

28 DAY BUCKET LIST PACKAGE

# VENICE TO CUBA CRUISE

# \$5499

PER  
PERSON  
TWIN  
SHARE

DUBROVNIK • BARCELONA • FUNCHAL • PHILIPSBURG • HAVANA

## THE OFFER

Every now and then an opportunity comes along that you simply cannot afford to miss - and this is one of them! A transcontinental voyage of epic proportions, this 28 day journey from Italy to Cuba via Spain, Croatia, France and the glittering Caribbean has the potential to be simply life-changing.

Fall in love with the history and romance of Venice as you stroll among its iconic piazzas and canals, and then climb aboard the MSC Opera for a sensational 22 night cruise through the Mediterranean and Caribbean Seas. Visit the picture-perfect Croatian ports of Zadar and Dubrovnik, renowned for their old towns and lively cafe scenes; sail to Civitavecchia, gateway to the Eternal City of Rome; visit the sun-kissed city of Ajaccio and perhaps enjoy a dip in its crystal clear waters; explore the vibrant streets of Barcelona at leisure; be surprised by the beauty of Funchal in Portugal; relax in paradise with a visit to Bridgewater in beautiful Barbados; stroll along the gorgeous beaches of St Maarten and more. When it seems the trip can't get any better, arrive in balmy Havana and discover why this crumbling capital is one of the top destinations to visit in 2019. This bucket list trip includes return flights, two nights hotel accommodation, a 22 night MSC cruise, airport transfers and more!

Have more time? Upgrade to the 30 day package and enjoy a post-cruise tour of Cuba.

28 DAY: INSIDE CABIN

\$5499

28 DAY: OCEAN VIEW CABIN

\$6199

28 DAY: BALCONY CABIN

\$7499

30 DAY: INSIDE CABIN

\$6399

30 DAY: OCEAN VIEW CABIN

\$6999

30 DAY: BALCONY CABIN

\$7999

\*Please note: all information provided in this brochure is subject to both change and availability. Prior to purchase please check the current live deal at [tripadeal.com.au](http://tripadeal.com.au) or contact our customer service team on 135 777 for the most up-to-date information. If you have already purchased this deal, the terms and conditions on your Purchase Confirmation apply and take precedence over the information in this brochure.



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# THE ITINERARY

## 28 Day Venice to Cuba

### Day 1 Australia - Venice, Italy

Today depart from Sydney, Melbourne, Brisbane, Adelaide or Perth for Venice, Italy! Fly with award winning airlines such as Etihad Airways, Emirates, Singapore Airlines or Cathay Pacific to name a few (subject to availability).

**Meals included: In-Flight**

### Day 2 Welcome to Venice

Upon arrival you will be met by a representative and transferred to the hotel.

**Overnight: Best Western Quid Hotel, Mestre**

**Meals included: None**

### Day 3 Venice, Italy - Begin 22 Night MSC Opera Europe to Cuba Cruise - Depart 7:00pm

After breakfast, enjoy a morning to explore this magical city at leisure. Wander through the cobbled alleys and plazas, travel on the water bus, or perhaps climb aboard a gondola to explore the Grand Canal and other lovely waterways (not included). In the early afternoon, be transferred to the cruise terminal to check in for your 22-night cruise on board the 'MSC Opera'. The cruise will depart at 7:00pm.

**Overnight: MSC Cruises - 'MSC Opera' ship**

**Meals included: Breakfast;Lunch;Dinner**

### Day 4 Zadar, Croatia - 8:00am to 5:00pm

Today the ship will arrive into Zadar, the ancient capital of Dalmatia. This extraordinary coastal city is steeped in history, yet is increasingly known for its outstanding public art installations and cafe scene. Zadar is relatively uncrowded and the palm lined seafront remains popular with locals as well as visitors. The ship will depart this afternoon at 5:00pm, providing perfect timing to observe the sun setting directly into

the sea.

**Overnight: MSC Cruises - 'MSC Opera' ship**

**Meals included: Breakfast;Lunch;Dinner**

### Day 5 Dubrovnik, Croatia - 9:00am to 4:00pm

Be awe-struck by the beauty and scale of the Old Town as you dock in Dubrovnik this morning. No matter if it's your first time or a return visit, Dubrovnik is always enchanting. Established in the 7th century, the ancient walled city was once an independent republic and a powerful rival to Venice. Today you may choose to take part in a guided historic tour (not included) to learn more about the significance of Dubrovnik in the region, explore the coastline that hugs the sparkling Adriatic, or wander the Old Town, with its landmarks, museums (entrance not included), intriguing winding alleys and hidden plazas.

