

25 DAY DISCOVERY PACKAGE

GRAND BALKANS

\$4999

PER
PERSON
TWIN
SHARE

TYPICALLY \$9999

GREECE • TURKEY • CROATIA • SLOVENIA • BOSNIA • BULGARIA & MORE

THE OFFER

The mysteries, legends and wonders of the Balkans are yours to discover on this 25-day trip through nine incredible countries. Travel through Albania, Bulgaria, Bosnia & Herzegovina, Croatia, Greece, North Macedonia, Slovenia, Turkey and Montenegro and tick off the bucket list along the way as you immerse yourself in the highlights of each country.

Begin your trip with a city tour in vibrant Istanbul; visit Ephesus, one of the most well-preserved ancient sites in the world; and take in the magnificent acropolis of Pergamon, along with the historic battlefields of Gallipoli. Enjoy a guided sightseeing tour of Sofia in Bulgaria; experience jaw-dropping Meteora, a complex of monasteries built atop towering rock pillars; and explore UNESCO-listed Vergina in North Macedonia. Lap up the beautiful landscapes of Ohrid, Budva, Dubrovnik, Mostar, Split and Zagreb, and visit Ljubljana Castle and Lake Bled, plus so much more.

With return flights with a premium airline, 22 nights 4-5 star hotel accommodation, 42 meals, English-speaking tour leader and guides and more, get ready to experience this beautiful part of Europe.

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**Trip
aDeal**
Est. 2011

Offer available for a limited time or until sold out. TRIP A DEAL PTY LTD: 50149240433

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THE ITINERARY

Day 1 Australia – Istanbul, Turkey

Today depart from Sydney, Melbourne, *Brisbane, Adelaide or *Perth for Istanbul, Turkey! Fly with award winning premium airlines Emirates, Etihad Airways, Singapore Airlines or Qatar Airways (subject to availability).

Meals included: In-Flight

Day 2 Welcome to Istanbul

Upon arrival, you will be transferred to the hotel for check in. Enjoy the remainder of the day at leisure.

Overnight: Ramada Golden Horn Sutluce or similar, Istanbul
Meals included: None

Day 3 Istanbul City Tour

Following breakfast this morning you will be picked up from the hotel for a day tour of old Istanbul. Visit Topkapi Palace, the great palace of Ottoman sultans from the 15th to the 19th centuries, which houses an exquisite collection of crystal, silver and Chinese porcelain. Robes worn by the sultans and their families, the famous jewels of the Imperial Treasury, miniatures, the Holy Mantle, and enshrining relics of the Prophet Mohammed are also featured.

Next you will see Sultan Ahmet Imperial Mosque, built in the 16th century by the architect Mehmet. It is perhaps more commonly known as the Blue Mosque, due to its magnificent interior decoration of blue Iznik tiles. Afterwards you will see the ancient Hippodrome, the scene of chariot races, with the three monuments; the Obelisk of Theodosius, the bronze Serpentine Column and the Column of Constantine. After lunch you will visit the Spice Bazaar (Egyptian Bazaar). The air

here is filled with the enticing aromas of cinnamon, caraway, saffron, mint, thyme and every other conceivable herb and spice. This evening you have the opportunity to join an optional evening cruise (not included).

Optional activity: Bosphorus Dinner Cruise - \$100 AUD

This evening join a dinner cruise and see sights such as the Bosphorus Bridge, which runs from Europe to Asia. Also see the Imperial Gardens of Royal Yildiz Palace, Ciragan Palace, Camlica Hill, Kempinski Hotel, Dolmabahce Palace, Rumeli Fortress and Beylerbeyi Palace.

