

19 DAY CRUISE & TOUR PACKAGE

MEXICO & CUBA

\$3999

PER
PERSON
TWIN
SHARE

TYPICALLY \$6599

CANCUN • MERIDA • VALLADOLID • HAVANA • GEORGE TOWN • MONTEGO BAY

THE OFFER

The vibrant cities and Mayan ruins of Mexico, the history and passion of Cuba, the chilled island vibes of the sunny Caribbean... this is one holiday you simply do not want to miss!

Discover the best of Mexico and Cuba on this tantalising 19 day cruise and tour package. Kick off your trip in the coastal hotspot of Cancun, before heading to discover Chichen Itza's famed Mayan pyramids and ruins. Enjoy a tour of Merida, where elaborate pastel buildings line the city streets. Then, make your way to the Celstun nature reserve where you may chance a glimpse of flamingos. Take in 18th century history on a drive to a working henequen farm in Yucatan; and climb the Great Pyramid of Nohoch Mul – the tallest Mayan structure on the Yucatan Peninsula. Travel the mesmerising Riviera Maya coastline and enjoy a day at leisure to take in the white sandy beaches and waters brimming with marine life. Next, board the elegant MSC Opera for your seven night cruise through the Caribbean. Go back in time with two days docked in Havana; experience the energy of Montego Bay, Jamaica; and colourful George Town, the capital of the Cayman Islands. This amazing package includes return international flights, seven night cruise, nine nights hotel accommodation on tour, 29 meals, and more!

INTERIOR CABIN

\$3999

OCEAN VIEW CABIN

\$4399

BALCONY CABIN

\$4999

*Please note: all information provided in this brochure is subject to both change and availability. Prior to purchase please check the current live deal at tripadeal.com.au or contact our customer service team on 135 777 for the most up-to-date information. If you have already purchased this deal, the terms and conditions on your Purchase Confirmation apply and take precedence over the information in this brochure.



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THE ITINERARY

Day 1 Australia to Cancun, Mexico

Today depart from Sydney, Melbourne, Brisbane, *Adelaide or *Perth for your flight to Cancun, Mexico (via the USA). Fly with either American Airlines, Delta Airways, United Airlines or Virgin Australia to name a few (subject to availability). Upon arrival into Cancun you will be transferred to the hotel.

Please note: Due to flight scheduling and availability, some departures may occur on day 0. Affected customers must be at the airport the night before. Flight times will be indicated on your final documentation which you will receive prior to departure.

Overnight: Smart Cancun By Oasis or similar, Cancun
Meals included: In-Flight

Day 2 Cancun - Chichen Itza - Izamal - Merida

Today meet your tour leader and depart Cancun for Merida. You will make two stops along the way, the first one being Chichen Itza, a large pre-Columbian city built by the Mayan people of the Terminal Classic period. The famous Mayan pyramids of Chichen Itza are more than 1500 years old. The Maya name "Chichen Itza" means "At the mouth of the well of the Itza". Some say this is because people were often thrown into the nearby cenote as sacrifices and those who survived were believed to be seers (prophets). Chichen Itza is a UNESCO World Heritage Site and is one of the '7 Wonders of the World', a unique place to be discovered.

Afterwards, drive to Izamal. In ancient times, Izamal was a centre for the worship of the supreme Mayan god, Itzamna, and the sun god, Kinich-Kakmo. A dozen temple pyramids were devoted to these gods. Perhaps these bold expressions of religion are why the Spanish colonists chose Izamal as the site for an enormous Franciscan monastery, the Convento de San Antonio de Padua, which today stands at the heart of the town. See the sites of this impressive monastery, the Mayan ruins, and the streets of this quiet, colonial gem, nicknamed "La Ciudad Amarilla" (the yellow city) because of the traditional yellow that

most buildings are painted in. Continue onto Merida and check-in to the hotel upon arrival.