**Overnight: MSC Cruises - 'MSC Opera' ship**

**Meals included: Breakfast;Lunch;Dinner**

### Day 6 At Sea

**Overnight: MSC Cruises - 'MSC Opera' ship**

**Meals included: Breakfast;Lunch;Dinner**

### Day 7 Civitavecchia (Rome) - 8:00am to 7:00pm

Choose from MSC's fantastic range of day excursions (not included) or make use of frequent public transport (not included) to visit Rome from the port town of Civitavecchia (approx. 82km). Rome's stunning architecture, ancient ruins, cobbled plazas and streets are sure to blow your mind. Optional tours available (not included) will see iconic sights such as Trevi Fountain, Vatican City, the Spanish Steps and the vast, crumbling Colosseum.

**Overnight: MSC Cruises - 'MSC Opera' ship**

**Meals included: Breakfast;Lunch;Dinner**



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### Day 8 Ajaccio (Corsica), France – 8:00am to 5:00pm

Balmy Ajaccio, capital of Corsica, is famous for its lovely weather, beautiful crystal clear bays and, most significantly, as the birthplace of Napoleon Bonaparte. The predominantly baroque old town is comprised of charming narrow roads and is home to a great selection of shops and cafes.

**Overnight: MSC Cruises - 'MSC Opera' ship**  
**Meals included: Breakfast;Lunch;Dinner**

### Day 9 Marseille, France – 8:00am to 6:00pm

The most famous and most populated metropolitan area in southern France, Marseille is striking. One of the city's many highlights is Vieux Port (Old Port), where the 'MSC Opera' will be docked. Between the marinas and jetties, glistening fish are sold straight off the boats at Quai des Belges, and there are plenty of wonderful spots to observe the bustling street life. The charming traditional French town of Aix-en-Provence and nearby Avignon, tucked into the sweeping curves of the Rhone river, are both accessible by optional day excursion (not included).

**Overnight: MSC Cruises - 'MSC Opera' ship**  
**Meals included: Breakfast;Lunch;Dinner**

### Day 10 Barcelona, Spain – 8:00am to 5:00pm

The ship will dock in the passionate city of Barcelona this morning. The largely pedestrianised inner city is bursting with lovely period buildings and piazzas rimmed with great cafes and bars. Street art and street performers are a regular sight. Explore the streets of Barcelona at leisure or join an optional tour (not included) to fully experience the scale of the city's most famous architectural structures, such as La Sagrada Familia by Spanish architect Antoni Gaudí.

**Overnight: MSC Cruises - 'MSC Opera' ship**  
**Meals included: Breakfast;Lunch;Dinner**

### Day 11 At Sea

**Overnight: MSC Cruises - 'MSC Opera' ship**  
**Meals included: Breakfast;Lunch;Dinner**

### Day 12 At Sea

**Overnight: MSC Cruises - 'MSC Opera' ship**  
**Meals included: Breakfast;Lunch;Dinner**

### Day 13 Funchal, Portugal – 8:00am to 5:00pm

Today the MSC Opera sails into the sheltered bay of Funchal, on the Portuguese island of Madeira. Choose from several optional scenic tours (not included) that take in the steep hills and lush countryside of the island. Climb aboard the gondola (not included) to enjoy incredible panoramic views over Monte, or perhaps toboggan (not included) back down the hill in a 19th century wicker 'Monte sledge'! The island is justifiably famous for locally distilled fine white rum, traditional sweets and many specialty savoury dishes.

