be at the airport the night before. Flight times will be indicated on your final documents at least 6 weeks prior to departure.

Overnight: M Hotel, Singapore

Meals included: In-Flight

Day 2 Begin 5 Night Genting Dream Cruise. Departs Singapore 5:00pm

Enjoy your morning in Singapore at leisure before making your way to the impressive Marina Bay Cruise Centre in the afternoon to board 'Genting Dream' - one of the finest ships sailing in South East Asia. The cruise departs at 5:00pm.

Overnight: Dream Cruises 'Genting Dream'

Meals included: Breakfast;Lunch;Dinner

Day 3 At Sea

Enjoy a day at sea and experience the incredible facilities and activities onboard the ship. Feast like a king or queen at the fabulous restaurants, splash down at the waterslide park, catch live music or an acrobatic performance at Bar360, view spectacular stage shows at Zodiac Theatre, or simply relax poolside with a good book and sink into a state of cruising bliss. The choice is yours to do as little or as much as you like.

Overnight: Dream Cruises 'Genting Dream'

Meals included: Breakfast;Lunch;Dinner

Day 4 Nha Trang. Tendered 9:00am - 8:00pm

The ship will anchor just off the coast of Nha Trang this

morning. This inviting coastal town features a long sandy beach with a promenade of great seafood dining options. Nha Trang has a fantastic assortment of cafes and shops to explore. Active visitors can choose to visit local temples (entrance not included) or take the gravity-defying gondola out to Vinpearl Island (not included), the ride takes about 20 minutes and offers spectacular views inland and far out to sea.

Overnight: Dream Cruises 'Genting Dream'

Meals included: Breakfast;Lunch;Dinner

Day 5 Ho Chi Minh City. Docked 10:00am - 8:00pm

The ship will dock at Phu My this morning. Use a shuttle or join one of the many shore excursions (not included) to visit Vietnam's largest city, Ho Chi Minh City. This fascinating metropolis is a mix of old and new, represented by the charming jumble of French, colonial and modern architecture. There are several museums and monuments of note, including the carefully curated War Remnants Museum (entrance not included), considered an essential part of any Vietnam visit by many. In contrast, Ho Chi Minh City also has many lush parks and public areas - ideal for soaking up the atmosphere and culture.

Overnight: Dream Cruises 'Genting Dream'

Meals included: Breakfast;Lunch;Dinner

Day 6 At Sea

As the Genting Dream sails south today, soak up the tropical sea breeze from the decks, or choose to experience more of the diverse onboard entertainment and activities.

Overnight: Dream Cruises 'Genting Dream'

Meals included: Breakfast;Lunch;Dinner

Day 7 Singapore - Australia. Disembark from 12:00pm

Welcome back to Singapore! Enjoy breakfast onboard before disembarkation begins at 12:00pm. Make your own way to



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THE ITINERARY

Changi International Airport for your flight back to Australia.

Please note: Some flights may depart just after midnight, therefore departing on Day 8.

Meals included: Breakfast;In-Flight

Day 8 Arrive in Australia

Please note: Some Perth departures may arrive late evening the day prior (Day 7). Some flights may arrive in Australia +1 day later.



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TOUR INCLUSIONS

HIGHLIGHTS

- Experience the cultural wonders of Singapore at leisure
- Cruise from the impressive Marina Bay Cruise Centre
- Take in the incredible sights, sound and flavours of Vietnam
- Explore the laid-back seaside town of Nha Trang
- Enjoy free time in bustling Ho Chi Minh City
- Experience the multiple entertainment options and activities of Genting Dream

FLIGHTS

- Return international flights (economy class) ex SYD/MEL/*BNE/ADL/PER

CRUISE

- 5 night 5-star cruise from Singapore to Vietnam
- Sail aboard Dream Cruises' luxurious 'Genting Dream'

ACCOMMODATION

- 1 night 4-star hotel accommodation in Singapore

DINING

- Enjoy 16 meals including all meals while cruising

TOUR ESSENTIALS

- Airline, hotel and cruise taxes and surcharges



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BOOKING INFORMATION

After purchase, you will receive a receipt and a Purchase Confirmation, directing you to an online Passenger Information Form. The Passenger Information Form must be completed within 72 hours of purchase.

