

10 DAY HIGHLIGHTS TOUR

# DISCOVER LAOS

\$1999

PER  
PERSON  
TWIN  
SHARE

TYPICALLY \$3699

LUANG PRABANG • KUANG SI FALLS • NAM SONG RIVER • PAK OU CAVES

## THE OFFER

While the rest of Southeast Asia bustles around it, Laos approaches life at a refreshingly slower pace. Steeped in tradition, rich in heritage and culture, and covered in every shade of green - from the lush rice paddy fields to the untamed jungle - Laos will have you saying 'wow' from beginning to end.

The best of this picturesque land is yours to discover on this incredible 10 day package. Fall in love with the beauty and history of Luang Prabang; enjoy a boat cruise along the Mekong River to Pak Ou Caves; and unwind with a refreshing swim at the three-tiered cascades of Kuang Si Falls, the biggest in Laos. Spend an afternoon at the Elephant Village Sanctuary Luang Prabang; witness an alms giving ceremony, where hundreds of monks gather food in a Buddhist act of humility; enjoy a sunset long-tail boat ride on the Nam Song River; explore Vang Vieng and Vientiane - and much more!

This unforgettable tour includes return international flights with Singapore Airlines and codeshare partners, seven nights 4-star hotel accommodation, 10 meals, English-speaking guides and more.

Have more time? Choose the 11 day option with Singapore extension.

10 DAY STANDARD TOUR

\$1999

11 DAY WITH SINGAPORE

\$2399

**Trip  
aDeal**  
Est. 2011

Offer available for a limited time or until sold out. TRIP A DEAL PTY LTD: 50149240433

## 10 DAY HIGHLIGHTS TOUR | DISCOVER LAOS



## THE ITINERARY

### 10 Day Standard Package

#### Day 1 Australia - Luang Prabang, Laos

Tonight depart from either Sydney, Melbourne or \*Brisbane for Luang Prabang, Laos! Fly with award-winning Singapore Airlines plus any codeshare partners (subject to availability).

Please note: due to flight scheduling and availability, some departures from Melbourne may occur just after midnight, technically day 2. Affected customers must be at the airport the night before (day 1). Arrival time into Luang Prabang, Laos will still be at the same time as all other departure cities. Flight times will be indicated on your final documents at least 6 weeks prior to departure.

**Meals included: In-Flight**

#### Day 2 Welcome to Luang Prabang - Mt Phousi - Night market Tour

Welcome to Luang Prabang! Upon arrival, be met and transferred to the hotel. This evening those who are feeling energetic can join a tour of Mount Phousi and a night market.

At 4.45pm you will be picked up by the tour guide, to visit Mount Phousi. Rising 150m above the centre of town, Mount Phousi cuts a distinctive figure on the Luang Prabang skyline. The hill is a popular place to watch the sun set over the Mekong River. From the summit you can enjoy a spectacular 360 degree outlook across the city and its many temples, and out over the surrounding landscape to the mountains in the distance. Count on spending a couple of hours for the climb and descent, with several stops to see the temples, rest under shady trees and admire the magical views. After visiting Mount Phousi, the tour guide will take you to visit the night market

which has a few hundred stalls.

For those who want to skip the hike and just explore the markets, another guide will meet you at the hotel at 6:30pm for a short walking tour of the night market. Both tours will finish in the main street of Luang Prabang, where there are many dinner options (not included).

**Overnight: Villa Santi resort & Spa/ Sada hotel/Villa Maly Boutique hotel, Luang Prabang, Laos**

**Meals included: None**

#### Day 3 Pak Ou Cave, Buffalo Dairy and Kuang Si Falls

This morning at 7:30am be met by the tour guide and embark on a private boat cruise along the Mekong River (approx. 1.5 hours) with a brief stop in a rice wine making village. After the cruise you will arrive at the Pak Ou Caves. Pak Ou is a place that not only shelters historic cultural values, but is also home to thousands of Buddhist statues. After visiting the cave by boat you will arrive back into Luang Prabang, before travelling by bus to experience the Lao Buffalo Dairy Farm, an inspiring non-profit organisation.