**Overnight: MSC Cruises - 'MSC Opera' ship**  
**Meals included: Breakfast;Lunch;Dinner**

### Day 14 At Sea

**Overnight: MSC Cruises - 'MSC Opera' ship**  
**Meals included: Breakfast;Lunch;Dinner**

### Day 15 At Sea

**Overnight: MSC Cruises - 'MSC Opera' ship**  
**Meals included: Breakfast;Lunch;Dinner**

### Day 16 At Sea

**Overnight: MSC Cruises - 'MSC Opera' ship**  
**Meals included: Breakfast;Lunch;Dinner**

### Day 17 At Sea

**Overnight: MSC Cruises - 'MSC Opera' ship**  
**Meals included: Breakfast;Lunch;Dinner**



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# THE ITINERARY

### Day 18 At Sea

**Overnight: MSC Cruises - 'MSC Opera' ship**  
**Meals included: Breakfast;Lunch;Dinner**

### Day 19 Bridgetown, Barbados – 12:00pm to 6:00pm

Welcome to paradise. Choose from a range of MSC shore excursions such as water sports, 4x4 jeep rides and beach hopping (not included) to get the most out of your visit to Barbados, or explore the charming streets at leisure. Bridgetown itself has plenty to offer including colonial architecture, tree lined promenades and lush gardens.

**Overnight: MSC Cruises - 'MSC Opera' ship**  
**Meals included: Breakfast;Lunch;Dinner**

### Day 20 St. John's, Antigua & Barbuda, (Caribbean) – 11:00am to 6:00pm

The island of Antigua, a colony of the British crown for over 300 years, has retained the taste for tropical life introduced by her majesty's subjects. In the historic centre of the island you will find Nelson's Dockyard, a restored dockyard and Royal Navy district. Its coast is a parade of beaches: beaches that are famous, secret, or even set in volcanic craters. Some are more appealing to those who love being around people, such as Dickenson Bay and Runaway Beach.

**Overnight: MSC Cruises - 'MSC Opera' ship**  
**Meals included: Breakfast;Lunch;Dinner**

### Day 21 Philipsburg, St. Maarten (Caribbean) – 8:00am to 5:00pm

Today the ship will dock in the Dutch port of Philipsburg, a long-time cruise favourite. Everyone from sun-worshippers to those looking to bag a bargain will find something to suit in this gorgeous Caribbean getaway. Don't miss out on St. Maarten's beaches, starting with Great Bay Beach, a crescent of sand one kilometre and a half long located in front of Philipsburg.

**Overnight: MSC Cruises - 'MSC Opera' ship**

**Meals included: Breakfast;Lunch;Dinner**

### Day 22 At Sea

**Overnight: MSC Cruises - 'MSC Opera' ship**  
**Meals included: Breakfast;Lunch;Dinner**

### Day 23 At Sea

**Overnight: MSC Cruises - 'MSC Opera' ship**  
**Meals included: Breakfast;Lunch;Dinner**

### Day 24 Havana, Cuba – Arrive at 9:00am

Dock in Havana this morning and enjoy the day at leisure in Cuba's incredible capital city. You will be immediately struck by the city's sensuality. Its buildings have sinuous lines, and its colours and spiced aromas are intoxicating. The aroma of the country's famous cigars floats through the air, music accompanies the mesmerising movements of the Caribbean dancers, and cars from a different century create a moving exhibit in the streets of the city centre. Enjoy a full day here and take the opportunity to experience Havana's famous vibrant nightlife.

**Overnight: MSC Cruises - 'MSC Opera' ship**  
**Meals included: Breakfast;Lunch;Dinner**

### Day 25 Havana, Cuba - Cancun, Mexico – Disembark from 9:00am

Once you have disembarked you will be transferred to the airport for your flight to Cancun, Mexico. Enjoy the rest of the day at leisure in amazing Cancun, known for its beautiful beaches, white sands, a coral reef and warm waters rich in marine life.

**Overnight: InterContinental Presidente Cancun Resort**  
**Meals included: Breakfast**

### Day 26 Cancun, Mexico - Australia

After breakfast transfer to the airport for the return flight



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home to Australia.

Please note: If your flight is early in the morning, a packed breakfast will be arranged for pick up from the hotel reception the night before.

**Meals included: Breakfast;In-Flight**

### Day 27 In Transit

### Day 28 Arrive in Australia

### 30 Day with Cuba Extension

#### Day 1 Australia - Venice, Italy

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#### Day 6 At Sea

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#### Day 7 Civitavecchia (Rome) - 8:00am to 7:00pm

Choose from MSC's fantastic range of day excursions (not



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Meals included: Breakfast;Lunch;Dinner

### Day 16 At Sea

Overnight: MSC Cruises - 'MSC Opera' ship  
Meals included: Breakfast;Lunch;Dinner

### Day 17 At Sea

Overnight: MSC Cruises - 'MSC Opera' ship  
Meals included: Breakfast;Lunch;Dinner

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Overnight: MSC Cruises - 'MSC Opera' ship  
Meals included: Breakfast;Lunch;Dinner

### Day 25 Havana - Vinales (approx. 180km) – Disembark from 9:00am

After disembarking this morning you will be met by the tour



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guide and travel onwards to Vinales Valley, west of Havana. The Vinales Valley is a UNESCO World Heritage site and the reason will become immediately apparent as you travel through this beautiful verdant area on tour. Its unique landscape is dotted with gigantic karst formations towering over a lovely valley with rich red earth and majestic palms.