Any special requests, preferences and optional extras MUST be clearly stated in your Passenger Information Form. Any change requested after submitting your Passenger Information Form cannot be guaranteed, is strictly subject to availability and will incur surcharges as outlined in the Schedule of Fees below

On purchasing this Travel Offer you are bound by the General Terms and Conditions, in addition to the specific terms and conditions outlined in this Important Information.

Please note: all additional charges are payable direct to your Travel Consultant in AUD (unless otherwise stated).

OFFER ESSENTIALS

Travel offer is valid for travel on the 13th April 2019.

This travel offer is priced for one person based on twin share.

Single Traveller Supplement

For solo travellers a mandatory single supplement applies:

- Interior Stateroom: \$840
- Ocean View Stateroom: \$899

Departure Date

13th April 2019

Departure Cities

*Sydney, *Melbourne, *Brisbane, *Adelaide or Perth

Interstate Surcharges

*Brisbane: \$100 per person

FLIGHTS

Full Service Airline(s) Used

Vietnam Airlines, Malaysian Airlines, Singapore Airlines, Cathay Pacific, Emirates, Virgin Australia, Garuda Indonesia, Korean Airlines, Thai Airways, Japan Airlines, British Airways, China Southern Airlines, China Airlines, Bangkok Airways plus any codeshare partners (subject to availability).

Please note: One way flights can not be accommodated. Travellers must take all included flights within the package, and any flights intentionally forfeited will result in later flights being subject to cancellation.

Arrive early in Singapore

\$200 per person, subject to availability

Please note:

- This fee does not include extra nights accommodation, meals or airport transfers.
- No flight booking changes or cancellations permitted after air tickets have been issued.

Flight changes are subject to availability at the time of booking.

Stay behind in Singapore

\$200 per person, subject to availability

Please note:

- This fee does not include extra nights accommodation, meals or airport transfers.
- No flight booking changes or cancellations permitted after air tickets have been issued.
- Flight changes are subject to availability at the time of booking.

Stopover Packages

Not available.

Flight Class Upgrades

- Premium Economy: Starting from \$999
- Business Class: Buy now \$3299

Please note:

- *Starting from quotes will be processed and returned for your consideration.
- All Premium Economy and Business Class upgrades are subject to availability (if we are not able to fulfill your business class request the upgrade cost will be refunded).
- On any upgrade purchase, short haul flights and domestic flight sectors are not guaranteed in a Premium or Business cabin; subject to aircraft configuration.

CRUISES

Cabins

All cabins are subject to availability; some cabins may have restricted views.

ACCOMMODATION

Accommodation Used

4 Star (self-rated)

Singapore: M Hotel

Please note: Accommodation/rooms offered are based on a lead-in room type, and are subject to availability based on seasonality. Properties will be confirmed, no later than two weeks prior to travel.

Extra Nights

Singapore (Pre/Post Tour): \$265 per room.

Please note: extra nights are based on room only and subject to availability until the time of booking. Airport transfers are not included if you wish to arrive early or stay behind.

Maximum Room Capacity

3 people (subject to availability).

Child Policy

- No child discounts. Full price applies for all children travelling with their parents.
- Valid for Children/infants 12 years old and over.

Please note: Children must be accompanied by a responsible adult 18 years old and over to travel. No unaccompanied minors allowed.



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Triple Share

No discounts apply for 3rd person travelling. Full price applies, subject to availability.

Please note: Triple shares may be required to share existing bedding.

Bedding Configuration

Twin or double bedding (subject to availability).

Adjoining / Interconnecting Rooms

Subject to availability and at the hotels discretion. Please enquire on booking if you require this option.

GENERAL TOUR INFORMATION

Minimum group size 2.