Overnight: Ramada Golden Horn Sutluce or similar, Istanbul
Meals included: Breakfast

Day 4 Istanbul - Bursa - Cumalikizi Village (approx. 300km)

After breakfast, depart to Bursa (approx. 2 hours), the first capital city of the Ottoman Empire. Upon arrival, enjoy a short city tour. Make your way through the city, and hear how the ancient capital evolved into the flourishing modern metropolis that it is today. While contemporary sights are common, the city has retained its original opulence with an abundance of historical monuments strewn around its streets. Your first stop is the Green Mosque. Follow your guide inside and marvel at its elegant marble archway and turquoise-tinged tiles that embellish the walls of the domed central hall. Learn about Sultan Mehmet I for whom the mosque was built, and then continue by foot to neighbouring Koza Han, an intriguing building in the heart of the old Bursa Silk Market. For centuries, Silk Market symbolised the centre of Bursa's thriving silk trade and, although it now exists as a tea house, the building has retained its historical allure. Hear how Bursa

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THE ITINERARY

marked the end of the ancient Silk Road, and how the city was once home to countless skilled artisans who produced caftans (long garments of clothing) and soft furnishings for the Turkish sultans.

Stop for lunch at a local cafe to enjoy a traditional Turkish kebab or other similar specialty, and then travel UNESCO-listed village of Cumalikizik, just 20 minutes from Bursa, where the rough cobblestone alleys, adobe brick and half-timbered houses and traditional village life appear caught in a time-warp and local ladies sell homemade gozleme (savoury pancakes filled with meat or cheese) from their own kitchens.

Overnight: Sheraton Bursa Hotel or similar, Bursa
Meals included: Breakfast;Dinner

Day 5 Bursa - Sirince Village Tour - Kusadasi (approx. 400km)

After breakfast, depart to Sirince (approx. 5 hours). On the way, visit one of the famous leather production centres of the region, where you will have the opportunity to get a good factory rate. Upon arrival, have some free time for lunch (not included) before enjoying a tour of the village in Sirince. Sirince is a pretty village that mostly dates back to the 19th century with original white painted houses. Sirince also has a fantastic reputation for producing some of the best wines in Turkey - especially fruit wines. Visit a vineyard and learn how to make fruit wine with Turkish wine makers. Afterwards drive to Kusadasi for the night.

Overnight: Suhan 360 Hotel & Spa or similar, Kusadasi
Meals included: Breakfast;Dinner

Day 6 Ephesus Tour

After breakfast, visit Ephesus, one of the most well preserved

ancient sites in the world. Here you will visit the Temple of Artemis, Curates street, famous Roman baths, Celsus Library and Grand theatre. After the tour, visit a place which continues to perform one of the oldest arts of Turkey; a carpet weaving centre. During the visit, you will have a chance to see the Turkish women who are working in the factory in action. Afterwards return to Kusadasi for the night.

Overnight: Suhan 360 Hotel & Spa or similar, Kusadasi
Meals included: Breakfast;Dinner

Day 7 Kusadasi - Pergamon - Troy Tour (approx. 450km)

Today the tour departs to Pergamon (approx. 3 hours). Upon arrival, enjoy a tour of the magnificent acropolis of Pergamon - its impressive temples and library made it a cultural and political centre at the time. Pergamon is famous for its jewellery, stones and silver, and today you will see this firsthand with a stop at a jewellery centre. After lunch (not included), visit the famous archeological and mythological site of Troy, home of the Trojan Horse and Helen of Troy. Upon arrival, enjoy a tour of the archaeological site, before continuing Canakkale by 6:00pm for dinner.

Overnight: Troia Tusan Hotel or similar, Canakkale
Meals included: Breakfast;Dinner

Day 8 Canakkale - Gallipoli Tour - Edirne (approx. 220km)

At approximately 7:30am, depart to Gallipoli to visit the historic battle fields. On the way, enjoy a stop for refreshments, before arriving at Gallipoli around midday. Upon arrival, break for lunch (not included), where you can relax before heading to the battle fields. Visit Kabatepe Museum, Ari Burnu Cemetery, Anzac Cove, Beach Cemetery, Shrapnel Valley and Plugge's Plateau. Afterwards, drive towards to

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THE ITINERARY

border to Edrine for the night.

Overnight: Ramada Hotel & Suites Edirne or similar, Edrine
Meals included: Breakfast;Dinner

Day 9 Edirne, Turkey - Sofia, Bulgaria (approx. 300km)

After breakfast, check out of the hotel and depart to Sofia, Bulgaria. Upon arrival, enjoy the rest of the day at leisure. You may like to explore Sofia city centre, shop in the local markets or enjoy the nightlife at the many bars or Casino.