One of Cuba's most fertile areas, this is where some of the world's best tobacco is grown, harvested, dried and processed to make cigars. The tobacco plant reaches its impressive full height between November and February. Visit a cigar factory in the city of Pinar del Rio with a visit to the Casa del Veguero (tobacco farmer's house) to understand the process of cigar production. Also included is a short boat ride through one of the many limestone caves in the area. Then, check in to your Hotel in Vinales. Tonight enjoy a Cuban dinner at the hotel.

**Overnight: Hotel Ermita, Los Jazmines, Rancho San Vicente, Hotel Central or similar, Vinales**  
**Meals included: Breakfast;Dinner**

### Day 26 Vinales - Havana (approx. 190km)

After breakfast, depart on a scenic drive back to Havana. On the way, visit the pioneering eco village of Las Terrazas which was designated a UNESCO Biosphere Reserve in the 1980's. The tour continues onwards to Havana for check in to the impressive Hotel Nacional de Cuba. A special welcome cocktail and three course dinner will be served this evening.

**Overnight: Hotel Nacional de Cuba, Havana**  
**Meals included: Breakfast;Dinner**

### Day 27 Havana - Cancun, Mexico

After breakfast transfer to the airport for your flight to Cancun, Mexico. Enjoy the remainder of the day at leisure in amazing Cancun, enjoy the Caribbean beaches, white sands, coral reef and warm waters rich in marine life.

**Overnight: InterContinental Presidente Cancun Resort, Cancun**

**Meals included: Breakfast**

### Day 28 Cancun, Mexico - Australia

After breakfast transfer to the airport for the return flight home to Australia.

Please note: If your flight is early in the morning, a packed breakfast will be arranged for pick up from the hotel reception the night before.

**Meals included: Breakfast;In-Flight**

### Day 29 In Transit

### Day 30 Arrive in Australia



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# TOUR INCLUSIONS

## HIGHLIGHTS

- Discover Barcelona, Funchal, Ajaccio, Marseille and more
- Spend a night in the extraordinary city of Venice, Italy
- Visit the dazzling ports of Zadar and Dubrovnik, Croatia
- Dock in Civitavecchia, gateway to Rome, Italy
- Explore fascinating Ajaccio on the French Island of Corsica
- Enjoy a day in Marseille, the most populated city in Southern France
- Spend a day at leisure in the vibrant city of Barcelona, Spain
- Relax in Funchal - the capital city of Portugal's Madeira archipelago
- Soak up the tropical vibes of Barbados
- Dock in St John's, Antigua & Barbuda, the heart of the Caribbean
- Admire the Colonial style of Philipsburg, St Maarten
- Experience the history and passion of Havana, Cuba
- Spend a night at leisure in Cancun, Mexico's Yucatan Peninsula

## FLIGHTS

- Return international flights (economy class) ex SYD/MEL/BNE/ADL/PER
- 1-way international flight (economy class) ex Havana, Cuba to Cancun, Mexico

## CRUISE

- 22 night Cuba to Europe MSC Grand Voyage Cruise
- Sail onboard the elegant 'MSC Opera' ship

## ACCOMMODATION

- 1 night pre-cruise hotel accommodation in Mestre (Venice), Italy
- 1 night post-cruise hotel accommodation in Cancun, Mexico

## DINING

- Enjoy 68 meals including all meals while cruising

## TOUR ESSENTIALS

- All parking and check point charges
- Airline and cruise taxes and charges

## TRANSPORT

- Transportation by private A/C vehicles

## TRANSFERS

- Return airport and cruise port transfers

## 30 DAY WITH CUBA POST-CRUISE EXTENSION

All of the above inclusions, plus the following:

- Explore Cuba's UNESCO Heritage listed Vinales Valley
- Visit a working Cuban cigar factory and farm
- Explore a limestone cave by boat
- 2 nights hotel accommodation including one night at famous Hotel Nacional de Cuba
- Enjoy an additional 2 breakfasts and 2 dinners
- English speaking tour leader and guides (Day 25 & 26)



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# IMPORTANT INFORMATION

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## BOOKING INFORMATION

After purchase, you will receive a receipt and a Purchase Confirmation, directing you to an online Passenger Information Form. The Passenger Information Form must be completed within 72 hours of purchase.

