
Diimex Privacy Policy

In this Privacy Policy, **we, us** and **our** means Diimex Pty Limited (ABN 22 157 964 040) of PO Box 542, Woollahra NSW 1350, Australia. This Privacy Policy explains how we handle personal information we collect from you when you use this website (the **Diimex Site**).

We may revise this Privacy Policy from time to time. We will display a notice on the Diimex Site indicating when any such revisions have been made. Your continued use of the Diimex Site after any such revisions constitutes your acceptance of the new Privacy Policy. This Privacy Policy was last updated on 14th October 2013.

By using the Diimex Site, you signify that you have read, understand and agree to be bound by this Privacy Policy. If you do not agree to be bound by this Privacy Policy, including any revisions to this Privacy Policy, please do not use or access the Diimex Site. It is your responsibility to regularly review this Privacy Policy.

1 What is personal information?

- (a) Personal information is information or an opinion (including information or an opinion forming part of a database), whether true or not, and whether recorded in a material form or not, about an individual whose identity is apparent, or can reasonably be ascertained, from the information or opinion. Personal information may include your name, address, date of birth, email address and phone number, and your payment information, including your credit card number or payment account information.
- (b) While you visit the Diimex Site, we may collect different kinds of personal information from you in a variety of ways.

2 What personal information do we collect?

(a) Unregistered users

We do not normally attempt to collect personal information about you unless:

- (i) you have registered (or applied for registration) on the Diimex Site as a buyer or contributor;
- (ii) you specifically provide this to us; or
- (iii) we suspect that you may have improperly accessed (or attempted to access) any part of the Diimex Site that is intended for access and use by buyers or contributors.

(b) Registered users

When you register as a buyer or contributor, we will collect the personal information you provide to us during the registration process and through your subsequent use of the Diimex Site. We only obtain the amount of personal information necessary to provide a service or product to you.

(c) Non Personal Information

When you access and use the Diimex Site we will record and log for statistical purposes certain information about such access and use, including your IP address, city, time zone, the date and time of your visit, the parts of the Diimex Site you access during your visit, your actions on the Diimex Site, and the browser you are using. If you are not a registered user, this information is not linked to any of your personal information; however, where you are registered as a buyer or contributor, this information may be associated with you. Information gathered may be used in aggregate form for internal business purposes, such as generating statistics, developing marketing plans, customising content, and improving the Diimex Site. We may share or transfer such aggregate, non-personally identifiable information with or to our group companies, licensees, partners and suppliers.

3 Cookies

- (a) The personal information referred to in section 2 may be collected from the Diimex Site through the use of cookies. Most browsers are set by default to accept cookies. However, if you do not wish to receive any cookies you may set your browser to either prompt you whether you wish to accept cookies on a particular site, or by default reject cookies.
- (b) Please note that rejecting cookies may mean that some or all of the functions on the Diimex Site will not be available to you. In particular, cookies must be enabled to access and use any part of this website that is intended for access and use by buyers or contributors.

4 How is personal information used?

- (a) The personal information that we collect is generally used to provide goods or services to you, for example, to evaluate performance of the Diimex Site, and how you participate as a registered buyer or contributor.
- (b) In particular:
 - (i) where you are a contributor, we will identify any content you provide for sale on the Diimex Site as being licensed to Diimex by you; and
 - (ii) where you are a buyer, any bids you make on the Diimex Site will be identified as belonging to you.
- (c) We may also use your personal information to provide information in relation to the goods and services we provide, process your entry into any contests or sweepstakes we may run, respond to an email or other request by you, deliver to you our newsletters, surveys, or promotions, and notify you regarding updates about the Diimex Site. You may opt out of receiving such information by notifying us accordingly, or using any unsubscribe facility we provide for that purpose. Please note, if you opt not to receive promotional / informational emails from Diimex, you may still receive “transactional” email messages regarding your transactions on the Diimex Site (i.e. order confirmation, customer service notifications, etc.)

- (d) If another use is proposed, we will seek your consent before doing so unless that other purpose is related to the original purpose of collection or we are permitted to do so by law.
 - (e) If you are a resident in a member state of the European Economic Area (EEA), you consent to the transfer of your personal information to, and the storage and processing of your personal information in, any jurisdiction worldwide, including any jurisdiction outside the EEA. The laws of those jurisdictions may not provide the same level of legal protection for your personal information as those of your home country.
-

5 Disclosure of your personal information

- (a) We do not sell, rent or trade personal information to or with any other third parties, including for marketing purposes.
- (b) We will not otherwise disclose your personal information to any third party unless:
 - (i) that third party is a group company of ours, in which case that group company will only use and disclose your personal information in accordance with this privacy policy as if a reference in this privacy policy to us included a reference to that group company;
 - (ii) that third party is a contractor engaged to provide goods or services to us (including goods or services that assist us in providing the Diimex Site, including processing payments). This may include disclosure to contractors outside of Australia. Our agreements with such contractors require that they keep your personal information confidential, and that they only use or disclose your personal information for the purposes of providing those goods or services to us;
 - (iii) you have consented for us to share the information for this purpose; or
 - (iv) you would reasonably expect or we have told you that your personal information is usually used or disclosed to third parties in this way.
- (c) We may also disclose personal information without your consent:
 - (i) if we are required to do so by law;
 - (ii) if we have reason to believe that disclosing this information is necessary to identify, contact, or bring legal action against someone who may be causing injury to or interference with (either intentionally or unintentionally) the rights of Diimex or to anyone that could be harmed by such activities; or
 - (iii) to any third party who may acquire Diimex.

6 Access to your personal information

- (a) We will provide you with access to any of your personal information we hold (except in circumstances where access may be denied under the Privacy Act or other law).
- (b) If you require access to your personal information, please email privacyofficer@diimex.com. Before we provide you with access to your personal information we will require some proof of identity. For most requests, your information will be provided free of charge, however, we may charge a reasonable fee if your request requires a substantial effort on our part.
- (c) If you need to update your information (e.g. if you change your address), please contact us so we can make the change. Our policy is to consider any requests for correction in a timely manner.

7 Storage of your personal information

The security of your personal information is important to us. Although no use of the internet is 100% secure, we take reasonable steps to prevent your information from loss, and from unauthorised access, modification or disclosure. This includes the use of technologies and processes such as access control procedures, network firewalls, encryption and physical security to protect the privacy of your personal information. Please note, however, that we cannot guarantee the security of your personal information. Unauthorised entry or use, hardware or software failure, and other factors may compromise the security of your personal information at any time.

8 Children

a) Children under the age of 13.

Diimex does not knowingly collect or solicit personal information from anyone under the age of 13 or knowingly allow such persons to register on the Diimex Site. If you are under 13, please do not send any information about yourself to us, including your name, address, telephone number, or email address. No one under age 13 is allowed to provide any personal information to Diimex. In the event that we learn that we have collected personal information from a child under age 13 we will delete that information as quickly as possible.

b) Children between the ages of 13 and 18.

Diimex does recommend that minors over the age of 13 ask their parents for permission before uploading, purchasing, downloading or accessing any of Diimex's product offerings or Diimex Site content.

9 Links to other websites

Sometimes the Diimex Site contains links to other websites. When you access a website other than the Diimex Site, we are not responsible for the privacy practices of that site. We recommend that you review the privacy policies of each website you visit.

10 How to contact us

If you have any queries or complaints with regard our collection, use or management of your personal information, please contact:

Privacy Officer
Diimex Pty Limited
PO Box 542
Woollahra NSW 1350
Australia

