Frequently Asked Questions

The following provides answers to some frequently asked questions about our BYOD Program for 2018.

1. Can you buy an Apple Mac via the JB Hi-Fi portal?

Not as part of the Victory options offered, which are all Windows based – however, you can purchase personally, in the Go Your Own Way (GYOW) option directly through JB Hi-Fi or through another retailer of your choice. The GYOW option is for secondary students only, confident in configuring and managing their own devices.

2. If I choose to purchase an Apple Mac, will the software be compatible with Victory digital resources?

Victory provided software is compatible with both Windows and Mac operating systems.

3. How do I access the payment details on the JB Hi-Fi BYOD portal?

After adding your device and any additional options (such as computer bag/warranty) to the cart, there is a "Personal Details" button at the very bottom of the screen which you will need to click to process the order to the next screen.

4. Are there finance plans available?

Yes. JB Hi-Fi offers finance plans which can spread the purchase cost over time to suit your circumstances. If you have more than one child in Years 4-12, remember it is still optional for students in Year 4 to partake in the BYOD program in 2019. Any Year 4 student who does not have their own device will still have access to College laptops as per the current system. This may be an option if you prefer to stagger the cost of purchasing a device for siblings until the end of next year.

5. Do I need to buy a new laptop if I own one already?

Not necessarily. As long as your current device meets the minimum hardware specifications, it can be used. Check the BYOD Program Handbook for details of the specifications.

6. What is the Acceptable Use Agreement?

It is an agreement based on the ICT and eSafety Policy which details acceptable behaviour and restrictions when using College digital resources. It is included in the BYOD Handbook, Parent Lounge and the College website.

7. How do I agree to the Acceptable Use Agreement?
- Parents/Guardians and students should both read the ICT and eSafety Policy and Acceptable Use Agreement as per above.
- **Parents/Guardians:** log onto Parent Lounge and tick the Acceptable Use Agreement box in the 'Tours and Excursions' tab. This will only need to be done once each year.
- **Students:** each and every time students log into the Student Café, they agree to the Acceptable Use Agreement.

8. When do I need to order by?

For orders through JB Hi-Fi:
- **To collect before Term 1 2019**: please complete and pay before Friday 30th November 2018.

The earlier your order is submitted, the greater the likelihood it will be ready to be collected from the College before the Administration Office closes.

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9. What support is available in the GYOW option?

All students will have support for network connectivity including access to printers, Wi-Fi, files, resources and software supplied by the College. Support does not extend to games and personal software.

In the GYOW option, ICT Services assist students to configure their own device through information sessions using the Device On-Boarding Guides. It is important to remember that GYOW is more suited for confident ICT users. The intention is to provide support which leads students to take ownership and eventually manage their devices by themselves, including data management and backups.

Resolving any hardware and operating system concerns is the responsibility of the user. ICT Services staff cannot mediate disputes, fix devices or facilitate repairs.

10. When do I get access to College supplied software?

BYOD students who have purchased a laptop through JB Hi-Fi will get all software pre-loaded onto their device.

For GYOW or if you have your own device, software arrangments are as follows:

- **Microsoft Office 365** - available for download now through the following URL link:
  https://login.microsoftonline.com/
  Students will need to use their full school email address and current school password to log in. Do not use your student ID.

- **Bit Defender** - your device will need to be bought to school to have the College version of Bitdefender software loaded, either in a group information session or at a time arranged. This session must be completed before you can use the device at Victory. In the interim, we strongly advise families to install a free version of any current anti-virus package until the College version can be installed.

- **Adobe Creative Cloud (select students only).**
  Media Arts teachers will organise with ICT staff every semester to give access to select students who require Creative Cloud for external use as part of their studies.

11. I have decided on the GYOW option, do I need to tell anyone?

Yes. Let the College know you are purchasing or using an existing device by emailling **byod@vlc.edu.au**.

The College can then schedule you in for software installation and Device On Boarding either towards the end of Term 4 2018 or late January 2019.

12. Why do students in Years 4-6, who choose BYOD, have to purchase through JB Hi-Fi and not through another supplier?

Experience has taught us that the required self-management of GYOW devices is more suitable to older students. It also allows ICT staff to provide more timely and consistent support for Primary students in the BYOD program.

If you have any questions about the BYOD program, please do not hesitate to contact our ICT Services staff on **byod@vlc.edu.au**