Overnight: Ramada Sofia City Center / Jasmin Hotel or similar, Sofia
Meals included: Breakfast;Dinner

Day 10 Sofia City Tour

Today enjoy a guided sightseeing tour of the city center. Visit the Alexander Nevski Cathedral - one of the largest Eastern Orthodox cathedrals in Europe, as well as one of Sofia's symbols and a primary tourist attraction. Continue to St. George Rotunda, St. Sophia Church, National Theatre, and the former Royal Palace, which now houses the National Revival Art Gallery and the Ethnographic Museum. Tonight, join an optional dinner (not included) at a traditional restaurant with folklore music and dances (available for purchase at checkout. Please note, a standard dinner is available for those who do not wish to join this optional activity).

Overnight: Ramada Sofia City Center / Jasmin Hotel, Sofia
Meals included: Breakfast;Dinner

Day 11 Sofia ,Bulgaria – Thessaloniki, Greece (approx. 300km)

After breakfast, depart to Thessaloniki, a busy port town in the north of mainland Greece. Upon arrival, enjoy the remainder

of the day at leisure. You might like to sample some traditional Greek food at a local Taverna.

Overnight: Holiday Inn Thessaloniki, Thessaloniki
Meals included: Breakfast;Dinner

Day 12 Thessaloniki – Vergina - Kalambaka (approx. 200km)

After breakfast, drive to Vergina, the first capital of the Kingdom of Macedonia, and a UNESCO world heritage site. The most important remains are the monumental palace, lavishly decorated with mosaics and painted stuccoes, and the burial ground with more than 300 tumuli, some of which date from the 11th century B.C. One of the royal tombs in the Great Tumulus is identified as that of Philip II, who conquered all the Greek cities, paving the way for his son Alexander and the expansion of the Hellenistic world. After lunch (not included), drive to Kalambaka, the gateway to Meteora.

Overnight: Antoniadis, Kalambaka
Meals included: Breakfast;Dinner

Day 13 Kalambaka, Greece – Ohrid, North Macedonia (approx. 280km)

After Breakfast, depart on a half day tour of Meteora. Meteora is a monumental rock formation that hosts one of the largest and most precipitously built complexes of Eastern Orthodox monasteries, built atop towering natural rock pillars. After lunch (not included), drive to Ohrid, Macedonia where you will check in and enjoy dinner at the hotel.

Overnight: Hotel Tino or similar, Ohrid, North Macedonia
Meals included: Breakfast;Dinner

Day 14 Ohrid, North Macedonia – Durres, Albania

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(approx. 166km)

After breakfast, enjoy a half day city tour of Ohrid. Ohrid is a UNESCO recognized city, with beautiful landscapes, Byzantine frescoes and icons of traditional architecture.

Visit the Hadzi Turgut Mosque, Old Bazaar, Zeynel Abidin Pasha Tekke, Krst Dazmija and more. The Hadzi Turget Mosque was built in 1466 by the Turkish Empire, and is believed to be the oldest in town. After free time for lunch (not included), depart to the resort city of Durres, Albania for the night.

Overnight: Premium Hotel Beach or similar, Durres
Meals included: Breakfast;Dinner

Day 15 Durres, Albania – Budva, Montenegro (approx. 220km)

After breakfast, enjoy a Half Day City Tour in Durres. Visit the National Archaeological Museum, Roman Amphitheatre, Venetian tower, Town Hall Square and the Promenade, all with historical significance. Enjoy time at leisure for lunch (not included) before departing for Budva, Montenegro for the night.

Overnight: To be confirmed, Budva
Meals included: Breakfast;Dinner

Day 16 Budva - Full Day City Tour

After breakfast, enjoy a Budva Town City Tour. Budva is the metropolis of Montenegrin tourism due to its sandy beaches, stunning landscapes and nightlife, however its historical monuments are just as exciting. Visit the historic Old Town, Ballerina and Mogren Beach, the Ancient Necropolis, Slovenska Plaza and more.