Led by the tour guide, you will have the chance to feed chickens, pigs and buffalo. You will even have an opportunity to milk a buffalo! After the tour enjoy lunch while basking in the glorious mountain views. Lunch will include a dessert of buffalo ice cream and a choice of a delicious cake! Following lunch, continue to the breathtaking Kuang Si waterfalls, the largest in Luang Prabang. Here you can take a refreshing swim while taking in the natural beauty that surrounds you. Afterwards, transfer back to Luang Prabang.

**Overnight: Villa Santi resort & Spa/ Sada hotel/Villa Maly Boutique hotel, Luang Prabang, Laos**

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## THE ITINERARY

Meals included: Breakfast;Lunch

### Day 4 Elephant Village Sanctuary Luang Prabang

After breakfast, take the opportunity to join an optional Morning Bicycle Tour (not included).

Optional Tour: Luang Prabang Bicycle Tour - \$30 AUD (moderate level of fitness required)

Meet the tour guide at approximately 8:00am who will take you to a nearby bike shop where you can choose your bike. The first stop is Wat Xieng Thong - called "Golden City Temple" and is one of the most beautiful in town. Next, bike to an amazing viewpoint, where two rivers; Nam Khan and Mekong intersect. Following this, ride along the Mekong River bank enjoying the fresh air and scenery before stopping at Saffron Coffee. Saffron Coffee is a social or 'profit for purpose' business where profits are reinvested for the benefit of the Laos people. After enjoying a cup of coffee and some stories about the business and locals, the tour heads to the 'Old Town' to see the peaceful life style. Return via the beautiful road by the Nam Khan river bank, arriving back at the hotel at approximately 9:45am.

Later, enjoy an unforgettable experience at the Elephant village Sanctuary. Upon arrival at the Elephant Village Camp you will be greeted by your guide who will give you a short briefing about the elephants and their special relationship to the people of Laos. Afterwards you have the opportunity to get up close and personal with the elephants, as well as feed them. Next, visit elephant museum and elephant hospital. Enjoy a buffet lunch at the Elephant Camp restaurant served with coffee, tea and drinking water (vegetarian options are available). After lunch, we will see the elephants bathing in the river before walking with them to the forest. Transfer back to the hotel at approximately 3:30pm.

Overnight: Villa Santi resort & Spa/ Sada hotel/Villa Maly Boutique hotel, Luang Prabang, Laos  
Meals included: Breakfast;Lunch

### Day 5 Morning Alms Giving Ceremony - Vang Vieng (approx. 180km day)

Rise early this morning to the sound of the temple gong, before joining your guide for a walk through the quiet streets to watch the daily processions of three hundred young monks walking silently by, collecting sticky rice and other foods in their bronze bowls. The ritual is linked to a Buddhist tradition in which monks beg for their daily food as a way to demonstrate humility.

Alms giving is an important religious act in Buddhism and must be carried out respectfully by locals and tourists alike. If you would like to be involved in the offering of food, your guide will be more than happy to show you the best way to interact with monks. After this wonderful experience you will be transferred back to the hotel for breakfast. After breakfast, travel to Vang Vieng. Arriving at approximately 12:30pm, check-in to the hotel and enjoy the afternoon at leisure. Alternatively, you can join an optional 'Kayaking on Nam Song River' tour (not included).

Optional Activity: Kayaking on Nam Song River - \$30 AUD

Enjoy quick drive 10km North to the ethnic Khmu village of Viengsamay. After an introduction to the basics of kayaking you will set off down the beautiful Nam Song River. From here you will continue travelling downstream to Tham None (Sleeping cave), which is one of the biggest caves in Vang Vieng and served as a rescue shelter for the villagers during the Second Indochina War. Today it is home to a family of bats and the 'Magic Stone' of Vang Vieng. The final leg of the journey is a gentle paddle which will return you back to Vang Vieng,

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hopefully just in time to catch the sunset.

**Overnight: Amari Vang Vieng/ Eden De Vang Vieng/Vang Vieng Plaza, Vang Vieng**

**Meals included: Breakfast**

#### Day 6 Morning at Leisure - Tham Phu Kham Cave & Blue Lagoon

After breakfast, enjoy the morning at leisure. Alternatively you can choose to join an optional 'Half Day Trekking to Pha Ngern View Point' tour.