Overnight: Hotel Colonial or similar, Merida
Meals included: Breakfast

Day 3 Merida City Tour & Celestun Flamingos Tour

This morning the guide will take you on a walking tour of Merida. This city is the social and economic centre, and capital, of the state of Yucatan. The city's main boulevard, Paseo Montejo, is home to impressive European-style mansions with pastel shades and elaborate trim, which are reminiscent of lavishly iced wedding cakes. Enjoy a panoramic city tour and then continue on to the natural reserve of Celestun where you will see some of the beautiful nature that Yucatan has to offer. You will make a boat ride through a protected area, famous for its mangrove forest and large bird population, among them the pink flamingo (please note that depending on the time of the year the flamingo population will be less or more present in the reserve, but nonetheless many other species are to be observed). The boat ride takes about 1½ hours. After the boat ride, you will visit the beach to enjoy some free time where you will be able to swim in the Gulf of Mexico (make sure you bring swimwear and towels). Then head back to the hotel and spend the remainder of the afternoon at leisure.

Please note: The best season for flamingo watching is from November to February, but the reserve is beautiful year-round.

Overnight: Hotel Colonial or similar, Merida
Meals included: Breakfast

Day 4 Merida - Campeche via Uxmal - Edzna

Today make your way to the walled city of Campeche. On the way, visit the archaeological site of Uxmal, listed as a World Heritage Site. Its architecture is characterised by low horizontal palaces set around courtyards, decorated with a profusion of symbolic motifs and sculptures depicting the long-nosed rain god Chaac. Explore its magnificent buildings, including the



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House of the Magician, which dominates the site; the Nunnery, and the House of Turtles. Before arriving in Campeche, you will also see the archaeological site of Edzna, or Itzana, "House of the Itza." The story begins in the year 400 B.C., at which time a community settled in the Edzna Valley to give rise to the Itza lineage, being of Chontal roots. Other indications suggest that Edzna could also mean "House of the Echo" due to the acoustic phenomenon that occurs between some of the main buildings on the site, or "House of Gestures" for the stucco mask thought to exist in the crest of the tallest building in the area. In the afternoon, you will arrive in Campeche, which was added to UNESCO's list of world heritage sites in 1999. Enjoy walking through the streets, with its pastel colour painted houses, strolling along the boardwalk or paying a visit to the market.

Overnight: Hotel Colonial Plaza or similar, Campeche

Meals included: Breakfast

Day 5 Campeche - Valladolid

Today you will visit one of Yucatan's only working henequen (sisal) hacienda (farm) 'Sotuta de Peon' and hear about its history, dating back to the 18th century. During the tour of the hacienda, you will learn about the origins of henequen and details of Yucatan's enormous henequen boom. You will see the whole transformation process of the henequen (sisal rope), from plant to fibre and from fibre to finished product, all done on centuries old machinery. You will then experience travelling on wooden carts pulled by mules, originally used by henequen workers and take a ride into the henequen fields. At the end of the tour there will be the opportunity for a swim in the local cenote. After your swim you will be transferred to your hotel in Valladolid to spend the remainder of the day at leisure. Valladolid, the third largest city in Yucatan, was built over the ancient Maya ceremonial centre of Zaci. The city centre is on the Park Francisco Canton Road, which is where you will find the Church of San Gervasio. There are seven colonial churches and the city is nicknamed the "Sultan of the East" because of its colonial splendour.

Overnight: Hotel Meson de Marquez or similar, Valladolid

Meals included: Breakfast

Day 6 Valladolid - Playa Del Carmen with Coba and Tulum

After breakfast, journey to the iconic Riviera Maya coastline via the archaeological site of Coba, which is built around a group of lakes. Coba is one of the largest ancient Mayan cities, on the Yucatán Peninsula. The site is the nexus of the largest network of stone causeways of the ancient Mayan world and it contains many engraved and sculpted stelae that document ceremonial life and important events of the Late Classic Period (AD 600–900) of Mesoamerican civilisation. Explore the mostly unrestored temples set deep in tropical jungle, and climb the Great Pyramid of Nohoch Mul, the tallest Mayan structure on the Yucatan Peninsula with a peak of 42m high, it boasts a remarkable view of Yucatán and non-public areas of Coba including both lagoons, 'Macanxoc Lagoon to the east' and 'Cobá Lagoon to the southwest'. Continue on towards Tulum, a pre-Columbian Mayan walled city situated on 12-meter (39 ft) tall cliffs along the east coast of the Yucatán Peninsula with the spectacular backdrop of the Caribbean Sea. Tulum was one of the last cities built and inhabited by the Maya; it was at its peak between the 13th and 15th centuries and managed to survive about 70 years after the Spanish began occupying Mexico. Old World diseases brought by the Spanish settlers appear to have resulted in very high fatalities, disrupting the society and eventually causing the city to be abandoned, nonetheless, it is to this day, one of the best-preserved coastal Maya sites. Afterwards continue onwards to the resort town of Playa del Carmen where you will be transferred to the hotel for the next two nights.