Optional Tours / Activities

- Some tours require minimum numbers to operate.
- Shore excursions can be booked/reserved directly with the cruise line prior to travel (subject to availability)
- Shore excursions can also be booked whilst onboard (subject to availability).

EXCLUSIONS

- Visa fees and requirements (A visa for Singapore is not required if travelling on an Australia passport. A visa for Vietnam is a strict requirement if travelling on an Australian passport)
- Port and Airport transfers
- Meals/beverages not stated in the itinerary (including any specialty restaurants onboard cruise)
- Mandatory onboard gratuities/tipping of \$21 SGD (approx \$21 AUD) per person, per day is charged to the guest account.
- Optional activities/tours (including any 'onshore' excursions as part of cruise)
- Personal expenses
- Travel insurance (Mandatory)

Please note: A comprehensive travel Insurance policy must be organised BEFORE all details can be finalised.

OTHER IMPORTANT INFORMATION

TOUR GUIDE VS. TOUR LEADER

Tour Guide:

Often locals with intimate knowledge of an area, its culture, and history. Their role entails providing commentary, routing the tour, and seeing that people have a good time. They are a licensed, qualified expert who supplies specific information on history, art, architecture and culture of the city/village/attraction in which he or she is guiding the tour. The guide meets the group at the required place and leaves the group at the end of the tour, they do not travel with the group.

Tour Leader:

An experienced person tasked with ensuring the smooth operation of tours, as well as providing practical support to passengers throughout the whole trip. Their role primarily includes assisting with accommodation, transportation between locations, and communication with tour guides in each stop. A tour leader may provide general guidance around a city or village, and offer information on the place visited on the bus, however they are not required to have specific knowledge on art, architecture, or history. They are not allowed to provide a guided tour or commentary of a city/village/attraction once there and if caught doing so, can be fined.

Please note: Tour leaders/guides are not a standard inclusion in all travel offers. Tour leaders/guides will only be made available when particularly required to enhance the experience of the destination featured.

CLIMATE & AVERAGE TEMPERATURES

Singapore:

The island does not have clear-cut seasons like summer, spring, autumn and winter. The weather is warm and humid all year round. Rainfall is almost an everyday phenomenon, even during the non-monsoon period. February is the hottest month in Singapore with an average temperature of 27°C and the coldest is January at 26°C with the most daily sunshine hours at 9 in September.

Vietnam:

Vietnam's climate can be divided into a tropical and a temperate zone. It is characterized by strong monsoon influences, has a considerable amount of sun, a high rate of rainfall, and high humidity. July is the hottest month in Hanoi with an average temperature of 29°C and the coldest is January at 17°C with the most daily sunshine hours at 8 in July.

FLIGHTS

Seat Selection & Frequent Flyer Points:

At TripADeal we do not arrange seat selection. It is important to highlight that some Airlines do not allow pre-selected seats. We strongly suggest you contact the Airline directly with seating allocation requirements and or arrive at the airport earlier to arrange your seating. While we do not add frequent flyer member details to bookings, you can do this directly with the Airline once you have your flight information.

Passport Validity:

Customers are required to provide valid passport details either at the time of purchase, or no later than 45 days prior to departure date. Failure to do so may result in cancellation of the booking. In this instance customers will be responsible for any costs and fees incurred.

CRUISE

Disembarkation:

- Begins approximately 2 hours after docking.
- Due to security reasons, all guests must be on board 2 hours before sailing.
- Itineraries are subject to change at any time without notice.
- Check your specific sailing for exact departure and arrival times. All times are local to the port.

Cruise Loyalty Discounts:

Please note: Travellers booked via TripADeal will not be entitled to receive any cruise line customer loyalty discounts. Similar to airline frequent flyer programs, this is outside of the TripADeal booking process. However, customers



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may contact the cruise line direct upon receiving their TripADeal travel documents to request any membership benefits they are entitled to.