Any special requests, preferences and optional extras MUST be clearly stated in your Passenger Information Form. Any change requested after submitting your Passenger Information Form cannot be guaranteed, is strictly subject to availability and will incur surcharges as outlined in the Schedule of Fees below.

On purchasing this Travel Offer you are bound by the General Terms and Conditions, in addition to the specific terms and conditions outlined in this Important Information.

**Please note:** all additional charges are payable direct to your Travel Consultant in AUD (unless otherwise stated).

## OFFER ESSENTIALS

Travel offer is valid for travel on the 2nd November 2019.

This travel offer is priced for one person based on twin share.

### Single Traveller Supplement

For solo travellers a mandatory single supplement applies:

#### 28 Day Standard Package:

Inside Cabin: \$1999

Ocean View Cabin: \$2399

Balcony Cabin: \$3449

#### 30 Day With Extension Package:

Inside Cabin - \$2099

Ocean View Cabin - \$2499

Balcony Cabin - \$3569

### Departure Date

2nd November 2019

### Departure Cities

Sydney, Melbourne, Brisbane, Adelaide or Perth.

## FLIGHTS

### Full Service Airline(s) Used

Etihad Airways, Emirates, British Airways, Lufthansa, Swiss Airways, Austrian Airlines, Air France, KLM, Singapore Airlines, Virgin Australia, Virgin Atlantic, Qatar Airways, Thai Airways, Malaysian Airlines, Cathay Pacific, Finnair, Air China, China Southern Airlines, China Eastern Airlines, Turkish Airlines, Air New Zealand, United Airlines, Delta Airlines, Virgin Australia, American Airlines, Fiji Airways, Hawaiian Airlines, Korean Air, Cathay Pacific, Aero Mexico and codeshare partners (subject to availability).

**Please note:** One way flights can not be accommodated. Travellers must take all included flights within the package, and any flights intentionally forfeited will result in later flights being subject to cancellation.

### Arrive early in Venice, Italy

\$200 per person, subject to availability

#### **Please note:**

- This fee does not include extra nights accommodation, meals or airport transfers.
- No flight booking changes or cancellations permitted after air tickets have been issued.
- Flight changes are subject to availability at the time of booking.

### Stay behind in Cancun, Mexico

\$200 per person, subject to availability

#### **Please note:**

- This fee does not include extra nights accommodation, meals or airport transfers.
- No flight booking changes or cancellations permitted after air tickets have been issued.

- Flight changes are subject to availability at the time of booking.
- Stay behind is not available during and including the following dates: 10th December 2019 – 12th January 2020

### Stopover Packages

Twin share: \$450 per person/one way

Solo Traveller: \$700 one way

Locations:

\*Doha

Includes:

2 Nights in 4 star accommodation

Daily breakfast

Return airport transfers

#### **Please note:**

- Only an outbound stopover can be chosen.
- Stopover packages are subject to availability.

### Flight Class Upgrades

- Premium Economy: Not available
- Business Class: Not available

## CRUISES

### Cabins

All cabins are subject to availability; some cabins may have restricted views.

## ACCOMMODATION

### Accommodation Used

#### 28 Day Standard Package:

4 Star (self-rated)

Venice, Italy: Best Western Plus Quid Hotel, Mestre

Cancun, Mexico: InterContinental Presidente Cancun Resort

#### 30 Day With Extension Package:

4 Star (self-rated)

Havana, Cuba: Hotel Nacional de Cuba

3 Star (self-rated)

Vinales, Cuba: Hotel La Ermita, Hotel Los Jazmines, Hotel Rancho San Vicente, Hotel E Central or similar



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# IMPORTANT INFORMATION

**Please note:** Accommodation/rooms offered are based on a lead-in room type, and are subject to availability based on seasonality. Properties will be confirmed, no later than two weeks prior to travel.

## Extra Nights

- Venice, Italy (Pre Tour): \$150 per room.
- Cancun, Mexico (Post Tour): \$280 per room.