Overnight: To be confirmed, Budva
Meals included: Breakfast;Dinner

Day 17 Budva, Montenegro - Dubrovnik City Tour - Dubrovnik, Croatia (approx. 90km)

After breakfast, enjoy the short scenic drive to the walled city of Dubrovnik for a city tour. See this UNESCO protected pearl of the Adriatic and its Cathedral, Rector's Palace, Franciscan Monastery, Clock Tower and Orlando's Columns. Afterwards check in to your accommodation for the night.

Overnight: Hotel Neptun, Dubrovnik
Meals included: Breakfast;Dinner

Day 18 Dubrovnik - Day at leisure

Today is yours to relax in the Old Town, swim in the crystal waters or perhaps take a day trip to the Elaphite Islands (not included).

Overnight: Hotel Neptun, Dubrovnik
Meals included: Breakfast;Dinner

Day 19 Dubrovnik – Croatia - Mostar - Bosnia (approx. 130km)

After breakfast travel to Mostar. Known for its iconic Stari Most (Old Bridge), a reconstructed medieval arched bridge, Mostar was developed in the 15th and 16th centuries as an Ottoman Frontier town, and during the Austro-Hungarian period in the 19th and 20th centuries. Enjoy a short scenic tour of the town before enjoying free time for lunch (not included) and shopping. The evening is at leisure.

Overnight: Hotel Bristol or similar, Mostar
Meals included: Breakfast;Dinner

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Day 20 Mostar, Bosnia – Split, Croatia (approx. 150km)

After breakfast, depart to Split on Croatia's Dalmatian Coast. Upon arrival, enjoy a short city highlights tour visiting the charming old town, Diocletian Palace and more. Afterwards enjoy free time to explore this ancient city.

Overnight: Split Urban Rooms or similar, Split
Meals included: Breakfast;Dinner

Day 21 Split - Plitvice Lakes National Park - Zagreb (approx. 400km)

After breakfast, depart Plitvice National Park, a UNESCO World Heritage Site. Explore the 16 crystal-blue lakes cascading into 92 spectacular waterfalls. Walk on the wooden promenades providing magnificent views of the waters, where every turn leads to a breathtaking scenery and yet another waterfall. Surrounded by dense woods, Plitvice Lake is a natural phenomenon of rare and unique beauty. Afterwards proceed to Zagreb and enjoy the remainder of the day at leisure. The Croatian capital Zagreb is young and playful at heart, despite the almost thousand year-old history. By day, the city beats to the pulse of its thriving businesses, letting its hair down come sunset. Despite being a thoroughly modern metropolis, the locals welcome visitors with traditional Croatian hospitality.

Overnight: Double Tree by Hilton or similar, Zagreb
Meals included: Breakfast;Dinner

Day 22 Zagreb, Croatia – Ljubljana, Slovenia (approx. 140km)

After breakfast, enjoy a city highlights tour, including the upper and lower town, the majestic Cathedral and

Archbishops Palace. Afterwards continue to Ljubljana, where you see the Central Open-Air Market, Baroque Town Hall, Robba's Fountain, and the Three Bridges. Enjoy lunch at a local restaurant (not included) before checking-in to the hotel.

Overnight: Radisson Blu Plaza Hotel Ljubljana or similar, Ljubljana
Meals included: Breakfast;Dinner

Day 23 Ljubljana – Lake Bled (approx. 55km)

After breakfast, enjoy a city highlights tour. Take a walk around the historic centre before visiting to the Ljubljana Castle, which has been standing atop a hill above the city for 900 years. The Castles Outlook Tower and ramparts offer some of the best views of the city, while the castle itself houses a museum exhibition on Slovenian history. Afterwards, enjoy a short scenic drive to Lake Bled in the Julian Alps. Here you will have time at leisure to explore on your own. In the evening, return to Ljubljana for the night.

Overnight: Radisson Blu Plaza Hotel Ljubljana or similar, Ljubljana
Meals included: Breakfast;Dinner

Day 24 Ljubljana, Slovenia - Australia

Today at the appropriate time you will be transferred to the airport for your return flight to Australia.