Optional Activity: Half Day Trekking to Pha Ngern Viewpoint - \$30 AUD (high level of fitness required)

At 8:00am you will be picked up by the tour guide in a tuk tuk. On arrival in Pha Ngern you will start the climb to the Pha Ngern viewpoint - 650m (approx. 45-60mins). Once you reach the top you will be met by some spectacular views, with picturesque landscapes over the paddy fields that "pop" out in clear view from their flat surroundings. From the top you will also witness a sea of clouds cuddling rocky the mountain peaks. After the trek back down the mountain you will be transferred back to the hotel and arrive at approximately 10:30am.

This afternoon at 2:00pm travel to Tham Phu Kham Cave and Blue Lagoon. Tham Phu Kham Cave and Blue Lagoon is an improvised eco-water park in a scenic village close to Vang Vieng. Observe sharp stalactites and stalagmites as you descend down steep walls to reach the largest hall of the cave, which holds the bronze statue of a reclining Buddha, with several other smaller Buddha images revered by locals. The green-blue waters of the lagoon outside the cave provide a beautiful relaxation spot. You can also try your hand at abseiling one of the water slides.

At approximately 5:00pm take a long tail boat for an hour long cruise on Nam Song River. You will see the beautiful sunset over the river with picturesque scenery of Vang Vieng. After docking at the boat station you will be transferred back to the hotel.

**Overnight: Amari Vang Vieng/ Eden De Vang Vieng/Vang Vieng Plaza, Vang Vieng**

**Meals included: Breakfast**

#### Day 7 Vang Vieng Free Day

Today is yours to explore this picturesque riverside town at leisure. With so many options you can do as little or as much as you like. Vang Vieng also has wonderful night markets in the main street where you can pick yourself up anything from jewellery to leather goods and gifts.

**Overnight: Amari Vang Vieng/ Eden De Vang Vieng/Vang Vieng Plaza, Vang Vieng**

**Meals included: Breakfast**

#### Day 8 Vang Vieng - Vientiane - Buddha Park (approx. 130km day)

Today after breakfast you will be transferred to Vientiane. Upon arrival check-in to the hotel. Enjoy free time for lunch (not included) and rest.

At approximately 3:00pm, we will visit Buddha Park. Take a stroll around the Buddha Park (Xieng Khuan), filled with more than 200 Buddhist and Hindu statues. The tranquil setting along the Mekong River is a contrast to the slightly eccentric sculptures built in 1958 by a Laos shaman. The concrete sculptures are unique and intriguing, sitting majestically in the peaceful park.

## 10 DAY HIGHLIGHTS TOUR | DISCOVER LAOS



### THE ITINERARY

Next, see the golden Pha That Luang Stupa, before visiting the Patuxai Monument, Laos' version of the Arc de Triomphe, where you can climb the stairs to the roof for sweeping panoramic views of the city. Next, enjoy the sunset and night markets situated on the Mekong river bank, which is the natural border between Laos and Thailand. Tonight you will enjoy a traditional dinner with live music at the famous Khop Chai Deu Restaurant.

**Overnight:** S Park Design hotel/ Leuxay Hotel, Vientiane  
**Meals included:** Breakfast;Dinner

#### Day 9 Vientiane, Laos - Australia

After breakfast you will be transferred to the airport for your return flight back to Australia via Singapore with Singapore Airlines.

**Meals included:** Breakfast;In-Flight

#### Day 10 Arrive in Australia

### 11 Day with Singapore Pre-Tour Extension

#### Day 1 Australia - Singapore

Today depart from either Sydney, Melbourne or \*Brisbane for Singapore! Fly with award-winning Singapore Airlines plus any codeshare partners (subject to availability). Upon arrival, be met and transferred to the hotel.

**Overnight:** Furama River Front or similar, Singapore  
**Meals included:** In-Flight

#### Day 2 Singapore Free Day

Enjoy a full day at leisure to soak up all the wonders this vibrant city has to offer. You could explore some of the city's famous neighbourhoods, such as Tiong Bahru, Chinatown, Little India, or Kampong Glam (Little Arabia). Or, perhaps walk among the towering Supertrees at Gardens by the Bay, take in the view from atop Marina Bay Sands, or go wild at Sentosa Island - Singapore's adventure island home to Universal Studios and Jurong Bird Park. The options are almost limitless.