Luggage:

You will be responsible for all your personal belongings whilst on the tour. With regards to luggage, you must carry your own luggage from the coach to the hotel room and back to the coach. The driver will assist with the uploading and off-loading of the luggage from the coach.

OTHER

Fitness Level Required / Mobility:

Our vehicles are not equipped with wheelchair access, so unfortunately our tours are currently not suitable for wheelchair users and those less mobile.

Please note: a basic level of fitness will be required. If you have any concerns please consult your healthcare provider prior to purchase/travel.

Gratuities / Tipping:

Gratuities (tips) are not included in the tour price. Gratuities for the cruise are mandatory at \$21 SGD (approx. \$21 AUD) per person per night and will be automatically charged to your onboard account. A 15% service charge will also be added to any spa and bar purchases.

Sightseeing:

Please note: In the event entrance to a site is affected by changes in operating hours or public holiday closures, your itinerary will be adjusted to ensure you do not miss out on the experience.

Shopping:

Shopping overseas can be a daunting and confusing experience, especially when there is a language barrier. Please be very cautious when foreign currencies and prices are involved. If paying by credit card, please pay close attention to the amount you are being charged and keep all of your receipts.

Do not make any purchases you are not comfortable with or feel pressured into.

If you are uncertain or need assistance with the language barrier, please seek assistance from your Tour Guide/Leader.

Please refer to our Terms and Conditions in regards to shopping for further information.

VISAS

Vietnam

To enter Vietnam on an Australian Passport, you must have a valid and appropriate visa, a visa exemption document or a written approval letter for a visa to be issued on arrival. Use the Government of Vietnam's online information portal for visa-related information - <http://visa.mofa.gov.vn/Homepage.aspx>

From December 2017, Australians are eligible to apply online for a single entry electronic visa (e-visa), valid for up to a maximum of 30 days. Lodge your application online (for a non-refundable fee) with the Vietnamese National Web Portal of Immigration - <https://www.xuatnhapcanh.gov.vn/>. You will be given a unique code to track your visa application status. Once your visa is granted, you must print it out and present it at check in. Keep this e-visa print out with you at all times during your travel in Vietnam.

Some private online visa services and travel agents have scammed travellers or been involved in the public disclosure of the personal information of applicants for visas and 'visa issued on arrival' approval letters. To avoid such scams, only use official Government of Vietnam services to arrange your visa. Alternatively, you can start your Visa application process once you receive your final travel documentation approximately 6 weeks prior to departure.

Visa and other entry and exit conditions (such as currency, customs and quarantine regulations) change regularly. Contact the nearest Embassy or Consulate of Vietnam for up-to-date

information.

Singapore

A tourist visa is not required for Singapore if travelling on an Australian passport.

Please note: Passengers who are not Australian citizens must check with the respective consulate or visa agency to determine what their visa requirements are and what personal identification is required. It is also important to note, some areas of employment such as journalism, government authorities and charity organisations may have additional restrictions in applying for Visas. This may in turn affect the type of application required.

INSURANCE

We are proud to offer a range of travel insurance products - please ask your Travel Consultant for more information.

SCHEDULE OF FEES

Voluntary Changes

This includes booking changes requested by you, including but not limited to those changes requiring an airline ticket or a Purchase Confirmation reissue.

- 1st Change - \$100.00 per person + any additional charges applied by the airline/cruise company/accommodation/other travel provider.
- 2nd Change - \$150.00 per person + any additional charges applied by the airline/cruise company/accommodation/other travel provider.
- Subsequent changes - \$250.00 per person + any additional charges applied by the airline/cruise company/accommodation/other travel provider.
- Changes within 30 days of departure \$350.00 person + any additional charges applied by the airline/cruise company/accommodation/other travel provider.
- Changes within 14 days of departure \$500.00 per person + any additional



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charges applied by the airline/cruise company/accommodation/other travel provider.

Name Changes Due To Passenger Error

- If the incorrect name has been advised to TripADeal, charges of \$150.00 per person + any additional charges applied by the airline/cruise company/accommodation/other travel provider.



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