Please note: due to flight scheduling and availability, some customers may be required to depart from Zagreb International Airport. The transfer takes approximately 1 hour 35 minutes.

Meals included: Breakfast;In-Flight

Day 25 Arrive Australia

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TOUR INCLUSIONS

HIGHLIGHTS

Explore the highlights of tantalising Turkey

Tour the best of the Balkans, including Bulgaria, Croatia, Greece, Montenegro, Bosnia, Albania, Macedonia, Slovenia

Visit Istanbul, Thessaloniki, Sofia, Ohrid, Durres, Budva, Mostar, Dubrovnik, Split, Zagreb, Ljubljana and more.

Visit Topkapi Palace on a city tour of Istanbul

See Sultan Ahmet Imperial Mosque and explore the Hippodrome

Experience the sights, sounds and smell of the Spice Bazaar

Visit Cumalıkızı village, an ancient Ottoman town

Travel to the pretty Turkish village of Sirince

Visit a vineyard & learn how to make fruit wine with Turkish winemakers

Visit the Temple of Artemis and House of the Virgin Mary on a tour of Ephesus

Separate fact from fiction at the archaeological site of Troy

Travel to Gallipoli and explore the historic battlefields

Explore the magnificent acropolis of Pergamon and stop at a jewellery centre

Visit a carpet weaving centre & learn about one of Turkey's oldest arts

Visit the Alexander Nevski Cathedral on a sightseeing tour of Sofia

Spend a night in the port city of Thessaloniki

Stop in Vergina, the ancient capital of the Kingdom of Macedonia

Witness the awe-inspiring monasteries atop natural rock pillars in Meteora

Enjoy a half day city tour of Ohrid in Macedonia

Spend a night in the resort town of Durres, Albania

See the historic old town on a city tour of Budva, Montenegro

Explore the medieval city of Dubrovnik on a guided walking tour

Enjoy a day at leisure in the Pearl of the Adriatic – Dubrovnik

Swim in crystal clear waters throughout the Dalmatian Coast

See the iconic Stari Most (Old Bridge) on a city tour of Mostar

Visit the Bosnian Pyramids near Visoko

Spend the night in the historic city of Split, Croatia

Enjoy a sightseeing tour of Zagreb, Croatia

Explore the magnificent Plitvice Lakes National Park

Explore Ljubljana, the charming capital of Slovenia

Spend an afternoon at leisure at the picturesque Lake Bled in the Julian Alps

FLIGHTS

Return international flights (economy class) ex SYD/MEL/*BNE/ADL/*PER

Fly with premium airlines such as Qatar Airways, Etihad Airways, Singapore Airlines or Emirates

ACCOMMODATION

22 nights 4-5-star hotel accommodation

DINING

Enjoy 42 meals including daily breakfast

TOUR ESSENTIALS

English speaking tour leader and guides

TRANSPORT

Transportation by private A/C vehicles

TRANSFERS

Return airport transfers

IMPORTANT INFORMATION

**Please note: All information provided in this brochure is subject to both change and availability. Prior to purchase please check the current deal for up-to-date information. If you have already purchased this deal, the terms and conditions on your Purchase Confirmation apply and take precedence over the information in this brochure.*

BOOKING INFORMATION

After purchase, you will receive a receipt and a Purchase Confirmation, directing you to an online Passenger Information Form. The Passenger Information Form must be completed within 72 hours of purchase.

Any special requests, preferences and optional extras MUST be clearly stated in your Passenger Information Form. Any change requested after submitting your Passenger Information Form cannot be guaranteed, is strictly subject to availability and will incur surcharges as outlined in the Schedule of Fees below.

On purchasing this Travel Offer you are bound by the General Terms and Conditions, in addition to the specific terms and conditions outlined in this Important Information. <https://www.tripadeal.com.au/terms>

Please note: All additional charges are payable direct to your Travel Consultant in AUD (unless otherwise stated).

OFFER ESSENTIALS

Travel offer is valid for travel on selected dates until the 25th of October 2020.

This travel offer is priced for one person based on twin share.