Overnight: Hacienda Real Del Caribe or similar, Playa Del Carmen

Meals included: Breakfast

Day 7 Playa Del Carmen Free Day

Enjoy today at leisure to either relax or explore this beautiful beach town.



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Overnight: Hacienda Real Del Caribe or similar, Playa Del Carmen

Meals included: Breakfast

Day 8 Playa Del Carmen - Cozumel - Cruise Departs 4:00pm

This morning after breakfast, transfer to the nearby island of Cozumel by ferry where you will begin your 7 night Caribbean cruise aboard MSC Cruise Lines 'Opera' Ship. The cruise departs at 4:00pm.

Overnight: MSC Cruises 'Opera' Ship

Meals included: Breakfast;Dinner

Day 9 Havana - Arrive 10:00am

When you disembark in Havana you will be immediately struck by the city's sensuality. Its buildings have sinuous lines, and its colours and spiced aromas are intoxicating. The aroma of the city's famous cigars floats through the air, beaches of sugary hues smoothly transition into transparent waters of the sea, music accompanies the captivating movements of the Caribbean dances, and cars from a different century create a moving exhibit in the streets of the city centre.

Overnight: MSC Cruises 'Opera' Ship

Meals included: Breakfast;Lunch;Dinner

Day 10 Havana

Today enjoy the day at leisure in Cuba's Capital, or take advantage of one of MSC's optional shore excursions (not included).

Overnight: MSC Cruises 'Opera' Ship

Meals included: Breakfast;Lunch;Dinner

Day 11 Havana - Depart 6:00pm

Enjoy another day at leisure in Cuba's Capital, or take advantage of one of MSC's optional shore excursions (not included) before departing at 6:00pm.

Overnight: MSC Cruises 'Opera' Ship

Meals included: Breakfast;Lunch;Dinner

Day 12 At Sea

Overnight: MSC Cruises 'Opera' Ship

Meals included: Breakfast;Lunch;Dinner

Day 13 Montego Bay, Jamaica - 8:00am to 7:00pm

Located along the northwest coast of Jamaica, Montego Bay is one of the most important cities of the island, it is thought that Christopher Columbus anchored his ships here in 1494 when he 'discovered' Jamaica on his way from Cuba. He called the new country 'Santiago'. The lively city centre is dominated by Gloucester Avenue, the main street or 'Hip Strip', a popular bar area frequented by both tourists and locals.

Overnight: MSC Cruises 'Opera' Ship

Meals included: Breakfast;Lunch;Dinner

Day 14 George Town, Grand Cayman, Cayman Islands - 8:00am to 3:00pm

After breakfast, you will disembark from the ship in the port of George Town, capital of the Cayman Islands. This vibrant Caribbean city is a fusion of old and new, with colourful wooden houses that alternate with newer buildings. The houses on the narrow George Town streets are interspersed with artisan workshops, where you will have time to wander.

Overnight: MSC Cruises 'Opera' Ship

Meals included: Breakfast;Lunch;Dinner

Day 15 Arrive Cozumel 10:00am - Cancun

Arrive back into Cozumel this morning. Here you will be met by a representative and transferred back to Cancun (approx. 3 hours) where you will spend the next two nights.

Overnight: MSC Cruises 'Opera' Ship

Meals included: Breakfast



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THE ITINERARY

Day 16 Cancun Free Day

Today is free at leisure to explore the beautiful beachside city of Cancun.

Overnight: Hotel Beachscape or similar, Cancun

Meals included: Breakfast

Day 17 Cancun to Australia

Today after breakfast, transfer to Cancun Airport for your flight back home to Australia (via the USA).

