

FREQUENTLY ASKED QUESTIONS

Moving into Residence

Does Durack College have an O-Week?

Students have the opportunity to participate in a full program of orientation activities prior to the commencement of the Semester 1 academic year. All students are required to pay the full O-Week fees of \$400, even if they are unable to attend some activities. It is also recommended that residents attend their own University O-Week activities.

When do new students arrive?

New students are asked to arrive on the Sunday prior to university commencing from 10 – 11:30am. This varies from year to year (and University) and your application pack will have the details of move-in and move-out dates.

I am coming from overseas - Can I arrive the day before?

Overseas students (students who have not previously lived in Australia) are to contact reception@durackcollege.com.au to make special arrangements for your arrival.

What if I can't get there until the next day?

This is not ideal because you will miss out on important parts of the introductory program. We strongly urge you to arrive on this day.

Can I see my room before I move in?

You are welcome to book a tour of the College to see the student rooms or look at photos on our website. However, you may not be able to see your actual room as it may be occupied.

Do my parents come with me on the first day?

Yes, friends and family are all welcome. Starting at 12 noon there will be lunch and a welcome from the College Director. Family and friends are welcome to stay until 1:30pm to get to know some of the other new students and student leadership team.

What will my room have in it?

Your college room will be furnished with: a king single bed (Clewer wing) or double bed (Raphael wing), mini fridge, mattress, mattress protector, bed linen, basin and mirror vanity, towel rail, study desk, chair, desk lamp, spacious built-in wardrobe and drawers. All rooms have reverse cycle temperature controlled air conditioning.

What do I need to bring?

Aside from clothes and university requirements you will need to bring with you:

- your computer
- towels and toiletries
- coat hangers
- Doona and pillow. If coming from a regional area, interstate or overseas, you can buy these locally from shopping centres or department stores.

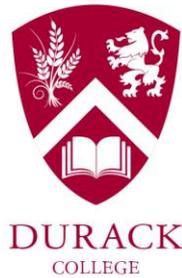
A list of additional general items will be emailed to you prior to your arrival. Feel free to bring whatever personal touches you require to make your room into your home.

Do additional charges apply for laundry?

Washing machines and dryers (and detergent) are provided at no additional cost.

Do the rooms have internet?

Yes, all rooms have wireless internet at no cost. Printing is charged at an additional cost and operates on a swipe card system.



Is there a phone in my room?

No, there are no phones in the room. If you need to make a phone call which you are unable to do from your mobile, you can speak with the College Director or Senior Residential Assistant.

What should I NOT bring?

Candles, incense, oil burners and other open flame devices are strictly prohibited inside rooms and common areas. We provide vacuum cleaners and ironing equipment. Please note that due to fire regulations, heaters and cooking appliances such as microwaves are not permitted in student rooms.

What about formal occasions?

Yes there are several throughout the year including formal dinners and you will need to bring one set of formal attire. This includes appropriate evening wear and/or corporate business wear.

Can I have a car at Durack College?

There is limited onsite parking available at a fee of \$350 per semester. Returning students have priority and remaining car park allocations will be based on a "first in" principle. Persons who hold a current blue Queensland Council approved disability permit will be given priority parking. Consideration will be given to residents who play representative sport, have employment commitments for which a motor vehicle is required and those who missed out on a car parking space the previous semester.

What address do I use if I want a package to be sent prior to my arrival?

Durack College, 11 Petrie Street, Ascot, QLD 4007. Please label each box with your name and write NEW STUDENT. We will hold it until you arrive. Please send as close to arrival as possible. Please understand all parcels are sent at your own risk.

What are the move-in move-out dates?

Dates will be determined based on the university you attend and is provided to you by the College administrative assistant. All students are required to leave residence for the mid-semester break.

Do students automatically get to return each year?

Students are expected to maintain a minimum GPA of 4.0, remain up to date with their financial obligations and be in good standing with the College. If they have fulfilled these requirements they are able to return. Student contracts are only for one year, so each year they must re-sign an Acceptance of Offer before they return.

Other information about Durack College you might like to know

- The Tutorial Room is open 24 hours a day.
- Students have access to the St Margaret's School Health Centre in the event you need first aid or are unwell.
- Vegetarian and gluten free meal options can be arranged.
- All students must pay the Durack College activity fee of \$375 which is charged on the first account.

Security and Insurance

Please be aware that the College's insurance policies do not cover privately owned items. You should arrange insurance cover for any valuable items, particularly computers and phones, either by adding them to existing household policies or by obtaining separate cover.