**Overnight:** Furama River Front or similar, Singapore  
**Meals included:** Breakfast

#### Day 3 Singapore - Luang Prabang, Laos

After breakfast, check-out of the hotel and transfer to the airport for your flight to Luang Prabang, Laos. Upon arrival, be met and transferred to the hotel. This evening those who are feeling energetic can join a tour of Mount Phousi and a night market.

At 4.45pm you will be picked up by the tour guide, to visit Mount Phousi. Rising 150m above the centre of town, Mount Phousi cuts a distinctive figure on the Luang Prabang skyline. The hill is a popular place to watch the sun set over the Mekong River. From the summit you can enjoy a spectacular 360 degree outlook across the city and its many temples, and out over the surrounding landscape to the mountains in the distance. Count on spending a couple of hours for the climb and descent, with several stops to see the temples, rest under shady trees and admire the magical views. After visiting Mount Phousi, the tour guide will take you to visit the night market which has a few hundred stalls.

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## 10 DAY HIGHLIGHTS TOUR | DISCOVER LAOS



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walking tour of the night market. Both tours will finish in the main street of Luang Prabang, where there are many dinner options (not included).

**Overnight:** Villa Santi resort & Spa/ Sada hotel/Villa Maly Boutique hotel, Luang Prabang, Laos  
**Meals included:** None

#### Day 4 Pak Ou Cave, Buffalo Dairy and Kuang Si Falls

This morning at 7:30am be met by the tour guide and embark on a private boat cruise along the Mekong River (approx. 1.5 hours) with a brief stop in a rice wine making village. After the cruise you will arrive at the Pak Ou Caves. Pak Ou is a place that not only shelters historic cultural values, but is also home to thousands of Buddhist statues. After visiting the cave by boat you will arrive back into Luang Prabang, before travelling by bus to experience the Lao Buffalo Dairy Farm, an inspiring non-profit organisation.

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**Meals included:** Breakfast;Lunch

#### Day 5 Elephant Village Sanctuary Luang Prabang

After breakfast, take the opportunity to join an optional

Morning Bicycle Tour (not included).

Optional Tour: Luang Prabang Bicycle Tour - \$30 AUD  
(moderate level of fitness required)

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**Overnight: Amari Vang Vieng/ Eden De Vang Vieng/Vang Vieng Plaza, Vang Vieng**

**Meals included: Breakfast**

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### THE ITINERARY

hotel.

**Overnight: Amari Vang Vieng/ Eden De Vang Vieng/Vang Vieng Plaza, Vang Vieng**

**Meals included: Breakfast**

#### Day 8 Vang Vieng Free Day

Today is yours to explore this picturesque riverside town. With so many options you can do as little or as much as you like. Vang Vieng also has wonderful night markets in the main street where you can pick yourself up anything from jewellery to leather goods and gifts.

**Overnight: Amari Vang Vieng/ Eden De Vang Vieng/Vang Vieng Plaza, Vang Vieng**

**Meals included: Breakfast**

#### Day 9 Vang Vieng - Vientiane - Buddha Park (approx. 130km day)

Today after breakfast you will be transferred to Vientiane. Upon arrival check-in to the hotel. Enjoy free time for lunch (not included) and rest.

At approximately 3:00pm, enjoy a visit to the Buddha Park. Take a stroll around the Buddha Park (Xieng Khuan), filled with more than 200 Buddhist and Hindu statues. The tranquil setting along the Mekong River is a contrast to the slightly eccentric sculptures built in 1958 by a Laos shaman. The concrete sculptures are unique and intriguing, sitting majestically in the peaceful park.

Next, see the golden Pha That Luang Stupa, before visiting the Patuxai Monument, Laos' version of the Arc de Triomphe, where you can climb the stairs to the roof for sweeping panoramic views of the city. Next, enjoy the sunset and night markets situated on the Mekong river bank, which is the

natural border between Laos and Thailand. Tonight you will enjoy a traditional dinner with live music at the famous Khop Chai Deu Restaurant.