Single Traveller Supplement

For solo travellers a mandatory single supplement of \$1600 applies.

Departure Dates

Please see the TripADeal website for current departure dates.

Surcharges

*Dates/months with a * incur a land high season surcharge of \$100 per person.*

Dates/months with a ^ incur a flight high season surcharge of \$300 per person.

Departure Cities

Sydney, Melbourne, *Brisbane, Adelaide or *Perth

Departure City Surcharges

*Brisbane or *Perth: \$150 per person

FLIGHTS

Full-Service Airline(s) Used

Qatar Airways, Etihad Airways, Emirates, Singapore Airlines and partners (subject to availability)

Please note: One-way flights cannot be accommodated. Travellers must take all included flights within the package, and any flights intentionally forfeited will result in later flights being subject to cancellation.

Arrive early in Istanbul, Turkey

\$200 per person, subject to availability

Please note:

- This fee does not include extra nights accommodation, meals or airport transfers.
- No flight booking changes or cancellations permitted after air tickets have been issued.
- Flight changes are subject to availability at the time of booking.
- Blackout Dates:
 - * 20 September 2019 – 13 October 2019
 - * 14 December 2019 – 20 January 2020
 - * 28 March 2020 – 27 April 2020
 - * 20 June 2020 – 19 July 2020
 - * 17 September 2020 – 11 October 2020

Stay behind

Not available

Stopover Packages

- Not available

Flight Class Upgrades

- Premium Economy: Not Available
- Business Class (International Sectors Only): Buy now for \$6799 per person

Please note:

- All Premium Economy and Business Class upgrades are subject to availability (if we are not able to fulfill your business class request the upgrade cost will be refunded).
- On any upgrade purchase, short haul

flights and domestic flight sectors are not guaranteed in a Premium or Business cabin; subject to aircraft configuration.

ACCOMMODATION

Accommodation Used

4 - 5 Star (self-rated)

- Istanbul, Turkey: Ramada Plaza Istanbul City Centre / Golden Horn Hotel or similar
- Bursa, Turkey: Sheraton Bursa Hotel or similar
- Kusadasi, Turkey: Suhan 360 Hotel & Spa or similar
- Cannakale, Turkey: Troia Tusan Hotel or similar
- Edrine, Turkey: Ramada Hotel & Suites Edirne or similar
- Sofia, Bulgaria: Ramada Sofia City Center / Jasmin Hotel or similar
- Thessaloniki, Greece: Ramada Plaza Thraki or similar
- Kalambaka, Greece: Antoniadis or similar
- Ohrid, North Macedonia: Hotel Tino or similar
- Dures, Albania: Premium Hotel Beach or similar
- Budva, Montenegro: To be confirmed
- Dubrovnik, Croatia: Hotel Neptun or similar
- Mostar, Bosnia: Hotel Bristol or similar
- Split, Croatia: Split Urban Rooms or similar
- Zagreb, Croatia: Double Tree by Hilton or similar
- Ljubljana, Slovenia: Radisson Blu Plaza Hotel Ljubljana

Please note: Accommodation/rooms offered are based on a lead-in room type, and are subject to availability based on seasonality. Properties will be confirmed, no later than two weeks prior to travel.

Extra Nights

- Istanbul, Turkey (Pre Tour): \$280 per room (including breakfast).
- Ljubljana, Slovenia (Post Tour): \$320 per room (including breakfast).

Please note: Extra nights are based on room only and subject to availability until the time of booking. Airport transfers are not included if you wish to arrive early or stay behind.

Maximum Room Capacity

3 people (subject to availability).



IMPORTANT INFORMATION

Child Policy

- No child discounts. Full price applies for all children travelling with their parents.
- Valid for Children 8 years old and over.

Please note: Children must be accompanied by a responsible adult 18 years old and over to travel. No unaccompanied minors allowed.

Triple Share

No discounts apply for third person travelling. Full price applies, subject to availability.

Please note: Triple shares may be required to share existing bedding.

Bedding Configuration

Twin or Double bedding (subject to availability).

Adjoining / Interconnecting Rooms

Subject to availability and at the hotel's discretion. Please enquire on booking if you require this option.