Please note: if your flight departs early, breakfast will be arranged for pick up from the hotel reception the night before.

Meals included: Breakfast;In-Flight

Day 18 In Transit

Day 19 Arrive Australia



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TOUR INCLUSIONS

HIGHLIGHTS

- Discover the highlights of Mexico on tour
- Cruise to Havana, Montego Bay and George Town
- Experience the vibrant lifestyle of Cancun, Mexico
- Visit the 'new world wonder' pyramids of Chichen Itza
- Stop in Izamal and see its impressive monastery, Mayan ruins and more
- Discover the European-style city of Merida
- Visit the natural reserve of Celestun, famous for its mangrove forests and large bird populations
- Explore the ancient Mayan ruins of Uxmal, a UNESCO World Heritage Site
- Visit Yucatan's only working hacienda (farm) 'Sotuta de Peon' and learn how sisal rope is made
- Visit the archaeological site of Coba, one of the largest ancient mayan cities in the Yucatan
- Visit Tulum, a beautiful pre-Columbian Mayan city built on the coast of the Caribbean Sea
- Enjoy a refreshing swim in the azure waters of a cenote
- Marvel at the sun-splashed pastel walls of Valladolid
- Wander through the Mayan ruins of Coba and see the tallest pyramid in the Yucatan
- Travel the magnificent coastline of the Riviera Maya
- Dock for 2 nights in beautiful Havana, Cuba
- Discover the magic of Montego Bay in Jamaica
- Visit the Cayman Islands and experience the traditional Caribbean city of GeorgeTown

FLIGHTS

- Return international flights (economy class) departing SYD/MEL/BNE/*ADL/*PER

CRUISE

- 7 night MSC Caribbean Cruise
- Sail aboard the elegant MSC 'Opera' ship

ACCOMMODATION

- 9 nights hotel accommodation on tour

DINING

- Enjoy 29 meals including daily breakfast

TOUR ESSENTIALS

- English speaking tour leader and guides
- All sightseeing and entrance fees
- Airline and cruise taxes and surcharges

TRANSPORT

- Transportation by A/C Vehicles

TRANSFERS

- Return cruise and airport transfers



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BOOKING INFORMATION

After purchase, you will receive a receipt and a Purchase Confirmation, directing you to an online Passenger Information Form. The Passenger Information Form must be completed within 72 hours of purchase.

Any special requests, preferences and optional extras MUST be clearly stated in your Passenger Information Form. Any change requested after submitting your Passenger Information Form cannot be guaranteed, is strictly subject to availability and will incur surcharges as outlined in the Schedule of Fees below.

On purchasing this Travel Offer you are bound by the General Terms and Conditions, in addition to the specific terms and conditions outlined in this Important Information.

Please note: all additional charges are payable direct to your Travel Consultant in AUD (unless otherwise stated).

OFFER ESSENTIALS

Travel offer is valid for travel on selected dates until the 2nd March 2020.

This travel offer is priced for one person based on twin share.

Single Traveller Supplement

For solo travellers a mandatory single supplement applies.

Interior Cabin: \$1200 per person

Ocean View Cabin: \$1500 per person

Balcony Cabin: \$1900 per person

Departure Dates

Please see TripADeal website for current departure dates.

Surcharges

Please note: dates/months with a * incur a flight high season surcharge of \$250 per person.

Departure Cities

Sydney, Melbourne, Brisbane, *Adelaide or *Perth

Interstate Surcharges

*Adelaide: \$200 per person

*Perth: \$300 per person

FLIGHTS

Full Service Airline(s) Used

United Airlines, Delta Airlines, Virgin Australia, American Airlines, Air New Zealand, Fiji Airways, Hawaiian Airlines, Korean Air, Cathay Pacific, Aero Mexico and codeshare partners (subject to availability).

Please note: One way flights can not be accommodated. Travellers must take all included flights within the package, and any flights intentionally forfeited will result in later flights being subject to cancellation.