**Overnight: S Park Design hotel/ Leuxay Hotel, Vientiane**  
**Meals included: Breakfast;Dinner**

#### Day 10 Vientiane, Laos - Australia

After breakfast you will be transferred to the airport for your return flight back to Australia via Singapore with Singapore Airlines.

**Meals included: Breakfast;In-Flight**

#### Day 11 Arrive in Australia

# 10 DAY HIGHLIGHTS TOUR | DISCOVER LAOS



## TOUR INCLUSIONS

### HIGHLIGHTS

- Experience Laos, 'the Land of a Million Elephants'
- Fall in love with UNESCO listed Luang Prabang
- Cruise along the Mekong River to Pak Ou Caves
- Witness numerous Buddha statues at Pak Ou Cave
- Visit the Buffalo Dairy Farm and have an opportunity to milk a buffalo
- Enjoy a refreshing swim at the beautiful Kuang Si Falls
- Spend an afternoon at the Elephant Village Sanctuary Luang Prabang
- Experience a Buddhist 'Alms Giving Ceremony'
- Explore Vang Vieng's famous Tham Kham Cave
- Witness the bronze reclining Buddha in Tham Phu Cave
- Swim in the turquoise waters of the Blue Lagoon
- Experience the sunset aboard a long tail boat cruise on Nam Song River
- Enjoy a day at leisure in picturesque Vang Vieng
- See the Pha That Luang Stupa on a Vientiane city tour
- Marvel at the statues of Buddha Park in Vientiane

### FLIGHTS

- Return international flights (economy class) ex SYD/MEL/\*BNE
- Fly with award winning Singapore Airlines (plus any codeshare partners)

### ACCOMMODATION

- 7 nights 4-star hotel accommodation

### DINING

- Enjoy 10 meals including a traditional dinner

### TOUR ESSENTIALS

- English-speaking tour guides
- Airline taxes and surcharges
- Sightseeing and monument entry fees

### TRANSPORT

- Transportation by private A/C Vehicles

### TRANSFERS

- Return airport transfers

### WITH SINGAPORE PRE-TOUR EXTENSION

- All of the above, plus the following:
- Explore the 'Lion City' of Singapore at leisure
- 2 nights 4-star hotel accommodation
- Enjoy 2 additional meals
- Return airport transfers in Singapore

# IMPORTANT INFORMATION

\*Please note: All information provided in this brochure is subject to both change and availability. Prior to purchase please check the current deal for up-to-date information. If you have already purchased this deal, the terms and conditions on your Purchase Confirmation apply and take precedence over the information in this brochure.

## BOOKING INFORMATION

After purchase, you will receive a receipt and a Purchase Confirmation, directing you to an online Passenger Information Form. The Passenger Information Form must be completed within 72 hours of purchase.

Any special requests, preferences and optional extras MUST be clearly stated in your Passenger Information Form. Any change requested after submitting your Passenger Information Form cannot be guaranteed, is strictly subject to availability and will incur surcharges as outlined in the Schedule of Fees below.

On purchasing this Travel Offer you are bound by the General Terms and Conditions, in addition to the specific terms and conditions outlined in this Important Information.

*Please note: all additional charges are payable direct to your Travel Consultant in AUD (unless otherwise stated).*

## OFFER ESSENTIALS

Travel offer is valid for travel on selected dates until the 28th of October 2020.

This travel offer is priced for one person based on twin share.

## Single Traveller Supplement

For solo travellers a mandatory single supplement of applies:

Standard Package: \$600

Singapore Extension: \$820

## Departure Dates

Please see the TripADeal website for current departure dates.

## Surcharges

*Please note:*

Dates/months with a ^ incur a land high season surcharge of \$150 per person.

Dates/months with a \* incur a flight high season surcharge of \$300 per person.

## Departure Cities

Sydney, Melbourne, or \*Brisbane

## Departure City Surcharges

\*Brisbane: \$100 per person

## FLIGHTS

### Full Service Airline(s) Used

Singapore Airlines and any codeshare partners (subject to availability).