**Please note:** extra nights are based on room only and subject to availability until the time of booking. Airport transfers are not included if you wish to arrive early or stay behind.

## Maximum Room Capacity

3 people (subject to availability).

## Child Policy

No child discounts. Full price applies for all children travelling with their parents.

Valid for Children/infants 2 years old and over.

**Please note:** Children must be accompanied by a responsible adult 18 years old and over to travel. No unaccompanied minors allowed.

## Triple Share

No discounts apply for 3rd person travelling. Full price applies, subject to availability.

**Please note:** Triple shares may be required to share existing bedding.

## Bedding Configuration

Twin or double bedding (subject to availability).

## Adjoining / Interconnecting Rooms

Subject to availability and at the hotels discretion. Please enquire on booking if you require this option.

## GENERAL TOUR INFORMATION

Minimum group size 10, maximum group size 45 per vehicle.

## Optional Tours / Activities

**Please note:**

- Some tours require minimum numbers to operate.

- Shore excursions can be booked/reserved directly with the cruise line prior to travel (subject to availability)
- Shore excursions can also be booked whilst onboard (subject to availability).

## EXCLUSIONS

- Visa fees and requirements (A tourist visa for Cuba is a strict requirement, however a visa for Europe, Mexico and the Caribbean is not required if travelling on an Australian passport)
  - Meals/beverages not stated in the itinerary (including any specialty restaurants onboard cruise)
  - Gratuities/tipping:
  - \* Mandatory cruise: €8.50 (approx. \$13.50 AUD) per person/day payable onboard at the end of the cruise.
  - \* Recommended land: €5 (approx. \$7.50 AUD) per person/day payable on tour (For the extension package only).
  - Optional activities/tours (including any 'onshore' excursions as part of cruise)
  - Personal expenses
  - Travel insurance (Mandatory)
- Please note:** A comprehensive travel Insurance policy must be organised BEFORE all details can be finalised.

## OTHER IMPORTANT INFORMATION

### TOUR GUIDE VS. TOUR LEADER

#### Tour Guide:

Often locals with intimate knowledge of an area, its culture, and history. Their role entails providing commentary, routing the tour, and seeing that people have a good time. They are a licensed, qualified expert who supplies specific information on history, art, architecture and culture of the city/village/attraction in which he or she is guiding the tour. The guide meets the group at the required place and leaves the group at the end of the tour, they do not travel with the group.

#### Tour Leader:

An experienced person tasked with ensuring the smooth operation of tours,

as well as providing practical support to passengers throughout the whole trip. Their role primarily includes assisting with accommodation, transportation between locations, and communication with tour guides in each stop. A tour leader may provide general guidance around a city or village, and offer information on the place visited on the bus, however they are not required to have specific knowledge on art, architecture, or history. They are not allowed to provide a guided tour or commentary of a city/village/attraction once there and if caught doing so, can be fined.

**Please note:** Tour leaders/guides are not a standard inclusion in all travel offers. Tour leaders/guides will only be made available when particularly required to enhance the experience of the destination featured.

## CLIMATE & AVERAGE TEMPERATURES

### Europe:

Sunny skies, mild humidity and temperatures in the low 20's. Autumn is a good time weather-wise to visit most locations in Italy, Croatia, Southern France, Spain and Portugal.

### Yucatan - Mexico, Cuba and Caribbean Islands:

This whole region has a tropical climate. The average temperature during the day throughout the year is between 25 and 35°C. There almost always blows a breeze from the North-East which offers some relief. Temperatures are only moderately higher during the summer, with the warmest month being August.

## FLIGHTS

### Seat Selection & Frequent Flyer Points:

At TripADeal we do not arrange seat selection. It is important to highlight that some Airlines do not allow pre-selected seats. We strongly suggest you contact the Airline directly with seating allocation requirements and or arrive at the airport earlier to arrange your seating. While we do not add frequent flyer member details to bookings, you can do this directly with the Airline once you have your flight information.



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# IMPORTANT INFORMATION

## Passport Validity:

Customers are required to provide valid passport details either at the time of purchase, or no later than 45 days prior to departure date. Failure to do so may result in cancellation of the booking. In this instance customers will be responsible for any costs and fees incurred.