Arrive early in Cancun, Mexico

\$200 per person, subject to availability

Please note:

- This fee does not include extra nights accommodation, meals or airport transfers.
- No flight booking changes or cancellations permitted after air tickets have been issued.
- Flight changes are subject to availability at the time of booking.
- Arrive early is not available between and including the following dates:
 - * 18th December 2019 - 19th January 2020
 - * 5th April - 1st May 2020

Stay behind in Cancun, Mexico

\$200 per person, subject to availability

Please note:

- This fee does not include extra nights accommodation, meals or airport transfers.
- No flight booking changes or cancellations permitted after air tickets have been issued.
- Flight changes are subject to availability at the time of booking.
- Stay behind is not available between

and including the following dates:

* 18th December 2019 - 19th January 2020

* 5th April - 1st May 2020

Stay behind in Los Angeles

\$200 per person, subject to availability

Please note:

- If you are interested in this stay behind option, please contact our friendly reservations team at TripADeal to make this booking and provide your preferred travel dates. This stay behind option is not available through the online check out.
- This fee does not include extra nights accommodation, meals or airport transfers.
- This fee does however include an internal flight from Cancun to Los Angeles. If you wish to forfeit this flight please advise our friendly reservations team so we may secure your return flight back to Australia. Please note, by choosing to forfeit your connecting flight the cost does not change.
- No flight booking changes or cancellations permitted after air tickets have been issued.
- Flight changes are subject to availability at the time of booking.
- Stay behind is not available between and including the following dates:
 - * 18th December 2019 - 19th January 2020
 - * 5th April - 1st May 2020

Stopover Packages

Not available.

Flight Class Upgrades

- Premium Economy (Australia to North America sectors only): *Starting from \$3999 per person
- Business Class (All sectors): Buy now \$8699 per person

Please note:

- *Starting from quotes will be processed and returned for your consideration.
- All Premium Economy and Business Class upgrades are subject to availability (if we are not able to fulfill your business class request the



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- upgrade cost will be refunded).
- On any upgrade purchase, short haul flights and domestic flight sectors are not guaranteed in a Premium or Business cabin; subject to aircraft configuration.
 - If Abu Dhabi, Dubai or Doha stopovers are offered, Premium Economy upgrades will not be available

CRUISES

Cabins

All cabins are subject to availability; some cabins may have restricted views.

ACCOMMODATION

Accommodation Used

3-4 Star (self-rated):

Cancun (Day 1): Smart Cancun by Oasis

Merida: Hotel Colonial

Campeche: Hotel Colonial Plaza

Valladolid: Hotel Meson de Marquez

Playa Del Carmen: Hacienda Del Caribe

Cancun (Day 15 & 16): Hotel Beachscape

Cruise: MSC Cruises - 'MSC Opera' ship

Please note: Accommodation/rooms offered are based on a lead-in room type, and are subject to availability based on seasonality. Properties will be confirmed, no later than two weeks prior to travel.

Extra Nights

Not available.

Maximum Room Capacity

3 people (subject to availability).

Child Policy

- No child discounts. Full price applies for all children travelling with their parents.
- Valid for Children/infants 8 years old and over.

Please note: Children must be accompanied by a responsible adult 18 years old and over to travel. No unaccompanied minors allowed.

Triple Share

No discounts apply for 3rd person travelling. Triple share is subject to availability. Full price applies, and

additional charges may be required on top of advertised rate. Please consult a TripADeal representative for further information.

Please note: Triple shares may be required to share existing bedding.

Bedding Configuration

Twin or double bedding (subject to availability).

Adjoining / Interconnecting Rooms

Subject to availability and at the hotels discretion. Please enquire on booking if you require this option.

GENERAL TOUR INFORMATION

Minimum group size 35, maximum group size 48 per vehicle.

Optional Tours / Activities

Please note:

- Some tours require minimum numbers to operate.
- Shore excursions can be booked/reserved directly with the cruise line prior to travel (subject to availability)
- Shore excursions can also be booked whilst onboard (subject to availability).