GENERAL TOUR INFORMATION

Minimum group size 20, maximum group size 34 per vehicle.

Optional Tours / Activities

- Day 3: Bosphorus Dinner Cruise - \$100 AUD
- Day 10: Traditional Bulgarian Dinner with Folklore Music - \$75 AUD

Please note:

- Prices are based on per person, are subject to availability, time permitting and weather conditions.
- The optional tours listed above must be purchased on checkout or over the phone prior to submitting your passenger information form (subject to availability)
- Some tours require minimum numbers to operate.

EXCLUSIONS

- Visa fees and requirements (Please see visa section below for more information)
- Meals/beverages not stated in the itinerary (including any specialty restaurants onboard cruise)
- Recommended gratuities/tipping:
 - * Turkey - 25 Lira (approx. \$10 AUD) per person/day payable on tour
 - * Europe - €5 person/per day payable on tour

- Optional activities/tours (including any 'onshore' excursions as part of cruise)
- Personal expenses
- Any applicable city tax (payable directly to the resort on check-in)
- Travel insurance (Mandatory)

Please note: A comprehensive travel Insurance policy must be organised BEFORE all details can be finalised.

OTHER IMPORTANT INFORMATION

TOUR GUIDE VS. TOUR LEADER

Tour Guide:

Often locals with intimate knowledge of an area, its culture, and history. Their role entails providing commentary, routing the tour, and seeing that people have a good time. They are a licensed, qualified expert who supplies specific information on history, art, architecture and culture of the city/village/attraction in which he or she is guiding the tour. The guide meets the group at the required place and leaves the group at the end of the tour, they do not travel with the group.

Tour Leader:

An experienced person tasked with ensuring the smooth operation of tours, as well as providing practical support to passengers throughout the whole trip. Their role primarily includes assisting with accommodation, transportation between locations, and communication with tour guides in each stop. A tour leader may provide general guidance around a city or village, and offer information on the place visited on the bus, however, they are not required to have specific knowledge on art, architecture, or history. They are not allowed to provide a guided tour or commentary of a city/village/attraction once there and if caught doing so, can be fined.

Please note: Tour leaders/guides are not a standard inclusion in all travel offers. Tour leaders/guides will only be made available when particularly required to enhance the experience of the destination featured.

CLIMATE & AVERAGE TEMPERATURES

Turkey:

Temperatures in May/June and September/October are between 22 and 30°C. January/December has an average temperature of

around 15°C.

Greece:

The best time to visit Greece begins in May, when the mean temperature is 21 °C degrees and rainfall is minimal and continues on through to October with average temperatures ranging from 21-29 °C. Days are sunny and clear!

Bulgaria/North Macedonia/Bosnia:

Bulgaria and Macedonia have a temperate-continental climate with moderate features which is characteristic for Central Europe. with hot summers, cold winters and very distinct seasons. Abundant snowfalls may occur throughout Bulgaria from December to mid-March, especially if you are in the mountainous areas.

Albania/Montenegro/Croatia/Slovenia:

May

May is when temperatures really begin to climb and the summer season truly begins. The town and ports are filling up with tourists, restaurants and bars are alive, museums open and extend their hours and the weather triumphs it all by warming up considerably. Average temperatures reach a very pleasant high of around 21°C and reach a low of a very manageable 11°C.

June

The weather in June is one of the warmest you'll experience. Daily average temperatures in June are about 22°C, highs reaching up to 27°C and lows plummeting to about 16°C. Over the course of the month, the hours of sunshine remain pretty constant, with an average of about 15 hours per day.

September

September is still very warm, with the average daily temperature ranging from 16-19°C, the highest still a lovely 24°C and the lowest temperature is only around 13°C.

October

Is still fairly warm during October, but the temperature is noticeably lower than summertime. October's average daily temperature is about 18°C over the course of the month, with highs decreasing from



IMPORTANT INFORMATION

22°C to 18°C and lows from 15°C to 12°C. Of course with the temperature being lower at night, it would be wise to pack a few items such as a light jacket just in case.

