

## Parent and Student Guidelines for TLC Bus services in 2019

### The Service:

In 2019 Trinity Lutheran College will again be providing five (5) NEW buses for your Child's safety and comfort.

This will enable us to provide an extensive coverage of the Gold Coast, providing transport to and from;

**(1) Hollywell/Coomabah/Runaway Bay/Biggera Waters/Paradise Point/Labrador/Southport**

**(2) Clear Is. Waters/Mermaid Waters/Broadbeach Waters/Bundall/Benowa/Ashmore.**

**(3) Oxenford/Pacific Pines/Gaven/Helensvale/Arundel/Parkwood/Crestwood**

**(4) Robina/Mudgeeraba/Worongary/Gilston/Nerang/Carrara**

**(5) Southport/Main Beach/Paradise Waters/Surfers Paradise/Chevron Island/Ashmore**

This service is provided by Trinity Lutheran College for the exclusive use of our student.

(Please see the college website for current bus routes and scheduled stops)

### Tickets:

In 2015 we trialed a new ticketing system which has moved us towards cash-less travel. Each of the new buses will be installed with an electronic scanner and students can swipe their Student ID cards to record their travel (until that time there details will be manually recorded by the driver).

Each trip will be charged at \$3.50 and this fee will be added to the end-of-term school fees.

### Bus Routes:

The bus routes are planned at the beginning of each year and every effort is made to accommodate the location of families along the route. The buses keep to a schedule with periodic timed stops along the way. The timing and route are monitored to ensuring the schedule is maintained. The buses will not run early and parents are reminded their sons/daughters need to be at their designated bus stop a few minutes prior to the planned arrival of the bus to ensure the service is not unnecessarily delayed (the location of the buses can be tracked via the College web-site). This ensures all students reach the school on time and ahead of the commencement of the day's classes. It is not acceptable for families to delay the service on route as it impacts on all students on-board. The College does however understand there are unforeseeable circumstances that may delay the service on route and the school is advised by the bus co-ordinator when this is the case.

### Conduct:

Trinity Lutheran College expects exemplary conduct of students on-board these buses as it does on any public transport. Trinity Lutheran College has developed a code of conduct (a copy is available for download from the College website) for students using the bus service and all staff/drivers should be treated with respect. Any students misbehaving will be reprimanded in line with the Colleges discipline process.

*Kevin Lambert*

Trinity Lutheran College - Bus Coordinator  
Ph. 5556 8244