EXCLUSIONS

- Visa fees and requirements (A tourist visa is not required for Mexico but is a strict requirement for Cuba and the USA if travelling on an Australian passport)
- Meals/beverages not stated in the itinerary (including any specialty restaurants onboard cruise)
- Gratuities/tipping:
- Recommended Land: \$3 USD (approx. \$5 AUD) per person/day payable on tour.
- Cruise: \$12.50 USD (approx. \$18 AUD) per person/day payable onboard at the end of the cruise (subject to change).
- Optional activities/tours (including any 'onshore' excursions as part of cruise).
- Personal expenses.
- Travel insurance (Mandatory).

Please note: A comprehensive travel Insurance policy must be organised

BEFORE all details can be finalised.

OTHER IMPORTANT INFORMATION

TOUR GUIDE VS. TOUR LEADER

Tour Guide:

Often locals with intimate knowledge of an area, its culture, and history. Their role entails providing commentary, routing the tour, and seeing that people have a good time. They are a licensed, qualified expert who supplies specific information on history, art, architecture and culture of the city/village/attraction in which he or she is guiding the tour. The guide meets the group at the required place and leaves the group at the end of the tour, they do not travel with the group.

Tour Leader:

An experienced person tasked with ensuring the smooth operation of tours, as well as providing practical support to passengers throughout the whole trip. Their role primarily includes assisting with accommodation, transportation between locations, and communication with tour guides in each stop. A tour leader may provide general guidance around a city or village, and offer information on the place visited on the bus, however they are not required to have specific knowledge on art, architecture, or history. They are not allowed to provide a guided tour or commentary of a city/village/attraction once there and if caught doing so, can be fined.

Please note: Tour leaders/guides are not a standard inclusion in all travel offers. Tour leaders/guides will only be made available when particularly required to enhance the experience of the destination featured.

CLIMATE & AVERAGE TEMPERATURES

Cuba:

The climate in Cuba is subtropical with cool trade winds providing some relief from the heat and humidity. The average year-round temperature is approximately 26°C and there's plenty of sunshine.



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Mexico:

Winters are very mild. The temperature in winter averages between 20°C and 24°C and in summer the average temperature is around 28°C. October through May is the city's dry season, which means this period has very little rain.

FLIGHTS

Seat Selection & Frequent Flyer Points:

At TripADeal we do not arrange seat selection. It is important to highlight that some Airlines do not allow pre-selected seats. We strongly suggest you contact the Airline directly with seating allocation requirements and or arrive at the airport earlier to arrange your seating. While we do not add frequent flyer member details to bookings, you can do this directly with the Airline once you have your flight information.

Passport Validity:

Customers are required to provide valid passport details either at the time of purchase, or no later than 45 days prior to departure date. Failure to do so may result in cancellation of the booking. In this instance customers will be responsible for any costs and fees incurred.

CRUISE

Disembarkation:

- Begins approximately 2 hours after docking.
- Due to security reasons, all guests must be on board 2 hours before sailing.
- Itineraries are subject to change at any time without notice.
- Check your specific sailing for exact departure and arrival times. All times are local to the port.

Cruise Loyalty Discounts:

Please note: Travellers booked via TripADeal will not be entitled to receive any cruise line customer loyalty discounts. Similar to airline frequent flyer programs, this is outside of the TripADeal booking process. However, customers

may contact the cruise line direct upon receiving their TripADeal travel documents to request any membership benefits they are entitled to.

COACH TOUR

Meals:

Some meals are included in the tour, for all other meals; lunches and dinners the tour leader (when available) will offer assistance with reservations, suggestions and directions to local restaurants. It is your responsibility to notify TripADeal of any dietary requests/requirements. Please note; we will do our best to meet your requests/requirements, however cannot guarantee that we will always be able to.

Luggage:

You will be responsible for all your personal belongings whilst on the tour. With regards to luggage, you must carry your own luggage from the coach to the hotel room and back to the coach. The driver will assist with the uploading and off-loading of the luggage from the coach.

OTHER

Fitness Level Required / Mobility:

Our vehicles are not equipped with wheelchair access, so unfortunately our tours are currently not suitable for wheelchair users and those less mobile.

Please note: a general level of fitness will be required. If you have any concerns please consult your healthcare provider prior to purchase/travel.