*Please note: One way flights can not be accommodated. Travellers must take all included flights within the package, and any flights intentionally forfeited will result in later flights being subject to cancellation.*

### Arrive early in Luang Prabang, Laos

Not available

### Stay behind in Vientiane, Laos

Not available

### Flight Class Upgrades

Not Available

## ACCOMMODATION

### Accommodation Used

4 Star (self-rated)

- Luang Prabang, Laos: Santi Resort and Spa, Sada Hotel or Villa Maly Boutique Hotel
- Vang Vieng, Laos: Amari Vang Vieng, Eden De Vang Vieng
- Vientiane, Laos: Crowne Plaza Vientiane, S Park Design Hotel or Leuxay Hotel
- Singapore: Furama River Front or similar (Singapore extension only)

*Please note: Accommodation/rooms offered are based on a lead-in room type, and are*

*subject to availability based on seasonality. Properties will be confirmed, no later than two weeks prior to travel.*

## Extra Nights

Not Available

## Maximum Room Capacity

3 People (subject to availability).

## Child Policy

No child discounts. Full price applies for all children travelling with their parents.

Valid for Children 8 years old and over.

*Please note: Children must be accompanied by a responsible adult 18 years old and over to travel. No unaccompanied minors allowed.*

## Triple Share

No discounts apply for 3rd person travelling. Full price applies, subject to availability.

*Please note: Triple shares may be required to share existing bedding.*

## Bedding Configuration

Twin or Double bedding (subject to availability).

## Adjoining / Interconnecting Rooms

Subject to availability and at the hotels discretion. Please enquire on booking if you require this option.

## GENERAL TOUR INFORMATION

Minimum group size 10, maximum group size 18 per vehicle.

## Optional Tours / Activities

Day 4: Morning bicycle tour - \$30 AUD per person

Day 5: Kayaking on Nam Song River - \$30 AUD per person

Day 6: Half Day Trekking to Pha Ngern Viewpoint - \$30 AUD per person

*Please note:*



# IMPORTANT INFORMATION

- Prices are based on per person, are subject to availability, time permitting and weather conditions
- The optional tours listed above must be purchased on checkout or over the phone prior to submitting your passenger information form (subject to availability)
- Some tours require minimum numbers to operate.

## EXCLUSIONS

- Visa fees and requirements (A tourist visa for Laos is granted upon arrival if travelling on an Australian Passport)
- Meals/beverages not stated in the itinerary (including any specialty restaurants onboard cruise)
- Recommended gratuities/tipping: 30,000 Laotian Kip (approx. \$5 AUD) per person/ per day.
- Optional activities/tours
- Personal expenses
- Travel insurance (Mandatory)

*Please note: A comprehensive travel Insurance policy must be organised BEFORE all details can be finalised.*

## OTHER IMPORTANT INFORMATION

### TOUR GUIDE VS. TOUR LEADER

#### Tour Guide:

Often locals with intimate knowledge of an area, its culture, and history. Their role entails providing commentary, routing the tour, and seeing that people have a good time. They are a licensed, qualified expert who supplies specific information on history, art, architecture and culture of the city/village/attraction in which he or she is guiding the tour. The guide meets the group at the required place and leaves the group at the end of the tour, they do not travel with the group.

#### Tour Leader:

An experienced person tasked with ensuring the smooth operation of tours, as well as providing practical support to passengers throughout the whole trip. Their role primarily includes assisting

with accommodation, transportation between locations, and communication with tour guides in each stop. A tour leader may provide general guidance around a city or village, and offer information on the place visited on the bus, however they are not required to have specific knowledge on art, architecture, or history. They are not allowed to provide a guided tour or commentary of a city/village/attraction once there and if caught doing so, can be fined.

*Please note: Tour leaders/guides are not a standard inclusion in all travel offers. Tour leaders/guides will only be made available when particularly required to enhance the experience of the destination featured.*

### CLIMATE & AVERAGE TEMPERATURES

#### Laos:

Laos has a tropical monsoon climate, with an afternoon shower common between May and October. A cool dry season from November through February, and a hot dry season in March and April.

### FLIGHTS

#### Seat Selection & Frequent Flyer Points:

At TripADeal we do not arrange seat selection. It is important to highlight that some Airlines do not allow pre-selected seats. We strongly suggest you contact the Airline directly with seating allocation requirements and or arrive at the airport earlier to arrange your seating. While we do not add frequent flyer member details to bookings, you can do this directly with the Airline once you have your flight information.

