



Peter Moyes is pleased to announce that we are extending our Flexischools services in the canteen. Currently Primary School parents are able to place online orders via Flexischools. Students in Years 7 will now be able to pay for canteen items at the counter using their student Smartrider cards. Payments will come from a newly created Flexischools account. If you have an existing Flexischools account set up, nothing will change. All purchases can be viewed online and an automatic top up facility can be added to ensure funds are always available.

Setting up a Flexischools account

If you do not have a Flexischools account, simply go to www.flexischools.com.au and click **Register**. You will be sent an email with further instructions on how to complete the registration. You can activate a student card during the registration by entering the student card number written on the card in the student details as shown below.

Parents 🗸

Schools & Suppliers V

My Account







Good Evening,

You are receiving this email because you have registered to use Flexischools, which helps you to pay for a range of activities, lunch, fees and more. If you did not register for Flexischools, please ignore this email.

Finish your Account Set up

Click here to set up your account.

Note: this link will only work for the original recipient of this email. Do not forward to other people.

On the account set up page, you will be asked to setup your password and to provide us with your relevant contact information.

If you require any further assistance, please don't hesitate to email us at help@flexischools.com.au or to call our Customer Service Team on 1300 361 769.

The Flexischools Team



Enter your email address below and click Register. We will then send you an email to complete the registration process.

- M Confirm Email Address

Register

Forgot your details? >

Help

Login

One you have entered your details, you will receive the following email.



Dear Janet,

Your Flexischools account is now setup.

You can login to Flexischools by either downloading the Flexischools mobile app available from the App Store and Google Play or clicking here and entering the email address and password you provided when you registered.

Flexischools allows you to:

- Place canteen orders ahead of time
- Set-up reoccurring weekly orders
- Top-up your account so you always have money on hand
- Make easy healthy food choices

We look forward to you placing your orders on Flexischools soon.

The Flexischools Team

Want to stay up to date with the latest Flexischools announcements and news?

Download the Flexischools Mobile App - available on Apple App store and Google Play

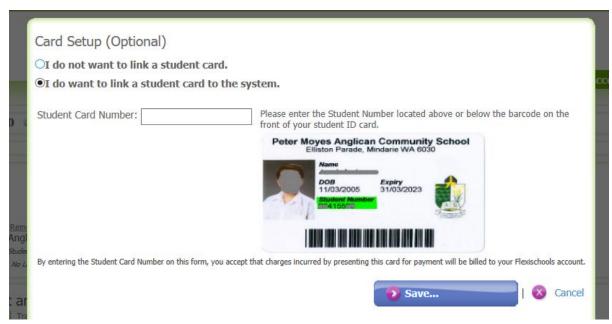
Follow Flexischools on Facebook - https://www.facebook.com/Flexischools.AU

Card Setup (Optional)
OI do not want to link a student card.
●I do want to link a student card to the system.
Student Card Number: Please enter the student network login provided by the school . eg 'jsmith' By entering the Student Card Number on this form, you accept that charges incurred by presenting this card for payment will be billed to your FlexiSchools account.
Save

Adding card payments to an existing Flexischools account

If you already have a Flexischools account, you can link a student card to your account by adding the student card number to a student's details under 'My Students' in your Flexischools account.





Checking your account balance

In your account you will be able to view your transaction history, check your balance and top-up your account. To top up your account, you have three options:

- Bank transfer (free)
 This needs to be setup with your bank. Transfers can take 2-3 days and possibly up to 5 days depending on long weekends etc.
- Credit card an extra cost of 15 cents plus 1% of the value transferred
- PayPal an extra cost of 15 cents plus 1% of the value transferred.

The recommended option is a bank transfer with an automatic top up of \$50 when funds get below \$20





Family Account

The Flexischools solution allows you to manage all of your children from one account.

If you do not want your child to have access to the Flexischools cashless card solution (which enables them to use their student ID to make purchases at the canteen) please see instructions below for 'Daily Spend Limit'. Simply follow these instructions and set the limit to \$0. You can change your mind at any time by simply changing the Daily Spend Limit.



Add a Daily Spend Limit

A Daily Spend Limit allows you to set a limit on each individual child linked to your account. Some parents choose to provide a higher limit to their older children and a lower balance to younger children, or no limit at all - this is completely up to you. To set a daily spend limit:

- 1. Login at www.flexischools.com.au
- 2. You will see a list of children linked to your account. Next to 'Daily Spend Limit' you will see a pencil icon and the words "Setup Daily Spend Limit", click this.



- 3. Enter the limit amount and click 'Update' to set. Important Note: Please allow for all student daily expenses in this limit.
- 4. You can change the limit at any time by clicking the pencil icon. To give your child access to your total Flexischools balance, simply leave the field blank.



Let your child check their balance

We recommend that you provide your child with a login to check their balance from their phone, tablet or PC. By providing access to your student, they will be able to view their transaction history and balance but not top-up the account or change their spend limit.

- 1. Login at www.flexischools.com.au
- 2. Under the child's name, click "Profile"
- 3. Update their email address so that we can send them a registration email.

4. We will send the registration emails to children so they can choose a username and password to access Flexischools.

DON'T FORGET TO TOP-UP

Flexischools is a <u>pre-pay system</u>. Students who have not been added to a Flexischools account with a positive balance <u>will not</u> be able to use their card for purchasing. We recommend using the Automatic Top-Up feature to ensure your child is never short of funds.

Get Started

Your Flexischools account is now ready to use. If you require any assistance, the Flexischools Customer Service Team are available to help on 1300 361 769 or via help@flexischools.com.au.