## CRUISE

### Disembarkation:

- Begins approximately 2 hours after docking.
- Due to security reasons, all guests must be on board 2 hours before sailing.
- Itineraries are subject to change at any time without notice.
- Check your specific sailing for exact departure and arrival times. All times are local to the port.

### Cruise Loyalty Discounts:

**Please note:** Travellers booked via TripADeal will not be entitled to receive any cruise line customer loyalty discounts. Similar to airline frequent flyer programs, this is outside of the TripADeal booking process. However, customers may contact the cruise line direct upon receiving their TripADeal travel documents to request any membership benefits they are entitled to.

## COACH TOUR

### Meals:

Some meals are included in the tour, for all other meals; lunches and dinners the tour leader (when available) will offer assistance with reservations, suggestions and directions to local restaurants. It is your responsibility to notify TripADeal of any dietary requests/requirements. Please note; we will do our best to meet your requests/requirements, however cannot guarantee that we will always be able to.

### Luggage:

You will be responsible for all your

personal belongings whilst on the tour. With regards to luggage, you must carry your own luggage from the coach to the hotel room and back to the coach. The driver will assist with the uploading and off-loading of the luggage from the coach.

## OTHER

### Fitness Level Required / Mobility:

Our vehicles are not equipped with wheelchair access, so unfortunately our tours are currently not suitable for wheelchair users and those less mobile.

**Please note:** a basic level of fitness will be required. If you have any concerns please consult your healthcare provider prior to purchase/travel.

### Gratuities / Tipping:

Gratuities (tips) are not included in the tour price for services of the tour leader (when available) and driver throughout the tour. For the extension package, the recommended tip for the tour leader, driver and guides is €5 (approx. \$7.50 AUD) per person per day, which will be collected whilst on tour. The cruise involves a mandatory gratuity of €8.50 (approx. \$13.50 AUD) per person per day payable onboard at the end of the cruise. Please note; additional extras purchased onboard will also have a gratuity of up to 18% charged on top of the normal ship board gratuity.

### Sightseeing:

**Please note:** In the event entrance to a site is affected by changes in operating hours or public holiday closures, your itinerary will be adjusted to ensure you do not miss out on the experience.

### Shopping:

Shopping overseas can be a daunting and confusing experience, especially when there is a language barrier. Please be very cautious when foreign currencies and prices are involved. If paying by credit card, please pay close attention to the amount you are being charged and keep all of your receipts.

Do not make any purchases you are not

comfortable with or feel pressured into. If you are uncertain or need assistance with the language barrier, please seek assistance from your Tour Guide/Leader.

Please refer to our Terms and Conditions in regards to shopping for further information.

## VISAS

### Europe:

A tourist visa is not required for Europe if travelling on an Australian Passport for stays up to 90 days.

### Mexico and the Caribbean:

A tourist visa is not required for Mexico and the Caribbean if travelling on an Australian Passport.

### Cuba:

A Cuban tourist visa can be purchased onboard for €15 (approx. \$25 AUD) per passenger (adults, children or infants). Please note a passport with 6 months of remaining validity is required.

**Please note:** Passengers who are not Australian citizens must check with the respective consulate or visa agency to determine what their visa requirements are and what personal identification is required. It is also important to note, some areas of employment such as journalism, government authorities and charity organisations may have additional restrictions in applying for Visas. This may in turn affect the type of application required.

## INSURANCE

We are proud to offer a range of travel insurance products - please ask your Travel Consultant for more information.

## SCHEDULE OF FEES

### Voluntary Changes

This includes booking changes requested by you, including but not limited to those changes requiring an airline ticket or a



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# IMPORTANT INFORMATION

Purchase Confirmation reissue.

- 1st Change - \$100.00 per person + any additional charges applied by the airline/cruise company/accommodation/other travel provider.
- 2nd Change - \$150.00 per person + any additional charges applied by the airline/cruise company/accommodation/other travel provider.
- Subsequent changes - \$250.00 per person + any additional charges applied by the airline/cruise company/accommodation/other travel provider.
- Changes within 30 days of departure \$350.00 person + any additional charges applied by the airline/cruise company/accommodation/other travel provider.
- Changes within 14 days of departure \$500.00 per person + any additional charges applied by the airline/cruise company/accommodation/other travel provider.

## Name Changes Due To Passenger Error

- If the incorrect name has been advised to TripADeal, charges of \$150.00 per person + any additional charges applied by the airline/cruise company/accommodation/other travel provider.



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