#### Passport Validity:

Customers are required to provide valid passport details either at the time of purchase, or no later than 45 days prior to departure date. Failure to do so may result in cancellation of the

booking. In this instance customers will be responsible for any costs and fees incurred.

### COACH TOUR

#### Meals:

Daily breakfast is included in the tour, for all other meals; lunches and dinners the tour leader (when available) will offer assistance with reservations, suggestions and directions to local restaurants. It is your responsibility to notify TripADeal of any dietary requests/requirements.

*Please note: we will do our best to meet your requests/requirements, however cannot guarantee that we will always be able to.*

#### Luggage:

You will be responsible for all your personal belongings whilst on the tour. With regards to luggage, you must carry your own luggage from the coach to the hotel room and back to the coach. The driver will assist with the uploading and off-loading of the luggage from the coach.

### OTHER

#### Fitness Level Required / Mobility:

Our vehicles are not equipped with wheelchair access, so unfortunately our tours are currently not suitable for wheelchair users and those less mobile.

*Please note: a general level of fitness will be required. If you have any concerns please consult your healthcare provider prior to purchase/travel.*

#### Yellow Fever:

A valid international certificate of vaccination against Yellow Fever is required in many countries. You may need to present this on arrival at the airport or border crossing. Some countries will refuse entry if you are unable to present your certificate. It's also quite common for your home country to request a Yellow Fever



# IMPORTANT INFORMATION

certificate on your arrival back home. It is your responsibility to check with your doctor well in advance of leaving home about the Yellow Fever requirements for the countries you'll be visiting.

## Gratuities / Tipping:

### Land

Gratuities (tips) are not included in the tour price for services of the tour leader (when available) and driver throughout the tour. The recommended tip is 30,000 Laotian Kip per person per day this covers the guide/leader and the driver, which will be collected whilst on tour.

### Sightseeing:

*Please note: In the event entrance to a site is affected by changes in operating hours or public holiday closures, your itinerary will be adjusted to ensure you do not miss out on the experience.*

### Shopping:

Shopping overseas can be a daunting and confusing experience, especially when there is a language barrier. Please be very cautious when foreign currencies and prices are involved. If paying by credit card, please pay close attention to the amount you are being charged and keep all of your receipts.

Do not make any purchases you are not comfortable with or feel pressured into. If you are uncertain or need assistance with the language barrier, please seek assistance from your Tour Guide/Leader.

Please refer to our Terms and Conditions in regards to shopping for further information.

## VISAS

### Laos

A Tourist Visa for Laos is granted upon arrival if travelling for up to 30 days on an Australian Passport. All information regarding this Visa will be in your travel documentation that is

sent out approximately 6 weeks prior to departure. There is a \$35 USD fee for entry into Laos and you will need to provide one passport sized photo on arrival into Laos as well.

### Singapore (extension only):

A Tourist Visa for Singapore is not required if travelling on an Australian Passport.

*Please note: Passengers who are not Australian citizens must check with the respective consulate or visa agency to determine what their visa requirements are and what personal identification is required. It is also important to note, some areas of employment such as journalism, government authorities and charity organisations may have additional restrictions in applying for Visas. This may in turn affect the type of application required.*

## INSURANCE

We are proud to offer a range of travel insurance products - please ask your Travel Consultant for more information.

## SCHEDULE OF FEES

### Voluntary Changes

This includes booking changes requested by you, including but not limited to those changes requiring an airline ticket or a Purchase Confirmation reissue.

- 1st Change - \$100.00 per person + any additional charges applied by the airline/cruise company/accommodation/other travel provider.
- 2nd Change - \$150.00 per person + any additional charges applied by the airline/cruise company/accommodation/other travel provider.
- Subsequent changes - \$250.00 per person + any additional charges applied by the airline/cruise company/accommodation/other travel provider.
- Changes within 30 days of departure \$350.00 person + any additional charges applied by the airline/cruise company/

accommodation/other travel provider.

- Changes within 14 days of departure \$500.00 per person + any additional charges applied by the airline/cruise company/accommodation/other travel provider.

### Name Changes Due To Passenger Error

- If the incorrect name has been advised to TripADeal, charges of \$150.00 per person + any additional charges applied by the airline/cruise company/accommodation/other travel provider.