FLIGHTS

Seat Selection & Frequent Flyer Points:

At TripADeal we do not arrange seat selection. It is important to highlight that some Airlines do not allow pre-selected seats. We strongly suggest you contact the Airline directly with seating allocation requirements and or arrive at the airport earlier to arrange your seating. While we do not add frequent flyer member details to bookings, you can do this directly with the Airline once you have your flight information.

Passport Validity:

Customers are required to provide valid passport details either at the time of purchase, or no later than 45 days prior to departure date. Failure to do so may result in cancellation of the booking. In this instance, customers will be responsible for any costs and fees incurred.

COACH TOUR

Meals:

42 meals are included in the tour, for all other meals; lunches and dinners the tour leader (when available) will offer assistance with reservations, suggestions and directions to local restaurants. It is your responsibility to notify TripADeal of any dietary requests/requirements. Please note; we will do our best to meet your requests/requirements, however cannot guarantee that we will always be able to.

Luggage:

You will be responsible for all your personal belongings whilst on the tour. With regards to luggage, you must carry your own luggage from the coach to the hotel room and back to the coach. The driver will assist with the uploading and off-loading of the luggage from the coach.

OTHER

Fitness Level Required / Mobility:

Our vehicles are not equipped with wheelchair access, so unfortunately, our tours are currently not suitable for wheelchair users and those less mobile.

Please note: A general level of fitness will be required. If you have any concerns please consult your healthcare provider prior to purchase/travel.

Gratuities / Tipping:

Gratuities (tips) are not included in the tour price for services of the tour leader (when available) and driver throughout the tour. The recommended tip for the tour leader and driver is 25 Lira (approx. \$10 AUD) per person per day in Turkey and €5 (approx. \$8 AUD) per person per day in Europe, which will be collected whilst on tour.

Sightseeing:

Please note: In the event entrance to a site is affected by changes in operating hours or public holiday closures, your itinerary will be adjusted to ensure you do not miss out on the experience.

Shopping:

Shopping overseas can be a daunting and confusing experience, especially when there is a language barrier. Please be very cautious when foreign currencies and prices are involved. If paying by credit card, please pay close attention to the amount you are being charged and keep all of your receipts.

Do not make any purchases you are not comfortable with or feel pressured into. If you are uncertain or need assistance with the language barrier, please seek assistance from your Tour Guide/Leader.

Please refer to our Terms and Conditions in regards to shopping for further information. <https://www.tripadeal.com.au/terms>

VISAS

Turkey:

A tourist visa is a strict requirement if travelling on an Australian Passport. You will be able to start your eVisa application process once you receive your final travel documentation 6 weeks prior to departure.

Europe:

A Tourist visa is not required for Europe for stays up to 90 days if travelling on an Australian passport.

Please note: Passengers who are not Australian citizens must check with the respective consulate or visa agency to determine what their visa requirements are and what personal identification is required. It is also important to note, some areas of employment such as journalism, government authorities and charity organisations may have additional restrictions in applying for Visas. This may in turn affect the type of application required.

INSURANCE

We are proud to offer a range of travel insurance products - please ask your Travel Consultant for more information.

SCHEDULE OF FEES

Voluntary Changes

This includes booking changes requested by you, including but not limited to those changes requiring an airline ticket or a Purchase Confirmation reissue.

- 1st Change - \$100.00 per person + any additional charges applied by the airline/ cruise company/accommodation/other travel provider.
- 2nd Change - \$150.00 per person + any additional charges applied by the airline/ cruise company/accommodation/other travel provider.
- Subsequent changes - \$250.00 per person + any additional charges applied by the airline/cruise company/accommodation/ other travel provider.
- Changes within 30 days of departure \$350.00 person + any additional charges applied by the airline/cruise company/ accommodation/other travel provider.
- Changes within 14 days of departure \$500.00 per person + any additional charges applied by the airline/cruise company/accommodation/other travel provider.

Name Changes Due To Passenger Error

- If the incorrect name has been advised to



IMPORTANT INFORMATION

TripADeal, charges of \$150.00 per person
+ any additional charges applied by the
airline/cruise company/accommodation/
other travel provider.