Gratuities / Tipping:

Land

Gratuities (tips) are not included in the tour price for services of the tour leader (when available) and driver throughout the tour. The recommended tip for the tour leader and driver is \$3 USD per person per day, which will be collected whilst on tour.

Cruise

Gratuities (tips) are not included in the tour price for the services of the cruise staff throughout the cruise

component of this tour. MSC Cruises is an internationally registered company & operates to US & European standards, both of which have an economy driven by a gratuities culture. Gratuities are expected on your cruise and will be charged to your onboard account at \$12.50 USD per person per day. If you believe you are not receiving the standard of service expected on your cruise, you may reduce or remove the gratuities charged to your onboard account at the cruise reception desk. Although expected by MSC Cruises they are a discretionary payment. Please note; additional extras purchased onboard will also have a gratuity of up to 18% charged on to of the normal ship board gratuity.

Sightseeing:

Please note: In the event entrance to a site is affected by changes in operating hours or public holiday closures, your itinerary will be adjusted to ensure you do not miss out on the experience.

Shopping:

Shopping overseas can be a daunting and confusing experience, especially when there is a language barrier. Please be very cautious when foreign currencies and prices are involved. If paying by credit card, please pay close attention to the amount you are being charged and keep all of your receipts.

Do not make any purchases you are not comfortable with or feel pressured into. If you are uncertain or need assistance with the language barrier, please seek assistance from your Tour Guide/Leader.

Please refer to our Terms and Conditions in regards to shopping for further information.

VISAS

MEXICO

For stays in Mexico for 180 days or less on an Australian Passport, you won't need a visa. But you'll need to complete a Multiple Immigration Form (FMM) and make sure your passport is stamped by Mexican immigration officials on arrival. If you fail to complete this form or to have your passport stamped upon entry



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into Mexico, you could be detained and deported. If you enter Mexico by air, you can either complete the FMM in advance online or on arrival. Present your completed FMM for inspection at immigration.

Visa and other entry and exit conditions (such as customs and quarantine regulations) can change at short notice. Contact an Embassy or Consulate of Mexico for up-to-date information.

USA

An ESTA (Visa Waiver) for the USA is a strict requirement when travelling to or flying through the USA. Once a USA ESTA Visa Waiver is issued it is valid for 2 years or until your passport expires (whichever is sooner) and will allow multiple entries into the USA. For information on ESTA eligibility or to apply, please visit: <https://esta.cbp.dhs.gov/esta/>

CUBA

A Cuban tourist visa can be purchased onboard for €15 (approx. \$25 AUD) per passenger (adults, children or infants). Please note a passport with 6 months of remaining validity is required.

JAMAICA & CAYMAN ISLANDS

A tourist visa is not required if travelling to Jamaica or the Cayman Islands on an Australian passport.

Important: Please start arranging your visa at least 3 weeks prior to departure to account for any delays due to consulate operating hours.

Please note: Passengers who are not Australian citizens must check with the respective consulate or visa agency to determine what their visa requirements are and what personal identification is required. It is also important to note, some areas of employment such a journalism, government authorities and charity organisations may have additional restrictions in applying for

Visas. This may in turn affect the type of application required.

INSURANCE

We are proud to offer a range of travel insurance products - please ask your Travel Consultant for more information.

SCHEDULE OF FEES

Voluntary Changes

This includes booking changes requested by you, including but not limited to those changes requiring an airline ticket or a Purchase Confirmation reissue.

- 1st Change - \$100.00 per person + any additional charges applied by the airline/cruise company/accommodation/other travel provider.
- 2nd Change - \$150.00 per person + any additional charges applied by the airline/cruise company/accommodation/other travel provider.
- Subsequent changes - \$250.00 per person + any additional charges applied by the airline/cruise company/accommodation/other travel provider.
- Changes within 30 days of departure \$350.00 person + any additional charges applied by the airline/cruise company/accommodation/other travel provider.
- Changes within 14 days of departure \$500.00 per person + any additional charges applied by the airline/cruise company/accommodation/other travel provider.

Name Changes Due To Passenger Error

- If the incorrect name has been advised to TripADeal, charges of \$150.00 per person + any additional charges applied by the airline/cruise company/accommodation/other travel provider.



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